

## HP TPN-Q286

# HP 15.6 inch Portable Laptop TPN-Q286 User Manual

Model: TPN-Q286 | Brand: HP

## 1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your HP 15.6 inch Portable Laptop TPN-Q286. This device is equipped with an Intel Quad-Core N200 Processor, 8GB RAM, 128GB SSD, and runs on Windows 11 Home, offering a reliable computing experience for various tasks.

## 2. WHAT'S IN THE BOX

- HP 15.6 inch Portable Laptop

## 3. PRODUCT OVERVIEW



Front view of the HP 15.6 inch Portable Laptop, showcasing the display and keyboard.



Angled view of the HP 15.6 inch Portable Laptop, highlighting its slim design.



Closed back view of the HP 15.6 inch Portable Laptop, showing the HP logo.



Side view of the HP 15.6 inch Portable Laptop, illustrating available ports.

## 4. SETUP

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- 1. Unpack the Laptop:** Carefully remove the laptop and all accessories from the packaging.
- 2. Connect Power:** Plug the AC adapter into the laptop's power port and then into a wall outlet.
- 3. Initial Power On:** Open the laptop lid and press the power button. The laptop will begin its initial boot sequence.
- 4. Windows 11 Setup:** Follow the on-screen prompts to complete the Windows 11 Home setup, including language selection, network connection, and user account creation.
- 5. Software Activation:** If applicable, activate your included 1-year Microsoft 365 subscription by following the instructions provided with your laptop.

## 5. OPERATING INSTRUCTIONS

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### Power On/Off

- **To Power On:** Open the lid or press the power button.
- **To Shut Down:** Click the Start button, then Power, and select "Shut down."
- **To Restart:** Click the Start button, then Power, and select "Restart."
- **To Sleep:** Close the lid or click the Start button, then Power, and select "Sleep."

### Keyboard and Touchpad

- The laptop features a full-size keyboard with a numeric keypad for efficient data entry.
- The precision touchpad supports multi-touch gestures for navigation.

### Connecting Peripherals

Use the available USB ports to connect external devices such as mice, keyboards, or external storage drives. The HDMI port allows connection to external displays.

## 6. CONNECTIVITY

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Your HP laptop offers various connectivity options:

- **USB 3.0 Type-A:** 2 ports for high-speed data transfer.
- **USB Type-C:** 1 port for versatile connectivity.
- **HDMI:** 1 port for connecting to external monitors or TVs.
- **Headphone/Microphone Combo Jack:** 1 port for audio input/output.
- **Wi-Fi 6 (802.11ax):** For fast and reliable wireless internet connection.
- **Bluetooth:** For connecting wireless accessories.

## 7. MAINTENANCE

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- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install Windows updates to ensure optimal performance and security.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and try to keep the battery charge between 20% and 80% when possible.
- **Storage Management:** Periodically clear temporary files and uninstall unused applications to free up storage space on your 128GB SSD.

## 8. TROUBLESHOOTING

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### Common Issues and Solutions:

#### • **Laptop Not Turning On:**

Ensure the AC adapter is securely connected and the battery has sufficient charge. Try holding the power button for 15 seconds to perform a hard reset.

#### • **Wi-Fi Connection Issues:**

Check if Wi-Fi is enabled in Windows settings. Restart your router and modem. Ensure your Wi-Fi drivers are up to date.

- **Slow Performance:**

Close unnecessary applications. Check for background processes consuming high resources. Ensure your system is updated and free of malware.

- **Screen Display Problems:**

Adjust display settings. If connected to an external monitor, check the cable connection. Update graphics drivers.

## 9. SPECIFICATIONS

Feature	Specification
Model Name	TPN-Q286
Screen Size	15.6 Inches
Screen Resolution	1366 x 768 pixels (HD)
Processor	Intel N200 Processor (4 Cores, up to 3.7GHz Turbo)
RAM	8 GB DDR4
Hard Drive	128 GB PCIe NVMe M.2 Solid State Drive (SSD)
Graphics Coprocessor	Intel UHD Graphics (Integrated)
Operating System	Windows 11 Home
Wireless Type	802.11ax (Wi-Fi 6)
USB 3.0 Type-A Ports	2
USB Type-C Ports	1
HDMI Ports	1
Headphone/Microphone Combo	1
Special Feature	Numeric Keypad
Item Weight	3.5 pounds
Product Dimensions	14.17 x 9.29 x 0.73 inches

## 10. WARRANTY AND SUPPORT

Your HP laptop comes with a standard manufacturer's warranty. For detailed warranty information, technical support, or service requests, please visit the official HP support website or refer to the documentation included with your product. Keep your purchase receipt for warranty claims.

## 11. PRODUCT VIDEOS

Video: A user's review highlighting the HP laptop's features and value.

Video: A user sharing their positive experience with the HP laptop.

Video: A user expressing surprise and satisfaction with the laptop's performance.

Video: A user's review highlighting the HP laptop's speed and practicality.

Video: A user explaining why they appreciate their HP laptop.