

Royal 89745K

Royal 89745K E Mark Go Mobile Printer User Manual

Model: 89745K

1. INTRODUCTION

This manual provides comprehensive instructions for the Royal 89745K E Mark Go Mobile Printer. Developed and produced in Austria, this compact and user-friendly mobile printer allows you to create and print individual, full-color imprints on almost any absorbent surface. Please read this manual thoroughly before using your device to ensure proper operation and longevity.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.



Image: The Royal E Mark Go Mobile Printer bundle, including the printer, ink cartridge, ribbon, ribbon guide, USB cable, and documentation.

- Royal E Mark Go Mobile Printer
- 3-color Ink Cartridge (C2)
- 15 mm Cotton Ribbon
- Ribbon Guide
- USB Charging Cable
- Quick Setup Guide
- Tips & Tricks Brochure

3. SETUP

3.1 Charging the Printer

1. Connect the included USB cable to the printer's charging port.
2. Connect the other end of the USB cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The printer's indicator light will show charging status. Ensure the device is fully charged before first use.



Image: Close-up view of the Royal E Mark Go Mobile Printer, showing the USB charging port and indicator lights.

3.2 Installing the Ink Cartridge

1. Open the cartridge compartment on the bottom of the printer.
2. Carefully insert the 3-color ink cartridge (C2) into the designated slot until it clicks into place.
3. Close the cartridge compartment securely.



Image: Bottom view of the Royal E Mark Go Mobile Printer, illustrating the ink cartridge compartment and installed cartridge.

3.3 App Installation and Connection

1. Download the official "e-mark go" app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices).
2. Ensure your mobile device's Wi-Fi is enabled.
3. Turn on the Royal E Mark Go printer.
4. Open the e-mark go app and follow the on-screen instructions to connect your printer via Wi-Fi. The app will guide you through the pairing process.

4. OPERATING INSTRUCTIONS

4.1 Creating and Sending Imprints

1. Open the e-mark go app on your connected smartphone or tablet.
2. Use the app's intuitive interface to design your desired imprint. You can add text, images, and various design elements.
3. Once your design is complete, send it to the printer via the app. The data transmission is fast and uses Wi-Fi.



Image: A smartphone displaying the e-mark go app interface for designing imprints, with the printer positioned next to it.

4.2 Printing on Surfaces

The Royal E Mark Go printer is designed to print on almost any absorbent surface.

1. Ensure the surface is clean, dry, and absorbent.
2. Position the printer firmly on the surface where you wish to print.
3. Gently slide the printer across the surface in a smooth, continuous motion to apply the imprint.



Image: The Royal E Mark Go Mobile Printer being used to print decorative floral patterns on various colored paper sheets.



Image: The Royal E Mark Go Mobile Printer applying an imprint onto a cork coaster, demonstrating its versatility on different materials.

4.3 Using Accessories: Ruler and Ribbon Guide

- **Ruler:** Use the included Ruler accessory to assist with printing on edges, small objects, or uneven surfaces, ensuring precise alignment.
- **Ribbon Guide:** The Ribbon Guide facilitates printing onto ribbons of 10, 15, and 25 mm widths, as well as the e-mark endless label range, for consistent results.

5. MAINTENANCE

5.1 Ink Cartridge Replacement

When the print quality deteriorates or the app indicates low ink, it's time to replace the cartridge. The C2 ink cartridge provides up to 1,500 multi-color imprints.

1. Turn off the printer.

- 2. Open the cartridge compartment on the bottom of the printer.
- 3. Carefully remove the old ink cartridge.
- 4. Insert a new Royal C2 3-color ink cartridge, ensuring it clicks into place.
- 5. Close the compartment.

5.2 Cleaning

- Wipe the exterior of the printer with a soft, dry, lint-free cloth.
- Do not use harsh chemicals or abrasive cleaners.
- Avoid getting liquid inside the printer or on the print head.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer not turning on	Low battery or power issue.	Ensure the printer is fully charged using the provided USB cable.
Cannot connect to app	Wi-Fi disabled, incorrect pairing, or app issue.	Ensure Wi-Fi is enabled on your mobile device. Restart both the printer and the app. Follow the app's pairing instructions carefully.
Poor print quality	Low ink, clogged print head, or incorrect printing technique.	Check ink levels in the app and replace the cartridge if necessary. Ensure the print head is clean (refer to maintenance section). Practice smooth, continuous printing motions.
Printer not responding to commands	Temporary software glitch or connection loss.	Turn the printer off and then on again. Re-establish connection with the app.

7. SPECIFICATIONS

Feature	Detail
Brand	Royal
Model Name	e-Mark go
Model Number	89745K
Printing Technology	Inkjet
Ink Color	Cyan, Magenta, Yellow (CMY)
Maximum Color Print Resolution	High resolution (300 dpi)
Maximum Black and White Print Resolution	300 dpi
Color Depth	24 bpp
Print Media	Paper (plain), absorbent surfaces

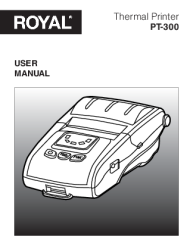


Feature	Detail
Connectivity Technology	USB, Wi-Fi (via App)
Compatible Devices	Smartphones (iOS, Android)
Control Method	App
Power Source	USB Charging
Product Dimensions	3.54"D x 11.02"W x 11.02"H
Item Weight	3 Pounds
UPC	022447897456

8. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the documentation included with your product or visit the official Royal website. You can also visit the [Royal Store on Amazon](#) for additional product information and support resources.

© 2025 Royal. All rights reserved.

Related Documents - 89745K

	<p>Royal PT-300 Thermal Printer User Manual</p> <p>Comprehensive user manual for the Royal PT-300 Thermal Printer. Includes setup instructions, technical specifications, connectivity options (USB, Bluetooth, Wi-Fi), firmware, parts list, warranty information, and regulatory compliance details.</p>
	<p>Royal 210dx Electronic Cash Register: Operating and Programming Manual</p> <p>This manual provides detailed instructions for operating and programming the Royal 210dx Electronic Cash Register. Learn about setup, keypad functions, transaction processing, tax settings, PLU codes, management reports, and troubleshooting.</p>
	<p>Royal 210dx Electronic Cash Register: Operating and Programming Manual</p> <p>Comprehensive operating and programming manual for the Royal 210dx Electronic Cash Register, covering setup, programming, transactions, reports, and troubleshooting. Features include 24 departments, 1500 PLUs, 10 clerks, and automatic tax computation.</p>



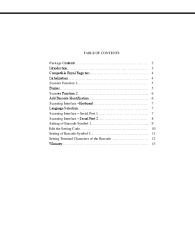
[ROYAL POS1500 Connect Series User Manual](#)

Comprehensive user manual for the ROYAL POS1500 Connect Series Point of Sale system, detailing setup, features, sales operations, reporting, and advanced configurations.



[Royal Alpha-587 Programmable Electronic Cash Register Operating Manual](#)

Operating manual for the Royal Alpha-587 programmable electronic cash register, covering setup, programming, transaction examples, reports, and troubleshooting. Includes details on departments, PLUs, clerk numbers, and tax rates.



[PS700-LSR Laser Scanner Instruction Manual and Programming Guide](#)

Comprehensive instruction manual and programming guide for the Royal PS700-LSR Laser Scanner, covering setup, functions, compatibility, and warranty information.