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› KOHO 15.6" Smart Digital Frame User Manual

KOHO RM

KOHO 15.6" Smart Digital Frame User Manual

Model: RM

INTRODUCTION

The KOHO 15.6" Smart Digital Frame is designed to display your cherished photos and videos in high definition. Featuring a touch screen, 32GB internal storage, and Wi-Fi connectivity, it allows for instant sharing of memories with family and friends via the dedicated Frameo app. This manual provides comprehensive instructions for setting up, operating, and maintaining your digital photo frame.



Image: The KOHO 15.6-inch Smart Digital Frame, showcasing its large display and the accompanying Frameo app on a smartphone, highlighting its ease of use for sharing memories.

SETUP GUIDE

1. Unboxing and Initial Power On

Carefully remove the digital frame and all accessories from the packaging. Ensure you have the digital frame, power adapter, and any included stand or wall-mount accessories. Connect the power adapter to the frame and plug it into a power outlet. The frame will automatically power on.

2. Language and Time Zone Selection

Upon first startup, you will be prompted to select your preferred language and time zone. Follow the on-screen instructions using the touch screen interface.

3. Wi-Fi Connection

To enable photo sharing and access online features, connect your frame to a Wi-Fi network. Select your network from the list, enter the password, and confirm. A stable internet connection is required for optimal performance.



Image: Illustration demonstrating the frame's Wi-Fi connectivity, allowing photos and videos to be sent from anywhere in the world via the Frameo app.

4. Frameo App Installation and Pairing

Download the free "Frameo" app from the App Store (iOS) or Google Play (Android) on your smartphone or tablet. Once installed, open the app and follow the instructions to create an account and pair it with your digital frame. The frame will display a unique code for pairing.

Recording Wonderful Moments



Photos



Video



Download on the
App Store



GET IT ON
Google Play

Download The Free Frameo App On Android & iOS

Image: A smartphone showing the Frameo app, illustrating how users can easily send photos and videos to the digital frame.

5. Placement Options

The frame can be placed on a tabletop using the detachable spiral bar holder, supporting both portrait and landscape orientations. It also supports wall mounting for flexible display options. The auto-rotate function will adjust the photo orientation automatically.



Image: Demonstrates the versatile placement options for the digital frame, including tabletop use in both landscape and portrait modes, and wall-mounting capability.

OPERATING INSTRUCTIONS

1. Sending Photos and Videos

Use the Frameo app on your smartphone to select photos or short videos from your gallery. You can add captions and send them directly to your connected digital frame. Multiple users can connect to the same frame to share memories.

Instant Wireless Sharing

Share photos or videos from your phone to their frame



Image: Illustrates the instant wireless sharing feature, where photos taken on a phone can be immediately displayed on the digital frame.

2. Touch Screen Navigation

The frame features an intuitive touch screen. Swipe left or right to navigate through photos, tap to access settings, and pinch to zoom (if supported by the software version). The user-friendly interface makes operation simple for all ages.

3. Custom Settings and Features

- **Slideshow Mode:** Configure the interval time for photo transitions and choose between sequential or shuffle play order.
- **Adjustable Brightness:** Modify screen brightness to suit your environment and preferences.
- **Sleep Mode:** Set specific on/off times to conserve energy and prolong screen life.
- **Weather Forecast:** Display current weather information on the frame.
- **Time Display:** Show the current time on the screen.
- **Captions:** Hide or show captions added to photos.

- **Reactions:** Frame owners can send emojis back to the sender via the app to express feelings about shared photos.



Image: Demonstrates the adjustable brightness feature and the appearance of the frame when in sleep mode.



Image: The digital frame displaying the current time and a multi-day weather forecast.

MAINTENANCE

Cleaning the Screen

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals or abrasive materials that could damage the screen surface.

General Care

Keep the digital frame away from direct sunlight, extreme temperatures, and high humidity. Ensure proper ventilation around the device. Do not attempt to disassemble the frame, as this will void the warranty.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Frame does not power on.	Power adapter not connected or faulty outlet.	Ensure the power adapter is securely connected to the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Incorrect password, weak signal, or router issue.	Double-check the Wi-Fi password. Move the frame closer to the router. Restart your Wi-Fi router.
Photos not appearing on frame.	Frame not connected to Wi-Fi, app not paired, or photos not sent correctly.	Verify Wi-Fi connection. Ensure the Frameo app is correctly paired. Check the app for successful photo upload confirmation.
Screen is too dark or too bright.	Brightness settings need adjustment.	Access the frame's settings menu and adjust the brightness level.

SPECIFICATIONS

Feature	Detail
Screen Size	15.6 Inches
Resolution	1920x1080 (Full HD)
Display Type	IPS Touch Screen
Internal Storage	32GB (approx. 80,000 photos of 300KB/pic)
Connectivity	Wi-Fi
External Storage	USB port, SD card slot
Product Dimensions	16.85 x 11.1 x 0.99 inches
Item Weight	4.88 pounds
Manufacturer	KOHO
Model Number	RM



Image: Visual representation of the frame's high-definition display, superior color fidelity, IPS screen technology, and wide viewing angles.



Image: The back of the digital frame, illustrating the USB port and SD card slot for expanded storage options.

WARRANTY AND SUPPORT

Your KOHO 15.6" Smart Digital Frame comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions. For technical support, troubleshooting assistance, or warranty claims, please contact KOHO customer service through their official website or the contact information provided in your product documentation.

No official product videos from the seller were found to be included in this manual.

ASK A QUESTION ABOUT THIS MANUAL

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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