

Goldair GGEH-915

Goldair GGEH-915 4 Gas and 2 Electric Hob User Manual

Model: GGEH-915

[Introduction](#) [Safety Information](#) [Setup & Installation](#) [Operating](#)
[Instructions](#) [Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty & Support](#)

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Goldair GGEH-915 4 Gas and 2 Electric Hob. Please read these instructions carefully before installation, operation, or maintenance to ensure proper functioning and to prevent potential hazards. Keep this manual for future reference.

The Goldair GGEH-915 hob features a durable stainless steel construction, designed for heat resistance and stability, capable of supporting heavy cookware. Its surface is easy to clean, requiring only a soft cloth after use.



Image 1.1: Overview of the Goldair GGEH-915 4 Gas and 2 Electric Hob, showcasing its stainless steel surface, four gas burners, two electric hobs, and side controls.

2. IMPORTANT SAFETY INFORMATION

WARNING: Failure to follow these safety instructions could result in fire, electric shock, property damage, or personal injury.

- Read all instructions before using the appliance.
- Ensure proper ventilation in the kitchen area when operating gas burners.
- Do not store flammable materials near the hob.
- Keep children and pets away from the appliance during operation.
- Always use appropriate cookware for each burner type.
- Do not leave cooking unattended.
- Disconnect power and gas supply before cleaning or servicing.
- This appliance must be installed by a qualified technician in accordance with local regulations.

3. SETUP AND INSTALLATION

Proper installation is crucial for the safe and efficient operation of your hob. It is highly recommended that installation be performed by a certified professional.

3.1 Unpacking

Carefully remove the hob from its packaging. Inspect for any damage that may have occurred during transit. Report any damage to your retailer immediately.

3.2 Required Components (Not Included)

Please note that a gas pipe and gas regulator are not included with this hob and must be purchased separately. Ensure these components are compatible with your local gas supply and meet all safety standards.

3.3 Included Components

The package includes:

- 1 x Goldair 4 Gas and 2 Electric Hob
- Electric cable for electric plug connection
- Elbow valve for gas connection

3.4 Installation Dimensions

The hob dimensions are approximately 95.5 cm (Depth) x 56 cm (Width) x 19 cm (Height). Ensure your countertop cutout meets these specifications for a secure fit.

3.5 Gas Connection

Connect the gas supply using the provided elbow valve and a suitable gas pipe and regulator (not included). All gas connections must be leak-tested by a qualified technician.

3.6 Electrical Connection

Connect the hob to a suitable electrical outlet using the provided electric cable. Ensure the electrical supply matches the voltage requirements specified on the appliance rating plate.

4. OPERATING INSTRUCTIONS

The Goldair GGEH-915 hob features side-mounted knob controls for both gas and electric burners.

4.1 Using the Gas Burners

1. Place appropriate cookware centrally on the cast iron pot stand over the desired gas burner.
2. Push down and turn the corresponding control knob counter-clockwise to the maximum flame setting.
3. The burner will ignite automatically. If it does not ignite within a few seconds, release the knob, wait a moment, and try again.
4. Once ignited, hold the knob down for a few seconds to allow the flame failure device to engage. This safety feature automatically cuts off the gas supply if the flame accidentally extinguishes.
5. Adjust the flame size by turning the knob between the maximum and minimum settings.
6. To turn off, turn the knob clockwise to the 'off' position.

4.2 Using the Electric Hobs

1. Place appropriate flat-bottomed cookware on the electric hob.
2. Turn the corresponding control knob clockwise to the desired heat setting. The hob will begin to heat up.
3. Adjust the heat as needed.
4. To turn off, turn the knob counter-clockwise to the 'off' position. The hob will remain hot for some time after being turned off.

5. CARE AND MAINTENANCE

Regular cleaning and maintenance will prolong the life and maintain the appearance of your hob.

5.1 General Cleaning

- Always ensure the hob is cool and disconnected from power and gas before cleaning.
- The stainless steel surface is stain-resistant and easy to clean. Wipe down with a soft cloth dampened with warm, soapy water. Avoid abrasive cleaners or scouring pads, which can scratch the surface.
- For stubborn stains, use a non-abrasive stainless steel cleaner, following the product instructions.
- Dry the surface thoroughly after cleaning to prevent water spots.

5.2 Cleaning Cast Iron Pot Stands

- Remove the cast iron pot stands from the hob.
- Wash them in warm, soapy water. For baked-on food, soak them before scrubbing with a non-abrasive brush.
- Ensure they are completely dry before placing them back on the hob to prevent rust.

5.3 Burner Caps and Rings

- Periodically remove and clean the burner caps and rings.
- Ensure all parts are dry and correctly reassembled before using the gas burners again.

6. TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Gas burner does not ignite.	No gas supply, igniter blocked, or burner cap/ring incorrectly placed.	Check gas supply valve. Clean igniter and ensure burner parts are correctly seated.
Flame is uneven or yellow.	Burner ports blocked or incorrect gas pressure.	Clean burner ports. If issue persists, contact a qualified gas technician.
Electric hob not heating.	No power supply or faulty element.	Check power connection and circuit breaker. If still not working, contact customer support.
Controls are stiff.	Food debris or grease accumulation.	Clean around the control knobs thoroughly.

For issues not listed here or if solutions do not resolve the problem, please contact Goldair customer support.

7. PRODUCT SPECIFICATIONS

Brand	Goldair
Model Number	GGEH-915
Type	4 Gas and 2 Electric Hob
Colour	Silver
Material	Stainless Steel
Product Dimensions (L x W x H)	95.5 cm x 56 cm x 19 cm
Package Dimensions (L x W x H)	96 cm x 56 cm x 16 cm
Item Weight	17.9 kg
Controls Type	Knob
Burner Type	Open
Special Features	Gas, Flame Failure Device
Included Components	1 x Goldair 4 Gas and 2 Electric Hob

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Specific warranty details for the Goldair GGEH-915 hob are typically provided at the point of purchase or within separate documentation included with the product. Please retain your proof of purchase for warranty claims.


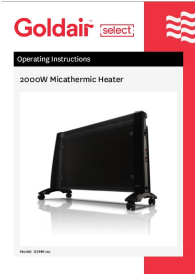

8.2 Spare Parts

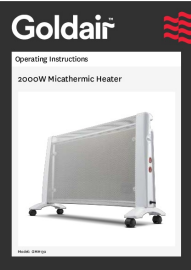
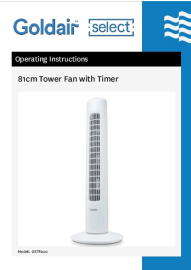

According to available information, spare part availability duration is not explicitly provided. For inquiries regarding spare parts, please contact Goldair customer support directly.

8.3 Customer Support

For technical assistance, warranty claims, or any other product-related inquiries, please contact Goldair customer support through their official website or the contact information provided with your purchase documentation.

Related Documents - GGEH-915

	<p>Goldair 107cm Evaporative Tower Fan (GCEV200) - Operating Instructions & Safety Guide</p> <p>Comprehensive operating instructions, safety guidelines, component details, assembly steps, cleaning, maintenance, and warranty information for the Goldair 107cm Evaporative Tower Fan, Model GCEV200.</p>
	<p>Goldair 2000W Micathermic Heater: Operating Instructions, Safety, and Warranty</p> <p>Detailed operating instructions, essential safety guidelines, assembly steps, care instructions, and the two-year warranty for the Goldair 2000W Micathermic Heater, Model GSMH120.</p>
	<p>Goldair App: WiFi Downloading and Setup Guide</p> <p>Step-by-step instructions for downloading and setting up the Goldair mobile app for WiFi device pairing, including registration and verification. Learn how to connect your device using the 2.4GHz network.</p>

 <p>The image shows the cover of the operating instructions and warranty for the Goldair 2000W Micathermic Heater (Model GMH130). The cover features the Goldair logo, the text 'Operating Instructions', '2000W Micathermic Heater', and a photograph of the white heater unit.</p>	<p>Goldair 2000W Micathermic Heater (GMH130) - Operating Instructions and Warranty</p> <p>Comprehensive operating instructions, safety guide, assembly steps, and warranty information for the Goldair 2000W Micathermic Heater (Model GMH130). Learn how to safely use, assemble, and care for your heater.</p>
 <p>The image shows the cover of the operating instructions, safety guide, and warranty for the Goldair select 81cm Tower Fan with Timer (Model GSTF200). The cover features the Goldair select logo, the text 'Operating Instructions', '81cm Tower Fan with Timer', and a photograph of the white tower fan.</p>	<p>Goldair 81cm Tower Fan with Timer (Model GSTF200) - Operating Instructions, Safety Guide & Warranty</p> <p>Comprehensive operating instructions, safety guidelines, assembly steps, cleaning advice, and warranty information for the Goldair 81cm Tower Fan with Timer, model GSTF200. Learn how to safely use and maintain your Goldair fan.</p>
 <p>The image shows the cover of the operating instructions, safety, and warranty for the Goldair PLATINUM Airstream Bladeless Fan (Model GAS20). The cover features the Goldair PLATINUM logo, the text 'Operating Instructions', 'Airstream Bladeless Fan', and a photograph of the black bladeless fan.</p>	<p>Goldair Platinum Airstream Bladeless Fan GAS20: Operating Instructions, Safety, and Warranty</p> <p>User manual for the Goldair Platinum Airstream Bladeless Fan (Model GAS20), covering operating instructions, safety precautions, maintenance, technical specifications, and warranty details.</p>