



Manuals.plus /

- › Shark /
- › Shark ION Robot Vacuum User Manual

## Shark Ion Robot

# Shark ION Robot Vacuum User Manual

Model: Ion Robot | Brand: Shark

## INTRODUCTION

---

The Shark ION robot vacuum is designed for convenient, multi-surface cleaning. It features Wi-Fi connectivity for app control and is equipped with specialized brushes to effectively clean both carpets and hard floors. Its high-capacity dustbin minimizes the frequency of emptying, providing a more hands-free cleaning experience.



Figure 1: Shark ION Robot Vacuum with companion app.

### Key Features:

- **Tri-Brush System:** Combines side brushes, channel brushes, and a multi-surface brushroll for effective debris collection on all floor types.

## GETS INTO TIGHT AREAS

With its low profile, this robot can access under-furniture areas to clean hard-to-reach spots.



Figure 2: Tri-Brush System for deep cleaning.

- **Smart Navigation:** Senses ledges and stairs, avoids furniture and walls, and maneuvers to prevent getting stuck.

# AVOIDS GETTING STUCK & SCUFFING

Bumper sensors help to avoid collisions and stuck situations.



Figure 3: Robot avoiding obstacles with bumper sensors.

- **Low Profile Design:** Its slim design allows it to access under-furniture areas to clean hard-to-reach spots.

# POWERFUL SUCTION

Tackles all types of debris on carpets and floors with ease.



Figure 4: Cleaning under furniture.

- **Extended Runtime:** Offers up to 120 minutes of cleaning on a single charge.

# COMPLETE CONTROL FROM ANYWHERE

Start or schedule cleans in the SharkClean™ app or use voice control with Amazon Alexa or Google Assistant.



Figure 5: Up to 120 minutes of runtime.

- **Wi-Fi Connectivity & Voice Control:** Control and schedule cleaning via the SharkClean app, or use voice commands with Amazon Alexa and Google Assistant.

## SETUP GUIDE

---

1. **Unpack the Robot:** Carefully remove the robot vacuum and all accessories from the packaging. Remove any protective film or packing materials.
2. **Install Side Brushes:** Snap the two side brushes onto the square pegs on the bottom of the robot until they click into place.
3. **Place the Charging Dock:** Position the charging dock on a level surface against a wall in an open area, free from obstacles. Ensure there is at least 3 feet of clear space on either side of the dock and 5 feet in front of it. Plug the power cord into a wall outlet.
4. **Initial Charge:** Place the robot onto the charging dock. The blue indicator lights on the robot will illuminate to show it is charging. Allow the robot to fully charge for 6 hours before its first use.
5. **Connect to Wi-Fi (Optional):**
  - Download the SharkClean app from your smartphone's app store.

- Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network. This enables remote control, scheduling, and access to additional features.

## OPERATING INSTRUCTIONS

---

### Starting a Clean Cycle:

- **Manual Start:** Press the **Clean** button on the top of the robot. The robot will begin cleaning and automatically return to the dock when finished or when its battery is low.
- **App Control:** Open the SharkClean app on your smartphone. From the main screen, you can initiate a cleaning cycle, pause, or send the robot back to its dock.
- **Voice Control:** If connected to Amazon Alexa or Google Assistant, use voice commands such as "Alexa, tell Shark to start cleaning" or "Hey Google, ask Shark to clean."

# POWERFUL SUCTION + TRI-BRUSH SYSTEM

- 1 PULLS IN DIRT FROM EDGES & CORNERS
- 2 CHANNELS DIRT INTO THE CLEANING PATH
- 3 PICKS UP LARGE & SMALL DEBRIS

# DEEP CLEANING ON CARPETS + FLOORS

Figure 6: Remote control via the SharkClean app.

## Cleaning Modes:

- **Standard Clean:** The robot navigates in a systematic pattern to cover the entire floor area.
- **Max Mode:** Press the **Max** button on the robot or select Max mode in the app for increased suction power, ideal for deep cleaning or heavily soiled areas.
- **Spot Clean:** (If available on your model) Place the robot in the center of a specific dirty area and activate spot clean for concentrated cleaning in that zone.

## Returning to Dock:

- The robot will automatically return to its charging dock when the battery is low or when a cleaning cycle is complete.
- To manually send the robot back, press the **Dock** button on the robot or select the "Dock" option in the SharkClean app.

## MAINTENANCE

---

Regular maintenance ensures optimal performance of your Shark ION Robot Vacuum. Perform these steps regularly to keep your robot cleaning efficiently.

### Emptying the Dust Bin:

Empty the dust bin after each cleaning cycle or when the 'Bin Full' indicator (if available) illuminates.

1. Press the dust bin release button located on the top of the robot.
2. Slide the dust bin out.
3. Open the dust bin flap and empty debris into a trash can.
4. Close the flap and slide the dust bin back into the robot until it clicks into place.

UP TO  
**120**  
MINUTES  
OF TOTAL RUNTIME\*

\*On bare floors.

Figure 7: Releasing the dust bin for emptying.

### **Cleaning the Filter:**

Clean the filter weekly or as needed. Tap off loose dirt, or rinse with water if heavily soiled (allow to air dry completely before reinserting).

### **Cleaning the Brushroll:**

Remove hair and debris from the brushroll regularly. Use the cleaning tool provided to cut away any wrapped hair.

### **Cleaning Side Brushes:**

Check side brushes for wrapped hair or debris. Gently pull them off to clean, and snap them back into place.

### **Cleaning Sensors and Charging Pads:**

Wipe the sensors and charging pads on the robot and dock with a clean, dry cloth to ensure proper functionality.

## **TROUBLESHOOTING**

---

Problem	Possible Cause	Solution
Robot not charging.	Charging contacts are dirty or dock is unplugged.	Ensure dock is plugged in. Clean charging pads on robot and dock with a dry cloth.
Robot gets stuck frequently.	Obstacles in cleaning path or dark surfaces.	Clear cords, rugs, and small objects. Robot may struggle on very dark floors.
Poor cleaning performance.	Dust bin full, filter clogged, or brushroll tangled.	Empty dust bin. Clean filter. Remove debris from brushroll and side brushes.
Wi-Fi connection issues.	Incorrect network password or router interference.	Verify Wi-Fi password. Ensure robot is within router range. Restart robot and router.

## SPECIFICATIONS

---

**Brand:** Shark

**Model Name:** Ion Robot

**Color:** Black-new

**Power Source:** Battery Powered

**Battery Life:** 120 minutes

**Control Method:** App, Voice

**Compatible Devices:** Smartphones, Amazon Echo, Google Home

**Product Dimensions:** 12.4 x 12.6 x 3.54 inches

**Item Weight:** 7.58 pounds

**Filter Type:** Cartridge, Cloth

**UPC:** 715450271152

## WARRANTY AND SUPPORT

---

For warranty information and customer support, please refer to the official Shark website or contact their customer service directly. Keep your proof of purchase for any warranty claims.

**Manufacturer:** Shark

For further assistance, visit: [www.sharkclean.com](http://www.sharkclean.com)