ZINUS Green Tea Memory Foam Mattress (New Version) - King 12 Inch

ZINUS 12 Inch Green Tea Memory Foam Mattress User Manual

Model: Green Tea Memory Foam Mattress (New Version) - King 12 Inch

1. Introduction

Thank you for choosing the ZINUS 12 Inch Green Tea Memory Foam Mattress. This manual provides essential information for the proper setup, use, maintenance, and troubleshooting of your new mattress. Please read it thoroughly before unboxing and using your mattress to ensure optimal performance and longevity.

This mattress features a multi-layer design with Green Tea Memory Foam for soothing pressure relief and freshness, Zinus Comfort Foam for personalized comfort, and Zinus Base Foam for durable support. It is designed to provide a medium-firm feel and is shipped in a compact box for convenience and reduced environmental impact.



Image: The ZINUS 12 Inch Green Tea Memory Foam Mattress, King size, displayed on a wooden bed frame in a bedroom setting. The mattress has a white, textured cover and a small black ZINUS tag on the side.

2. Safety Information

- **Keep away from open flames:** Mattresses are not fireproof. Keep them away from open flames or other ignition sources.
- **Ventilation:** Upon unboxing, allow the mattress to air out in a well-ventilated room for 24-72 hours to dissipate any new foam odor.
- **Children and pets:** Keep plastic packaging away from infants and children to prevent suffocation.
- **Weight distribution:** Ensure the mattress is placed on a flat, sturdy, and supportive surface (e.g., slatted bed frame with proper spacing, platform bed, or box spring) to prevent sagging and ensure proper support.
- **Handling:** Use caution when unrolling the compressed mattress as it will expand rapidly.

3. Setup Guide

Follow these steps to properly set up your ZINUS mattress:

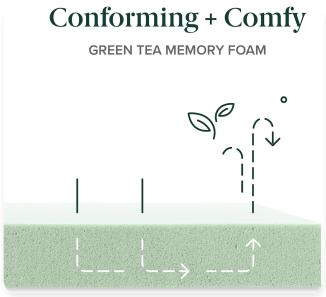
1. **Prepare the space:** Clear the area where you intend to place the mattress. Ensure your bed frame or foundation is ready.
2. **Unbox the mattress:** Carefully remove the mattress from its shipping box. Do not use a sharp object to cut the outer plastic wrap, as this may damage the mattress fabric.



Image: Two individuals carefully sliding a rolled ZINUS mattress out of its compact shipping box, demonstrating the eco-friendly packaging.

3. **Position the rolled mattress:** Place the rolled, vacuum-sealed mattress onto your bed frame or foundation.
4. **Remove inner plastic:** Carefully cut and remove the inner plastic wrapping. The mattress will begin to decompress immediately.
5. **Allow for expansion:** Allow 24 to 72 hours for the mattress to fully expand to its original shape and dissipate any initial odor. Temperature and humidity can affect expansion time.
6. **Enjoy:** Once fully expanded, your mattress is ready for use.

4. Product Features and Benefits



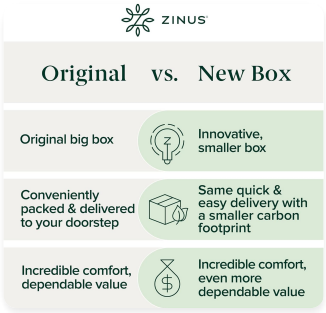
Multi-Layer Comfort Design

This 12-inch mattress is engineered with three distinct layers for optimal comfort and support: Green Tea Memory Foam for soothing pressure relief and freshness, Zinus Comfort Foam for personalized adaptation, and Zinus Base Foam for durable foundational support. The breathable knitted cover enhances airflow.



Zoned Pressure Relief Technology

Our patented zoned pressure relief technology is designed to help reduce aches and pains by providing targeted support where your body needs it most, ensuring a comfortable and restorative sleep experience.



Conforming Memory Foam

The pressure-relieving memory foam conforms precisely to the unique contours of your body, enhancing circulation and significantly decreasing stress on your joints for a truly personalized sleep surface.



All-Night Freshness

Infused with all-natural green tea extract and purified charcoal, this mattress actively works to maintain freshness, ensuring a clean and inviting sleep environment night after night.



Certified Safe Materials

Rest assured knowing your mattress is crafted from high-quality, CertiPUR-US certified foam and wrapped in an OEKO-TEX certified mattress cover. These certifications ensure the product is produced without harmful chemicals, promoting safer and healthier sleep.



Eco-Friendly Packaging

This new version ships in a smaller, more innovative box, significantly reducing its carbon footprint while maintaining the same quick and easy delivery to your doorstep. This commitment to eco-packaging contributes to a cleaner planet.

5. Operating and Usage Guidelines

- **Rotation:** To promote even wear and extend the life of your mattress, rotate it 180 degrees every 3-6 months. This helps distribute pressure evenly across the surface.
- **Proper Support:** Always use your mattress on a suitable foundation, such as a slatted bed frame with slats no more than 3 inches apart, a solid platform bed, or a box spring. Inadequate support can lead to premature sagging and void your warranty.
- **Weight Limit:** The King size mattress supports up to 500 lbs. Do not exceed this weight limit to maintain the integrity and performance of the mattress.
- **Avoid Jumping:** Do not jump on the mattress, as this can damage the internal foam structure and compromise its support.

6. Maintenance and Care

- **Spot Cleaning:** For minor spills or stains, spot clean the mattress cover with a mild detergent and lukewarm water. Blot the area gently; do not saturate the mattress. Allow it to air dry completely before covering with bedding.
- **Protective Cover:** We recommend using a mattress protector to shield your mattress from spills, stains, and allergens, thereby extending its lifespan.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause the foam to degrade and discolor.
- **Do Not Dry Clean:** Do not dry clean the mattress cover, as the chemicals can damage the foam and fabric.
- **No Flipping:** This mattress is designed with a specific top layer for comfort and support and should not be flipped. Only rotate it as advised.

7. Troubleshooting

Problem	Possible Cause	Solution
Mattress not fully expanding	Insufficient time for expansion; low room temperature.	Allow up to 72 hours for full expansion. Ensure room temperature is at least 68°F (20°C). Walking on the mattress gently can help break up air pockets.
New foam odor (off-gassing)	Normal for new foam products.	Place the mattress in a well-ventilated room for 24-72 hours. The odor is harmless and will dissipate.
Mattress feels too firm/soft	Personal preference; mattress not fully expanded.	Allow full expansion time. Your body may need time to adjust to a new mattress (typically 30 nights). Ensure proper foundation support.
Sagging or indentations	Inadequate foundation support; exceeding weight limit.	Verify your bed frame or foundation provides adequate, even support. Ensure slats are no more than 3 inches apart. Do not exceed the recommended weight limit.

8. Specifications

Brand: ZINUS

Model: Green Tea Memory Foam Mattress (New Version)

Size: King

Product Dimensions: 80"L x 76"W x 12"Th

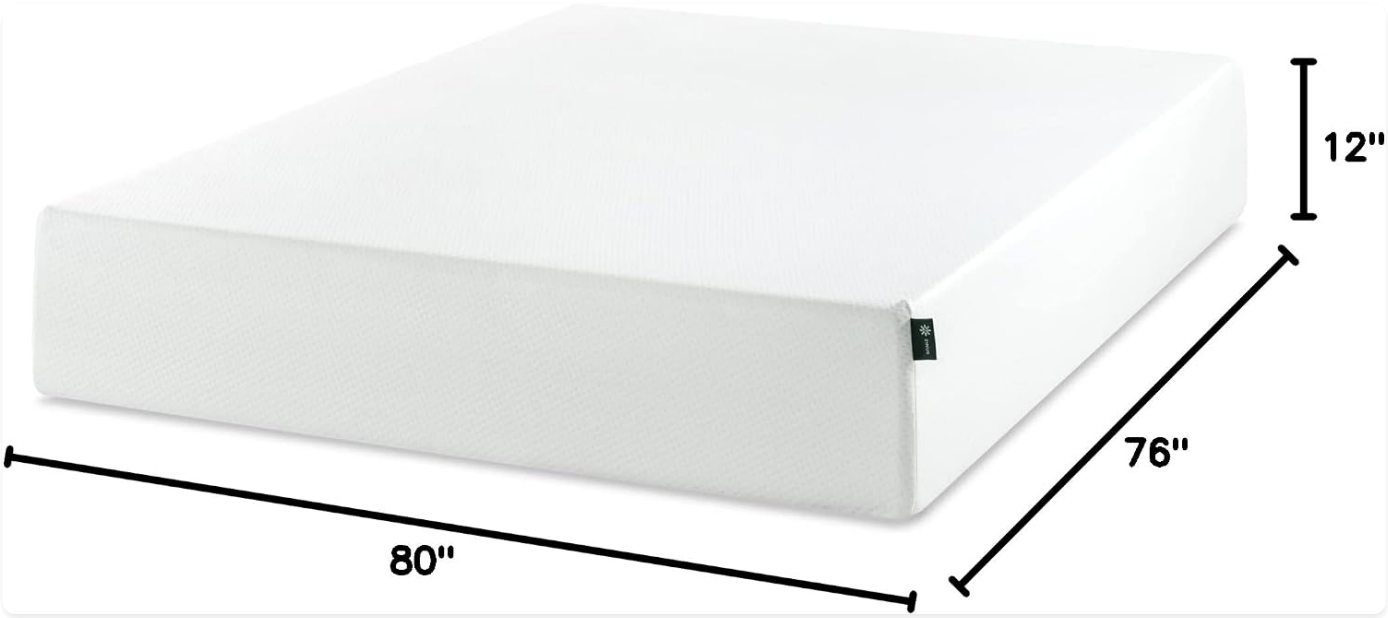


Image: A visual representation of the ZINUS King size mattress with its dimensions clearly marked: 80 inches in length, 76 inches in width, and 12 inches in thickness.

Top Style: Tight Top

Cover Material: Polyester

Number of Layers: 3

Fill Material: High Density Foam, Memory Foam (Green Tea Infused)

Weight Limit: 500 Pounds (King size)

Special Features: Breathable, Zoned Pressure Relief, Green Tea & Purified Charcoal Infusion, CertiPUR-US Certified Foam, OEKO-TEX Certified Fabric

Color: White

9. Warranty Information

Your ZINUS 12 Inch Green Tea Memory Foam Mattress comes with a**Worry-Free 10-Year Limited Warranty**. This warranty covers manufacturing defects and certain issues related to the mattress's performance under normal use. Please retain your proof of purchase for warranty claims.
For full details regarding warranty coverage, terms, and conditions, please refer to the warranty card included with your product or visit the official ZINUS website.

10. Customer Support

Should you have any questions, require assistance with setup, or need to make a warranty claim, please contact ZINUS Customer Support:

- **Online Support:** Visit the ZINUS official website for FAQs, support articles, and contact forms.
- **Phone Support:** Refer to the contact information provided on your product packaging or the ZINUS website.
- **Email Support:** Contact via email as provided on the ZINUS official website.

When contacting support, please have your product model (Green Tea Memory Foam Mattress, King 12 Inch) and proof of purchase readily available.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question