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› ZINUS 14 Inch Cooling Comfort Support Hybrid Mattress User Manual

ZINUS ZU-MSHO1SZI-14Q

ZINUS 14 Inch Cooling Comfort Support Hybrid Mattress User Manual

Model: ZU-MSHO1SZI-14Q

1. INTRODUCTION

This manual provides instructions for the ZINUS 14 Inch Cooling Comfort Support Hybrid Mattress. This mattress is designed to offer a balanced sleep experience with cooling features and supportive construction.

Key features include:

- Pressure-relieving memory foam infused with cooling gel for temperature regulation.
- Individually wrapped coils for customized spinal alignment and motion isolation.
- CertiPUR-US® certified foam and OEKO-TEX® certified mattress cover, ensuring materials are free from harmful chemicals.

2. SETUP INSTRUCTIONS

Your ZINUS mattress is conveniently shipped in a box. Follow these steps for proper setup:

1. **Preparation:** Carefully remove the mattress box from its packaging. It is recommended to unbox the mattress in the room where it will be used due to its weight and size once expanded.
2. **Placement:** Place the rolled, compressed mattress onto your bed frame or foundation.
3. **Unrolling:** Carefully cut open the outer plastic wrapping. The mattress will begin to unroll and expand. Avoid using sharp objects that could damage the mattress fabric.
4. **Expansion:** Remove all plastic packaging. Allow the mattress to expand for 24 to 72 hours to reach its full shape and firmness. While it is safe to sleep on the mattress the first night, optimal comfort and support are achieved after full expansion.



Image: A ZINUS mattress unrolling and expanding on a bed frame after being removed from its packaging.

3. OPERATING (USAGE)

The ZINUS Cooling Comfort Support Hybrid Mattress is designed for optimal sleep. Here's what to expect:

- **Cooling Comfort:** The gel-infused memory foam layer helps dissipate heat, providing a cooler sleep surface.
- **Support and Pressure Relief:** The combination of memory foam and individually wrapped coils adapts to your body's contours, offering targeted support and reducing pressure points.
- **Motion Isolation:** Individually encased coils minimize motion transfer, allowing you to sleep undisturbed even if your partner moves.
- **Mattress Cover:** Your mattress may arrive with one of two distinct cover designs. Both covers provide the same comfortable feel and profile height. Cover selection is not available.



Perfect for

Hot Sleepers Co-sleeping
Pressure Relief
Enhanced Breathability

Image: A visual representation of motion isolation on the mattress, with one person sitting up and another lying down undisturbed.

4. CARE AND MAINTENANCE

To maintain the quality and longevity of your ZINUS mattress, follow these care instructions:

- **Cleaning:** Spot clean only. Use a mild detergent and a damp cloth to gently clean any soiled areas. Avoid saturating the mattress with water or harsh chemicals.
- **Protection:** Consider using a mattress protector to shield against spills, stains, and allergens.
- **Rotation:** While not strictly required, rotating your mattress every 3-6 months can help promote even wear and extend its lifespan.
- **Ventilation:** Ensure adequate airflow around the mattress, especially if using a solid platform bed, to prevent moisture buildup.

5. TROUBLESHOOTING

If you encounter any issues with your ZINUS mattress, refer to the following common concerns:

- **Mattress Not Fully Expanded:** Allow up to 72 hours for the mattress to fully expand after unboxing. Cooler temperatures can sometimes slow down the expansion process. Ensure the mattress is in a warm room.
- **Initial Odor:** A new mattress may have a slight "new product" odor upon unboxing. This is normal and harmless. Allow the mattress to air out in a well-ventilated room for a few days.
- **Perceived Firmness:** Mattress firmness can be subjective. The 14-inch model is designed for medium plush comfort. If you find it too firm or soft, ensure it has fully expanded. Your body may also need a few weeks to adjust to a new mattress.

For issues not covered here, please contact ZINUS customer support.

6. SPECIFICATIONS



Image: A ZINUS mattress with dimensions labeled: 80 inches length, 60 inches width, 14 inches thickness.

Feature	Detail
Model Number	ZU-MSHO1SZI-14Q
Size	Queen
Product Dimensions	80"L x 60"W x 14"Th
Item Weight	82.2 pounds
Thickness	14 Inches
Fill Material	Gel Memory Foam
Cover Material	Polyester
Number of Layers	3
Top Style	Euro Top
Weight Limit	500 Pounds
Special Features	Breathable, Low Motion Transfer

Care Instructions	Spot clean only
Certifications	CertiPUR-US® Certified Foam, OEKO-TEX® Certified Cover

7. WARRANTY INFORMATION

The ZINUS 14 Inch Cooling Comfort Support Hybrid Mattress comes with a**10-year limited warranty**. This warranty covers manufacturing defects and ensures peace of mind regarding the quality and durability of your mattress. For detailed terms and conditions of the warranty, please refer to the official warranty document:
[Download Warranty Document \(PDF\)](#)

8. CUSTOMER SUPPORT

If you have any questions, require assistance, or need to make a warranty claim, please contact ZINUS customer support. You can find contact information on the official ZINUS website or through your purchase platform. For more information about ZINUS products, visit the[ZINUS Store on Amazon](#).

