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ZINUS ZU-MSHO1SZI-12Q

ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress User Manual

MODEL: ZU-MSHO1SZI-12Q

Introduction

The ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress is engineered for optimal comfort and support, providing a rejuvenating sleep experience. This mattress features a combination of soft, durable foam for pressure relief and individually wrapped coils for customized comfort and motion isolation. It is crafted with CertiPUR-US® certified foam and an OEKO-TEX® certified cover, ensuring a safe and healthy sleeping environment free from harmful chemicals.

Setup Guide

Your ZINUS mattress is conveniently packaged in a compact box for easy delivery. Please follow these steps for proper setup:

1. **Unboxing:** Carefully remove the mattress from its compact packaging. While manageable by one person, having two people may be beneficial, especially if navigating stairs, due to the mattress's weight.
2. **Placement:** Position the rolled mattress onto your bed frame or foundation.
3. **Unrolling:** Carefully cut open the plastic wrapping. The mattress will begin to unroll and expand on its own.
4. **Expansion:** Allow **24 to 72 hours** for the mattress to fully expand to its original shape and firmness. While it may appear mostly expanded within 24 hours, the full 72-hour period ensures complete expansion and optimal comfort.
5. **Ventilation:** During the expansion period, minimal to no off-gassing odor is expected. However, ensuring good room ventilation can further enhance the experience.



Image: Unboxing the ZINUS mattress from its compact packaging.



Image: ZINUS 12 Inch Queen Mattress Dimensions (80"L x 60"W x 12"Th).

Operating the Mattress

The ZINUS Cooling Comfort Support Hybrid Mattress is designed to provide consistent comfort and support for various sleeping positions. Its hybrid construction combines the benefits of memory foam and individually wrapped coils.

- **Pressure Relief:** The soft memory foam layer conforms to your body, alleviating pressure points for a comfortable sleep.
- **Motion Isolation:** Individually wrapped coils minimize motion transfer, ensuring undisturbed sleep even with a partner.
- **Support:** The multi-layered design provides robust support across the entire mattress, adapting to your body's contours.
- **Cooling Comfort:** Gel-infused foam and a breathable knitted cover contribute to a cooler sleep surface.
- **Durability:** Designed to last, this mattress supports up to 500 lbs for Queen size and larger, and 250 lbs for Twin size.



Image: ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress in a bedroom.



Image: Demonstrating the soft, pillowy top of the mattress.

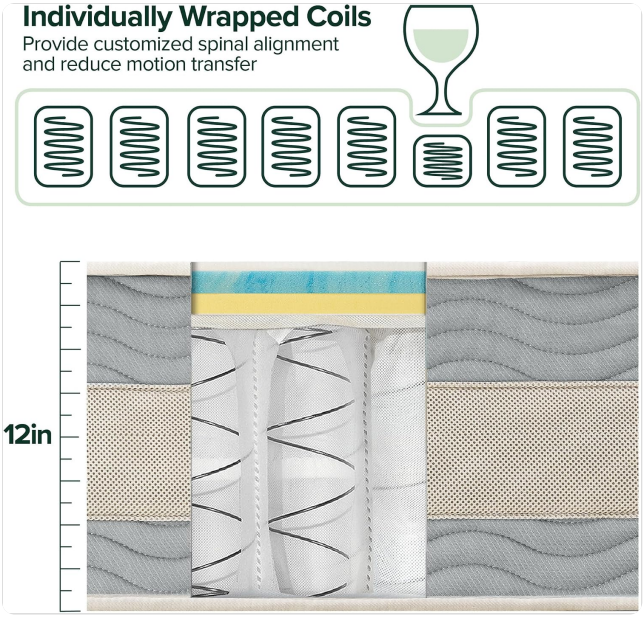


Image: Individually Wrapped Coils for customized support and motion isolation.

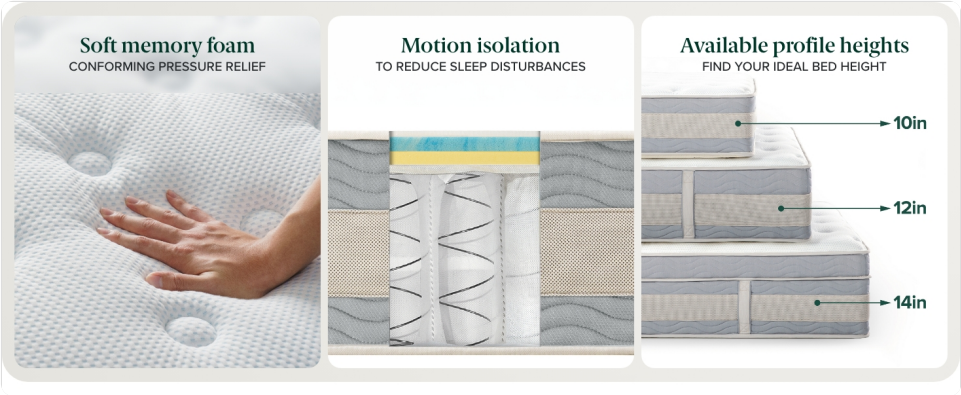


Image: Key features: Soft memory foam, motion isolation, and available profile heights.

Maintenance

To ensure the longevity and continued comfort of your ZINUS mattress, please adhere to the following maintenance guidelines:

- **Cleaning:** The mattress cover is **spot clean only**. Use a mild detergent and a damp cloth to gently clean any spills or stains. Avoid saturating the mattress with water.
- **Protection:** We recommend using a mattress protector to shield your mattress from spills, stains, and allergens, extending its lifespan.
- **Rotation:** To promote even wear and prolong the mattress's life, rotate your mattress 180 degrees every 3-6 months. This helps distribute body weight evenly.
- **Support:** Ensure your mattress is placed on a sturdy, supportive bed frame or foundation to maintain its structural integrity.

Troubleshooting

If you encounter any issues with your ZINUS mattress, consider the following common solutions:

- **Incomplete Expansion:** If your mattress has not fully expanded after 24 hours, allow the full 72-hour period.

Ensure it is laid flat in a well-ventilated room. Cooler temperatures can sometimes slow down expansion.

- **Initial Firmness:** Some users may find the mattress initially firmer than expected. This is normal, and the mattress may soften slightly with use. Allow a few weeks for your body to adjust to the new support.
- **Side Firmness:** If the sides or corners appear less firm initially, this can improve as the mattress fully expands and settles over the first week or two.
- **Heat Retention:** While designed with cooling features, individual perceptions of temperature can vary. Ensure your bedding is breathable and your room temperature is comfortable.

For persistent issues not covered here, please refer to the Warranty & Support section for contact information.

Specifications

Feature	Detail
Brand	ZINUS
Model Number	ZU-MSHO1SZI-12Q
Product Dimensions	80"L x 60"W x 12"Th
Item Weight	72.9 pounds
Thickness	12 Inches
Fill Material	Gel Memory Foam
Cover Material	Polyester
Number of Layers	4
Weight Limit	500 Pounds (Queen)
Special Feature	Breathable, Low Motion Transfer
Care Instructions	Spot clean only
Included Components	Mattress



Image: Certified safe foams and fabrics for a healthier sleep.

Warranty & Support

Your ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress comes with a**10-year limited warranty**, providing peace of mind regarding its quality and durability.

- **Warranty Details:** For full terms and conditions of the 10-year limited warranty, please refer to the official Warranty Document (PDF).
- **Returns:** This product is eligible for 30-day easy returns. Please check the retailer's return policy for specific details.
- **Customer Support:** For any questions, concerns, or warranty claims, please contact ZINUS customer support. You can often find contact information on the ZINUS official website or through your purchase platform.

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