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Zinus Queen 10-inch

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Instruction Manual

Brand: Zinus | Model: Queen 10-inch

1. INTRODUCTION AND OVERVIEW

The Zinus Comfort Support Hybrid Quilted Mattress is engineered to deliver a balanced sleep experience, combining plush comfort with robust support. It features soft, conforming memory foam for pressure relief, complemented by individually wrapped pocket coils that provide customized spinal alignment and minimize motion transfer. This design ensures undisturbed rest, even when sharing the bed. The mattress is CertiPUR-US® certified, guaranteeing that its foam is produced without harmful chemicals, and is encased in an OEKO-TEX certified mattress cover for a safer sleep environment. This manual provides essential information for the setup, use, and maintenance of your Queen size, 10-inch Zinus mattress.



Image: Zinus Queen 10-Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress on a wooden bed frame.

2. SETUP INSTRUCTIONS

Your Zinus mattress is delivered compressed and rolled in a box for ease of transport. Follow these steps for proper setup:

1. **Preparation:** Carefully move the boxed mattress to the room where it will be used.
2. **Placement:** Remove the rolled mattress from its outer carton. Place the rolled mattress directly onto your bed frame or foundation.
3. **Unrolling:** Carefully cut and remove the outer plastic layers. The mattress will begin to unroll and expand.
4. **Expansion:** Allow 24 to 72 hours for the mattress to fully expand to its intended shape and firmness. During this period, some slight off-gassing odor may be noticeable; this is normal and will dissipate in a well-ventilated room.



Image: Zinus mattresses demonstrating various thickness options, including the 10-inch model.

3. OPERATING AND COMFORT FEATURES

The Zinus Green Tea Cooling Gel Memory Foam Hybrid Mattress is designed for optimal sleep performance:

- **Medium Firmness:** This mattress offers a medium firmness level, providing a balanced feel that is neither too soft nor too firm, accommodating a wide range of sleep preferences.
- **Pressure Relief:** The memory foam layer conforms to your body's natural curves, distributing weight evenly and alleviating pressure points for enhanced comfort.
- **Motion Isolation:** Individually wrapped pocket coils respond independently to movement, significantly reducing motion transfer across the mattress. This feature is particularly beneficial for couples, ensuring minimal disturbance from a partner's movements.
- **Cooling Comfort:** Infused with green tea extract and cooling gel, the memory foam helps regulate body temperature, promoting a cooler and more comfortable sleep environment.

- **Breathability:** The mattress is designed with materials that promote airflow, contributing to better breathability and temperature regulation throughout the night.



Image: Key benefits of the Zinus mattress, including suitability for co-sleeping, pressure relief, and enhanced breathability.

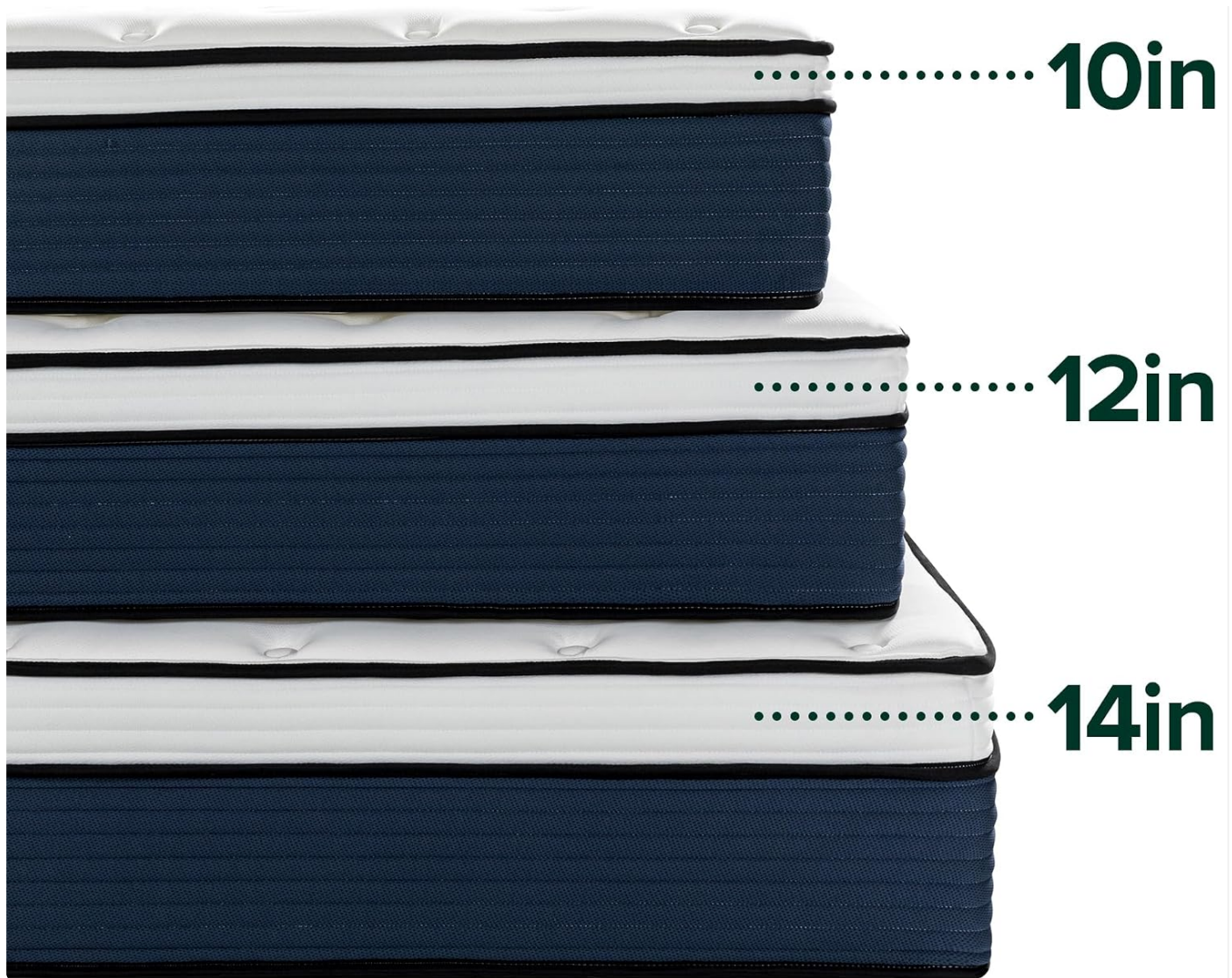


Image: Visual representation of motion isolation technology, showing how movement on one side of the mattress does not disturb the other side.

4. MAINTENANCE AND CARE

Proper care will extend the life of your Zinus mattress:

- **Spot Cleaning:** The mattress should be spot cleaned only. Avoid saturating the mattress with water or cleaning solutions.
- **Stain Removal:** For spills or stains, blot immediately with a clean, dry cloth. If necessary, use a mild detergent mixed with water, apply sparingly to the stained area, and blot dry. Do not rub vigorously.
- **Avoid Machine Washing:** Do not machine wash or dry clean the mattress cover.
- **Ventilation:** Ensure adequate ventilation in your bedroom to prevent moisture buildup and maintain freshness.
- **Rotation:** To promote even wear and extend the mattress's lifespan, rotate the mattress 180 degrees (head to foot) every 3-6 months. Flipping the mattress is not necessary.

5. TROUBLESHOOTING

Here are solutions to common concerns:

- **Odor Upon Unboxing:** A slight, harmless odor (known as off-gassing) may be present immediately after removing the mattress from its packaging. This is typical for new foam products and will dissipate within 24-72 hours in a well-ventilated room.
- **Incomplete Expansion:** Ensure the mattress has been given the full 24-72 hours to expand. Verify it is placed on a flat, solid surface. Room temperature can influence expansion time; a warmer environment may facilitate faster expansion.
- **Perceived Firmness:** Mattress firmness is subjective. This model is designed for medium firmness. If it feels too firm or too soft initially, allow your body a few nights to adjust to the new support system.

6. SPECIFICATIONS

Thickness	10 Inches
Item Weight	68.88 Pounds
Refill Material	High Density Foam
Care Instructions	Spot clean only
Assembly Required	Yes (for unboxing and placement)
Included Components	Mattress
Brand	Zinus
Size	Queen
Product Dimensions	2.03L x 1.52W x 0.25Th Meters
Item Firmness Description	Medium
Top Style	Tight Top
Cover Material	Polyester
Number of Layers	4
Weight Limit	500 Pounds

Motion isolation



Motion isolation

Image: Certifications for safe materials, including CertiPUR-US and OEKO-TEX Standard 100.

7. WARRANTY AND SUPPORT

The Zinus Queen 10-Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress is backed by a 10-year limited warranty. This warranty covers manufacturing defects in materials and workmanship. For any warranty claims or product support needs, please contact Zinus customer service directly. It is essential to retain your original proof of purchase for all warranty inquiries. Additionally, returns are generally accepted within 31 days of purchase, in accordance with Amazon's standard return policy.

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