ZINUS ZU-MSHO1SZI-12K

ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress User Manual

Model: ZU-MSHO1SZI-12K

Introduction

The ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress is engineered for optimal comfort and support. This mattress combines the pressure-relieving properties of foam with the responsive support of individually wrapped coils, designed to minimize motion transfer and provide customized comfort. It features CertiPUR-US® certified foam and an OEKO-TEX® certified cover, ensuring a safe and healthy sleep environment.



Image: The ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress, King size, shown on a wooden bed frame in a bedroom setting.

Safety Information

Please read and understand all safety information before setting up and using your mattress. Failure to follow these instructions may result in injury or product damage.

- Keep the mattress away from open flames and high heat sources.
- Do not jump on the mattress, as this can damage the internal components and void the warranty.
- Ensure the mattress is placed on a stable and supportive foundation (e.g., slatted bed frame, box spring, platform bed) to maintain its structural integrity and comfort.
- Keep plastic packaging away from children and pets to prevent suffocation hazards.
- Allow adequate ventilation during the initial expansion period to dissipate any new product odors.

Setup Instructions

Your ZINUS mattress is conveniently shipped in a box and will expand to its full size after unboxing. Follow these steps for proper setup:

1. **Prepare the Space:** Choose a clean, flat surface for unboxing, preferably where the mattress will be used. Ensure there is enough room for the mattress to expand.
2. **Remove from Box:** Carefully remove the rolled and compressed mattress from its shipping box.
3. **Unroll the Mattress:** Place the rolled mattress on your bed frame or foundation. Carefully cut and remove the outer plastic wrapping. The mattress will begin to unroll.
4. **Remove Inner Plastic:** Once unrolled, carefully cut and remove the inner plastic layer. The mattress will immediately begin to expand.
5. **Allow for Full Expansion:** Allow 24-72 hours for the mattress to fully expand to its original shape and firmness. While it can be slept on within a few hours, full expansion ensures optimal comfort and support.

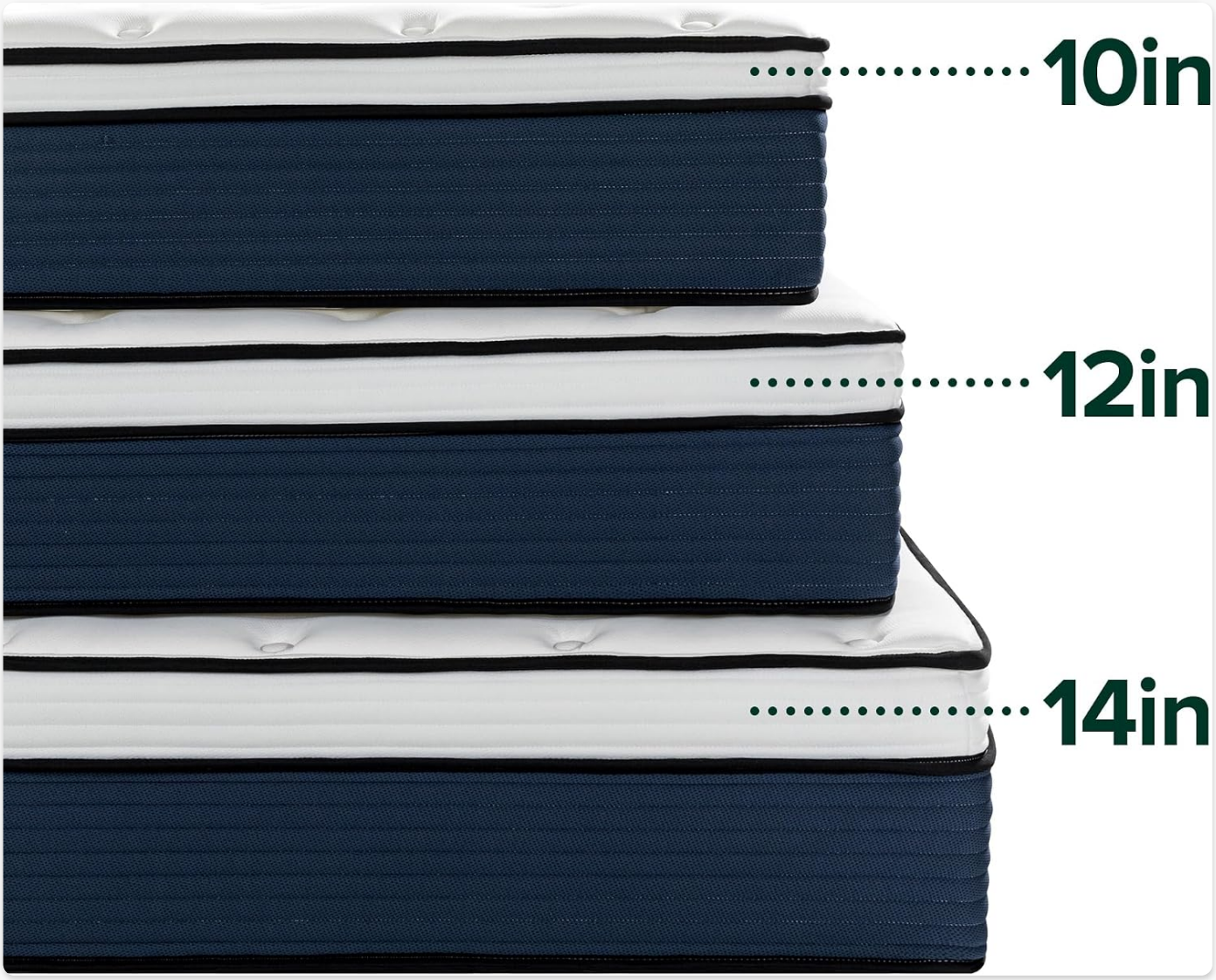


Image: A ZINUS mattress shown unboxed and expanding on a bed frame, illustrating the setup process.

Operating Guidelines

To ensure the longevity and optimal performance of your ZINUS mattress, consider the following guidelines:

- **Proper Foundation:** Always use your mattress on a sturdy, flat, and supportive foundation. This can include a slatted bed frame with slats no more than 3 inches apart, a box spring, or a solid platform bed. An inadequate foundation can lead to sagging and reduce the lifespan of your mattress.
- **Rotation:** To promote even wear and extend the life of your mattress, rotate it 180 degrees every 3-6 months. This

helps distribute body weight and pressure more uniformly across the surface.

- **Motion Isolation:** The individually wrapped coils are designed to minimize motion transfer, allowing you and your partner to sleep undisturbed.
- **Cooling Comfort:** The mattress is designed with cooling features to help regulate temperature for a more comfortable sleep experience.



Image: A visual representation of motion isolation technology within the mattress, showing how movement on one side is not transferred to the other.

Maintenance and Care

Proper care will help maintain the quality and comfort of your ZINUS mattress for years to come:

- **Spot Cleaning:** For spills or stains, spot clean the mattress immediately using a mild detergent and a damp cloth. Blot the area gently; do not saturate the mattress. Allow it to air dry completely before covering with bedding.
- **Protective Cover:** Consider using a mattress protector to shield against spills, stains, and allergens, extending the

life of your mattress.

- **Ventilation:** Periodically remove bedding and allow the mattress to air out to promote freshness and prevent moisture buildup.
- **Avoid Harsh Chemicals:** Do not use harsh cleaning agents, bleach, or abrasive materials on the mattress, as these can damage the fabric and internal components.

Troubleshooting

If you encounter any issues with your ZINUS mattress, refer to the following common solutions:

Problem	Possible Cause	Solution
Mattress not fully expanding	Insufficient time for expansion; cool room temperature.	Allow up to 72 hours for full expansion. Ensure the room temperature is at least 68°F (20°C). Walking on the mattress gently can help with air circulation.
New product odor (off-gassing)	Normal for new foam products.	The odor is harmless and will dissipate. Ventilate the room by opening windows or using a fan. The smell should fade within a few days.
Mattress feels too firm/soft	Personal preference; not fully expanded.	Allow the mattress to fully expand for 72 hours. Your body may also need time to adjust to a new mattress (typically 2-4 weeks). Ensure you have the correct firmness level for your preference.
Squeaking noises	Issue with bed frame or foundation, not the mattress.	Check your bed frame and foundation for loose connections or worn parts. Tighten bolts or apply lubricant to joints as needed.

Specifications

Key specifications for the ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress:

- **Product Dimensions:** 80"L x 76"W x 12"Th (King Size)
- **Item Weight:** 92.5 pounds
- **Manufacturer:** Zinus
- **Model Number:** ZU-MSHO1SZI-12K
- **Thickness:** 12 Inches
- **Fill Material:** Gel Memory Foam
- **Cover Material:** Polyester
- **Number of Layers:** 3
- **Weight Limit:** 500 Pounds
- **Special Features:** Breathable, Low Motion Transfer
- **Care Instructions:** Spot clean only



Image: A diagram showing the dimensions of the ZINUS 12 Inch King mattress: 80 inches long, 76 inches wide, and 12 inches thick.

Warranty and Support

Your ZINUS 12 Inch Cooling Comfort Support Hybrid Mattress comes with a**10-year limited warranty**. This warranty covers manufacturing defects and ensures your peace of mind regarding the quality and durability of your mattress.
For detailed warranty terms and conditions, please refer to the official warranty document provided with your purchase or visit the ZINUS website. If you have any questions or require assistance, please contact ZINUS customer support through their official channels.
You can also find additional support and information by visiting theZINUS Store on Amazon.

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