

ZINUS ZU-MSHO2KZI-12F

ZINUS 12 Inch Full Cooling Comfort Hybrid Mattress User Manual

Model: ZU-MSHO2KZI-12F

INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and care of your ZINUS 12 Inch Full Cooling Comfort Hybrid Mattress. Please read these instructions thoroughly before use to ensure optimal performance and longevity of your product.

The ZINUS 12 Inch Full Cooling Comfort Hybrid Mattress features a combination of pressure-relieving memory foam and individually wrapped coils. The memory foam layer is infused with cooling gel to help regulate temperature, while the coil system provides motion isolation and customized support. The mattress is encased in a soft, breathable OEKO-TEX® certified cover. All foams used are Certi-PUR US® certified, ensuring they are made without harmful chemicals.

SETUP INSTRUCTIONS

- Unpack the Mattress:** Carefully remove the mattress from its shipping box. The mattress is compressed and rolled for convenient delivery.
- Position the Mattress:** Place the rolled mattress on a clean, flat surface, such as your bed frame or foundation. Ensure there is enough space for it to expand.
- Remove Packaging:** Carefully cut and remove the outer plastic wrapping. Avoid using sharp objects that could damage the mattress fabric.
- Allow for Expansion:** Unroll the mattress and remove the inner plastic layer. The mattress will begin to expand immediately. Allow **24 to 72 hours** for the mattress to fully decompress and reach its original shape and firmness. Initial expansion may vary based on room temperature and humidity.



Image: A ZINUS mattress unrolling and expanding from its compact packaging onto a bed frame.

Certified safe foams & fabrics

Highest quality foam is CertiPUR-US® certified in an ultra-soft OEKO-TEX® certified cover to ensure no harmful chemicals are anywhere near where you sleep



Image: Two individuals carefully removing a ZINUS mattress from its box, illustrating the unboxing process.

OPERATING CHARACTERISTICS

Your ZINUS Hybrid Mattress is designed to provide a balanced sleep experience with specific features:

- **Medium Firm Feel:** This mattress offers a medium-firm feel, providing a balance of comfort and support suitable for various sleep preferences.
- **Cooling Comfort:** The top layer of memory foam is infused with cooling gel to dissipate heat and maintain a comfortable sleep temperature throughout the night.
- **Motion Isolation:** Individually wrapped coils minimize motion transfer, reducing disturbances from a partner's movements.
- **Pressure Relief:** The memory foam conforms to your body's contours, alleviating pressure points and promoting spinal alignment.

The choice is yours



Image: A hand pressing into the mattress surface, demonstrating its medium-firm feel.

Individually Wrapped Coils

Provide customized spinal alignment
and reduce motion transfer



12 in

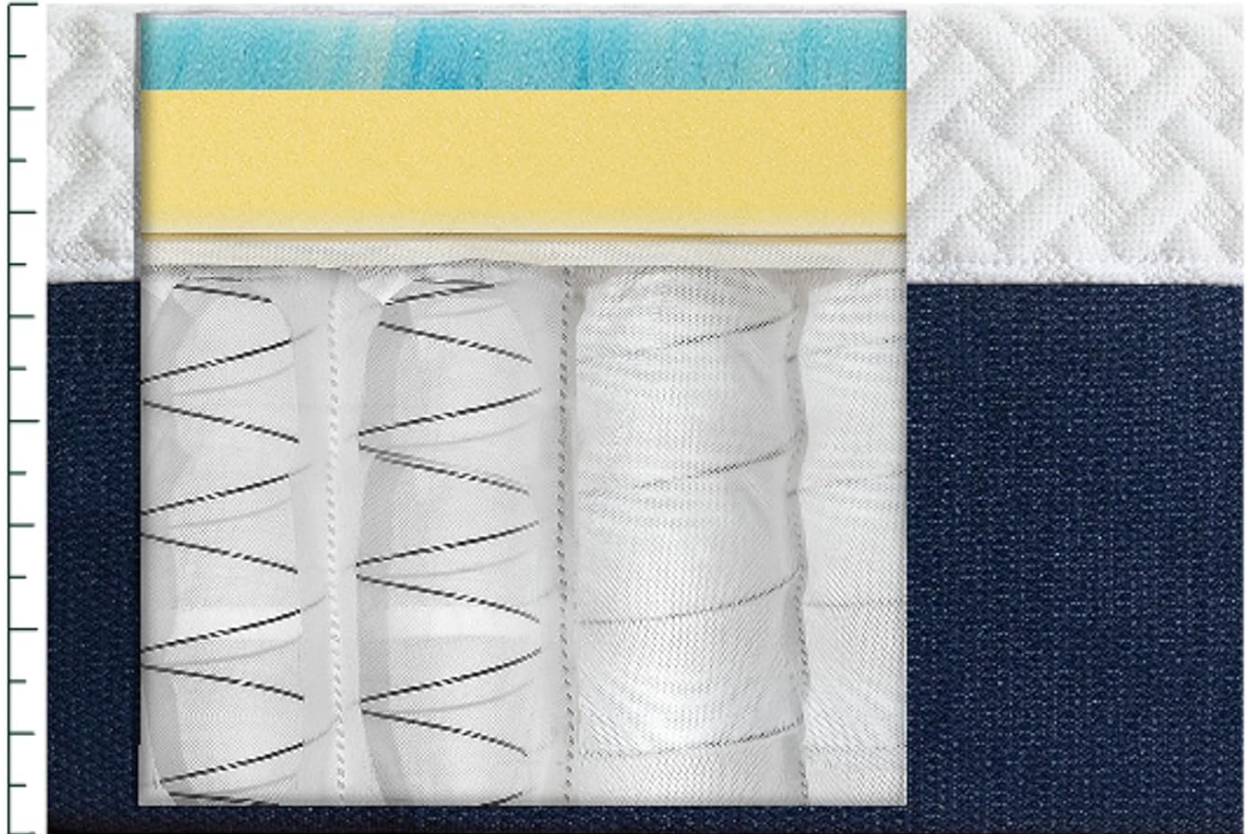


Image: An illustration depicting motion isolation, with a glass of wine stable on one side of the mattress while a person moves on the other.

The Recipe for Comfort

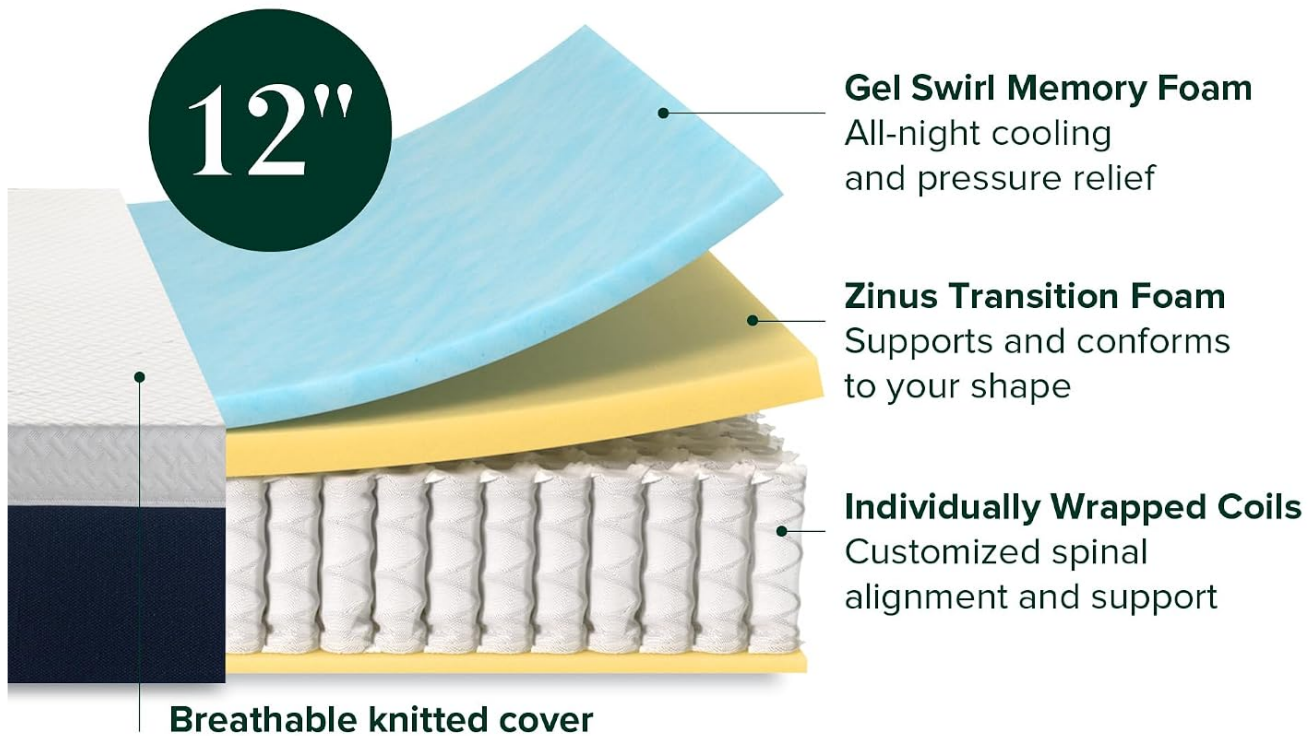


Image: A visual representation of the cooling swirl foam layer, showing airflow and heat dissipation.

MAINTENANCE

- **Spot Clean Only:** For spills or stains, clean the affected area using a mild detergent and a damp cloth. Blot gently; do not saturate the mattress.
- **Do Not Remove Cover:** The mattress cover is an integral part of the fire safety barrier. Removing the cover can compromise the mattress's fire retardant properties and will void the product warranty.
- **Protect Your Mattress:** Consider using a mattress protector to shield against spills, stains, and allergens, extending the life of your mattress.
- **Rotation:** While not strictly required for hybrid mattresses, rotating your mattress 180 degrees every 3-6 months can help promote even wear and prolong its lifespan.

TROUBLESHOOTING

- **Slow Expansion:** If your mattress has not fully expanded after 72 hours, ensure it is in a well-ventilated room with a comfortable temperature. Cooler temperatures can slow down the expansion process. Allow additional time if necessary.

- **Initial Odor:** A new mattress may have a slight, harmless odor upon unboxing. This is normal and will dissipate within a few days in a well-ventilated room.
- **Firmness Perception:** Mattress firmness is subjective. If the mattress feels firmer than expected, allow more time for it to break in with regular use.

If you experience issues not covered here, please refer to the Support section for contact information.

SPECIFICATIONS

Feature	Detail
Brand	ZINUS
Model Number	ZU-MSHO2KZI-12F
Size	Full
Product Dimensions	75"L x 54"W x 12"Th
Item Weight	77.1 pounds
Fill Material	Memory Foam, Individually Wrapped Coils
Number of Layers	3 (Gel Swirl Memory Foam, Zinus Transition Foam, Individually Wrapped Coils)
Top Style	Tight Top
Cover Material	Polyester (OEKO-TEX® certified)
Special Feature	Breathable, Cooling, Motion Isolation, Pressure Relief
Certifications	CertiPUR-US® Certified Foam, OEKO-TEX® Standard 100 Certified Cover
Weight Limit	500 Pounds
Assembly Required	Yes (for expansion)
Care Instructions	Spot Clean Only



Image: Dimensional diagram of the mattress, indicating 75" length, 54" width, and 12" height.

Made with certified safe foam & fabric



**STANDARD
100**

Image: A cutaway view illustrating the internal structure of the 12-inch hybrid mattress, showing individually wrapped coils and foam layers.

Motion isolation



Image: CertiPUR-US and OEKO-TEX Standard 100 logos, indicating certified safe foams and fabrics used in the mattress.

WARRANTY INFORMATION

Your ZINUS 12 Inch Full Cooling Comfort Hybrid Mattress comes with a **10-year limited warranty**. This warranty covers manufacturing defects and issues related to the materials and workmanship of the mattress under normal use.

Important Note:

- Removing the mattress cover will void the warranty, as it can compromise the mattress's fire safety barrier.
- Damage resulting from improper use, abuse, or failure to follow care instructions is not covered.

Please retain your proof of purchase for warranty claims.

SUPPORT

For further assistance, warranty claims, or any questions regarding your ZINUS mattress, please contact ZINUS customer

support.

You can find more information and contact details on the official ZINUS website or through their Amazon store:

- ZINUS Amazon Store: [Visit the ZINUS Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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