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› ZINUS 10 Inch True Support Hybrid Mattress (King) Instruction Manual

Zinus ZU-MSSB1VZI-10K

ZINUS 10 Inch True Support Hybrid Mattress (King) Instruction Manual

Model: ZU-MSSB1VZI-10K | Brand: Zinus

1. PRODUCT OVERVIEW

The ZINUS 10 Inch True Support Hybrid Mattress is engineered to provide responsive support and comfort for a restful sleep experience. This King-sized mattress features individually wrapped coils for motion isolation and a comfort foam layer for pressure relief. It is designed with CertiPUR-US® certified foams and an OEKO-TEX® certified cover, ensuring a safe and healthy sleeping environment. The mattress is conveniently shipped in a box for easy delivery and setup.



Figure 1: ZINUS 10 Inch True Support Hybrid Mattress (King)

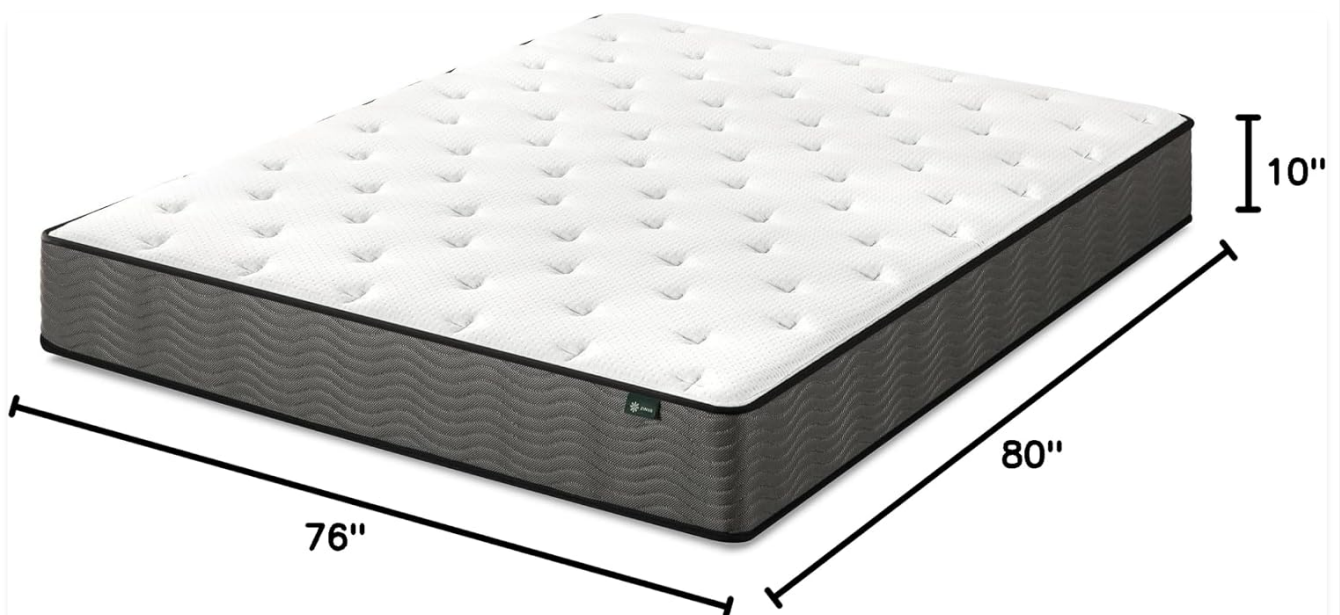


Figure 2: Mattress Dimensions (King Size: 80"L x 76"W x 10"Th)

2. SETUP INSTRUCTIONS

1. **Unpack the Mattress:** Carefully remove the mattress from its shipping box. Place the rolled and compressed mattress on a clean, flat surface, such as your bed frame or foundation.
2. **Remove Packaging:** Gently cut open the outer plastic wrapping. Be careful not to cut the mattress fabric. The mattress will begin to decompress as air fills the foam layers.
3. **Allow for Expansion:** Unroll the mattress completely. It may take 24 to 72 hours for the mattress to fully expand to its original shape and firmness. During this time, the mattress may have a slight odor, which is normal and will dissipate. Ensure good ventilation in the room.
4. **Prepare for Use:** Once fully expanded, the mattress is ready for use. You may notice that your mattress arrives with one of two distinct covers; both provide the same supportive feel.



Figure 3: Individually Wrapped Coils for Support



Figure 4: Mattress Cover Variations

Setup Video

Your browser does not support the video tag.

Video 1: Zinus True Support Hybrid Mattress (Small Box Version) - This video demonstrates the unboxing and expansion process of the Zinus True Support Hybrid Mattress, highlighting its convenient packaging and ease of setup.

3. OPERATING & USAGE GUIDELINES

The ZINUS True Support Hybrid Mattress is designed for optimal sleep. Its medium feel provides a balance of softness and support, adapting to your body shape for pressure relief without excessive sinking. The individually wrapped coils minimize motion transfer, ensuring undisturbed sleep even with a restless partner.

- **Comfort:** Experience responsive support and pressure relief from the comfort foam layers.
- **Motion Isolation:** Individually wrapped coils reduce disturbances from movement.
- **Breathability:** The mattress materials are designed to promote airflow for enhanced breathability.
- **Weight Capacity:** This King size mattress supports up to 500 lbs.



Safe for you, healthier for all of us



Figure 5: Key Benefits for Sleepers

4. MAINTENANCE

Proper care will extend the life of your ZINUS mattress.

- **Spot Clean Only:** For spills or stains, use a mild detergent and a damp cloth to gently spot clean the affected area. Do not saturate the mattress.
- **Avoid Harsh Chemicals:** Do not use harsh cleaning agents or abrasive brushes, as these can damage the mattress fabric and foam.
- **Protect Your Mattress:** Consider using a mattress protector to shield against spills, stains, and allergens.
- **Rotation:** While not strictly required, rotating your mattress every 3-6 months can help promote even wear and

extend its lifespan.

5. TROUBLESHOOTING

If you encounter any issues with your ZINUS mattress, please refer to the following common solutions:

- **Odor upon Unboxing:** A new mattress may have a slight, harmless odor (off-gassing) after unboxing. This is normal and will dissipate within a few days. Ensure good ventilation in the room.
- **Incomplete Expansion:** If the mattress has not fully expanded after 72 hours, ensure it is placed on a flat surface in a well-ventilated room. Cooler temperatures can slow expansion; a warmer room may help. Contact customer support if expansion issues persist.
- **Perceived Firmness/Softness:** Mattress feel is subjective. Allow a few weeks for your body to adjust to the new mattress. If the feel is significantly different from expected, ensure the mattress has fully expanded.

6. SPECIFICATIONS

Feature	Detail
Brand	Zinus
Model Name	True Support Hybrid Mattress
Model Number	ZU-MSSB1VZI-10K
Size	King
Product Dimensions	80"L x 76"W x 10"Th
Item Weight	86.9 Pounds
Item Firmness Description	Medium
Top Style	Euro Top
Cover Material	Microfiber
Number of Layers	3
Fill Material	Foam
Weight Limit	500 Pounds
Mattress Coil Type	Pocketed Coil
Number of Mattress Coils	500
Certifications	CertiPUR-US® certified foam, OEKO-TEX® certified cover

Better sleep & a cleaner planet

Shipped in a smaller box
for a reduced carbon footprint



Figure 6: Certified Safe Materials

7. WARRANTY AND SUPPORT

Your ZINUS 10 Inch True Support Hybrid Mattress comes with a **10-year limited warranty**, providing peace of mind regarding manufacturing defects and material issues. For detailed information on warranty coverage, claims, or any product-related inquiries, please refer to the warranty documentation included with your purchase or visit the official Zinus website.

For customer support, please contact Zinus directly through their official channels.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question