ZINUS ZU-MSHO2KZI-12Q

ZINUS 12 Inch Queen Cooling Comfort Hybrid Mattress User Manual

Model: ZU-MSHO2KZI-12Q

Product Overview

The ZINUS 12 Inch Queen Cooling Comfort Hybrid Mattress is designed to provide a comfortable and supportive sleep experience. It features a combination of gel-infused memory foam and individually wrapped coils to offer pressure relief, motion isolation, and temperature regulation. The mattress is crafted with certified safe foams and fabrics, ensuring a healthier sleep environment.



Figure 1: ZINUS 12 Inch Queen Cooling Comfort Hybrid Mattress.

Setup Instructions

Your ZINUS mattress is conveniently rolled and compressed for shipping. Follow these steps for proper setup:

1. Carefully remove the mattress from its compact box.
2. Place the rolled mattress onto your bed frame or foundation.
3. Carefully cut open the plastic packaging. The mattress will begin to decompress immediately.
4. Allow 24 to 72 hours for the mattress to fully expand to its original shape and firmness. Ventilation during this period is recommended.



Figure 2: Mattress dimensions (80"L x 60"W x 12"Th for Queen size).

Operating and Comfort Features

The ZINUS Cooling Comfort Hybrid Mattress is engineered for optimal sleep quality:

- **Cooling Comfort:** The top layer of gel-infused memory foam helps dissipate heat, promoting a cooler sleep surface throughout the night.
- **Pressure Relief:** Conforming memory foam reduces pressure points, alleviating stress on joints for a more comfortable rest.
- **Motion Isolation:** Individually wrapped coils minimize motion transfer, ensuring undisturbed sleep even with partner movement.
- **Medium Firm Feel:** Provides a balanced blend of support and cushioning, suitable for various sleep preferences.



Figure 3: Illustration of cooling features and breathable knitted cover.



Figure 4: Demonstration of motion isolation, showing minimal disturbance from movement.



Figure 5: Detailed view of mattress layers and firmness scale indicating a medium feel.

Maintenance

To maintain the longevity and performance of your ZINUS mattress, adhere to the following guidelines:

- **Cleaning:** Spot clean only. Do not remove the mattress cover.
- **Mattress Cover:** Removing the mattress cover could harm the fire safety barrier and void the warranty.
- **Ventilation:** Ensure adequate airflow around the mattress, especially during the initial expansion period.

Troubleshooting

If you encounter any issues with your mattress, consider the following common solutions:

- **Incomplete Expansion:** If the mattress does not appear to have fully expanded, allow the full 72 hours for complete decompression. Ensure it is placed on a flat, stable surface.
- **Odor:** A new mattress may have a slight odor upon unboxing. This is normal and will dissipate with ventilation. Allow the mattress to air out in a well-ventilated room for a few days.

Specifications

Feature	Detail
Brand	ZINUS
Model Number	ZU-MSHO2KZI-12Q
Size	Queen
Product Dimensions	80"L x 60"W x 12"Th
Item Weight	87.8 pounds
Fill Material	Memory Foam
Cover Material	Polyester
Special Feature	Breathable
Weight Limit	500 Pounds
Certifications	CertiPUR-US® Certified Foam, OEKO-TEX® Certified Cover

Warranty and Support

Your ZINUS 12 Inch Queen Cooling Comfort Hybrid Mattress comes with a 10-year limited warranty.
For detailed warranty information and further assistance, please refer to the official documents:

- **Warranty Document:** Download Warranty (PDF)
- **User Guide:** Download User Guide (PDF)
- **Customer Support:** For additional support, please visit the ZINUS Store on Amazon or contact customer service as indicated on your product packaging.

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