

Zinus ZU-MSSA2BZI-12K

ZINUS 12 Inch Foam and Spring Hybrid Mattress User Manual

Model: ZU-MSSA2BZI-12K

INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your ZINUS 12 Inch Foam and Spring Hybrid Mattress. This mattress is designed to offer balanced support and comfort through its combination of foam layers and steel springs.

SETUP

Your ZINUS mattress is conveniently compressed and rolled for shipping in a compact box. Follow these steps for proper setup:

1. Carefully remove the mattress from its packaging. Avoid using sharp objects that could damage the fabric.
2. Place the rolled mattress on a clean, flat surface, such as your bed frame or foundation.
3. Unroll the mattress and carefully cut away the plastic wrapping. The mattress will begin to expand immediately.
4. Allow 48 to 72 hours for the mattress to fully decompress and reach its intended size and firmness. Ventilation during this period is recommended.

Better sleep & a cleaner planet

Shipped in a smaller box
for a reduced carbon footprint



Figure 1: Unboxing the Zinus mattress. The mattress is shipped in a smaller box to reduce its carbon footprint.



Original vs. New Box

Original big box



Innovative,
smaller box

Conveniently
packed & delivered
to your doorstep



Same quick &
easy delivery with
a smaller carbon
footprint

Incredible comfort,
dependable value



Incredible comfort,
even more
dependable value

Figure 2: Comparison of original and new smaller box packaging, emphasizing eco-friendly delivery.

OPERATING

The ZINUS 12 Inch Foam and Spring Hybrid Mattress combines the conforming comfort of foam with the traditional support of steel springs.

- **Comfort Level:** This mattress offers a medium firmness, providing a balance of softness and support.
- **Hybrid Design:** Features multiple layers of foam for personalized comfort and a base layer of heavy-gauge steel coils for durable, consistent support.
- **Certifications:** Constructed with CertiPUR-US® certified foams and wrapped with an OEKO-TEX® certified mattress cover, ensuring the absence of harmful chemicals for a safer sleep environment.



Figure 3: The mattress features a breathable knitted cover for enhanced airflow and comfort.

The Recipe for Comfort

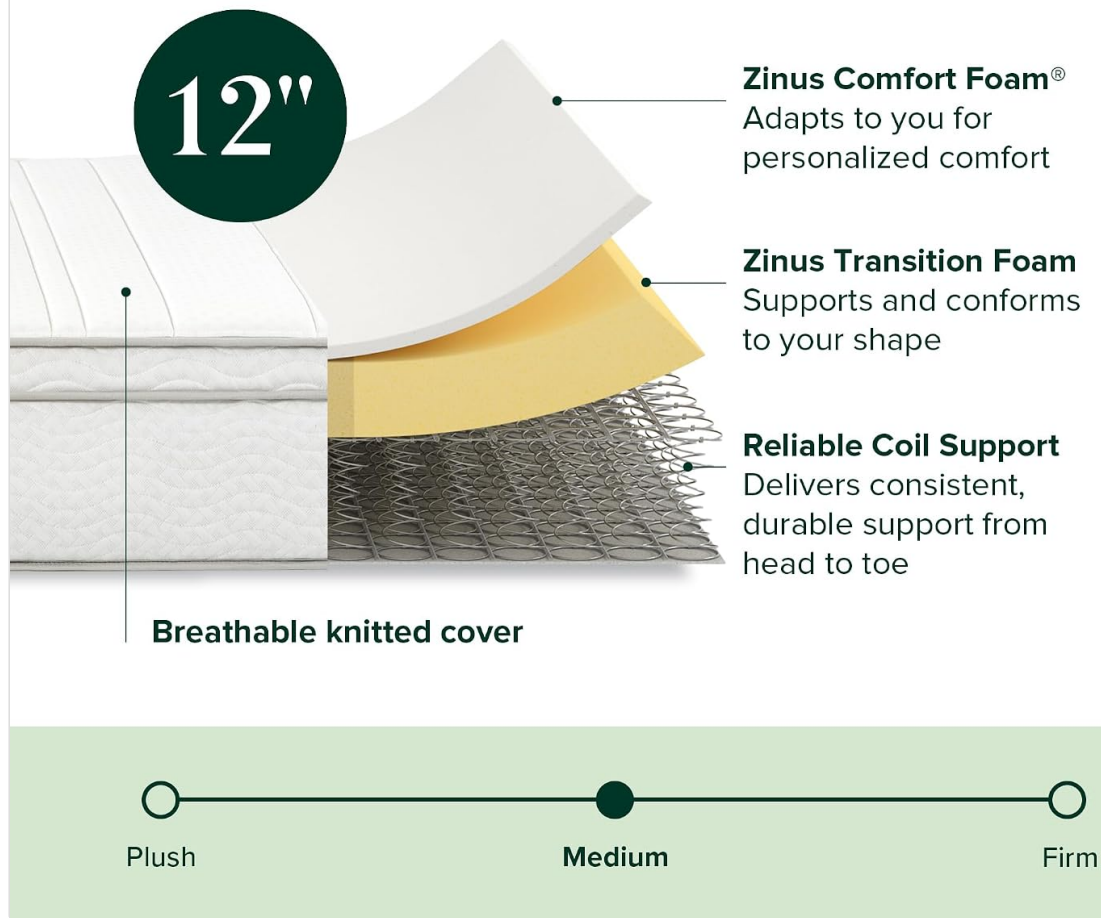


Figure 4: Layers of the 12-inch mattress, showing foam for comfort and coils for support, resulting in a medium firmness.

Made with certified safe foam & fabric



**STANDARD
100**

Figure 5: Certifications for safe foam and fabric, ensuring a healthy sleep environment.

MAINTENANCE

Proper care will extend the life of your ZINUS mattress:

- **Rotation:** Rotate your mattress every 3-6 months to ensure even wear and prolong its lifespan.
- **Cleaning:** Spot clean any spills or stains with a mild detergent and water. Avoid saturating the mattress. Allow to air dry completely.
- **Protection:** Use a mattress protector to guard against spills, stains, and allergens.

TROUBLESHOOTING

If you encounter any issues with your mattress, consider the following:

- **Incomplete Expansion:** If the mattress has not fully expanded after 72 hours, ensure it is on a flat surface and has adequate ventilation. Sometimes, cooler temperatures can slow expansion.
- **Odor:** A new mattress may have a slight odor upon unboxing. This is normal and will dissipate within a few days with proper ventilation.
- **Comfort Adjustment:** It can take a few weeks for your body to adjust to a new mattress. Give it time before

assessing its long-term comfort.

SPECIFICATIONS

Feature	Detail
Brand	Zinus
Model Number	ZU-MSSA2BZI-12K
Size	King
Product Dimensions	80"L x 76"W x 12"Th
Item Weight	94.9 pounds
Item Firmness Description	Medium
Fill Material	Foam
Cover Material	Polyester or Polyester Blend
Weight Limit	500 Pounds

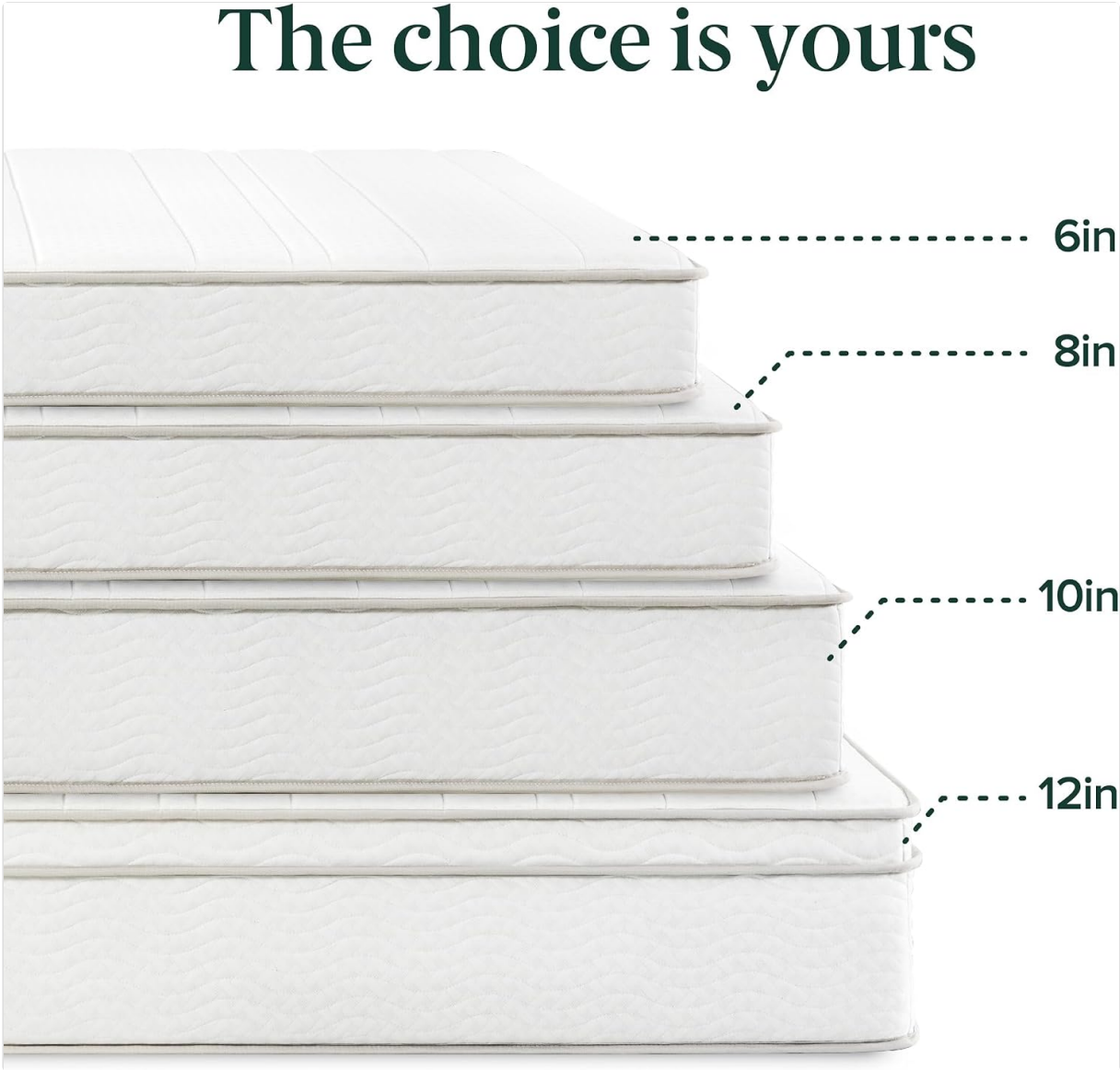


Figure 6: The Zinus hybrid mattress is available in various heights to suit different preferences.

WARRANTY

Your ZINUS mattress is backed by a 10-year limited warranty. This warranty covers manufacturing defects and ensures the quality of your product. For detailed terms and conditions, please refer to the warranty card included with your purchase or visit the official Zinus website.

SUPPORT

For customer support, product inquiries, or assistance with your ZINUS mattress, please contact Zinus customer service directly. You may also refer to the Amazon.com product page for additional support resources and frequently asked questions.

Amazon Customer Support: [Visit Amazon Help](#)

Zinus Store: [Visit Zinus Store on Amazon](#)