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› KNQZE Neck Massager KN9-V6 User Manual

KNQZE KN9-V6

KNQZE Neck Massager User Manual

Model: KN9-V6

INTRODUCTION

Thank you for choosing the KNQZE Neck Massager, Model KN9-V6. This device is designed to provide a deep kneading massage with optional heat, targeting the neck, shoulders, back, and legs. Please read this manual thoroughly before use to ensure safe and effective operation.

SAFETY INFORMATION

Always follow the manufacturer's instructions and safety guidelines provided. Ensure the massager is powered off when not in use. People with specific health conditions should consult a healthcare professional before using this massager.

- Do not use the massager while sleeping or bathing.
- Keep the massager away from water and heat sources.
- Consult a healthcare professional before use if you have any health conditions, including but not limited to pregnancy, heart conditions, or skin sensitivities.
- Do not use on swollen, inflamed, or injured areas.
- Do not use for more than 15 minutes per session. The device has an automatic shut-off feature after 15 minutes.
- Never hold the massager by the massage nodes. Always hold the back of the massager.

PACKAGE CONTENTS

- 1 x KNQZE Neck Massager (Model KN9-V6)
- 1 x USB Type-C Charging Cable
- 1 x User Manual



Image: The KNQZE Neck Massager package contents, showing the massager, USB charging cable, and user manual.

PRODUCT FEATURES

- **4D Deep Kneading Massage:** Simulates real hand massage with 6 nodes for comprehensive muscle relaxation.
- **Hands-Free Design:** Adjustable straps allow for secure wearing around the neck, freeing your hands.
- **Rechargeable & Cordless:** Equipped with a 2200mAh lithium-ion battery, providing approximately 100 minutes of use per charge. USB Type-C charging.
- **Soothing Heat Function:** Provides warmth between 104°F - 113°F (40°C - 45°C) for enhanced muscle relaxation.
- **Customizable Settings:** Two massage intensity levels and two massage modes.
- **Automatic Shut-off:** 15-minute auto-off feature for safety.
- **Durable Materials:** Made of breathable mesh and PU leather.



Image: Illustration of the 4D deep kneading massage mechanism with 6 nodes.



Image: A woman using the massager with its hands-free design.

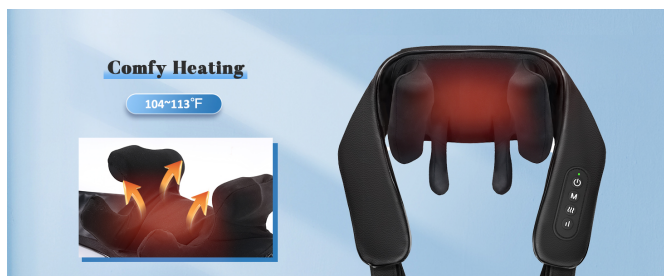


Image: Diagram showing the comfortable heating function of the massager.

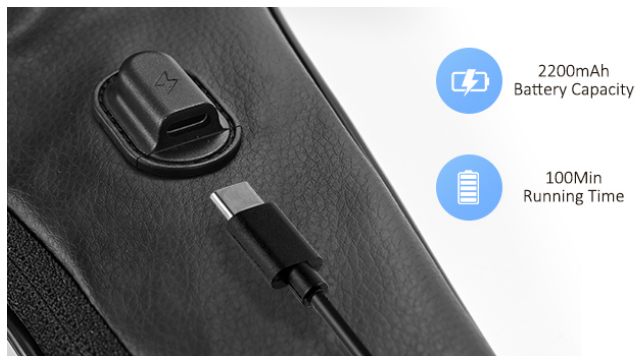


Image: Close-up of the USB Type-C charging port and battery capacity indicator.

SETUP

1. Charging the Device

Before first use, fully charge the massager. Connect the included USB Type-C cable to the charging port on the device and plug the other end into a compatible USB power adapter (not included) or a computer USB port. The indicator light will show charging status and turn solid when fully charged. A full charge provides approximately 100 minutes of massage use.

Rechargeable & Cordless



Type-C port



Rechargeable



100min
Working Time



Image: The KNQZE Neck Massager showing its USB Type-C charging port.

2. Adjusting the Straps

The massager features adjustable straps for a comfortable and secure fit. Place the massager around your neck and shoulders. Adjust the straps to ensure the massage nodes are positioned correctly on the desired area and the device feels snug but not overly tight. You can use the pull-type handles or secure the strap at the back for a hands-free experience.

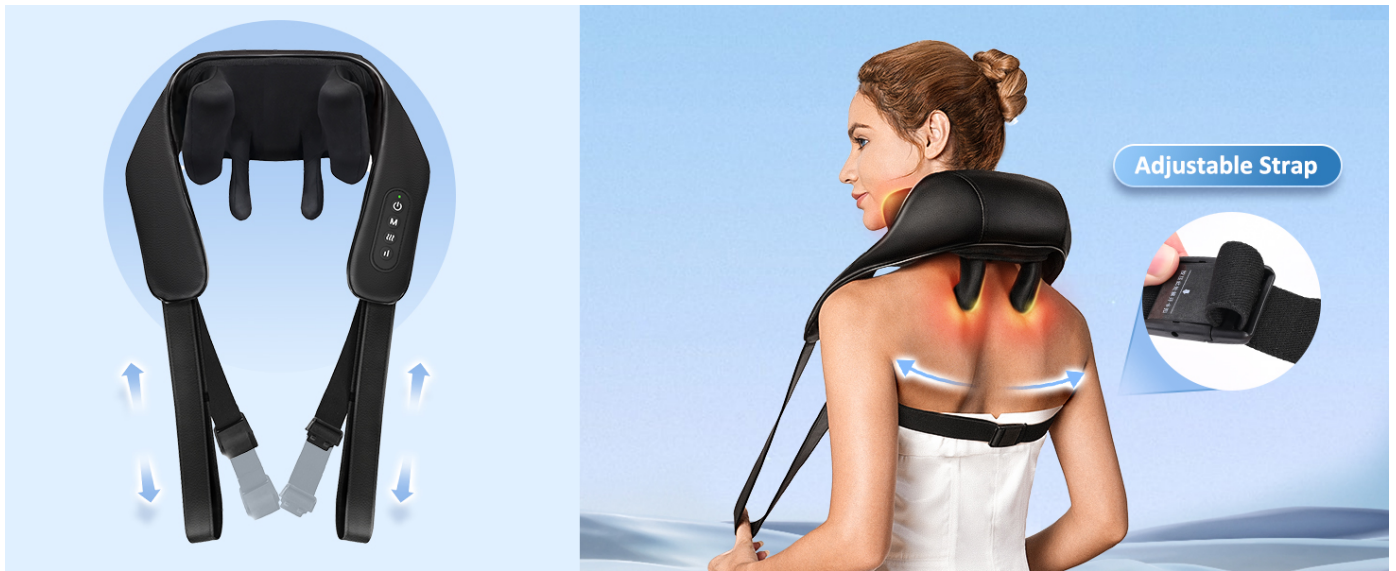


Image: Illustration demonstrating the adjustable strap feature for different body types.

OPERATING INSTRUCTIONS

The control panel is located on the side of the massager. Familiarize yourself with the buttons before use.



Adjustable Strap

Fit for all body type



Image: Close-up view of the control panel with power, mode, intensity, and heat buttons.

1. **Power On/Off:** Press and hold the power button () for 2 seconds to turn the massager on or off. The massager will start in a default mode.
2. **Select Massage Mode:** Press the 'M' button (M) to cycle through the two available massage modes.
3. **Adjust Intensity:** Press the intensity button (≡) to switch between two massage intensity levels (low and high).
4. **Activate Heat Function:** Press the heat button (★) to turn the soothing heat function on or off. The heat range is 104°F - 113°F.
5. **Automatic Shut-off:** For safety and to prevent overuse, the massager will automatically turn off after 15 minutes of continuous operation. You can restart it if desired.

Recommended Usage Areas

The KNQZE Neck Massager is designed for use on various body parts:

- Neck
- Shoulders

- Upper Back
- Lower Back
- Legs

KNQZE Massager

- ✓ 4D Hand Imitation Massage (6 Nodes)
- ✓ Hand-free Design
- ✓ Portable & Cordless

Other Massager

- ✗ 3D Massage
- ✗ Handheld Design
- ✗ Heavy & Wired

VS

Image: A woman demonstrating the use of the massager on her neck and shoulders.

Immerse in Deep Relaxation

Neck

Back

Waist

Legs

Home

Office

Outdoor

Image: A woman demonstrating the versatility of the massager for back and leg areas.

MAINTENANCE

Cleaning

The fabric cover over the massage nodes is detachable for cleaning. Unzip the cover carefully and remove it. Hand wash the fabric cover with mild soap and water, then air dry completely before reattaching. Do not immerse the main unit in water or use abrasive cleaners.



Image: The detachable fabric cover being removed from the massager for cleaning.

Storage

When not in use, store the massager in a cool, dry place, away from direct sunlight and moisture. Ensure it is powered off before storing. Avoid placing heavy objects on the massager.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Massager does not turn on.	Low battery or not charged.	Charge the massager fully using the USB Type-C cable. Ensure the power button is pressed and held for 2 seconds.
Short battery life.	Battery degradation or incomplete charging.	Ensure the massager is charged for the recommended duration. If the issue persists, contact customer support.
Heat function not working.	Heat function not activated or malfunction.	Press the heat button to activate. Allow a few minutes for the heat to become noticeable. If still not working, contact customer support.
Massager slides or does not stay in place.	Straps not adjusted correctly or improper posture.	Adjust the straps for a snug fit. Use while seated in a high-back chair or against a supportive surface to maintain position.

SPECIFICATIONS

Feature	Detail
Model Number	KN9-V6
Product Dimensions	10 x 5 x 6 inches
Weight	3.2 pounds
Massage Nodes	6 (4D Deep Kneading)
Heat Function Temperature	104°F - 113°F (40°C - 45°C)
Battery Capacity	2200mAh Lithium-ion

Feature	Detail
Battery Life (Average)	100 minutes per full charge
Charging Port	USB Type-C
Auto-off Timer	15 minutes
Water Resistance Level	Not Water Resistant

WARRANTY AND SUPPORT

KNQZE massagers are covered by a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Free replacement is offered for any damage within this 1-year period. For warranty claims, technical support, or any questions regarding your KNQZE Neck Massager, please contact KNQZE customer service through the retailer where the product was purchased or visit the official KNQZE website for contact information.

OFFICIAL PRODUCT VIDEOS

KNQZE Upgraded 4D Neck Massage with 6 Nodes

Your browser does not support the video tag.

Video: An official video from KNQZE US demonstrating the upgraded 4D neck massage with 6 nodes and its features.

4D Neck Massager with 6 Massage Nodes & Heating

Your browser does not support the video tag.

Video: An official video from KNQZE US showcasing the 4D neck massager, highlighting its 6 massage nodes and heating function.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question