

Serta ST55-0276

Serta Heated Mattress Pad King Size (Model ST55-0276) - User Manual

Your guide to safe and effective use of your Serta Heated Mattress Pad.

1. INTRODUCTION

Thank you for choosing the Serta Heated Mattress Pad. This product is designed to provide warmth and comfort, enhancing your sleep experience during colder seasons. It features advanced heating technology, multiple heat settings, and safety features for reliable operation. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your heated mattress pad.

2. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using this product and retain for future reference. Failure to follow these instructions may result in fire, electric shock, or injury.

- This Serta heated mattress pad is ETL certified, indicating it meets recognized safety standards.
- **WARNING:** Do not leave the controller covered when in use to avoid overheating. Ensure adequate ventilation around the controller.
- Do not use with infants, children, incapacitated persons, or anyone insensitive to heat.
- Do not use with a damaged cord or plug. If the cord or plug is damaged, contact customer support.
- Do not use with adjustable beds unless specifically designed for such use. Ensure the cord is not pinched.
- Avoid sharp folds in the mattress pad, as this can damage the heating elements.
- Do not dry clean this product, as cleaning solvents may damage the insulation of the heating elements.
- Always unplug the mattress pad from the electrical outlet when not in use or before cleaning.

3. PACKAGE CONTENTS

Verify that all components are present in the package:

- 1 x Serta Heated Mattress Pad (King Size)
- 2 x Digital Controllers with Power Cords (King and Queen sizes include two controllers for dual-zone heating)

4. SETUP INSTRUCTIONS

1. **Unpack the Mattress Pad:** Carefully remove the heated mattress pad and controllers from the packaging. Unroll the pad and lay it flat for a few minutes to remove any creases.
2. **Position on Mattress:** Place the heated mattress pad directly on top of your mattress. The deep elastic pocket is designed to fit mattresses up to 17 inches thick, ensuring a secure fit. Ensure the connection points for the controllers are positioned near the head of the bed for easy access.
3. **Connect Controllers:** Locate the connection ports on the mattress pad. Firmly plug each controller's cord into its respective port on the mattress pad. For King size, there are two ports, one for each side of the bed.
4. **Plug into Power Outlet:** Plug the power cord from each controller into a standard 120V AC electrical outlet. Ensure the cords are not pinched between the mattress and bed frame. The power cord is 6 feet long, and the controller cord is 11 feet long for easy reach.



Image: Serta Heated Mattress Pad properly installed on a King size bed, showing the two controllers positioned for

individual use.



Image: Detail of the 15-inch deep pocket, elastic skirt designed to fit mattresses up to 17 inches high.

5. OPERATING INSTRUCTIONS

Your Serta Heated Mattress Pad features a user-friendly digital controller with 10 heat settings and an auto shut-off timer.

CONTROLLER FEATURES



10 HEAT SETTING

with back lit LCD display

AUTO SHUT-OFF

adjustable 1-12 hour timer
(1 hr increment)

EASY REACH

11 FT controller cord

Image: Close-up of the Serta digital controllers, highlighting the backlit LCD display and control buttons.

1. **Power On/Off:** Press the 'ON/OFF' button to turn the mattress pad on or off. The backlit LCD display will illuminate.
2. **Adjust Heat Setting:** Use the '+' and '-' buttons to select your desired heat level from 1 to 10. Level 1 is the lowest heat, and Level 10 is the highest.
3. **Set Auto Shut-Off Timer:** Press the 'TIMER/HEAT' button to cycle through the timer settings. You can set the timer for 1 to 12 hours in 1-hour increments. The pad will automatically turn off after the selected time has elapsed.
4. **Dual Zone Control (King Size):** For King size mattress pads, two independent controllers are provided. Each controller operates one side of the bed, allowing individual heat and timer settings for personalized comfort.



Image: Visual representation of the dual zone temperature control feature, illustrating independent heating for each side of the bed.

6. MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your heated mattress pad.

- **Machine Washable:** The Serta Heated Mattress Pad is conveniently machine washable. Always disconnect the controllers and power cords before washing.
- **Washing Instructions:** Follow the care label instructions attached to the product. Typically, machine wash on a gentle cycle with cold water. Do not bleach.
- **Drying Instructions:** Tumble dry on low heat or air dry. Ensure the pad is completely dry before reconnecting the controllers and using it again. Do not iron.
- **Storage:** When storing the mattress pad at the end of the season, roll it loosely rather than folding it tightly. Do not compress it or place heavy objects on top, as this can damage the internal heating wires. Store in a cool, dry place.

7. TROUBLESHOOTING

If you encounter issues with your Serta Heated Mattress Pad, refer to the following common solutions:

Problem	Possible Cause / Solution
Controller light is blinking.	Unplug and reconnect the controller to the mattress pad and the wall outlet. Ensure all connections are secure. If the issue persists, contact customer support.
Controller feels warm to the touch.	It is normal for the controller to feel slightly warm during operation. Small amounts of electricity cycle through it, which can cause a mild warmth. Ensure the controller is not covered and has adequate ventilation.
Mattress pad is not heating.	• Check if the power cord is securely plugged into a working electrical outlet. • Ensure the controller cord is firmly connected to the mattress pad. • Verify the controller is turned on and a heat setting is selected. • Check if the auto shut-off timer has expired. • Inspect the power cord and controller cord for any visible damage.
Uneven heating.	Ensure the mattress pad is spread flat on the bed without any folds or bunched areas that could impede heat distribution.

If these steps do not resolve the issue, please contact Serta customer support for further assistance.

8. SPECIFICATIONS

Feature	Detail
Model Number	ST55-0276
Size	King (78"W x 80"L)
Mattress Fit	Up to 17" thick (15" deep elastic pocket)
Material	Top: 85 Gsm Microfiber; Filling: Light Bonded Polyfill; Bottom: 40gsm Non-woven Fabric
Heat Settings	10 levels
Auto Shut-Off Timer	1-12 hours (1-hour increments)
Controllers	2 (for King size, dual zone)
Power Cord Length	6 ft
Controller Cord Length	11 ft
Product Dimensions	80 x 78 x 0.25 inches
Item Weight	6.81 pounds
UPC	022164286816

9. WARRANTY AND SUPPORT

The Serta Heated Mattress Pad comes with a **5-year warranty** from the date of purchase, covering defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

For warranty service, technical support, or any questions not addressed in this manual, please contact Serta customer support:

- **Website:** www.serta.com (Please refer to the 'Contact Us' section)
- **Email:** Refer to the product packaging or Serta website for specific contact email.
- **Phone:** Refer to the product packaging or Serta website for specific contact number.

When contacting support, please have your model number (ST55-0276) and purchase date available.