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## Serta ST55-0273

# Serta Heated Mattress Pad Twin XL User Manual

Model: ST55-0273

## INTRODUCTION

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The Serta Heated Mattress Pad Twin XL is designed to provide warmth and comfort, enhancing your sleep experience during colder seasons. This mattress pad features smart technology, multiple heat settings, and an auto shut-off timer for safe and convenient use. Made with soft microfiber material, it also helps protect your mattress, keeping it clean and fresh. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your heated mattress pad.



Figure 1: Serta Heated Mattress Pad Twin XL installed on a bed, showing the pad's quilted surface and the attached controller.

## SETUP INSTRUCTIONS

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- 1. Unpack the Mattress Pad:** Carefully remove the heated mattress pad and controller from its packaging. Inspect for any visible damage.
- 2. Prepare Your Mattress:** Ensure your mattress is clean and dry before installation.
- 3. Position the Pad:** Place the Serta Heated Mattress Pad directly on top of your mattress. The Twin XL size measures 39"W x 80"L.
- 4. Secure the Pad:** The mattress pad features a 15" deep pocket with all-around elastic, designed to fit mattresses up to 17" thick securely. Stretch the elastic skirt around the corners and sides of your mattress for a snug fit.
- 5. Connect the Controller:** Locate the connector on the mattress pad and firmly plug in the controller cord. Ensure the connection is secure to prevent blinking lights or improper function.
- 6. Plug into Power:** Plug the 6-foot power cord from the controller into a standard 120V / 60Hz electrical outlet. Ensure the controller is placed in an area where it will not be covered during use to avoid overheating.



Figure 2: Detail showing the 15-inch deep pocket and 360-degree elastic skirt, designed for a secure fit on mattresses up to 17 inches thick.

## OPERATING INSTRUCTIONS

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Your Serta Heated Mattress Pad is equipped with an easy-to-use controller to manage your comfort settings.

- **Power On/Off:** Press the 'ON/OFF' button on the controller to turn the mattress pad on or off.
- **Adjust Heat Settings:** Use the '+' and '-' buttons to cycle through the 10 available heat settings. The current heat level will be displayed on the backlit LCD screen.
- **Set Auto Shut-Off Timer:** Press the 'TIMER/HEAT' button to activate the auto shut-off timer. You can set the timer in 1-hour increments, from 1 to 12 hours. The pad will automatically turn off after the set time has elapsed, providing safety and energy efficiency.
- **Dual Zone Temperature (Queen and Larger Sizes):** For Queen and King size mattress pads, two controllers are provided, allowing independent temperature adjustment for each side of the bed. This feature ensures personalized comfort for both users.

# CONTROLLER FEATURES



## **10 HEAT SETTING**

with back lit LCD display

## **AUTO SHUT-OFF**

adjustable 1-12 hour timer  
(1 hr increment)

## **EASY REACH**

11 FT controller cord

Figure 3: The controller features a backlit LCD display for heat settings and timer, along with intuitive buttons for operation.



Figure 4: The mattress pad is designed for even heat distribution across the surface and features low EMF emission for user safety.

## MAINTENANCE AND CARE

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Proper care ensures the longevity and performance of your Serta Heated Mattress Pad.

- **Machine Washable:** The mattress pad is conveniently machine washable. Always disconnect the controller and power cord before washing. Follow the care instructions on the product label for best results.
- **Drying:** Tumble dry on a low setting or air dry. Ensure the pad is completely dry before reconnecting the controller and using it.
- **Storage:** To prolong the life of your electric mattress pad, it is recommended to roll the mattress pad rather than folding it when storing it at the end of the season. Do not compress it or place heavy objects on top of it, as this can damage the internal heating wires and affect functionality. Store in a cool, dry place.

## TROUBLESHOOTING

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If you encounter any issues with your Serta Heated Mattress Pad, refer to the following common solutions:

- **Controller Light Blinking:** If the light on your controller is blinking, first unplug the mattress pad from the wall outlet. Then, ensure the controller is securely connected to the mattress pad. Plug it back in. If the issue persists, please contact customer support.
- **Controller Feels Warm to the Touch:** It is normal for the controller to feel warm, but not hot, to the touch during operation. This is due to small amounts of electricity cycling through it. If the controller becomes excessively hot or emits a burning smell, immediately unplug it and contact customer support.
- **No Heat or Uneven Heat:** Ensure the power cord is securely plugged into a working outlet and the controller is firmly connected to the pad. Check the heat setting on the controller. If the problem continues, ensure the pad is not folded or bunched up, which can prevent even heat distribution.

## SPECIFICATIONS

Feature	Detail
Model Name	Heated Mattress Pad Twin XL Size - Electric Mattress Pad, 10 Heat Setting Controller
Model Number	ST55-0273
Size	Twin XL (39"W x 80"L)
Product Dimensions	80 x 39 x 0.25 inches
Item Weight	3.61 pounds
Color	White
Material	Microfiber, Polyester, Non-woven fabric
Fabric Type (Top)	85 Gsm Microfiber
Filling	Light Bonded Polyfill
Fabric Type (Bottom)	40gsm Non-woven Fabric, 15" Poly Skirt
Special Feature	Deep Pocket (fits up to 17" mattress)
Heat Settings	10
Auto Shut-Off Timer	1-12 hours (1-hour increments)
Power Cord Length	6 ft
Controller Cord Length	11 ft
Certifications	ETL Certified
Care Instructions	Machine Washable

## WARRANTY AND SUPPORT

The Serta Heated Mattress Pad comes with a **5-year warranty**, ensuring peace of mind regarding its quality and performance. For warranty claims, technical assistance, or any product-related inquiries, please contact Serta customer support. Refer to the

product packaging or the official Serta website for the most current contact information.

