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## Samsung VS20C9544TB/GE

# Samsung Jet 95 Complete Vertical Vacuum Cleaner User Manual

Model: VS20C9544TB/GE

## INTRODUCTION

Thank you for purchasing the Samsung Jet 95 Complete Vertical Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read this manual thoroughly before using the vacuum cleaner and keep it for future reference.

## SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury, please observe the following safety precautions:

- Do not use the vacuum cleaner outdoors or on wet surfaces.
- Do not allow it to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material (e.g., chlorine bleach, ammonia cleaner, drain cleaner).
- Do not use without dust bin and/or filters in place.
- Turn off all controls before unplugging.

- Use extra care when cleaning on stairs.
- Store the vacuum cleaner indoors. Put away after use to prevent accidents.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.

## PRODUCT OVERVIEW AND COMPONENTS

The Samsung Jet 95 Complete is a versatile vertical vacuum cleaner designed for efficient cleaning across various surfaces.



**Figure 1:** Overview of the Samsung Jet 95 Complete vacuum cleaner and its included accessories. This image displays the main vacuum body, the charging stand, and various brush heads and nozzles for different cleaning tasks.

### Main Components:

- **Main Body:** Contains the Hexajet inverter motor, dustbin, and control panel.
- **Extension Pipe:** Connects the main body to the brush heads.
- **Jet Dual Brush:** High-performance brush for various floor types.
- **Slim LED Brush:** Slim design with LED lighting for hard-to-reach areas.
- **Pet+ Tool:** Specialized tool for pet hair removal.
- **Crevice Tool:** For narrow gaps and corners.
- **Combination Tool:** Brush and nozzle in one for versatile cleaning.
- **Flexible Tool:** Allows for angled cleaning in difficult spots.
- **Battery:** Rechargeable lithium-ion battery.
- **Z Station (Charging Stand):** Freestanding charging station that also stores accessories.

## SETUP

### 1. Assembly

Follow these steps to assemble your Samsung Jet 95 Complete vacuum cleaner:

1. Insert the extension pipe into the main body until it clicks securely into place.
2. Attach your desired brush head (e.g., Jet Dual Brush) to the other end of the extension pipe, ensuring it clicks firmly.
3. Insert the battery into the battery slot on the main body until it locks.
4. Assemble the Z Station by connecting the base to the upright pole.
5. Place the assembled vacuum cleaner onto the Z Station for storage and charging.



**Figure 2:** The Samsung Jet 95 Complete vacuum cleaner fully assembled and docked on its Z Station charging stand, ready for use or charging.

## 2. Initial Charging

Before first use, fully charge the battery.

- Connect the power adapter to the Z Station and plug it into a wall outlet.
- Place the vacuum cleaner onto the Z Station. The charging indicator on the vacuum will illuminate.
- A full charge typically takes approximately 3.5 hours. The display will show the battery level.

## OPERATING INSTRUCTIONS

### 1. Powering On/Off and Suction Modes



**Figure 3:** Detailed view of the control panel on the handle of the Samsung Jet 95 Complete, showing the power button and suction mode controls.

- To turn on, press the Power button on the handle. The vacuum will start in a default suction mode.
- To adjust suction power, press the '+' or '-' buttons. Available modes typically include Minimum, Mid, Max, and Jet. The Jet mode provides extreme suction power (up to 580W).
- The digital display will show the current suction mode and remaining battery life.
- To turn off, press the Power button again.

### 2. Using Different Brush Heads



**Figure 4:** A close-up view of the main vacuum body and the attached brush head, highlighting the design and connection point.

- **Jet Dual Brush:** Ideal for carpets and hard floors. Its soft roller and nylon bristles effectively pick up fine dust and

larger debris.

- **Slim LED Brush:** Perfect for hard floors, especially in dimly lit areas. The slim design allows it to reach under furniture, and the LED lights illuminate dust.
- **Pet+ Tool:** Designed to effectively remove pet hair from upholstery and carpets.
- **Other Tools:** Use the crevice tool for tight spaces, the combination tool for dusting and general cleaning, and the flexible tool for awkward angles.

### 3. Emptying the Dustbin

Empty the dustbin regularly to maintain optimal suction performance.

1. Ensure the vacuum cleaner is turned off.
2. Press the dustbin release button and detach the dustbin from the main body.
3. Hold the dustbin over a trash can and open the dustbin cover to empty contents.
4. Reattach the dustbin to the main body until it clicks.

## MAINTENANCE

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Regular maintenance ensures the longevity and performance of your vacuum cleaner.

### 1. Cleaning Filters

The Samsung Jet 95 Complete features a multi-layered filtration system including HEPA, Pre-motor, Post-motor, and SpinLife™ filters.

- **Dustbin and Cyclone System:** The entire dustbin, including the multi-cyclone system, is fully washable. Detach the dustbin, remove the internal cyclone filter, and rinse both under running water. Ensure they are completely dry before reassembling.
- **Pre-motor Filter:** Located inside the dustbin. Remove and tap out dust. Rinse with water if necessary and allow to air dry completely.
- **HEPA Filter (Fine Dust Filter):** Located at the back of the main body. Twist to remove. Tap out dust. Do not wash this filter unless specified by the manufacturer; typically, it should be replaced periodically.

**Important:** Always ensure all parts are completely dry before reassembling and using the vacuum cleaner. This can take up to 24 hours.

### 2. Cleaning Brush Heads

- Turn off the vacuum cleaner and detach the brush head.
- Locate the release mechanism for the brush roller (usually a latch or button).
- Remove the roller and use scissors to cut away any tangled hair or fibers.
- Wipe the brush head casing with a damp cloth.
- Reinsert the clean roller until it clicks into place.

### 3. Battery Care and Storage

- Store the vacuum cleaner and battery in a cool, dry place away from direct sunlight and extreme temperatures.
- If storing for an extended period, ensure the battery is partially charged (around 50%) to prolong its lifespan.
- Only use genuine Samsung replacement batteries.

## TROUBLESHOOTING

If you encounter issues with your Samsung Jet 95 Complete, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not inserted correctly.	Ensure battery is fully charged and securely inserted.
Low suction power.	Dustbin is full; Filters are clogged; Obstruction in brush head or pipe.	Empty dustbin; Clean all filters; Remove any blockages from brush head or extension pipe.
Brush head not rotating.	Brush roller is tangled with hair/debris; Brush head is not properly attached.	Clean the brush roller; Reattach the brush head securely.
Unusual noise during operation.	Obstruction in the air path; Damaged component.	Check for and remove any blockages; If noise persists, contact customer support.
Battery life is shorter than expected.	Using Max/Jet mode frequently; Battery degradation over time.	Use lower suction modes for general cleaning; Consider replacing the battery if it's old.

If the problem persists after attempting these solutions, please contact Samsung customer support.

## SPECIFICATIONS

Feature	Detail
Model Number	VS20C9544TB/GE
Brand	Samsung
Power Consumption	580W
Noise Level	95 dB
Battery Life	Up to 60 minutes (depending on mode)
Weight	1.45 kg (main body)
Filter Type	HEPA, Pre-motor filter, Post-motor filter, SpinLife™ filter
Special Features	Cordless, Hexajet Inverter Motor, Advanced Filtration, Freestanding Z Station

## WARRANTY AND SUPPORT

Your Samsung Jet 95 Complete Vertical Vacuum Cleaner is covered by a limited warranty. For detailed warranty information, including terms and conditions, please refer to the warranty card included with your product or visit the official Samsung website.

For technical support, service inquiries, or to purchase genuine replacement parts and accessories, please contact Samsung Customer Service:

- **Online Support:** Visit [www.samsung.com/support/](http://www.samsung.com/support/)

- **Phone Support:** Refer to your regional Samsung website for local contact numbers.

When contacting support, please have your model number (VS20C9544TB/GE) and serial number ready.