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> Veise RZ06 and RZ06C Smart Door Locks User Manual

Veise RZ06C

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Model: RZ06C

1. INTRODUCTION

This manual provides detailed instructions for the installation, setup, operation, and maintenance of your Veise RZ06 and RZ06C Smart Door Locks. These smart locks offer multiple access methods including app control, fobs, passcodes, traditional keys, and a thumb turn, providing enhanced security and convenience for your home or short-term rental property.



Image: Overview of the Veise RZ06 and RZ06C Smart Door Lock package contents, including two smart locks, keys, fobs, door knobs, and a view of the mobile application interface.

2. SAFETY INFORMATION

- Read all instructions carefully before installation and use.
- Do not attempt to disassemble or modify the lock. This may void the warranty and compromise security.
- Keep all components, especially small parts, out of reach of children.
- Use only the specified battery type (typically AA alkaline batteries). Do not mix old and new batteries or different types of batteries.
- Protect the keypad from direct sunlight and extreme weather conditions to ensure longevity.
- Regularly check the lock's functionality and battery level.

3. PACKAGE CONTENTS

Please verify that all components are present before beginning installation:

- Veise RZ06/RZ06C Smart Lock (Deadbolt)
- Interior Assembly
- Exterior Keypad Assembly
- Mounting Plate
- Strike Plate
- Screws (various sizes)
- Keys (typically 2-4)
- Key Fobs (typically 2-4)
- Door Knobs (2, for handle set)
- User Manual
- Installation Template

Note: The Veise G2 Gateway for remote control functionality is sold separately and is not included in this package.

4. PRE-INSTALLATION CHECKLIST & DOOR PREPARATION

Before installation, ensure your door meets the following specifications:

- **Door Thickness:** 1-3/8" to 2" (35mm-50mm)
- **Hole Diameter (Deadbolt):** 1-1/2" or 2-1/8" (38mm or 54mm)
- **Backset:** 2-3/8" or 2-3/4" (60mm or 70mm)
- **Minimum Distance (between deadbolt and handle):** 4" (101.6mm)

Ensure the latch hole is chiseled for proper fitment. This lock is compatible with single cylinder deadbolts and is not designed for mortise or integrated lock systems.

Check The Door Size Before Purchase



Image: Detailed diagram illustrating the necessary door dimensions and compatibility requirements for installing the Veise smart lock.

5. INSTALLATION

Follow these steps for a smooth installation. A screwdriver is the primary tool required.

1. **Install the Latch:** Insert the latch into the door edge, ensuring the 'UP' arrow is facing upwards. Secure with screws.
2. **Install the Exterior Keypad Assembly:** Feed the cable through the hole and align the keypad with the latch.
3. **Install the Mounting Plate:** Secure the mounting plate to the door using screws, ensuring the cable passes through the plate.
4. **Connect Cables:** Connect the cable from the exterior assembly to the interior assembly.

5. **Install the Interior Assembly:** Attach the interior assembly to the mounting plate, ensuring the thumb turn spindle engages correctly. Secure with screws.
6. **Install Batteries:** Insert 4 AA alkaline batteries into the battery compartment.
7. **Install Door Knobs:** Install the two accompanying door knobs according to their separate instructions, ensuring they function correctly with the deadbolt.
8. **Test Functionality:** Manually test the deadbolt and knobs to ensure smooth operation before closing the door.



Image: Illustration of the easy installation process, showing the interior assembly being secured to the door.

6. INITIAL SETUP & APP CONNECTIVITY

To fully utilize your smart lock's features, download the Veise app and connect your lock.

1. **Download the App:** Search for the 'Veise' app (or 'DDLock' as indicated in some images) on your smartphone's app store (iOS or Android).
2. **Create an Account:** Follow the in-app instructions to register a new user account.
3. **Add Your Lock:** In the app, select 'Add Device' or 'Add Lock'. The app will guide you through the pairing process, typically requiring you to be near the lock and activate its pairing mode (refer to in-app instructions for specific steps).
4. **Calibrate Lock:** After pairing, the app may prompt you to calibrate the lock to determine the door's opening direction.
5. **Connect G2 Gateway (Optional):** If you have a Veise G2 Gateway (sold separately), follow the gateway's instructions to connect it to your Wi-Fi network and link it to your smart lock for remote access and smart home integration (Alexa, Google Assistant).



Image: Visual representation of the smart lock's various features and connectivity options, including app control and smart home compatibility.

7. OPERATING THE LOCK

7.1 Access Methods

Your Veise smart lock offers multiple ways to unlock your door:

- **Passcode Entry:** Enter your programmed passcode on the keypad followed by the '#' key.
- **Key Fob:** Present the key fob to the designated sensor area on the lock.
- **Traditional Key:** Use the physical key provided to manually unlock the deadbolt.
- **App Control:** Use the Veise app on your smartphone to remotely unlock or lock the door (requires G2 Gateway for remote access).
- **Thumb Turn:** From the interior, manually turn the thumb turn to lock or unlock.

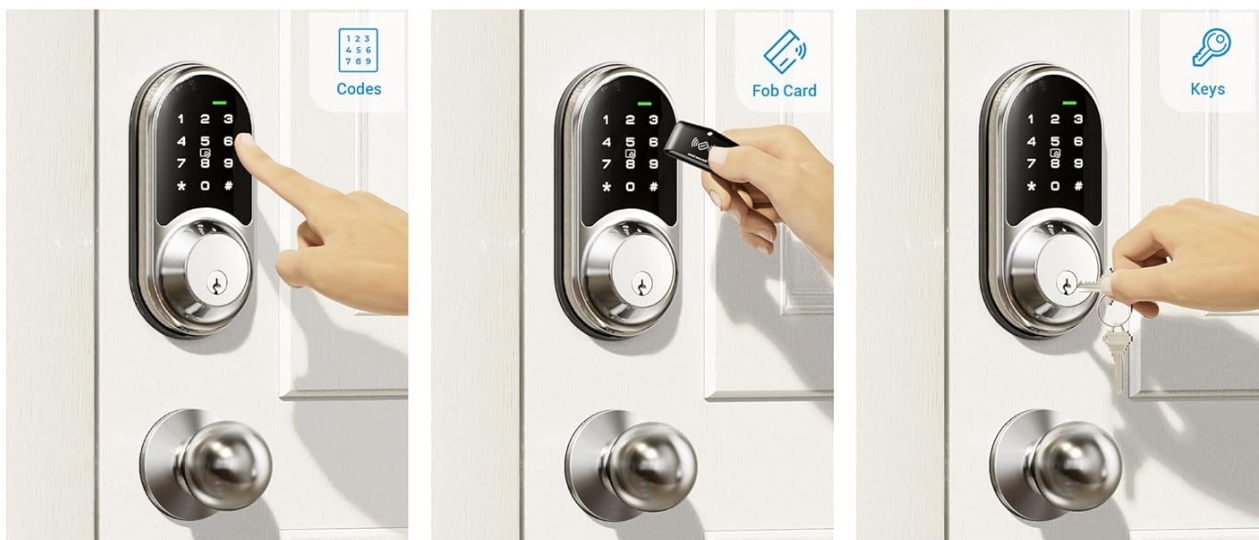


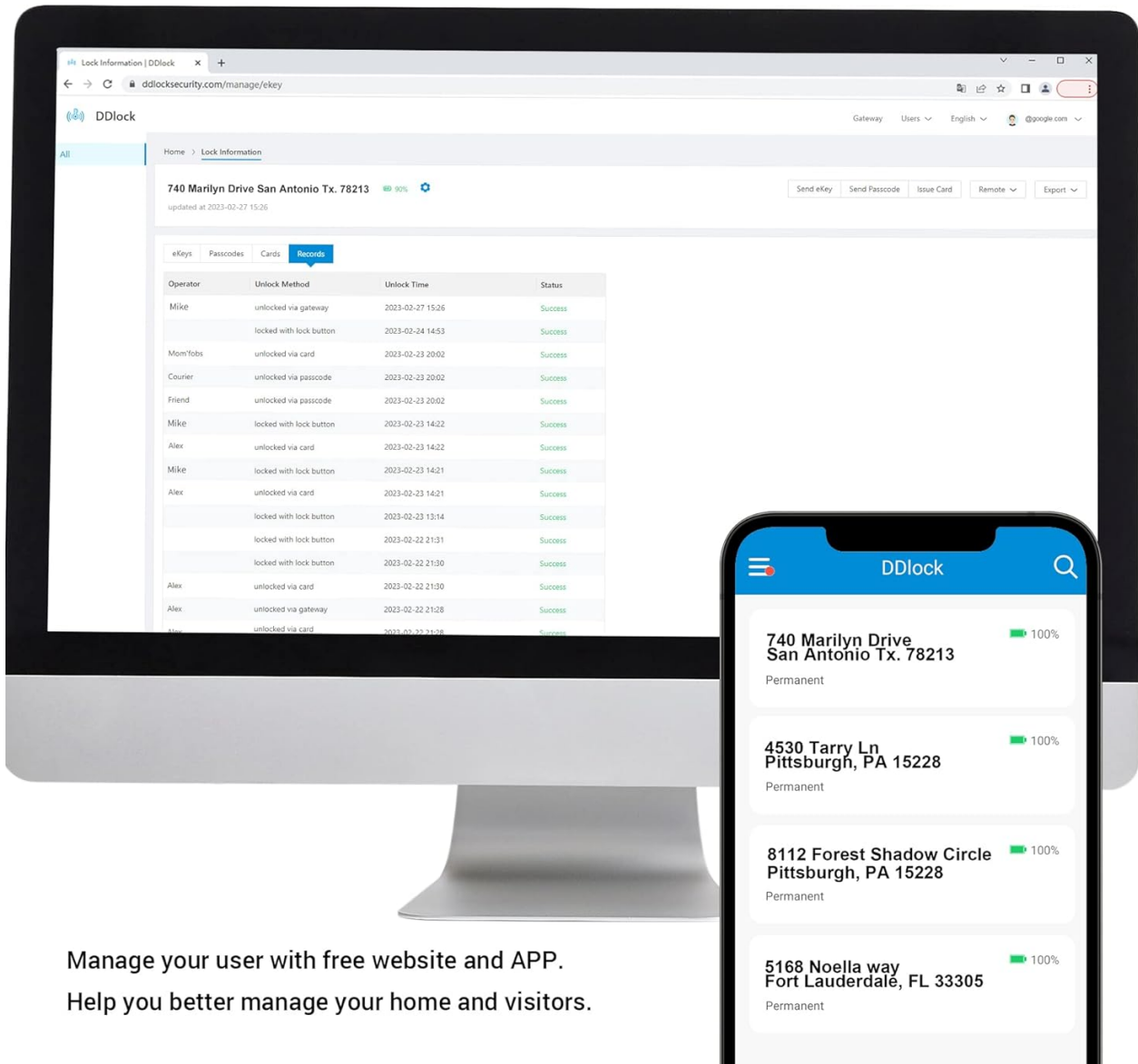
Image: Depiction of the various methods available to unlock the smart door lock, including keypad codes, fob cards, and physical keys.

7.2 User Management (via App/Web Portal)

The Veise app and web portal allow comprehensive management of users and access codes:

- **Generate Passcodes:** Create permanent, timed, one-time, or recurring passcodes for different users (e.g., family, guests, service providers). Over 250 unique passwords can be managed.
- **Manage eKeys:** Grant or revoke eKeys to other app users, allowing them to control the lock via their smartphone.
- **View Access Logs:** Monitor entry and exit records in real-time through the app or web portal.
- **Set Access Schedules:** Define specific times or days when certain passcodes or eKeys are valid.

Smart User Management



Manage your user with free website and APP.
Help you better manage your home and visitors.

Image: Screenshot of the smart lock's user management interface, accessible via web portal and mobile app, showing access records and user settings.

7.3 Auto-Lock and One-Touch Locking

- **Auto-Lock:** The lock can be configured via the app to automatically lock after a set period (5 to 900 seconds) once unlocked.
- **One-Touch Locking:** To manually lock the door from the exterior, simply press and hold the '#' key on the keypad.

8. MAINTENANCE

- **Battery Replacement:** When the battery level is low, the lock will provide an audible or visual alert. Replace all four AA batteries promptly. Use only new, high-quality alkaline batteries.
- **Cleaning:** Clean the lock's exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Regular Checks:** Periodically check that all screws are tight and that the lock operates smoothly. Lubricate the deadbolt mechanism if necessary with a silicone-based lubricant.

9. TROUBLESHOOTING

- **Lock not responding:** Check battery level. Replace batteries if low. Ensure the keypad is clean and free of debris.
- **Passcode not working:** Verify the passcode is correct. Ensure the lock is not in a 'locked out' state due to too many incorrect attempts. Check the passcode's validity period in the app.
- **App connection issues:** Ensure Bluetooth is enabled on your phone. Be within close proximity to the lock. If using the G2 Gateway, ensure it is powered on and connected to Wi-Fi. Restart the app or your phone.
- **Lock mechanism stuck:** Check for any obstructions in the door frame or deadbolt hole. Ensure the lock is properly aligned and installed.
- **No audible feedback:** Check if the sound is muted in the app settings.

10. SPECIFICATIONS

Feature	Description
Brand	Veise
Model Number	RZ06C
Lock Type	Keypad Deadbolt with Handle
Material	Nickel
Access Methods	App, Fobs, Passcode, Key, Thumb Turn
Passcode Capacity	250+
Connectivity	Bluetooth (direct), Wi-Fi (via G2 Gateway, sold separately)

Smart Home Integration	Amazon Alexa, Google Assistant (via G2 Gateway)
Auto-Lock Timer	Adjustable (5 to 900 seconds)
Power Source	4 x AA Alkaline Batteries
Recommended Use	Residential, Short-term rental use

11. WARRANTY & SUPPORT

Warranty information for the Veise RZ06 and RZ06C Smart Door Locks is not specified in the provided product details. Please refer to the product packaging or the manufacturer's official website for specific warranty terms and conditions.

For technical support, troubleshooting assistance, or further inquiries, please contact Veise customer service through the contact information provided on their official website or within the Veise mobile application.