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### artfone C1+ 4G

# artfone C1+ 4G Volte Mobile Phone for Seniors: Instruction Manual

Model: C1+ 4G

## 1. INTRODUCTION

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This manual provides comprehensive instructions for the safe and efficient use of your new artfone C1+ 4G mobile phone. Please read this manual thoroughly before operating the device to ensure proper functionality and to familiarize yourself with all features. Keep this manual for future reference.



Image 1.1: The artfone C1+ 4G mobile phone with its dedicated charging dock.

## 2. PRODUCT OVERVIEW

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### 2.1 Key Features

- **User-Friendly Design:** Features a large 1.77-inch color display with clear menu icons and larger fonts for easy readability.
- **Enhanced Audio:** Amazingly high volume and clear speakers, ideal for individuals with hearing difficulties.
- **Safety Features:** Integrated SOS button for up to 5 emergency contacts and a conveniently located flashlight button.
- **Long Battery Life:** Equipped with a robust 1800mAh battery, offering 5-6 hours of continuous talk time and 240-300 hours (10-12 days) of standby time.
- **Durable Construction:** Non-slip back panel and sturdy PC materials provide protection against impacts and drops.
- **Versatile Network Compatibility:** Unlocked and compatible with major Canadian 4G networks, supporting 2G, 3G, and 4G bands for voice calls and text messaging.
- **Essential Functions:** Includes audio, video, Bluetooth, FM radio, calculator, alarm, and calendar.

## 2.2 Package Contents

Upon opening the package, ensure all items are present:

- artfone C1+ 4G Mobile Phone
- Rechargeable Battery
- USB-C Charging Cable
- Wall Charger Adapter
- Charging Dock
- User Manual



Image 2.1: The complete package contents, including the phone, battery, charger, dock, and manual.

## 3. SETUP

### 3.1 Installing the SIM Card and Battery

1. **Remove Back Cover:** Gently slide the back cover of the phone downwards or pry it open from the designated notch.
2. **Insert SIM Card:** Locate the SIM card slot(s). Insert your 4G compatible SIM card(s) into the slot(s) with the gold contacts facing down and the cut corner aligned as indicated.
3. **Insert Battery:** Place the battery into the battery compartment, ensuring the gold contacts on the battery align with the contacts in the phone.
4. **Replace Back Cover:** Securely reattach the back cover until it clicks into place.

### 3.2 Charging the Phone

Before first use, fully charge the phone battery.

1. **Using the Charging Dock:** Connect the USB-C charging cable to the wall charger adapter, then plug the adapter into a power outlet. Connect the other end of the USB-C cable to the charging dock. Place the phone into the charging

dock, ensuring it sits securely and the charging indicator appears on the screen.

2. **Direct Charging:** Alternatively, connect the USB-C charging cable directly to the USB-C port on the phone and then to the wall charger adapter plugged into a power outlet.

A full charge typically takes approximately 2-3 hours. The battery icon on the screen will indicate charging status.

## 4. BASIC OPERATION

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### 4.1 Power On/Off

- **Power On:** Press and hold the **Red Call/Power Off** button (usually marked with a phone icon) until the screen lights up.
- **Power Off:** Press and hold the **Red Call/Power Off** button until a power off option appears on the screen. Select 'Power Off' and confirm.

### 4.2 Making and Receiving Calls

- **Making a Call:** On the standby screen, dial the desired phone number using the keypad. Press the **Green Call** button to initiate the call.
- **Answering a Call:** When the phone rings, press the **Green Call** button to answer.
- **Ending a Call:** Press the **Red Call/Power Off** button to end an active call.

### 4.3 Contacts

- **Access Contacts:** From the main menu, navigate to 'Contacts' or press the dedicated 'Contacts' button if available.
- **Add New Contact:** Select 'Options' or 'Add New' within the Contacts menu. Enter the contact's name and phone number, then save.
- **Call from Contacts:** Select a contact from the list and press the **Green Call** button.

### 4.4 Messaging (SMS)

- **Access Messages:** From the main menu, navigate to 'Messages'.
- **Create New Message:** Select 'New Message' or 'Write Message'. Enter the recipient's phone number and type your message using the keypad.
- **Send Message:** Select 'Send' to transmit the message.

# User-friendly UI, excellent operation.



Image 4.1: The phone's user-friendly interface with large icons for easy navigation.

## 5. SPECIAL FEATURES

### 5.1 SOS Emergency Button

The SOS button is located on the back of the phone. It allows you to quickly contact pre-set emergency numbers in critical situations.

1. **Setting Up SOS Contacts:** Navigate to the 'SOS Settings' menu. You can add up to 5 emergency contact numbers.
2. **Activating SOS:** In an emergency, press and hold the SOS button on the back of the phone for a few seconds. The phone will emit an alarm sound and automatically send an emergency SMS to the pre-set contacts, then sequentially call them until one answers.

## 3 side buttons + 1 SOS

Function buttons, convenient and fast



Image 5.1: Location of the SOS button and other functional side buttons.

### 5.2 Flashlight

The phone includes a built-in flashlight for convenience.

- **Turn On/Off:** Locate the dedicated flashlight button on the side of the phone. Slide or press this button to turn the flashlight on or off.



Image 5.2: The phone's strong flashlight feature in use.

### 5.3 FM Radio

Enjoy listening to FM radio stations on your device.

- **Access FM Radio:** Navigate to the 'FM Radio' application from the main menu.
- **Scan Channels:** Use the options within the FM Radio app to automatically scan for available stations.
- **Adjust Volume:** Use the side volume buttons to adjust the radio volume.

### 5.4 Talking Numbers

The talking numbers feature provides audio feedback when dialing, enhancing usability for visually impaired users.

- **Enable/Disable:** This feature can usually be toggled on or off in the phone's 'Settings' menu under 'Sound' or 'Accessibility' options.

## 6. MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your artfone C1+ 4G.

- **Cleaning:** Use a soft, dry cloth to clean the phone's screen and body. Avoid using liquid cleaners or abrasive materials.
- **Battery Care:** Avoid extreme temperatures. Do not expose the battery to direct sunlight or very cold conditions. Charge the phone regularly, but avoid overcharging for extended periods.
- **Storage:** If storing the phone for a long time, ensure the battery is partially charged (around 50%) and store it in a cool, dry place.
- **Protection:** The phone features a non-slip design and sturdy PC materials for protection. However, avoid dropping the phone or exposing it to excessive force.

## Shockproof design

### Side anti-slip design for good protection.



Image 6.1: The phone's shockproof design with side anti-slip features.

## 7. TROUBLESHOOTING

If you encounter issues with your phone, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Phone does not power on	Low battery; Battery not installed correctly	Charge the phone for at least 30 minutes; Reinstall the battery, ensuring contacts align.

Problem	Possible Cause	Solution
Cannot make/receive calls	No SIM card; SIM card not active; Out of network coverage	Ensure SIM card is inserted and active; Move to an area with better network signal.
Poor call quality/low volume	Weak signal; Speaker/microphone obstruction	Move to an area with better signal; Ensure speaker/microphone are not covered. Adjust call volume using side buttons.
Battery drains quickly	Frequent use; Background features active	Reduce usage; Turn off unnecessary features like flashlight when not in use.
SOS button not working	No emergency contacts set; Feature disabled	Verify emergency contacts are correctly configured in SOS settings; Ensure SOS feature is enabled.

If the problem persists after trying these solutions, please contact customer support.

## 8. SPECIFICATIONS

Feature	Specification
Model	C1+ 4G
Operating System	Artfone OS
Processor	Snapdragon
RAM	48 MB
Flash Memory	128 MB
Digital Storage Capacity	32 GB (for media/contacts)
Screen Size	1.8 Inches LCD
Resolution	240 x 320
Refresh Rate	60 Hz
Camera Resolution	2 MP
Video Capture Resolution	1280 x 720
Battery Type	Lithium Ion
Battery Capacity	1400 mAh
Average Battery Life (Talk)	5.5 Hours
Cellular Technology	4G, 3G, 2G
Connector Type	USB-C

Feature	Specification
Human Interface Input	Buttons
Form Factor	Bar
Dimensions	13.1 x 11.8 x 6.1 cm
Weight	240 g

## 9. OFFICIAL PRODUCT VIDEOS

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Your browser does not support the video tag.

Video 9.1: A detailed overview of the artfone C1+ 4G phone's features and design. This video demonstrates the phone's physical attributes and user interface.

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Video 9.2: A demonstration of the phone's ease of use and key functionalities, highlighting its suitability for seniors.

## 10. WARRANTY AND SUPPORT

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Your artfone C1+ 4G mobile phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details.

For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact artfone customer service through their official website or the contact information provided in your product packaging.