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Taoqimiao MS020W

Taoqimiao MS020W Multi-Level Cat Tree

Instruction Manual

Introduction

Thank you for choosing the Taoqimiao MS020W Multi-Level Cat Tree. This product is designed to provide a stimulating and comfortable environment for your feline companions, featuring multiple levels, scratching posts, perches, caves, and a hammock. Please read this manual carefully before assembly and use to ensure proper installation and safe operation.

Safety Information

- Ensure all parts are securely fastened during assembly to prevent instability.
- Always use the provided anti-tip kit to secure the cat tree to a wall, especially for taller structures, to prevent accidental tipping.
- Place the cat tree on a flat, stable surface.
- Regularly inspect the cat tree for any loose or damaged parts. Replace or repair as necessary to maintain safety.
- Keep children away from the cat tree during assembly.
- This product is intended for indoor use only.



Figure 1: Anti-Tip Kit Installation. This image illustrates how to properly install the anti-tip kit to secure the cat tree to a wall, preventing it from tilting or falling over, ensuring the safety of your pets.

Package Contents

Before beginning assembly, please verify that all components are present and undamaged. Refer to the included parts list in your physical manual for detailed identification. The package includes:

- Multi-level platforms and bases

- Sisal-wrapped scratching posts (10 units)
- Plush-covered perches (2 units)
- Cat caves/condos (2 units)
- Hammock (1 unit)
- Pompon toys (2 units, with one replacement)
- Assembly hardware (screws, bolts, Allen wrench)
- Anti-tip kit
- Instruction manual

Setup and Assembly

Assembly of the Taoqimiao MS020W Cat Tree is designed to be straightforward. Follow the step-by-step instructions provided in your physical manual. Ensure all connections are tight for stability.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, flat surface. Identify each component using the parts list.
2. **Assemble Base:** Begin by attaching the lowest scratching posts to the main base platform.
3. **Build Levels:** Continue assembling the structure level by level, attaching platforms, caves, and perches using the provided hardware. Ensure all posts are securely screwed into place.
4. **Install Hammock and Toys:** Attach the hammock and pompon toys to their designated locations as shown in the diagrams.
5. **Secure with Anti-Tip Kit:** Once fully assembled, position the cat tree in its desired location. Use the anti-tip kit to secure the top of the cat tree to a sturdy wall stud. This is a critical safety step.

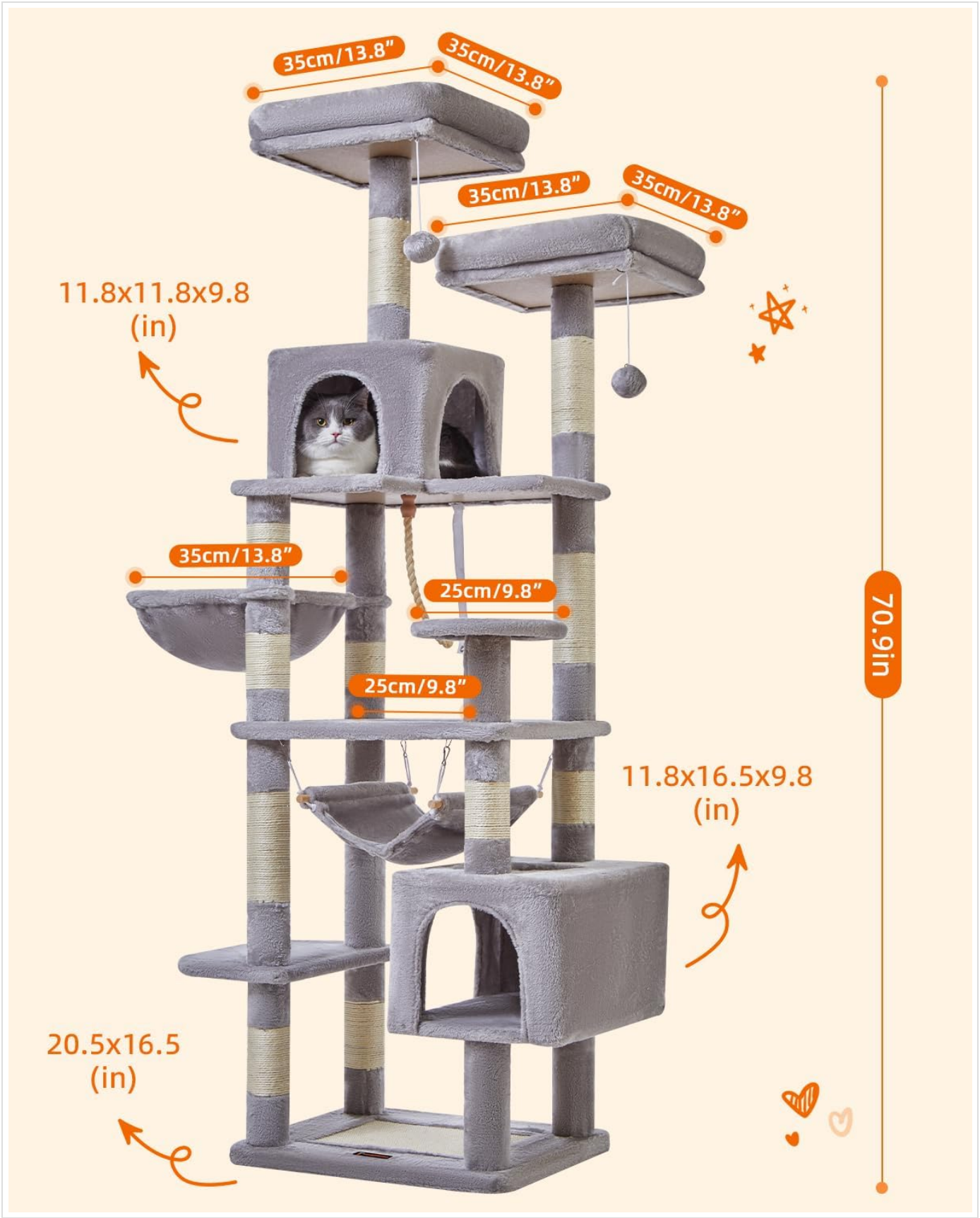


Figure 2: Cat Tree Dimensions and Structure. This diagram provides an overview of the cat tree's dimensions and its multi-level design, aiding in assembly and placement planning.



Figure 3: Multi-Level Fun. This image demonstrates the various levels and features of the cat tree in use by cats, highlighting its suitability for both kittens and older cats to climb and explore.

Operating and Usage

The Taoqimiao MS020W Cat Tree offers a variety of features for your cat's entertainment and comfort:

- **Scratching Posts:** The 10 sisal-wrapped posts provide ample opportunity for your cats to scratch, helping to maintain claw health and protect your furniture.

- **Perches and Caves:** Two spacious perches and two cozy caves offer elevated resting spots and private hiding places.
- **Hammock:** A comfortable hammock provides an additional soft spot for relaxation.
- **Pompon Toys:** The dangling pompon toys encourage playful interaction and exercise. A replacement pompon is included.
- **Multi-Level Access:** Designed with springboards and varied heights, the tree is suitable for cats of all ages, from playful kittens to older cats who enjoy climbing.



Figure 4: Cozy Spots. This image highlights the comfortable features of the cat tree, including the luxurious top perch, the soft hammock, and the enclosed cat caves, providing various options for rest and relaxation.

Maintenance

Regular maintenance will extend the life of your cat tree and ensure a hygienic environment for your pets.

- **Cleaning:** The plush surfaces can be easily cleaned with a vacuum cleaner to remove fur and debris. For spot cleaning, use a damp cloth with mild soap and water. Avoid harsh chemicals.
- **Care Instructions:** Store the cat tree in a dry place. Hand wash only for specific components if necessary, as indicated by material.
- **Inspection:** Periodically check all screws and connections to ensure they remain tight. Re-tighten if necessary. Inspect scratching posts for wear and tear; replace if severely damaged.

Troubleshooting

If you encounter any issues with your Taoqimiao MS020W Cat Tree, please refer to the following common solutions:

- **Instability:** Ensure all screws are tightened. Verify the anti-tip kit is correctly installed and secured to a wall stud. Check that the cat tree is on a flat, even surface.
- **Loose Parts:** Re-tighten any loose screws or connections. If a part is damaged, contact customer support for replacement options.
- **Cats Not Using Tree:** Encourage your cat by placing treats or familiar toys on different levels. Use catnip to attract them to the scratching posts or caves.

Specifications

Model Number	MS020W
Dimensions (L x W x H)	93.98 x 42.93 x 180.34 cm (37 x 16.9 x 71 inches)
Weight	19.6 kg (43.21 lbs)
Color	Light Grey
Material	Engineered Wood, Sisal, Plush Fabric
Number of Levels	5
Scratching Posts	10
Cat Caves	2
Perches	2
Special Features	Durable, Easy to Clean, Easy to Use, Anti-tip kit included
Recommended Species	Large Cat Breeds

Warranty Information

Taoqimiao products are manufactured to high-quality standards. For specific warranty details, including coverage period and terms, please refer to the warranty card included with your purchase or visit the official Taoqimiao website. Please

retain your proof of purchase for any warranty claims.

Customer Support

If you have any questions, require assistance with assembly, or need to report a missing or damaged part, please contact Taoqimiao customer support. Contact information can typically be found on the product packaging or on the official Taoqimiao website.
Please have your model number (MS020W) and purchase date ready when contacting support.

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