

[Manuals.plus](#) /

› [ASHATA](#) /

› ASHATA 2G Flip Phone for Seniors User Manual

ASHATA ASHATAvmi3xtrwzg-13

ASHATA 2G Flip Phone for Seniors User Manual

Model: ASHATAvmi3xtrwzg-13

INTRODUCTION

This manual provides comprehensive instructions for the ASHATA 2G Flip Phone, designed for ease of use by seniors. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and user satisfaction. Please read this manual thoroughly before using your new phone.

PRODUCT OVERVIEW

The ASHATA 2G Flip Phone features a clamshell design with large buttons and a clear display, making it ideal for users who prefer simplicity and accessibility. It supports 2G GSM networks and includes essential functions like a camera, Bluetooth, and an FM radio.



Figure 1: Front view of the ASHATA 2G Flip Phone (PURPLE) in open position, displaying the main screen and large, easy-to-read keypad.



Figure 2: Various angles of the ASHATA 2G Flip Phone, illustrating its compact flip design and external features.

PACKAGE CONTENTS

- 1 x ASHATA 2G Flip Phone (PURPLE)
- 1 x User Manual
- 1 x USB Charging Cable

SETUP

1. Inserting SIM Cards and Memory Card

The phone supports up to four Nano SIM cards and one micro SD memory card (up to 16GB, not included).

1. Carefully open the back cover of the phone.
2. Locate the SIM card slots and memory card slot.
3. Insert your Nano SIM cards into the designated slots, ensuring the gold contacts face downwards.
4. If using, insert a micro SD memory card into its slot until it clicks into place.
5. Replace the back cover securely.



Figure 3: Detailed view of the multiple SIM card slots and the memory card slot inside the phone.

2. Charging the Battery

The phone comes with an integrated 1400 mAh Li-Po battery. Before first use, fully charge the phone.

1. Connect the small end of the USB charging cable to the phone's charging port.
2. Connect the other end of the USB cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The charging indicator on the phone will illuminate. Allow the phone to charge until the battery icon shows full.
4. Disconnect the charger once charging is complete.



Figure 4: The ASHATA 2G Flip Phone alongside its USB charging cable.

3. Powering On/Off

- To power on: Press and hold the Power/End Call button (**red button**) until the screen lights up.
- To power off: Press and hold the Power/End Call button (**red button**) until the power off options appear, then select "Power off".

OPERATING INSTRUCTIONS

Making Calls

1. Open the flip phone.
2. Dial the desired phone number using the large keypad.
3. Press the Call button (**green button**) to initiate the call.
4. To end a call, press the Power/End Call button (**red button**).

Receiving Calls

- When the phone rings, open the flip or press the Call button (**green button**) to answer.
- To reject a call, press the Power/End Call button (**red button**).

Speed Dial (One-Touch Dial)

The phone supports one-touch speed dial for frequently used numbers.

1. Navigate to the Speed Dial settings in the phone's menu.
2. Assign contacts to specific number keys (e.g., long-press '2' for a family member).
3. To use, simply long-press the assigned number key from the idle screen.

Messaging

- Access the 'Messages' menu from the main screen.
- Select 'New Message' to compose an SMS.
- Enter the recipient's number and type your message using the keypad.
- Press 'Send' to dispatch the message.

Camera Function

The phone features a 1.3 MP camera for capturing photos.

- Open the phone and navigate to the 'Camera' application from the menu.
- Frame your shot using the screen as a viewfinder.
- Press the central navigation button to take a picture.
- Photos are saved to the phone's internal storage or the inserted memory card.



Figure 5: A user demonstrating the phone's ease of use during a call.

MAINTENANCE

- Keep the phone dry. Liquids can corrode electronic circuits.
- Do not use or store the phone in dusty or dirty areas.
- Do not store the phone in high-temperature areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in low-temperature areas. When the phone returns to normal temperature, moisture can form inside the phone and damage electronic circuit boards.
- Do not drop, knock, or shake the phone. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone.
- Use a soft, clean, dry cloth to wipe the surface of the phone.

TROUBLESHOOTING

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Phone does not power on.	Battery is depleted or not charged.	Connect the phone to the charger and allow it to charge for at least 30 minutes before attempting to power on again.
Cannot make or receive calls.	No SIM card inserted, SIM card not properly inserted, or no network signal.	Ensure SIM cards are correctly inserted. Check network coverage in your area. Contact your network operator to confirm network compatibility (GSM 850/900/1800/1900 MHz).
Poor call quality (low volume, static).	Weak signal, speaker/microphone obstruction.	Move to an area with better network reception. Ensure speaker and microphone are not covered. Adjust call volume.
Phone freezes or becomes unresponsive.	Software glitch or temporary system error.	Remove the battery (if removable) and reinsert it, or long-press the Power button to force a restart.

SPECIFICATIONS

Feature	Detail
Model Number	ASHATAvmi3xtrwzg-13
Product Type	Flip Phone (Clamshell)
Material	ABS, LCD
Screen Size	2.6 inches
Camera	1.3 MP
Internal Storage	32 MB
Expandable Storage	Micro SD card up to 16 GB (not included)
Network Format	GSM 850/900/1800/1900 MHz
Battery	Integrated 1400 mAh Li-Po
SIM Card Slots	4 x Nano SIM slots
Product Dimensions	83.7 x 67.5 x 20 mm / 3.3 x 2.7 x 0.8 inches
Supported Languages	English, French, Russian, Arabic, Persian
Operating System	KaiOS
Connectivity	2G (GSM), Bluetooth
Additional Functions	Voice recorder, external radio, vibration, calculator, calendar, alarm, music player, games, side flashlight, dazzling colored light.

WARRANTY INFORMATION

The manufacturer provides a 1-year warranty against manufacturing defects for this product. Please retain your proof of purchase for warranty claims.

For warranty service, please contact the seller or manufacturer directly.

SUPPORT

For further assistance or technical support, please refer to the contact information provided by your retailer or visit the ASHATA official support website (if available).

Always consult your local network operator to confirm network compatibility with the GSM frequencies: 850, 900, 1800, 1900 MHz.

© 2023 ASHATA. All rights reserved.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question