

Coolpad 3321A

Coolpad Belleza 3321A Flip Phone User Manual

Model: 3321A

1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient use of your Coolpad Belleza 3321A Android 4G LTE Flip Phone. Please read this manual thoroughly before operating the device to ensure proper functionality and to avoid damage.

The Coolpad Belleza 3321A is designed for simple, easy-to-use communication, offering voice, text, and photo capabilities with 4G LTE coverage. It features a convenient flip design and a large keypad for ease of use.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

- Do not expose the phone to extreme temperatures or humidity.
- Avoid dropping or subjecting the phone to severe impact.
- Use only manufacturer-approved accessories, such as the provided power adapter and USB cable.
- Do not attempt to disassemble or repair the phone yourself. Refer all servicing to qualified personnel.
- Ensure the phone is used only with compatible T-Mobile network services. It is not fully compatible with Verizon and AT&T networks.

3. WHAT'S IN THE BOX

Upon unboxing your Coolpad Belleza 3321A, please verify that all components are present:

- Coolpad Belleza 3321A Flip Phone
- Power Adapter
- USB Cable

- Product Specific Battery (pre-installed or included separately)

4. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Coolpad Belleza 3321A.



Image 4.1: Coolpad Belleza 3321A in closed position, displaying the external screen with the current time. This view highlights the compact, flip design and the external display for quick notifications.



Image 4.2: Coolpad Belleza 3321A in open position, revealing the main internal screen and the large, easy-to-use physical keypad. This view demonstrates the phone's user-friendly interface and dedicated keys.



Image 4.3: Rear view of the Coolpad Belleza 3321A, showcasing the speaker grille at the top and the Coolpad branding along the back panel. This perspective highlights the phone's sleek back design.



Image 4.4: Side profile of the Coolpad Belleza 3321A when closed, illustrating the charging port (likely Micro-USB) and volume rocker buttons. This view provides detail on the phone's slim profile and accessible side controls.



Image 4.5: Angled view of the Coolpad Belleza 3321A in its open state, providing a comprehensive look at both the display and the keypad. This perspective emphasizes the phone's ergonomic design when in use.

4.1 Key Components

- **External Display:** Shows time, date, and notifications when the phone is closed.
- **Internal Display:** Main screen for navigation, calls, and applications.
- **Keypad:** Large, tactile buttons for dialing, texting, and navigation. Includes dedicated camera and shortcut keys.
- **Camera:** For taking photos.
- **Volume Buttons:** Adjust call and media volume.
- **Charging Port:** For connecting the USB cable and power adapter.
- **Speaker:** For audio output during calls and media playback.

5. SETUP

5.1 Charging the Battery

1. Connect the USB cable to the phone's charging port.
2. Connect the other end of the USB cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. Allow the phone to charge fully before first use. A full charge provides approximately 10.5 hours of talk time.

5.2 Inserting the SIM Card (if applicable)

The Coolpad Belleza 3321A requires a T-Mobile compatible SIM card for network connectivity. Refer to the phone's specific instructions for SIM card tray access, typically located under the battery cover.

5.3 Powering On/Off

- **To Power On:** Press and hold the Power/End Call button until the screen illuminates.
- **To Power Off:** Press and hold the Power/End Call button, then select "Power Off" from the options on the screen.

6. OPERATING YOUR PHONE

6.1 Making and Receiving Calls

- **To Make a Call:** Open the phone, dial the number using the keypad, and press the Green Call button.
- **To Answer a Call:** Open the phone or press the Green Call button when the phone rings.
- **To End a Call:** Close the phone or press the Red End Call button.

6.2 Sending Text Messages

1. Navigate to the "Messages" application.
2. Select "New Message" or "Create Message".
3. Enter the recipient's number or select from contacts.
4. Type your message using the keypad.
5. Press the "Send" option.

Note: Some users may find texting on a flip phone keypad challenging compared to a smartphone touchscreen.

6.3 Using the Camera

- Locate and press the dedicated camera shortcut key or navigate to the "Camera" application.
- Frame your shot using the internal display.
- Press the capture button (often the center navigation key) to take a photo.

6.4 Basic Navigation

Use the directional pad and center select button on the keypad to navigate through menus and select options. The "Back" or "Clear" button typically returns to the previous screen.

7. MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the phone's exterior. Avoid liquid cleaners.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid overcharging and allow the battery to discharge periodically before recharging.
- **Software Updates:** Keep the phone's software updated to ensure optimal performance and security. Check for updates through the phone's settings menu.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on.	Low battery; faulty battery; power button issue.	Charge the phone for at least 30 minutes. Ensure the battery is properly inserted. If issues persist, contact support.
Cannot make or receive calls.	No network signal; incorrect SIM card; phone not activated.	Check signal strength. Ensure SIM card is correctly inserted and activated with T-Mobile. Restart the phone.
Poor audio quality during calls.	Weak signal; speaker/microphone obstruction; dual mic issue.	Move to an area with better signal. Clean speaker/microphone openings. The phone features a dual mic for enhanced audio quality, ensure it's not obstructed.
Phone not charging.	Faulty cable/adaptor; dirty charging port; battery issue.	Try a different USB cable and power adapter. Clean the charging port gently. If the phone is renewed, verify its charging functionality upon receipt.
Texting is difficult.	Keypad input method; user unfamiliarity.	Practice using the keypad for text input. Utilize predictive text features if available.

9. SPECIFICATIONS

Feature	Detail
Model Name	Belleza
Model Number	657768695759
Operating System	Android

Feature	Detail
Form Factor	Flip
Color	Gray
Screen Size	2.8 Inches (Standing screen display size)
Resolution	640x480
Memory Storage Capacity	8 GB
RAM Memory Installed Size	1 GB
Wireless Carrier Compatibility	T-Mobile Network Only (and carriers running under T-Mobile network)
Cellular Technology	4G LTE
Connectivity Technologies	Bluetooth, Wi-Fi
Battery Capacity	1500 mAh
Phone Talk Time	10.5 Hours
Item Weight	8.3 ounces
Product Dimensions	7 x 4 x 2 inches
Special Features	Basic Phone, Dual Mic for enhanced audio quality
Human Interface Input	Keypad
Audio Jack	No headphone jack

10. WARRANTY AND SUPPORT

This product is sold as "Renewed" by Amazon Renewed. Specific warranty details for renewed products are typically provided at the point of purchase or can be found on the Amazon Renewed program page. Please refer to your purchase documentation for exact warranty terms.

For technical support or service inquiries, please contact the seller or Amazon Renewed customer service directly. Keep your purchase receipt and product model number (3321A / 657768695759) readily available when seeking assistance. For general information about Amazon Renewed products, you may visit the official [Amazon Renewed page](#).

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question