JOYROOM 288

JOYROOM Motorcycle Phone Mount User Manual

Model: 288 | Brand: JOYROOM

1. Product Overview

The JOYROOM Motorcycle Phone Mount (Model 288) is designed to securely hold your smartphone on various handlebars, including motorcycles, bicycles, scooters, and more. It features an advanced 1-second auto-lock mechanism and military-grade anti-shake technology to ensure your device remains stable even on bumpy rides. The mount offers 360-degree adjustability for optimal viewing angles.

Key Features:

- **1-Click Auto Lock:** Upgraded auto-lock button for quick and secure phone placement and removal with one hand. Tested for over 3000 presses without getting stuck.
- **Military Anti-Shake:** Designed to hold your phone firmly like a vise, with cushioned clamps for protection. Features a high-speed lock switch for double security on rough terrain, preventing vibration-induced loosening.
- **Solid Reinforced Ball-Joint:** Equipped with a robust, military-grade A+ material ball joint to prevent snapping off, ensuring long-term durability.
- **360° Adjustable:** Universal ball design allows for full rotation and angle adjustment, with a silicone pad in the thread to prevent loosening during rides.
- **Wide Compatibility:** Fits handlebars from 0.7” to 1.34” (18mm-34mm) and cellphones from 4.7” to 7” with a thickness (including case) of ≤0.71” (18mm). Compatible with iPhone, Samsung, LG, Google Pixel, Motorola, One Plus, and more. (Note: iPhone 13 Pro Max with Otterbox case is not compatible).

2. Package Contents

- 1 x JOYROOM Motorcycle Phone Mount (Model 288)
- Rubber inserts for handlebar size adjustment

3. Specifications

Feature	Detail
Product Dimensions	0.01 x 0.01 x 0.01 inches

Item Weight	9.1 ounces
Item Model Number	288
Mounting Type	Handlebar
Compatible Handlebar Diameter	0.7” to 1.34” (18mm-34mm)
Compatible Phone Size	4.7” to 7” (thickness with case ≤0.71” / 18mm)
Color	Blue (as per current product variant)
Manufacturer	JOYROOM
Country of Origin	China

4. Setup and Installation

Follow these steps to properly install your JOYROOM Motorcycle Phone Mount:

4.1 Attaching the Mount to the Handlebar

1. **Unscrew the Clamp:** Loosen the knob on the handlebar clamp until it opens wide enough to fit around your handlebar.
2. **Select Rubber Inserts:** Choose the appropriate rubber inserts from the package to ensure a snug fit for your handlebar diameter (0.7” to 1.34”). Place them inside the clamp.
3. **Position the Mount:** Place the clamp around your desired handlebar location. Ensure it is positioned where it will not obstruct your view or interfere with controls.
4. **Tighten the Clamp:** Securely tighten the knob until the mount is firmly attached to the handlebar and does not rotate or slide. Do not overtighten.
5. **Attach Phone Holder:** The phone holder unit attaches to the ball joint on the handlebar clamp. Push the phone holder onto the ball joint until it snaps into place.
6. **Adjust Angle:** Loosen the tightening ring around the ball joint to adjust the angle of the phone holder. Once the desired angle is achieved, tighten the ring firmly to secure it. The silicone pad within the thread helps maintain the angle during rides.



Image: The JOYROOM phone mount securely attached to a bicycle handlebar.



Image: The mount's universal ball joint allows for 360-degree rotation to achieve the perfect viewing angle.

Your browser does not support the video tag.

Video: Official JOYROOM video demonstrating the quick installation process of the phone holder on a handlebar.

5. Operating Instructions

5.1 Inserting Your Phone (1-Click Auto Lock)

1. **Prepare the Holder:** The phone holder arms will typically be in a slightly open position.
2. **Insert Phone:** Gently press your phone against the center button on the phone holder. The four arms will automatically extend and then retract, securely locking your phone in place with a single click.

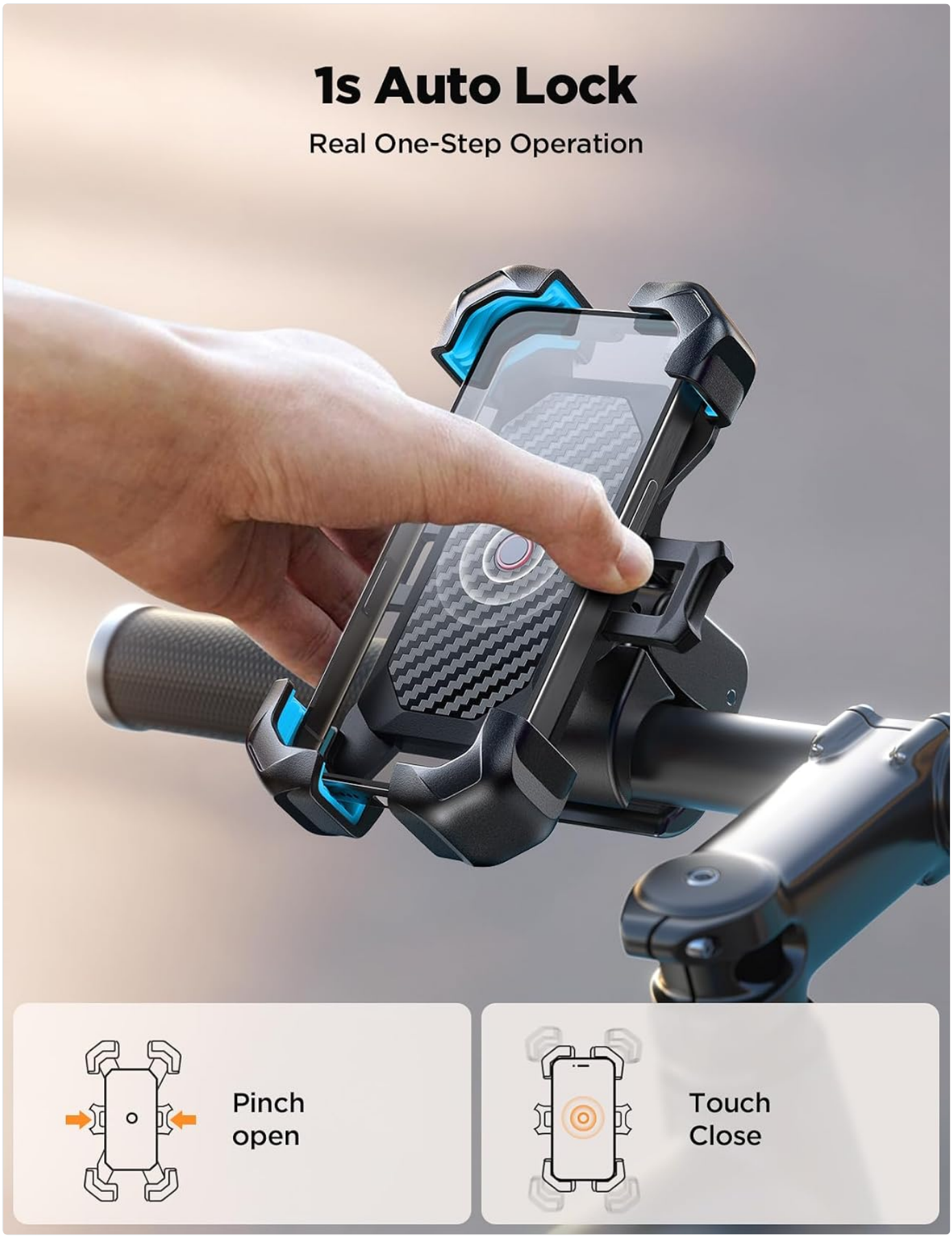

Image: Demonstrates the "1s Auto Lock" feature, where the phone is secured with a single touch.

5.2 Removing Your Phone

1. **Press Side Buttons:** To unlock and release your phone, simultaneously press the two side buttons located on the phone holder. The arms will release, allowing you to easily remove your device.



Image: The four clamp arms provide an extremely firm grip, ensuring the phone never falls off.

Your browser does not support the video tag.

Video: Official JOYROOM video showcasing the phone holder's features, including the auto-lock and release mechanism.

6. Compatibility

The JOYROOM Motorcycle Phone Mount is designed for broad compatibility:

- **Handlebar Compatibility:** Fits handlebars with a diameter between 0.7 inches (18mm) and 1.34 inches (34mm). This includes most standard handlebars on:
  - Motorcycles
  - Bicycles (including road bikes and mountain bikes)
  - Scooters
  - ATVs
  - Strollers
  - Peloton bikes
  - Treadmills
  - Baby Carriages
- **Phone Compatibility:** Supports mobile phones with screen sizes ranging from 4.7 inches to 7 inches. The maximum thickness for a phone (including its case) is 0.71 inches (18mm). Compatible brands include, but are not limited to:
  - iPhone (e.g., iPhone 13 mini, 14 Pro, 15 Pro Max)
  - Samsung (e.g., Galaxy S24)
  - LG
  - Google Pixel
  - Motorola
  - One Plus
- **Important Note:** The iPhone 13 Pro Max with an Otterbox case is specifically noted as not compatible due to its thickness. Please verify your phone's dimensions with its case before purchase.

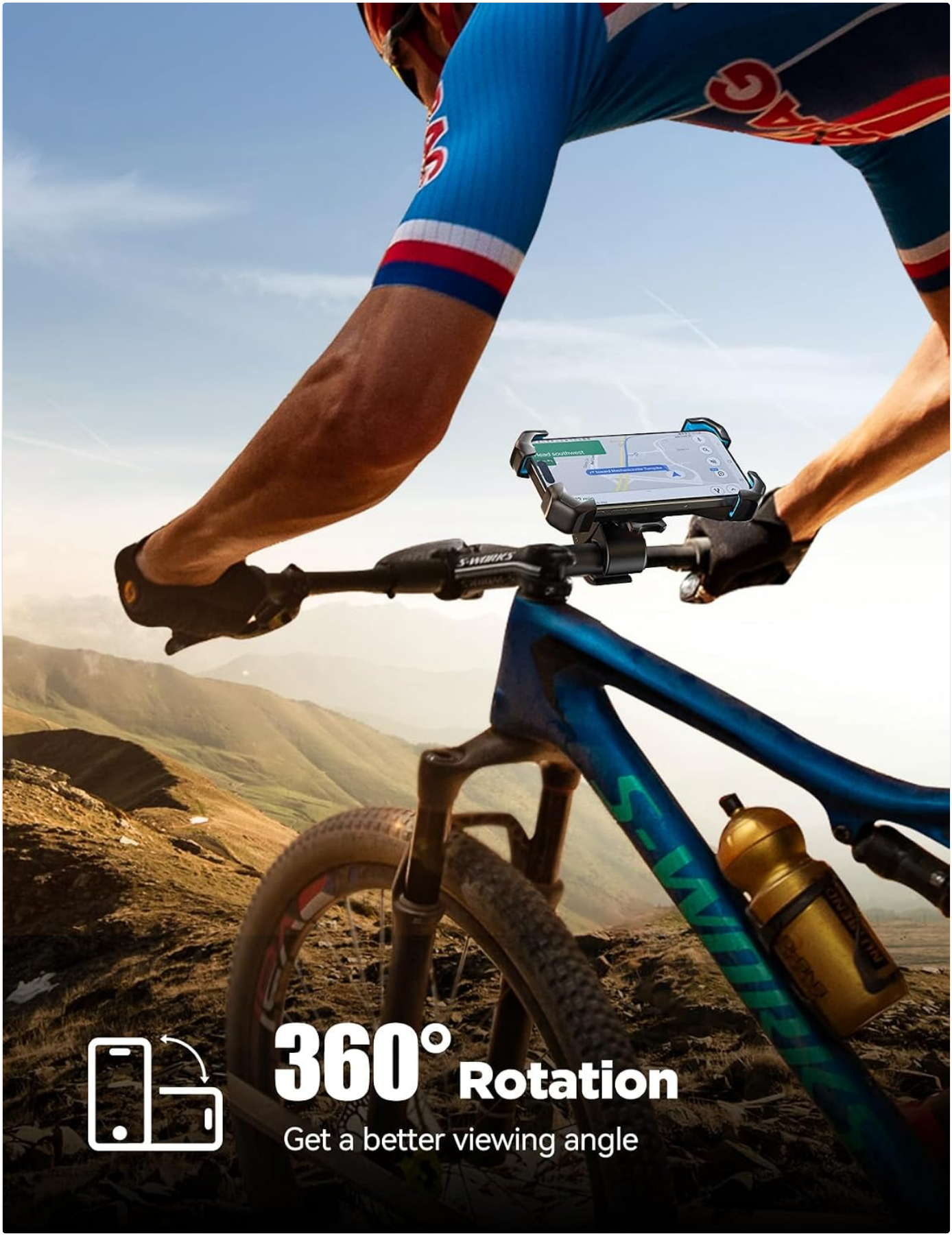

Image: The mount is widely compatible with various mobile phone models ranging from 4.7" to 7".

7. Maintenance

To ensure the longevity and optimal performance of your JOYROOM Phone Mount, follow these maintenance guidelines:

- **Regular Cleaning:** Wipe the mount with a soft, damp cloth to remove dust, dirt, and grime. Avoid using harsh

chemicals or abrasive cleaners, as they may damage the material.

- **Check Tightness:** Periodically check the tightness of the handlebar clamp and the ball joint tightening ring. Re-tighten if necessary to prevent movement during use.
- **Inspect for Wear:** Regularly inspect the phone holder arms, rubber pads, and ball joint for any signs of wear, cracks, or damage. If any components appear damaged, discontinue use and consider replacement.
- **Avoid Extreme Temperatures:** While durable, prolonged exposure to extreme heat or cold may affect the material's integrity. Store the mount in a moderate environment when not in use.

8. Troubleshooting

Here are some common issues and their solutions:

- **Mount is loose on handlebar:**
  - Ensure the correct rubber inserts are used for your handlebar diameter.
  - Tighten the handlebar clamp knob firmly.
- **Phone is not held securely / falls out:**
  - Verify your phone's size (4.7”-7”) and thickness (≤0.71” with case) are within the compatible range.
  - Ensure the phone is pressed firmly against the center button to fully engage the auto-lock mechanism.
  - Check if the high-speed lock switch (if applicable) is engaged for extra security.
- **Phone holder angle keeps shifting:**
  - Tighten the ring around the ball joint firmly after adjusting the angle.
  - Ensure the silicone pad is correctly seated within the ball joint mechanism.
- **Auto-lock mechanism feels stuck or unresponsive:**
  - Clean any debris or dust from the mechanism.
  - Ensure the side release buttons are not obstructed.

9. Warranty and Support

JOYROOM products are manufactured with high-quality materials and undergo strict quality control. For specific warranty information, including duration and coverage, please refer to the warranty card included with your product or visit the official JOYROOM website.

For technical support, troubleshooting assistance, or inquiries about replacement parts, please contact JOYROOM customer service through their official channels. Contact information can typically be found on the product packaging or the JOYROOM website.

Online Support: Visit the JOYROOM Store on Amazon

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