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> [TUWEI Multi Function Blender \(Model TUWEI37ivur5h2g-11\) User Manual](#)

## Tuwei TUWEI37ivur5h2g-11

# TUWEI Multi Function Blender User Manual

Model: TUWEI37ivur5h2g-11

## INTRODUCTION

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Thank you for choosing the TUWEI Multi Function Blender. This powerful 4500W appliance with a 1.8L capacity and 15-speed control is designed for efficient food processing, blending, and ice crushing. Please read this manual thoroughly before first use to ensure safe operation and optimal performance. Keep this manual for future reference.

## IMPORTANT SAFETY INSTRUCTIONS

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- Read all instructions before using the appliance.
- To protect against electrical shock, do not immerse the motor base, cord, or plug in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use, before assembling or disassembling parts, and before cleaning.
- Avoid contact with moving parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Contact customer service for assistance.
- The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock, or injury.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Keep hands and utensils out of the container while blending to reduce the risk of severe injury to persons or damage to the blender. A scraper may be used but only when the blender is not running.
- Blades are sharp. Handle with care.
- Always operate the blender with the lid in place.
- Do not blend hot liquids in the blender pitcher as this may cause pressure buildup and result in burns.
- Ensure the appliance is switched OFF before plugging into the wall outlet.

## PRODUCT COMPONENTS

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Familiarize yourself with the parts of your TUWEI Multi Function Blender:







**Image:** The TUWEI Multi Function Blender shown with a variety of fruits and vegetables, highlighting its use as a food blender.



Food blender

**Image:** The TUWEI Multi Function Blender with water in the pitcher, illustrating its one-button cleaning feature for convenience.



**Image:** An exploded view of the blender, showing its main components: the motor base, the 1.8L pitcher with blade assembly, the lid, and a tamper tool.





**Image:** A close-up of the control panel, featuring the central rotary dial for 15-speed selection, and two toggle switches for ON/OFF control.

## SETUP

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1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for storage or future shipping.
2. **Clean:** Before first use, wash the pitcher, lid, and tamper in warm, soapy water. Rinse thoroughly and dry. The motor base should only be wiped with a damp cloth.
3. **Assemble:** Place the motor base on a stable, flat, and dry surface. Ensure the power cord is unplugged.
4. **Attach Pitcher:** Align the pitcher onto the motor base, ensuring it is securely seated. The pitcher should click into place or sit firmly without wobbling.
5. **Secure Lid:** Place the lid onto the pitcher and ensure it is properly sealed. The lid helps prevent spills and ensures safe operation.

## OPERATING INSTRUCTIONS

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Follow these steps for safe and effective operation of your blender:

1. **Prepare Ingredients:** Cut ingredients into appropriate sizes for blending. For best results, add liquids first, then soft ingredients, followed by harder ingredients and ice. Do not exceed the 1.8L maximum fill line on the pitcher.
2. **Load Pitcher:** Place prepared ingredients into the pitcher.
3. **Secure Lid:** Place the lid firmly on the pitcher. Ensure the lid insert is also in place.
4. **Plug In:** Plug the blender into a standard 110V AC electrical outlet.
5. **Select Speed:** Use the central rotary dial on the control panel to select your desired speed from 1 to 15. Speeds 1-7 are generally for lower speed blending (Low Speed), while 8-15 are for higher speed blending (High Speed), suitable for tougher ingredients or ice.
6. **Start Blending:** Flip the ON switch to begin blending. The blender will operate at the selected speed.
7. **Use Tamper (Optional):** If ingredients are not circulating, use the tamper through the lid opening to push food towards the blades. **Never use fingers or other utensils.**
8. **Stop Blending:** Flip the OFF switch to stop the blender.
9. **Unplug:** Always unplug the blender from the power outlet after use and before removing the pitcher or cleaning.

## CLEANING AND MAINTENANCE

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Regular cleaning ensures the longevity and hygiene of your blender.

1. **Immediate Cleaning:** For quick cleaning, after emptying the pitcher, add warm water and a drop of dish soap. Secure the lid and run the blender on a low speed for 30-60 seconds. Rinse thoroughly.
2. **Deep Cleaning (Pitcher, Lid, Tamper):** Disassemble the pitcher, lid, and tamper. Wash these parts in warm, soapy water using a brush for thorough cleaning around the blades. Rinse well and allow to air dry. These parts are generally not dishwasher safe; refer to product markings if unsure.
3. **Motor Base:** Wipe the motor base with a damp cloth. **Never immerse the motor base in water or any other liquid.**
4. **Storage:** Store the blender assembled or with the pitcher inverted on the base to allow for air circulation. Keep in a dry place.

## TROUBLESHOOTING

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If you encounter issues with your blender, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Blender does not turn on.	Not plugged in; power switch off; pitcher not seated correctly.	Ensure plug is securely in outlet; check ON/OFF switch; ensure pitcher is correctly aligned and seated on the base.
Ingredients not blending smoothly.	Too little liquid; ingredients too large; air pocket around blades.	Add more liquid; cut ingredients into smaller pieces; use tamper to push ingredients towards blades (only when blender is running).
Motor smells or overheats.	Overloading; continuous operation for too long.	Reduce load; allow blender to cool down for at least 15-20 minutes before resuming use. Do not operate for more than 3 minutes continuously.

Problem	Possible Cause	Solution
Loud noise during operation.	Pitcher not seated correctly; foreign object in pitcher; worn blade assembly.	Re-seat pitcher; check for any foreign objects and remove; if noise persists, contact customer support.

## SPECIFICATIONS

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- **Brand:** Tuwei
- **Model Number:** TUWEI37ivur5h2g-11
- **Power:** 4500W
- **Capacity:** 1.8 Liters
- **Number of Speeds:** 15
- **Voltage:** 110 Volts (US Plug)
- **Material:** Acrylonitrile Butadiene Styrene, Stainless Steel
- **Special Feature:** Multiple Speeds

## WARRANTY AND SUPPORT

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This product is covered by a manufacturer's warranty. For specific warranty details, please refer to the documentation included with your purchase or contact the retailer. If you have any questions, require technical support, or need to report a defect, please contact Tuwei customer service through your purchase platform or the contact information provided with the product.