HUAWEI IHS2-75SA

HUAWEI IdeaHub S2 IHS2-75SA User Manual

75-inch Collaborative Display

1. Introduction

The HUAWEI IdeaHub S2 IHS2-75SA is an advanced 75-inch collaborative display designed for intelligent office environments. Built on a new-generation hardware platform with an 8-core SoC, it offers features such as Bring Your Own Meeting (BYOM), immersive HD meeting quality, Wi-Fi 6 for direct projection, and ultra-low latency writing. This device seamlessly integrates with major cloud meeting applications, providing a perfect solution for limitless collaboration and communication in various settings, including meeting rooms, executive offices, and open workspaces.
The IdeaHub S2 features an interactive whiteboard mode with extremely low latency for smooth and fast writing. It also comes with pre-installed applications for dynamic display, welcome screens, and bidirectional content sharing and control for collaborative meetings. The device supports dual OS Windows via an optional OPS upgrade (Core i5 or Core i7), enabling applications like IdeaRoom for enhanced user experience with cloud services such as Teams and Zoom.

2. Setup Guide

2.1 Unpacking and Placement

Carefully unpack the IdeaHub S2. Ensure the display is placed on a stable, level surface or securely mounted using a compatible VESA mount. For the 75-inch model, ensure sufficient space and clearance for installation and operation.

2.2 Connecting Power

Connect the power cable to the display's power input port and then to a grounded electrical outlet. Press the power button, typically located on the side or bottom of the display, to turn on the device.

2.3 Initial Configuration

Upon first power-on, the system will guide you through the initial setup process. This typically includes:

- Language selection.
- Network configuration (Wi-Fi or Ethernet).
- Time and date settings.
- Accepting terms and conditions.

Follow the on-screen prompts to complete the setup.



This image displays the HUAWEI IdeaHub S2 IHS2-75SA 75-inch collaborative display. The screen shows a projection code 'CMYK-SRGB' and instructions to 'Use Huawei Cloud Meeting Client for Projection | Projection Network: Wlanaccess2.0'. Below this, there are five main application icons: Meeting, Whiteboard, Projection, File Manager, and Browser. A camera is mounted on top of the display. The bottom right of the screen shows 'Get Started', 'Settings', and 'Power' options.

3. Operating Instructions

3.1 Home Screen Navigation

The home screen provides access to various applications and settings. Use touch gestures to navigate. Common icons include:

- **Meeting:** For initiating or joining video conferences.
- **Whiteboard:** To access the interactive digital whiteboard for writing and drawing.
- **Projection:** For screen sharing from external devices.
- **File Manager:** To browse local or network files.
- **Browser:** For internet access.

3.2 Interactive Whiteboard

Tap the 'Whiteboard' icon to open the interactive whiteboard. Use the provided stylus or your finger to write, draw, and annotate. The ultra-low latency ensures a fluid writing experience. Tools for different pen types, colors, erasers, and shapes are available on the toolbar.

3.3 Screen Projection (BYOM & Wi-Fi 6)

The IdeaHub S2 supports various projection methods, including Bring Your Own Meeting (BYOM) and direct Wi-Fi 6 projection. To project your device's screen:

1. Tap the 'Projection' icon on the home screen.
2. Follow the on-screen instructions, which may involve entering a projection code or connecting via a specific network.
3. Ensure your device (laptop, tablet, smartphone) is connected to the same network as the IdeaHub S2.

3.4 Meeting Functions

The IdeaHub S2 is optimized for immersive HD meetings. Tap the 'Meeting' icon to start or join a conference. The integrated 4K camera and advanced microphone array (capturing up to 12m) ensure clear audio and video. Utilize features like screen sharing, participant management, and recording as available within the meeting application.

4. Maintenance

4.1 Cleaning the Display

To clean the screen, power off the device and gently wipe the surface with a soft, lint-free cloth. For stubborn marks, use a screen-cleaning solution specifically designed for electronic displays, applied to the cloth, not directly to the screen. Avoid abrasive cleaners or solvents.

4.2 Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Updates can typically be found in the 'Settings' menu under 'System' or 'About Device'. Ensure a stable internet connection during updates.

4.3 Environmental Considerations

Operate the IdeaHub S2 within recommended temperature and humidity ranges. Avoid exposing the device to direct sunlight, excessive dust, or moisture. Ensure proper ventilation around the display.

5. Troubleshooting

This section addresses common issues you might encounter with your HUAWEI IdeaHub S2.

5.1 No Power

- Ensure the power cable is securely connected to both the display and the power outlet.
- Verify the power outlet is functional by plugging in another device.
- Press the power button firmly.

5.2 No Display/Blank Screen

- Check if the device is powered on.
- If an external source is connected, ensure the correct input source is selected on the IdeaHub S2.
- Restart the display.

5.3 Touch Screen Unresponsive

- Ensure the screen is clean and free of obstructions.
- Restart the device.
- Check for any pending software updates that might resolve touch issues.

5.4 Network Connectivity Issues

- Verify Wi-Fi password or Ethernet cable connection.
- Restart your router/modem.
- Check network settings on the IdeaHub S2 to ensure correct configuration (IP address, DNS).

6. Specifications

Feature	Description
Model	IHS2-75SA
Screen Size	75 Inches
Resolution	4K
SoC	8 Cores
RAM	8GB
Storage	64GB (OPS optional)
Camera	4K 30 presets
Audio	4 x 20W Speakers + 6 Microphones (up to 12m capture)
Connectivity	Wi-Fi 6, NFC, USB 3.0, USB-C, Ethernet, RJ45, HDMI, 3.5mm Jack

7. Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product or visit the official HUAWEI support website. Warranty terms and conditions may vary by region and purchase date.
For technical support, software downloads, and additional resources, please visit the HUAWEI official support portal. You can typically find contact information for customer service and service centers on their website.

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Example: How do I reset this device or fix this error?

Details

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