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› KNQZE KN6-Gray 4D Deep Tissue Neck Massager with Heat User Manual

KNQZE KN6-Gray-A1

KNQZE KN6-Gray 4D Deep Tissue Neck Massager with Heat User Manual

Model: KN6-Gray-A1

1. INTRODUCTION

The KNQZE KN6-Gray 4D Deep Tissue Neck Massager with Heat is designed to provide a comprehensive massage experience, simulating the hands of a professional masseur. Featuring 4D kneading massage nodes, adjustable intensity, and optional infrared heating, this cordless device offers targeted relief for the neck, shoulders, back, and legs. Its hands-free design and rechargeable battery ensure convenience and portability for use at home, in the office, or while traveling.

2. IMPORTANT SAFETY INFORMATION

Please read all safety instructions before use. Failure to follow these instructions may result in injury or damage to the device.

- Do not use near water or in wet environments.
- Discontinue use immediately if you experience any pain or discomfort.
- Ensure the device is charged using the correct USB Type-C power source.
- Keep out of reach of children.
- Do not attempt to disassemble or modify the device.
- Consult a physician before use if you have any medical conditions, are pregnant, or have a pacemaker.

3. SETUP

3.1 Unboxing and Included Components

Carefully remove all components from the packaging. The box should contain the following items:

- 1 × KNQZE Neck Massager
- 1 × USB Charging Cable (Type-C)
- 1 × User Manual
- 1 × Exquisite Box (packaging)

Multipurpose Use



Figure 3.1: Included components of the KNQZE Neck Massager.

3.2 Charging the Device

Before first use, fully charge the massager. The device is equipped with a rechargeable 2200mAh lithium-ion battery.

1. Locate the USB Type-C charging port on the massager.
2. Connect the provided USB Type-C cable to the massager and a compatible power adapter (not included).
3. The charging indicator light will illuminate. A full charge takes approximately 4 hours and provides up to 100 minutes of massage use.
4. Disconnect the charger once fully charged.



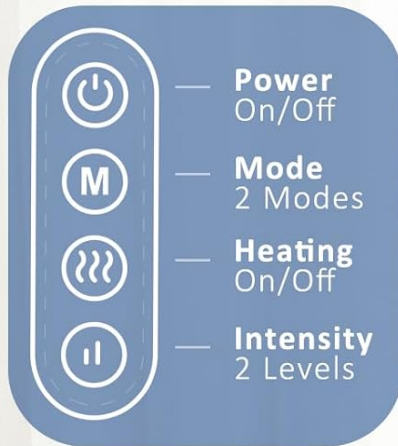
Figure 3.2: USB Type-C charging port.

3.3 Wearing the Massager

The massager features a hands-free design with adjustable straps for a secure and comfortable fit.

1. Place the massager around your neck, ensuring the massage nodes are positioned correctly on your neck and shoulders.
2. Bring the long straps forward and secure the buckle at the back.
3. Adjust the straps to achieve a snug fit that allows the massage nodes to make firm contact with your muscles without causing discomfort.
4. Alternatively, you can hold the straps to manually adjust pressure during use.

Easy Control



15min
Auto
Shut-off



Figure 3.3: Hands-free wearing of the massager.

4. OPERATING INSTRUCTIONS

The control panel is conveniently located on the massager for easy access.



Figure 4.1: Control Panel.

4.1 Power On/Off

- Press the **Power button** (🔌) to turn the massager on. The default mode and intensity will activate.
- Press and hold the **Power button** to turn the massager off.

4.2 Massage Modes and Intensity Levels

The massager offers 2 massage modes and 2 intensity levels.

- Press the **Mode button** (M) to cycle through the available massage modes.
- Press the **Intensity button** (||) to adjust between the 2 intensity levels.

4.3 Heat Function

The infrared heating function provides gentle warmth to soothe muscles.

- Press the **Heat button** (🔥) to turn the heating function on or off.



Figure 4.2: Massager with heat function.

4.4 Auto Shut-Off

For safety and energy conservation, the massager is equipped with an automatic 15-minute shut-off timer.

4.5 Multi-purpose Use

The massager can be used on various body parts for targeted relief:

- **Neck and Shoulders:** Position the massager to target the neck and upper shoulder muscles.
- **Back:** Place the massager on your lower or upper back for relief.
- **Legs:** Wrap the massager around your thighs or calves.



Figure 4.3: Versatile use on different body areas.

4.6 Official Product Video: KNQZE Deep Tissue 4D Massager with Heat

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Video 4.1: This video demonstrates the features and various applications of the KNQZE Deep Tissue 4D Massager with Heat, including its hands-free design and multi-area use.

4.7 Official Product Video: KNQZE 4D Neck and Shoulder Massager

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Video 4.2: This video provides a detailed overview of the KNQZE 4D Neck and Shoulder Massager, highlighting its 4D kneading technology and ergonomic design.

5. MAINTENANCE

5.1 Cleaning

The massager is made of premium breathable mesh and PU leather. The cover is removable for cleaning.

1. Ensure the massager is turned off and unplugged before cleaning.
2. Unzip and remove the mesh cover from the massage nodes.
3. Hand wash the mesh cover with mild soap and water. Allow it to air dry completely.
4. Wipe the PU leather surface of the massager with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
5. Reattach the dry mesh cover before next use.



Figure 5.1: Removable cover for cleaning.

6. TROUBLESHOOTING

If you encounter any issues with your KNQZE Neck Massager, please refer to the following common solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Massager does not turn on.	Low battery or no charge.	Ensure the massager is fully charged (approx. 4 hours).
Massager stops unexpectedly during use.	Automatic 15-minute shut-off activated.	This is a normal safety feature. You can restart the massager if desired.
Heat function is not noticeable.	Heat function is off or insufficient contact.	Press the Heat button to activate. Ensure the massager is making good contact with your skin.
Massage feels too weak or too strong.	Incorrect intensity level or pressure.	Adjust the intensity level using the Intensity button. You can also adjust the pressure by pulling on the arm straps.

7. SPECIFICATIONS

- **Model Name:** KNQZE KN6-Gray
- **Model Number:** KN6-Gray-A1
- **Product Dimensions:** 9.84 x 5.91 x 5.31 inches
- **Item Weight:** 3.02 Pounds (1.37 Kilograms)
- **Material Type:** Faux Leather, Breathable Mesh
- **Power Source:** Battery Powered (1 Lithium Ion battery included)
- **Battery Capacity:** 2200mAh
- **Charging Time:** Approximately 4 Hours
- **Operating Time:** Up to 100 minutes per full charge
- **Massage Technique:** Shiatsu, 4D Deep Tissue Kneading
- **Massage Modes:** 2
- **Intensity Levels:** 2
- **Special Features:** Heat Function, Cordless, Portable, Rechargeable, Auto Shut-Off (15 minutes)
- **Water Resistance Level:** Not Water Resistant
- **Target Use Body Part:** Neck, Shoulder, Whole Body (Back, Legs, etc.)
- **UPC:** 785366492637
- **Manufacturer:** KNQZE

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The KNQZE Neck Massager is covered by a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Free replacement is offered for any damage within this 1-year period. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For any questions, concerns, or technical assistance, please contact KNQZE customer support. Refer to the contact information provided in your product packaging or visit the official KNQZE website for further details.

