

Xech Quest

XECH Quest 3-in-1 Fast Wireless Charger with Pen Stand User Manual

INTRODUCTION

The XECH Quest is a versatile 3-in-1 device designed to streamline your workspace. It combines a 15W fast wireless charging pad, dual USB output ports, and an integrated pen stand with a phone holder. This manual provides essential information for the safe and efficient use of your XECH Quest.

PACKAGE CONTENTS

Please verify that all items are present in your package:

- 1 x XECH Quest Wireless Charging Pad
- 1 x USB-C Charging Cable
- 1 x User Manual

PRODUCT OVERVIEW

The XECH Quest offers multiple functionalities to enhance your desk organization and charging needs:

- **15W Fast Wireless Charging:** Provides efficient wireless charging for compatible smartphones.
- **Dual USB Output Ports:** Includes one USB-A and one USB-C port for wired charging of additional devices.
- **Integrated Pen Stand:** Keeps pens, pencils, and small stationery items organized.
- **Phone Holder:** Allows your smartphone to be placed in a convenient viewing angle while charging or for media consumption.
- **Safety Features:** Built-in safeguards protect against over-current, over-voltage, and overheating.



Image: The XECH Quest device showcasing a smartphone wirelessly charging and pens stored in the integrated stand.



Image: An overhead view demonstrating the XECH Quest's ability to organize a desk while charging multiple devices.

SETUP

1. **Connect Power:** Insert the provided USB-C charging cable into the USB-C input port on the back of the XECH Quest.
2. **Power Adapter:** Connect the other end of the USB-C cable to a compatible power adapter. For optimal 15W fast wireless charging performance, use a 9V/3A or 5V/4A (18W or 20W) adapter. The product is designed to work best with a 27W adapter and fast charging cable (if provided with packaging).
3. **Placement:** Place the XECH Quest on a stable, flat surface. Ensure there are no metal objects or foreign materials on the wireless charging pad before use.



USB-C
INPUT*

*FOR 15W FAST WIRELESS CHARGING, PLEASE USE A 5V4A OR 9V2A ADAPTER



MULTI-LAYER PROTECTION



Overload
Protection



Over-Voltage
Protection



Short Circuit
Protection

Image: Detail of the USB-C input port and safety protection icons on the XECH Quest.

OPERATING INSTRUCTIONS

Wireless Charging

1. Place your wireless charging compatible smartphone directly onto the wireless charging pad.
2. Ensure the phone is centered on the pad for optimal charging.
3. The LED indicator on the device will illuminate to confirm that charging has begun.

Wired Charging (USB-A and USB-C Output)

1. Connect your device's charging cable to either the USB-A or USB-C output port on the XECH Quest.
2. Connect the other end of the cable to your device. Charging will begin automatically.
3. The XECH Quest can charge up to three devices simultaneously (one wirelessly, two via USB ports).



Image: The XECH Quest simultaneously charging a smartphone wirelessly and two other devices via its USB output ports.

Using the Pen Stand and Phone Holder

- Utilize the integrated stand to store pens, pencils, markers, scissors, and other small stationery items.
- The wireless charging pad also functions as a phone holder, allowing you to position your smartphone for comfortable viewing while it charges or for watching videos.

PEN STAND & STATIONERY HOLDER



DEEPER POCKETS



Image: A close-up of the XECH Quest's pen stand, demonstrating its capacity for organizing stationery.

WATCH VIDEOS & MOVIES WHILE CHARGING



Image: A smartphone positioned horizontally on the XECH Quest, playing a video, demonstrating its use as a phone stand.

MAINTENANCE

- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry cloth to wipe the surface of the device. Do not use abrasive cleaners or solvents.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Obstructions:** Keep the wireless charging pad clear of metal objects, credit cards, or other foreign materials to prevent interference or damage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Device not charging wirelessly.	1. Phone not properly aligned. 2. Phone case too thick or contains metal. 3. Incompatible phone model. 4. Power adapter insufficient.	1. Re-position phone on the charging pad. 2. Remove phone case or use a thinner, non-metallic case. 3. Verify phone supports Qi wireless charging. 4. Ensure a 9V/3A or 5V/4A (18W or 20W) adapter is used.
Slow wireless charging.	1. Power adapter insufficient. 2. Background apps consuming power. 3. Phone not optimally placed.	1. Use a 9V/3A or 5V/4A (18W or 20W) fast charging adapter. 2. Close unnecessary applications. 3. Adjust phone position for better coil alignment.
Wired charging not working.	1. Cable faulty or not fully inserted. 2. Device not compatible with USB output. 3. Power adapter insufficient.	1. Try a different cable or re-insert firmly. 2. Ensure device is compatible with standard USB charging. 3. Verify power adapter meets input requirements.
LED indicator not lighting up.	1. Device not powered on. 2. No device placed for charging.	1. Check power connection to the XECH Quest and wall adapter. 2. Place a compatible device on the wireless charging pad.

SPECIFICATIONS

Feature	Specification
Brand	Xech
Model Name	Quest Wireless Charger with Pen Stand
Connector Type	USB Type C (Input)
Compatible Devices	Wireless Charging Smartphones
Wireless Output	15W Fast Charging
USB Output	2.1A Max (1x USB-A, 1x USB-C)
Input Voltage	9V 3A / 5V 3A (DC)
Power Source	Corded Electric
Total USB Ports	2
Number of Concurrent Devices	3 (1 wireless, 2 wired)
Special Features	Automatic Off, Charging Indicator, Fast Charging, Wireless Charging, Overload Protection, Over-Voltage Protection, Short Circuit Protection
Material	Plastic

Feature	Specification
Form Factor	Stand
Included Components	1 x Quest Wireless Charging Pad, Cable, User Manual
Country of Origin	India

WARRANTY AND SUPPORT

Warranty: The XECH Quest comes with a 1-year warranty. Customers can register their warranty on the brand's official website or contact customer support for assistance.

Support: For any queries, technical support, or warranty claims, please contact XECH Technologies Pvt Ltd:

- **Email:** Support@xech.com
- **Address:** JAI SHREE RAM COMPLEX BLDG NO-F-4/2, 2nd FLOOR GALA NO 201,NEXT MONGINIS CAKE FACTORY, ANJUR MANKOLI ROAD, DAPODE VILLAGE, BHIWANDI -421302

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