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› IWEGGO Android 13 Tablet User Manual

IWEGGO CP20GOLD

IWEGGO Android 13 Tablet User Manual

Model: CP20GOLD

Introduction	Package Contents	Product Overview	Setup	Operating Instructions	Connectivity
Storage & Performance	Battery Management	Maintenance	Troubleshooting	Specifications	
	Warranty & Support				

1. INTRODUCTION

This manual provides comprehensive instructions for the IWEGGO Android 13 Tablet, Model CP20GOLD. It covers setup, operation, maintenance, and troubleshooting to ensure optimal use of your device. Please read this manual thoroughly before using the tablet.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- IWEGGO Android 13 Tablet
- Bluetooth Keyboard
- Wireless Mouse
- Protective Case
- Type-C Cable
- Stylus



Figure 2.1: IWEGGO Android 13 Tablet with its complete set of accessories, including the Bluetooth keyboard, wireless mouse, protective case, stylus, and Type-C charging cable.

3. PRODUCT OVERVIEW

The IWEGGO Android 13 Tablet is designed for versatility, functioning as both a tablet and a compact computer when paired with its accessories. It features a 10.1-inch HD IPS display and runs on Android 13.

3.1 Key Features

- **Operating System:** Android 13
- **Display:** 10.1-inch HD IPS (1280x800 pixels)
- **Processor:** 2.0Ghz Quad-core CPU
- **Memory:** 12GB RAM (6GB Physical + 6GB Extended Virtual)
- **Storage:** 128GB ROM, expandable up to 1TB via microSD card
- **Connectivity:** 2.4G/5G WiFi 6, Bluetooth 5.0
- **Cameras:** 2MP Front, 8MP Rear

- **Battery:** 6000mAh
- **Accessories:** Includes Bluetooth Keyboard, Wireless Mouse, Protective Case, Stylus

10.1" GMS Certified Tablet

10.1 Inch
FHD



Android 13



Quad-Core



2.0+8.0MP
Dual Camera



12GB
RAM



128GB
ROM



6000mAh



Metal Smooth Body



Lightweight



Two colors to
choose from



5G WiFi



Figure 3.1: Visual representation of the tablet's core specifications and features.



Figure 3.2: The tablet in use with its wireless keyboard, demonstrating its 2-in-1 functionality for productivity and browsing.

4. SETUP

4.1 Initial Power On

1. Ensure the tablet is fully charged using the provided Type-C cable and a compatible power adapter (not included).
2. Press and hold the Power button located on the side of the tablet until the screen lights up.
3. Follow the on-screen prompts to complete the initial Android setup, including language selection, Wi-Fi connection, and Google account sign-in.

4.2 Connecting Accessories

4.2.1 Bluetooth Keyboard

1. Turn on the Bluetooth keyboard.
2. On the tablet, go to **Settings > Connected devices > Bluetooth**.

3. Enable Bluetooth and search for available devices.
4. Select the keyboard from the list (usually named "Bluetooth Keyboard" or similar) and follow pairing instructions.

4.2.2 Wireless Mouse

1. Insert the USB receiver of the wireless mouse into the tablet's USB-C port using an OTG adapter (if necessary, not included).
2. Turn on the wireless mouse. The tablet should automatically detect and connect to the mouse.

4.2.3 Protective Case

- Carefully insert the tablet into the protective case, ensuring all ports and buttons are accessible. The case can also function as a stand.

5. OPERATING INSTRUCTIONS

5.1 Basic Navigation

- **Touchscreen:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Access apps, widgets, and notifications.
- **Navigation Bar:** Use the Back, Home, and Recent Apps buttons at the bottom of the screen.

5.2 Using the Keyboard and Mouse

- Once connected, the keyboard and mouse function similarly to a laptop.
- The mouse cursor will appear on the screen, allowing for precise navigation.
- Use the keyboard for typing, shortcuts, and navigating menus.

5.3 Installing Applications

- The tablet is Google GMS certified, allowing access to the Google Play Store.
- Open the **Play Store** app, search for desired applications, and tap **Install**.

6. CONNECTIVITY

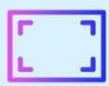
The tablet supports advanced wireless connectivity options for fast and reliable connections.

6.1 Wi-Fi 6 (2.4G/5G)

- Connect to high-speed Wi-Fi networks for internet access.
- Go to **Settings > Network & internet > Internet**.
- Select your desired Wi-Fi network and enter the password if prompted.

6.2 Bluetooth 5.0

- Pair with Bluetooth devices such as headphones, speakers, or other peripherals.
- Go to **Settings > Connected devices > Bluetooth**.
- Ensure the device you wish to pair is in pairing mode and select it from the list.



10.1 Inch

Narrow bezels



1280*800 IPS

FHD IPS



16:10

Golden Ratio



Record each wonderful moment



Flash



8MP Rear

Figure 6.1: Overview of the tablet's advanced connectivity features and audio capabilities.

7. STORAGE AND PERFORMANCE

The tablet is equipped with ample memory and storage for smooth operation and data management.

7.1 RAM and ROM

- The tablet features 12GB RAM (6GB physical + 6GB extended virtual RAM) for efficient multitasking.
- It comes with 128GB of internal storage (ROM) for applications and files.

7.2 Expandable Storage

- Storage can be expanded up to 1TB using a microSD card (not included).
- Insert the microSD card into the designated slot on the tablet.

Powerful storage capacity

The tablet has 12GB of working memory and 128GB of ROM. It has a microSD card slot, so you can easily use the SD card to expand the tablet's memory from 128GB to 1TB.

12GB
RAM

128GB
ROM

1TB
Expand

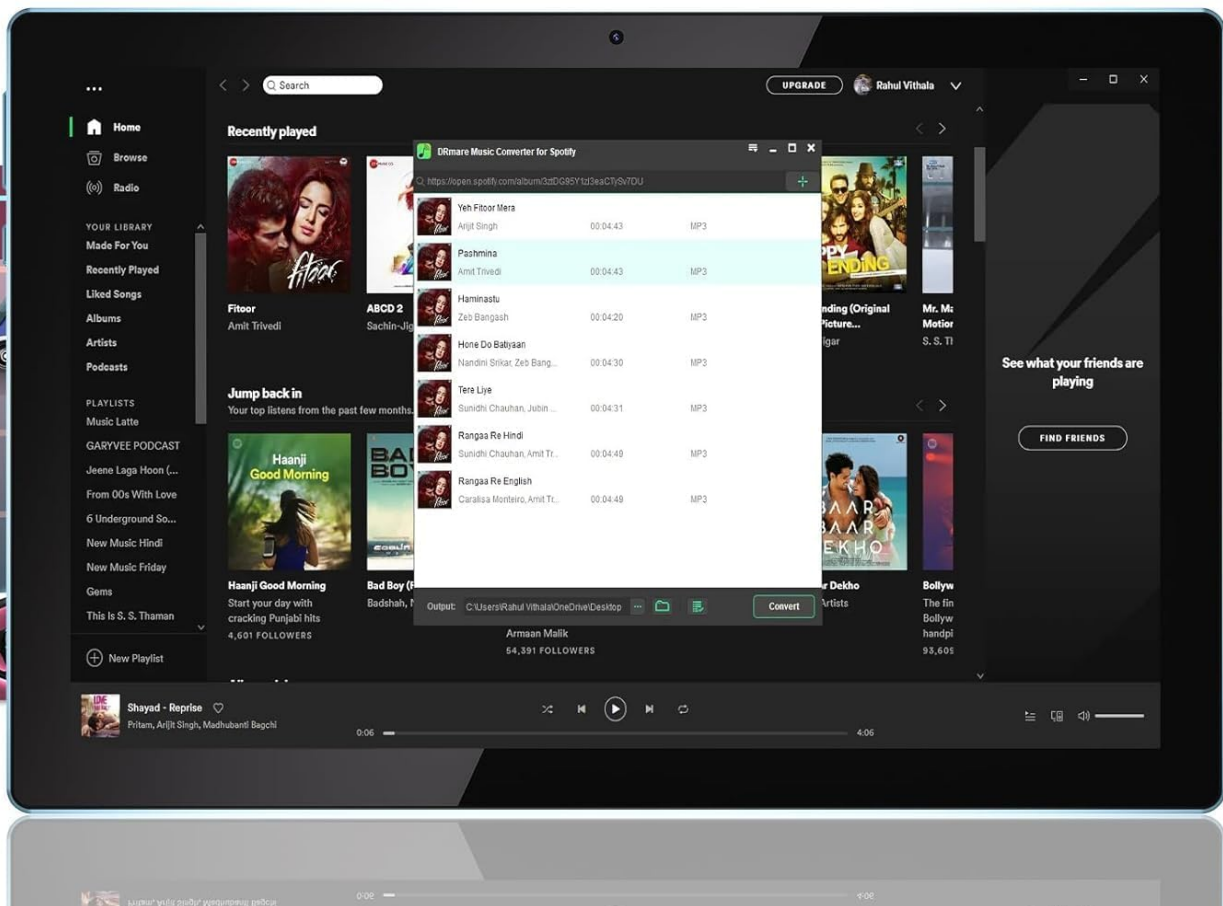


Figure 7.1: Illustration of the tablet's memory and storage capabilities, highlighting the 1TB expansion option.

8. CAMERA FEATURES

The tablet is equipped with dual cameras for capturing photos and videos.

- **Front Camera:** 2MP, suitable for video calls and selfies.
- **Rear Camera:** 8MP, for general photography.
- Access the camera app from the home screen or app drawer.



Figure 8.1: Details of the tablet's display specifications and the rear camera module.

9. BATTERY MANAGEMENT

The tablet is powered by a 6000mAh battery, providing extended usage time.

9.1 Charging

- Use the provided Type-C cable to charge the tablet.
- Connect the cable to the tablet's USB-C port and a compatible power adapter.
- A battery icon on the screen will indicate charging status.

9.2 Battery Life Optimization

- Reduce screen brightness.
- Disable Wi-Fi and Bluetooth when not in use.
- Close unused applications running in the background.

- Utilize power-saving modes available in Android settings.



Figure 9.1: Battery capacity and estimated usage times for the 6000mAh battery.

10. MAINTENANCE

Proper care and maintenance will extend the lifespan of your tablet.

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive cleaners or solvents.
- **Storage:** Store the tablet in a cool, dry place away from direct sunlight and extreme temperatures.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go to **Settings > System > System update**.
- **Data Backup:** Periodically back up important data to cloud storage or an external device.

11. TROUBLESHOOTING

This section addresses common issues you might encounter.

11.1 Tablet Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

11.2 Slow Performance

- Close unused applications.
- Clear cache and data for frequently used apps in **Settings > Apps**.
- Restart the tablet.
- Ensure sufficient free storage space.

11.3 Wi-Fi/Bluetooth Connectivity Issues

- Toggle Wi-Fi/Bluetooth off and on in settings.
- Restart your Wi-Fi router or Bluetooth device.
- Forget the network/device and reconnect.

11.4 Screen Not Responding

- Force restart the tablet by holding the Power button.
- Ensure the screen is clean and free of debris.

12. SPECIFICATIONS

Feature	Detail
Brand	IWEGGO
Model Name	CP20 Plus
Item Model Number	CP20GOLD
Operating System	Android 13
Screen Size	10.1 Inches
Screen Resolution	1280 x 800 Pixels (HD IPS)
Processor	2.0 GHz Quad-core
RAM	12GB (6GB Physical + 6GB Extended Virtual)
Internal Storage (ROM)	128 GB
Expandable Storage	Up to 1TB (microSD)
Rear Webcam Resolution	8 MP
Front Webcam Resolution	2 MP
Wireless Type	802.11ax (Wi-Fi 6, 2.4G/5G)
Bluetooth	Bluetooth 5.0
Battery	6000mAh Lithium Polymer

Item Weight	2.66 pounds
Product Dimensions	9.84 x 5.91 x 2.56 inches
Color	12GB+128GB Blue

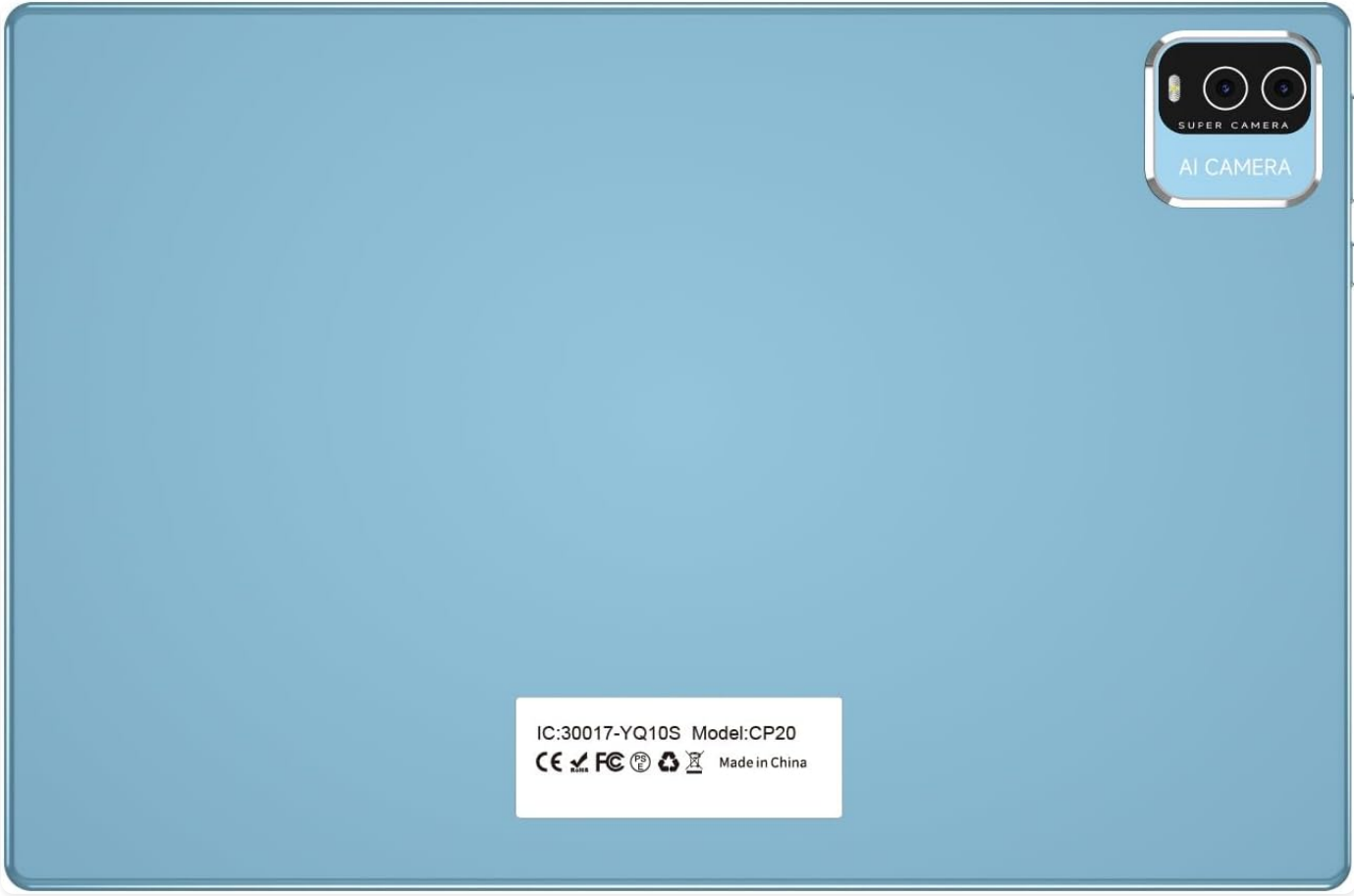


Figure 12.1: Rear view of the tablet displaying regulatory and model information.

13. WARRANTY AND SUPPORT

IWEGGO provides a 1-year warranty for this product.

- **Warranty Period:** 1 year from the date of purchase.
- **Coverage:** Covers manufacturing defects and malfunctions under normal use.
- **Exclusions:** Does not cover damage caused by misuse, accidents, unauthorized repairs, or normal wear and tear.

For technical support, warranty claims, or any questions regarding your IWEGGO tablet, please contact our customer service. Refer to your purchase documentation for specific contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How can I fix hanging issues and Bluetooth connection problems on my IWE GGO CP20GOLD tablet?

To resolve performance issues (hanging) and Bluetooth connectivity problems on your IWE GGO CP20GOLD tablet, please follow these troubleshooting steps from the user manual: Fixing Tablet Hanging and Slow Performance: Close Unused Apps: Swipe up to view...

[Read full answer](#)

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