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**Depow T2C11L5**

# Depow Type 2 Cable 11kW 5m Blue User Manual

Model: T2C11L5

## 1. INTRODUCTION

Thank you for choosing the Depow Type 2 to Type 2 EV Charging Cable. This 11kW, 5-meter cable is designed to provide efficient and reliable charging for your electric vehicle at home, public charging stations, or supermarkets. This manual provides essential information for the safe and effective use, maintenance, and troubleshooting of your charging cable.



Image: Depow Type 2 EV Charging Cable with included accessories.

## 2. SAFETY INFORMATION

Always read and understand all safety instructions before using the product. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Do not use the cable if it is damaged, frayed, or shows any signs of wear.
- Ensure the charging connectors are clean and dry before connecting.
- Do not immerse the cable or connectors in water. The cable has an IP54 rating, meaning it is protected from dust and splashing water, but not full immersion.
- Do not attempt to open, disassemble, repair, or modify the cable. Contact qualified personnel for service.
- Keep out of reach of children.
- Always handle the cable by the insulated grips.

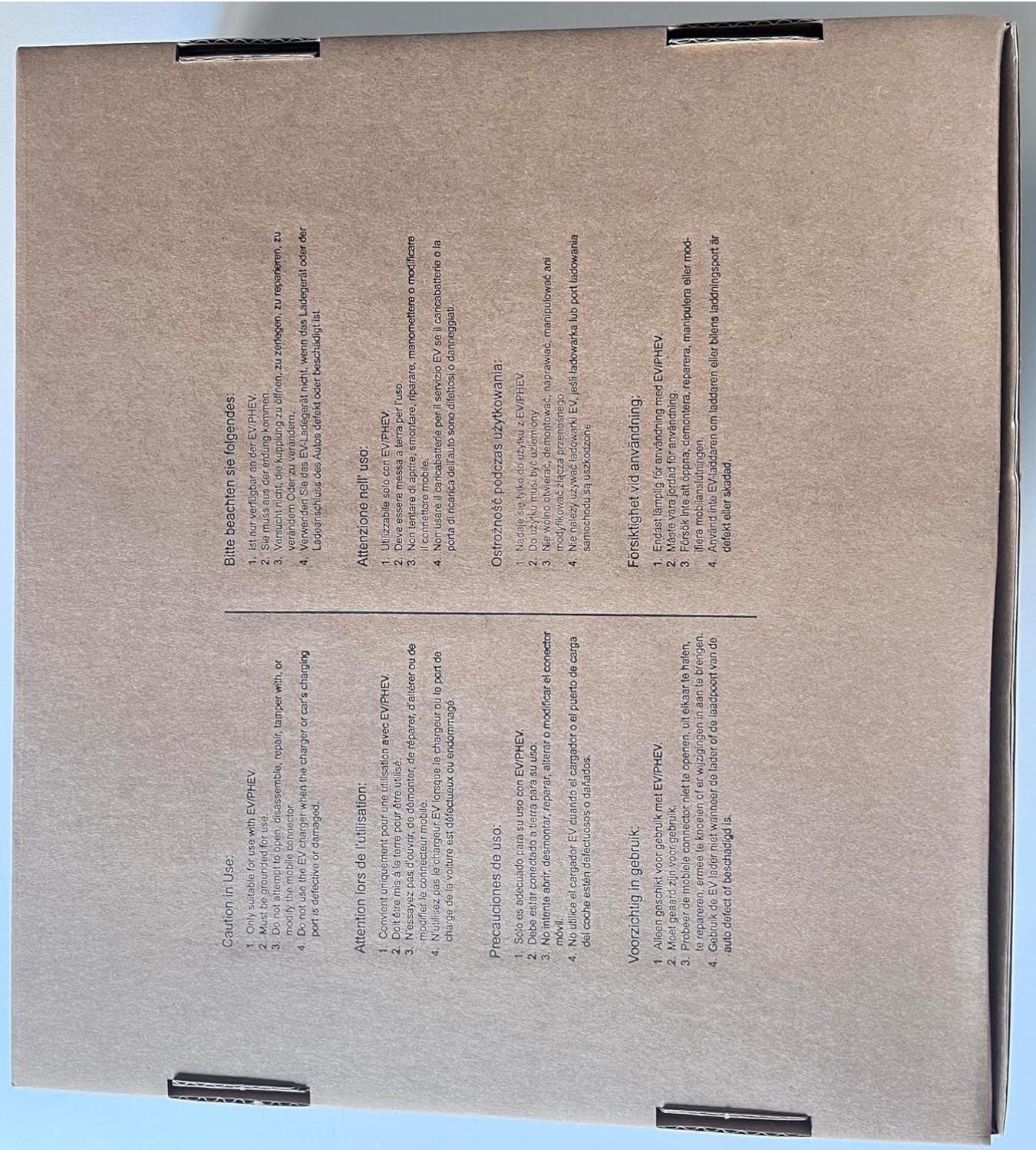


Image: Caution and usage instructions as printed on product packaging.

### 3. SETUP AND INSTALLATION

The Depow Type 2 cable is designed for plug-and-play use. No complex installation is required.

- Unpack the Cable:** Carefully remove the charging cable and its accessories (carry bag, cable ties, microfibre cloth) from the packaging.
- Inspect for Damage:** Before first use, visually inspect the entire cable, including both connectors, for any signs of damage, cuts, or wear. Do not use if any damage is observed.
- Check Compatibility:** Ensure your electric vehicle and the charging station are equipped with Type 2 inlets/outlets. This cable is compatible with most vehicles using Type 2 connectors, such as ID.3, ID.4, ID.5, e-Golf, e-Up, Fiat 500, Model Y, Model 3, Spring, Kona, Ioniq 5, e-tron, ZOE, i3, i4, and 500 Hybrid.

## 4. OPERATING INSTRUCTIONS

Follow these steps to safely charge your electric vehicle:

- 1. Prepare for Charging:** Ensure your vehicle is parked safely and the charging port is accessible. Make sure the charging station is active and ready for use.
- 2. Connect to Charging Station:** Take one end of the Depow Type 2 cable and firmly insert it into the Type 2 outlet of the charging station. Ensure it clicks into place securely.
- 3. Connect to Vehicle:** Take the other end of the cable and firmly insert it into your vehicle's Type 2 charging inlet. Ensure it clicks into place securely.
- 4. Initiate Charging:** Follow the instructions on the charging station to start the charging process. This may involve swiping a card, using an app, or pressing a button. Your vehicle's dashboard or charging indicator will confirm that charging has begun.
- 5. Monitor Charging:** While charging, ensure the cable is not under tension or being driven over. The cable's durable TPU coating allows flexibility even in cold weather.
- 6. Disconnect After Charging:** Once charging is complete, follow the charging station's instructions to stop the session. Disconnect the cable from your vehicle first, then from the charging station. Always handle the connectors by their grips.



Image: Hand holding the Type 2 connector.

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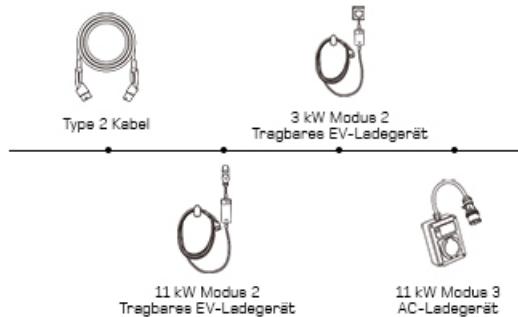


Image: Connecting the cable to the vehicle.

## 5. MAINTENANCE

Proper maintenance ensures the longevity and safe operation of your charging cable.

- Cleaning:** Regularly wipe down the cable and connectors with the provided microfibre cloth or a soft, dry cloth. If necessary, use a slightly damp cloth, ensuring all parts are completely dry before storage or next use. Do not use harsh chemicals or abrasive cleaners.
- Storage:** After each use, coil the cable neatly. Use the included cable ties to secure it. Store the cable in the provided waterproof carry bag to protect it from dust, moisture, and physical damage. Store in a cool, dry place, away from direct sunlight and extreme temperatures.
- Inspection:** Periodically inspect the cable for any signs of wear, cracks, fraying, or damage to the insulation or connectors. Check the rubber caps for the plugs for integrity. If any damage is found, discontinue use immediately and contact support.

## 6. TROUBLESHOOTING

If you encounter issues with your Depow charging cable, try the following common troubleshooting steps:

- Cable Not Charging:**
  - Ensure both ends of the cable are securely and fully inserted into the vehicle and charging station.
  - Check if the charging station is active and providing power.
  - Verify your vehicle's charging settings are correctly configured.
  - Ensure there are no error messages on the charging station or vehicle dashboard.
- Slow Charging:**
  - The actual charging speed (kW) is determined by the lowest rated component among the charging station, the charging cable, and your vehicle's on-board charger.
  - Ensure the charging station is delivering its maximum power output.
  - Check your vehicle's specifications for its maximum AC charging rate.

- **Cable Overheating:**

- Immediately disconnect the cable if it feels excessively hot.
- Ensure the cable is fully uncoiled during charging to allow for proper heat dissipation.
- Verify that the charging station and vehicle are operating within their specified temperature ranges.

If these steps do not resolve the issue, please contact customer support.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	deT2C11L5
Connector Type	Type 2 to Type 2
Rated Power	11 kW
Cable Length	5 meters
Ingress Protection (IP) Rating	IP54 (Protected from dust and splashing water)
Cable Material	TPU coating (durable and flexible)
Item Weight	2.84 kg
Included Accessories	Carry bag, cable ties, microfibre cloth

## 8. WARRANTY AND SUPPORT

Your Depow Type 2 Cable comes with a **2-year standard warranty** from the date of purchase. This warranty covers manufacturing defects and material faults under normal use conditions.

**The warranty does not cover:**

- Damage caused by misuse, abuse, accident, or neglect.
- Damage from unauthorized repairs or modifications.
- Normal wear and tear.
- Damage due to improper storage or environmental conditions.

For warranty claims or technical support, please contact the seller or manufacturer through the platform where the product was purchased. Please have your purchase receipt and product model number (T2C11L5) ready when contacting support.

	<p><a href="#"><u>Dépow Portable EV Charging Cable User Guide</u></a></p> <p>User guide for the Dépow 3.68kW Mode 2 Portable EV Charging Cable with Type 2 connector. Learn about setup, LCD display status, error codes, troubleshooting, and product specifications.</p>
	<p><a href="#"><u>Guía de Usuario de la Wallbox de 22kW depow</u></a></p> <p>Guía completa para la instalación, operación y solución de problemas de la Wallbox depow de 22kW. Incluye especificaciones técnicas, configuración Wi-Fi y uso de la aplicación.</p>