

ZSQN QY-8071

ZSQN Big and Tall Office Chair QY-8071 User Manual

Model: QY-8071

Introduction	Safety Information	Package Contents	Setup	Operation	Maintenance
	Troubleshooting	Specifications	Warranty & Support		

1. INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your ZSQN Big and Tall Office Chair, Model QY-8071. Designed for comfort and durability, this chair supports up to 500 lbs and features an extra-wide seat, high backrest, and adjustable lumbar support. Please read this manual thoroughly before assembly and use to ensure proper function and longevity of your chair.



Figure 1.1: ZSQN Big and Tall Office Chair (Brown)

2. SAFETY INFORMATION

Please observe the following safety guidelines to prevent injury or damage to the product:

- Do not stand on the chair.
- Do not use the chair as a step stool.
- Ensure all bolts and screws are securely tightened before use. Periodically check and re-tighten as necessary.
- Do not exceed the maximum weight capacity of 500 lbs (226 kg).
- Keep children and pets away from the chair during assembly.
- Avoid placing the chair near heat sources or in direct sunlight for prolonged periods to prevent material

degradation.

- Use the chair on a level surface to prevent tipping.

3. PACKAGE CONTENTS

Verify that all components are present before beginning assembly:

- Arm Pads (2)
- Backrest (1)
- Casters (5)
- Cushion (Seat) (1)
- Mechanism Plate (1)
- Gas Lift (1)
- Five-Star Base (1)
- Hardware Pack (Screws, Washers, Allen Wrench)

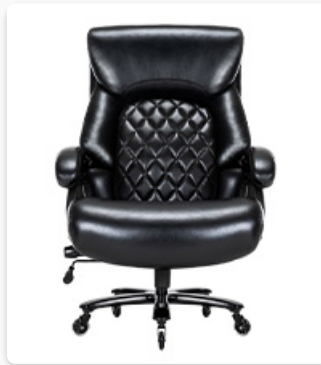


Figure 3.1: Example of chair components

4. SETUP (ASSEMBLY INSTRUCTIONS)

Assembly typically takes 15-20 minutes. For a visual guide, refer to the assembly video provided by the manufacturer on the product page.

1. **Attach Casters to Base:** Insert each of the five casters into the holes at the end of each leg of the five-star base until they click securely into place.
2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the five-star base.
3. **Attach Mechanism Plate to Seat:** Align the mechanism plate with the pre-drilled holes on the underside of the seat cushion. Ensure the lever is on the right side when facing the front of the seat. Secure with screws using the provided Allen wrench.
4. **Attach Armrests to Seat:** Secure the armrests to the sides of the seat cushion using the designated screws. Do not fully tighten yet.
5. **Attach Backrest to Armrests and Seat:** Connect the backrest to the armrests and the seat. Once aligned, tighten all screws for the armrests and backrest securely.
6. **Connect Seat Assembly to Gas Lift:** Carefully place the assembled seat onto the gas lift cylinder, ensuring the tapered end of the gas lift fits into the center hole of the mechanism plate. Press down firmly to secure.

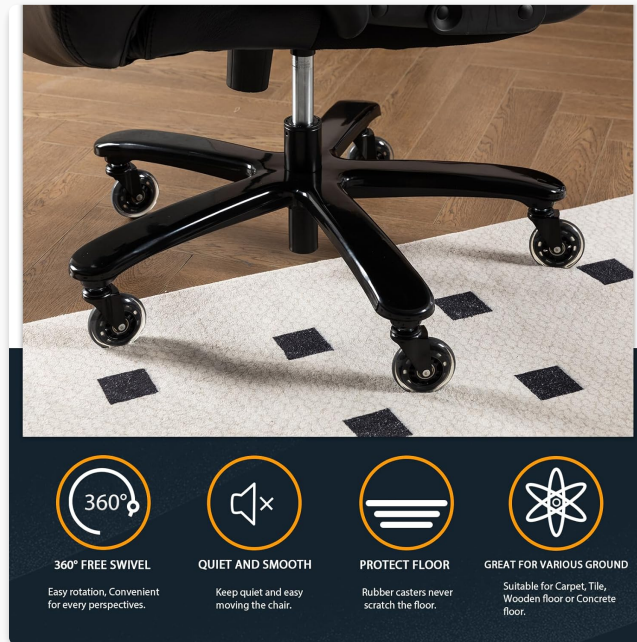


Figure 4.1: Durable PU casters for smooth movement.

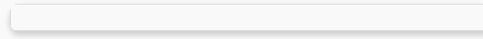


Figure 4.2: Reinforced five-star base for stability and 500 lbs capacity.

5. OPERATING INSTRUCTIONS

Your ZSQN office chair offers several adjustable features for personalized comfort:

5.1. Height Adjustment

To adjust the chair height (from 43.7" to 46.85"):

- **To raise:** While standing, lift the lever located on the right side of the seat. The chair will rise automatically. Release the lever at the desired height.
- **To lower:** While seated, lift the lever. The chair will lower. Release the lever at the desired height.

5.2. Tilt and Rocking Function

The chair features a 100°-120° tilt and rocking function:

- **To recline/rock:** Pull the same lever used for height adjustment outwards. The chair back will recline and allow rocking motion.
- **To lock upright:** Push the lever inwards to lock the chair in its upright position.
- **Adjust rocking tension:** Turn the round knob located underneath the seat, at the front. Turn clockwise to increase tension (stiffer rocking) or counter-clockwise to decrease tension (looser rocking).



Figure 5.1: Illustration of chair tilt and rocking function.

5.3. Adjustable Lumbar Support

The chair includes adjustable lumbar support to better conform to your lower back:

- Locate the knob on the right side of the chair, near the backrest.
- Turn the knob clockwise to increase the lumbar support (push it further out).
- Turn the knob counter-clockwise to decrease the lumbar support (retract it).



Figure 5.2: Lumbar support adjustment knob and mechanism.

5.4. 360-Degree Swivel

The chair is equipped with 360-degree swivel casters, allowing for easy rotation and movement without needing to reposition the entire chair.

6. MAINTENANCE

Regular maintenance helps prolong the life and appearance of your ZSQN office chair:

- **Cleaning:** Wipe the chair surface with a damp cloth. For tougher spots, use a mild soap solution and then wipe clean with a dry cloth. Avoid harsh chemicals or abrasive cleaners.
- **Caster Care:** Periodically check the casters for hair, dust, or debris that may hinder smooth movement. Clean as needed. The PU casters are designed to be quiet and protect various floor types, including wood, carpet, and tile.
- **Hardware Check:** Every few months, inspect all screws and bolts to ensure they are tight. Re-tighten any loose fasteners to maintain stability and safety.
- **Avoid Overloading:** Do not exceed the chair's maximum weight capacity of 500 lbs.

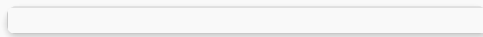


Figure 6.1: Breathable PU leather for durability and easy cleaning.

7. TROUBLESHOOTING

If you encounter issues with your chair, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chair does not stay at desired height (sinks)	Gas lift cylinder is faulty or worn.	Contact ZSQN customer service for a replacement gas lift.
Casters do not roll smoothly	Debris (hair, dust) caught in casters; casters are damaged.	Clean casters thoroughly. If damaged, contact customer service for replacements.
Chair wobbles or feels unstable	Loose screws or bolts; uneven assembly.	Check and tighten all assembly screws. Ensure the chair is on a level surface.
Backrest does not recline or lock	Tilt mechanism is jammed or faulty; tilt tension knob is too tight.	Ensure the tilt lever is pulled out to allow recline. Loosen the tilt tension knob. If the issue persists, contact customer service.

8. SPECIFICATIONS

Feature	Detail
Brand	ZSQN
Model Name	QY-8071
Color	Brown
Product Dimensions (D x W x H)	29.9"D x 29.9"W x 46.85"H
Maximum Weight Recommendation	500 Pounds
Item Weight	53.9 pounds

Feature	Detail
Material	Foam (Fill Material), Leather (Furniture Finish)
Special Feature	Adjustable Lumbar
Back Style	Solid Back
Arm Style	Armless (Integrated Armrests)
Seat Height	Adjustable from 43.7" to 46.85" (overall height)
Seat Depth	22.5 inches
Seat Length	23.2 Inches
Chair Backrest Width	22.05 Inches
Casters	360-degree swivel PU casters



Figure 8.1: Detailed product dimensions.

9. WARRANTY AND SUPPORT

ZSQN stands behind the quality of its products. Your ZSQN Big and Tall Office Chair comes with the following:

- **30-Day Return Policy:** For returns, please refer to the retailer's return policy where the product was purchased.
- **12-Month Replacement Parts Warranty:** ZSQN provides a 12-month warranty on replacement parts for any manufacturing defects or functional issues.

Customer Service

For any questions, concerns, or to request replacement parts, please contact ZSQN customer service. Our support team is dedicated to providing a satisfactory solution for any problems you may encounter.

Please refer to your purchase documentation or the retailer's website for specific contact information for ZSQN customer support.

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