

Desky 7964321644866

Desky Electric Standing Desk User Manual

Model: 7964321644866

1. SAFETY INFORMATION

- Ensure all components are securely fastened before use.
- Keep children and pets away from the desk during operation.
- Do not overload the desk. The maximum weight capacity is 308 lbs (140 kg).
- Ensure the power cord is properly connected to a grounded outlet.
- Avoid placing liquids directly on the control panel or near electrical components.
- In case of malfunction, disconnect power and contact support.

2. PACKAGE CONTENTS

Verify that all the following components are included in your package:

- Desk Top (Laminate)
- Desk Frame (Motorised Electric Desk Legs)
- Desk Hand Controller
- Power Box
- Connecting Cords
- GPO Wall Plug
- Hardware (Screws, Hex Key)
- Sticky Cable Ties

3. SETUP INSTRUCTIONS

Follow these steps for tool-free installation:

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, flat surface.
2. **Assemble Desk Frame:** Attach the desk legs to the crossbar according to the provided diagrams. Ensure all connections are firm.
3. **Attach Desktop:** Align the pre-drilled inserts on the desktop with the frame. Secure the desktop to the frame using the provided screws and hex key.
4. **Install Controller:** Mount the hand controller to your preferred side of the desk (left or right) using the designated attachment points.
5. **Connect Wiring:** Connect the motor cables, controller cable, and power box cables as indicated in the wiring diagram. Use the sticky cable ties to manage and secure all cords neatly.
6. **Power Connection:** Plug the GPO wall plug into the power box, then connect it to a grounded electrical outlet.

Easy Assembly. Tool Free Installation.



Enjoy tool-free assembly with pre-drilled inserts. Simply assemble the frame, adjust to match desktop inserts, and tighten using the provided hex key.

Figure 3.1: Desk assembly process, highlighting the ease of tool-free installation.



Figure 3.2: Detail of the desk frame and leg structure.

4. OPERATING INSTRUCTIONS

4.1. Basic Height Adjustment

- Press and hold the **UP** (^) button to raise the desk.
- Press and hold the **DOWN** (v) button to lower the desk.
- Release the button at your desired height. The desk operates smoothly and quietly.

Say Hello To A More Productive Day.

Adjust your height between 23.6" - 49.2"



Figure 4.1: Desk height adjustment range (23.6" to 49.2").

4.2. Setting Memory Presets

The desk features 4 programmable height presets:

1. Adjust the desk to your desired height using the UP/DOWN buttons.
2. Press the **M** button. The display will flash 'S-'.
3. Within 3 seconds, press one of the number buttons **1**, **2**, **3**, or **4** to save the current height to that preset. The display will show 'S-1', 'S-2', etc., to confirm.
4. To recall a saved height, simply press the corresponding number button **1**, **2**, **3**, or **4**. The desk will automatically move to the stored position.



Figure 4.2: Desky Smart Controller for height adjustment and memory presets.

4.3. Anti-Collision Safety Technology

The desk is equipped with an anti-collision system. If the desk encounters an obstruction during movement (up or down), it will automatically stop and reverse slightly to prevent damage or injury.

4.4. Integrated Cable Management

Utilize the integrated cable management port and sticky cable ties to keep your workspace organized and free of clutter.

COMPATIBLE WITH:



Desky Integrated Cable Management*

Configure up to 9 powerpoints, 3 x USB-A, 3 x USB-C to power the most complex setup.



USB-C



USB-A



One Plug

* SOLD SEPERATELY

Figure 4.3: Integrated cable management port.



Figure 4.4: Controller with USB-C charging port.

5. MAINTENANCE

- **Cleaning:** Wipe the desktop and frame with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals.
- **Inspection:** Periodically check all screws and connections to ensure they remain tight.
- **Cable Management:** Ensure cables are not pinched or tangled, which could affect desk operation.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Desk does not move.	Power cord disconnected; motor cable loose; overload.	Check power connection; ensure all cables are secure; reduce weight on desk.
Desk moves unevenly.	Uneven weight distribution; loose frame connections.	Distribute weight evenly; tighten all frame screws.
Anti-collision system frequently activates.	Obstruction under/above desk.	Clear any objects in the desk's path.
Controller display shows an error code.	Specific system error.	Refer to the full troubleshooting guide on the manufacturer's website or contact support. Try power cycling the desk by unplugging it for 30 seconds and plugging it back in.

7. SPECIFICATIONS

Feature	Detail
Brand	Desky
Model Name	Desky Dual Laminate Sit Stand Desk
Model Number	7964321644866
Desktop Dimensions	70.9"W x 29.5"D (180cm x 75cm)
Height Adjustment Range	23.6" - 49.2" (60cm - 125cm)
Weight Capacity	308 lbs (140 kg)
Motor System	Dual Motor
Speed	1.4"/second
Memory Presets	4 Programmable
Safety Features	Anti-Collision System
Desktop Material	Premium Laminate (White)

Feature	Detail
Frame Material	Alloy Steel (Matte Black)
Assembly Required	Yes
Certifications	BIFMA Compliant



Figure 7.1: Desk weight capacity and durability.

8. WARRANTY INFORMATION

The Desky Electric Standing Desk comes with a **10-year supplier warranty**. This warranty covers manufacturing defects and ensures the product meets quality standards under normal use. Please retain your proof of purchase for warranty claims.

9. SUPPORT

For further assistance, technical support, or warranty claims, please contact Desky customer service through the retailer where the product was purchased or visit the official Desky website for contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question