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#### On 28-99171

# On-Running Women's Cloud Hi Sneakers User Manual

Model: 28-99171

**Brand: On** 

### 1. Introduction

Welcome to the user manual for your new On-Running Women's Cloud Hi Sneakers. This guide provides essential information on the features, setup, operation, maintenance, and troubleshooting of your footwear. Please read this manual carefully to ensure optimal performance and longevity of your sneakers.

The On-Running Cloud Hi is engineered for urban adventures and daily wear, combining advanced cushioning technology with a stylish, supportive design. Enjoy the comfort and performance that On-Running is known for.

## 2. PRODUCT OVERVIEW



Image: On-Running Women's Cloud Hi Sneakers, Glacier/Grey.

The On-Running Women's Cloud Hi Sneakers are designed for urban exploration and travel, offering a blend of comfort, style, and performance. Featuring a high-top design, these sneakers provide enhanced ankle support and a distinctive look. The upper combines durable mesh and soft suede, offering both breathability and a degree of natural water resistance. The signature CloudTec® sole provides superior cushioning and energy return, making them suitable for extended wear and various activities.

### 3. FEATURES

- **Upper Material:** Combination of breathable mesh and soft suede for comfort and natural water resistance.
- Sole Technology: CloudTec® rubber sole for responsive cushioning and energy return.
- **Design:** High-top silhouette for enhanced ankle support and modern style.
- Lacing System: Elastic drawstring lacing for easy slip-on/slip-off functionality and adjustable fit.
- Durability: Robust construction suitable for various outdoor and urban environments.
- Lightweight: Engineered for minimal weight to reduce fatigue during extended wear.

### 4. SETUP

Your Cloud Hi sneakers are designed for immediate use. Follow these steps for initial setup:

- 1. **Unpacking:** Remove the sneakers from their packaging.
- 2. Initial Inspection: Check for any visible damage or manufacturing defects.
- 3. Lacing Adjustment: The elastic drawstring lacing system allows for quick adjustments. To tighten, pull the drawstring tab. To loosen, press the button on the tab and slide it along the laces. Adjust until you achieve a comfortable and secure fit.
- 4. **First Wear:** Wear the sneakers indoors for a short period to ensure comfort and proper fit before extended outdoor use.

### 5. OPERATING INSTRUCTIONS

The On-Running Cloud Hi sneakers are versatile and suitable for various activities:

- Daily Wear: Ideal for everyday casual use, providing all-day comfort.
- **Urban Exploration:** Perfect for walking around the city, offering support and cushioning on hard surfaces.
- **Light Hiking:** The durable sole and supportive high-top design make them suitable for light trails and uneven terrain.
- Travel: Their comfort and easy slip-on design make them an excellent choice for travel.

**Putting On/Taking Off:** Due to the elastic lacing, you can often slip the shoes on and off without needing to untie or re-tie. For a more secure fit, adjust the drawstring after putting them on.

#### 6. MAINTENANCE

Proper care will extend the life of your On-Running Cloud Hi Sneakers:

- Cleaning the Upper (Mesh): Gently brush off loose dirt with a soft brush. For stubborn stains, use a mild soap solution and a soft cloth. Wipe clean with a damp cloth and air dry.
- Cleaning the Upper (Suede): Use a suede brush to remove dirt and restore the nap. For stains, use a specialized suede cleaner according to its instructions. Avoid excessive water.
- Cleaning the Sole: Use a brush or damp cloth to remove dirt and debris from the CloudTec® sole.
- **Drying:** Always air dry your sneakers at room temperature. Avoid direct heat sources like radiators or direct sunlight, as this can damage materials.
- Storage: Store your sneakers in a cool, dry place away from direct sunlight when not in use.
- Water Resistance: While the suede offers natural water resistance, these shoes are not fully waterproof.
  Consider applying a water-repellent spray suitable for mesh and suede for enhanced protection in wet conditions.

### 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Shoes feel too loose/tight	Lacing not properly adjusted.	Adjust the elastic drawstring lacing system for a more comfortable fit. Ensure the tab is securely locked.
Suede appears dull or dirty	Accumulation of dirt or flattened nap.	Use a suede brush to remove dirt and restore the nap. For deeper cleaning, use a specialized suede cleaner.
Unpleasant odor	Moisture and bacteria buildup.	Ensure shoes are thoroughly air-dried after each use. Use shoe deodorizers or baking soda to absorb odors.

## 8. Specifications

• Product Dimensions: 8 x 4 x 7 inches

• Product Weight: Approximately 3 Pounds

• Item Model Number: 28-99171

• Department: Women's

• Fabric Type: Mesh, Suede

• Sole Material: Rubber

• Closure Type: Elastic Lace-Up

• Date First Available: November 30, 2021

• Manufacturer: On

## 9. WARRANTY AND SUPPORT

For specific warranty information regarding your On-Running Women's Cloud Hi Sneakers, please refer to the warranty card included with your purchase or visit the official On-Running website. Warranty terms and conditions may vary by region and product.

If you encounter any issues not covered in this manual or require further assistance, please contact On-Running customer support through their official website or authorized retailers. Provide your model number (28-99171) and purchase details for efficient service.