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Volkano VK-2009-BK

Volkano VK-2009-BK Phoenix Series Bluetooth Headphones

User Manual

1. Introduction

Thank you for choosing the Volkano VK-2009-BK Phoenix Series Bluetooth Headphones. This manual provides essential information for the proper setup, operation, and maintenance of your device. Please read it thoroughly before use to ensure optimal performance and longevity of your headphones.

2. Package Contents

Please ensure all items listed below are present in your package:

- Volkano VK-2009-BK Phoenix Series Bluetooth Headphones
- USB Charging Cable
- 3.5mm Auxiliary Audio Cable
- User Manual

3. Product Overview

Familiarize yourself with the various parts and controls of your Volkano Phoenix Series headphones.



Figure 3.1: Overall view of the Volkano Phoenix Series Bluetooth Headphones. This image displays the headphones in their standard configuration, highlighting the comfortable earcups and adjustable headband.



Figure 3.2: Right earcup showing control buttons. These buttons typically include Power/Multi-function, Volume Up/Next Track, and Volume Down/Previous Track controls.

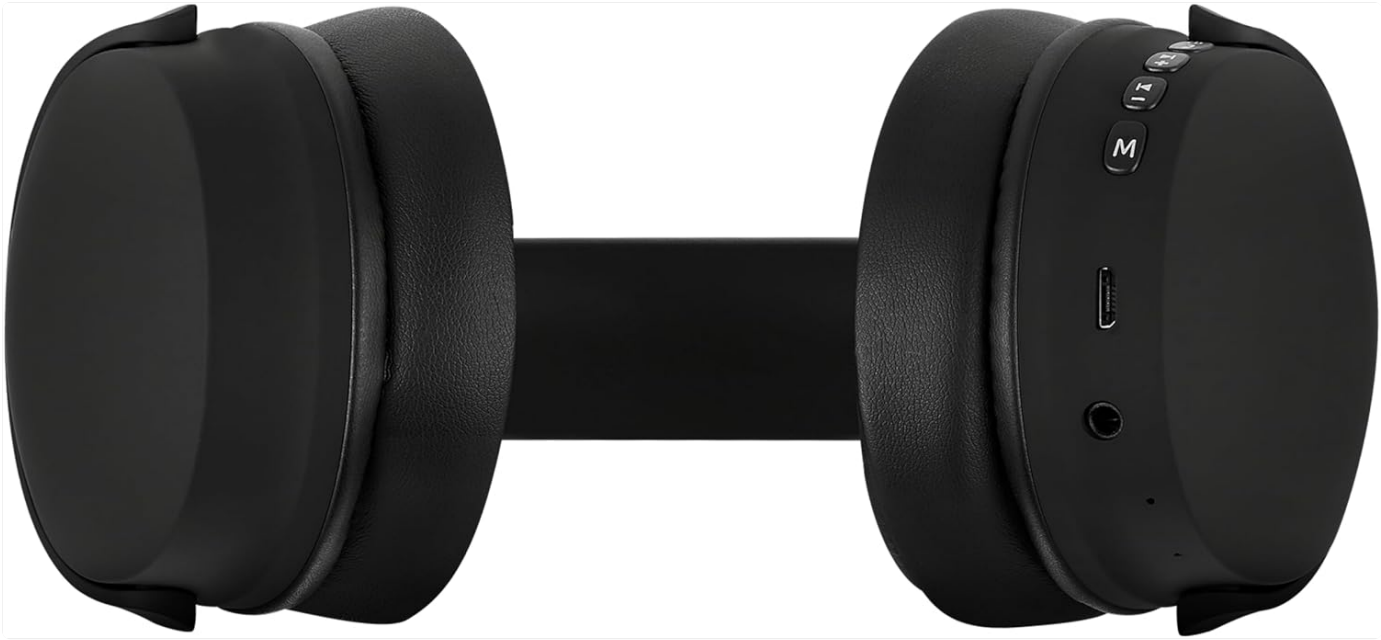


Figure 3.3: Left earcup showing charging port and auxiliary input. This side typically houses the USB charging port and the 3.5mm audio jack for wired connections.

4. Setup

4.1 Charging the Headphones

Before first use, fully charge your headphones. A full charge takes approximately 2 hours.

1. Connect the small end of the USB charging cable to the charging port on the headphone earcup.
2. Connect the large end of the USB charging cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator will illuminate during charging and change color or turn off once charging is complete.

4.2 Power On/Off

- **To Power On:** Press and hold the Multi-function button (usually marked with a power symbol) for approximately 3-5 seconds until the LED indicator flashes and you hear an audible prompt.
- **To Power Off:** Press and hold the Multi-function button for approximately 3-5 seconds until the LED indicator turns off and you hear an audible prompt.

4.3 Bluetooth Pairing

Pair your headphones with a Bluetooth-enabled device (e.g., smartphone, tablet, laptop).

1. Ensure the headphones are fully charged and powered off.
2. Press and hold the Multi-function button for approximately 5-7 seconds until the LED indicator flashes red and blue alternately. This indicates pairing mode.
3. On your device, enable Bluetooth and search for new devices.
4. Select "Volkano Phoenix" or similar name from the list of available devices.
5. Once paired, the LED indicator on the headphones will flash blue slowly, and you will hear a connection confirmation tone.
6. If prompted for a password, enter "0000".

5. Operating Instructions

5.1 Music Playback

- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Press and hold the Volume Up (+) button.
- **Previous Track:** Press and hold the Volume Down (-) button.
- **Volume Up:** Press the Volume Up (+) button briefly.
- **Volume Down:** Press the Volume Down (-) button briefly.

5.2 Call Management

- **Answer/End Call:** Press the Multi-function button once during an incoming call or during an active call.
- **Reject Call:** Press and hold the Multi-function button for approximately 2 seconds during an incoming call.
- **Redial Last Number:** Double-press the Multi-function button.

5.3 Auxiliary (Wired) Mode

You can use the headphones with non-Bluetooth devices or when the battery is depleted using the 3.5mm auxiliary cable.

1. Ensure the headphones are powered off.
2. Connect one end of the 3.5mm auxiliary cable to the audio input jack on the headphones.
3. Connect the other end of the cable to the audio output jack of your device.
4. In wired mode, controls on the headphones (volume, track control, call management) may not function. Use your connected device to control audio.

6. Maintenance

Proper care ensures the longevity of your headphones.

- **Cleaning:** Wipe the headphones with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water Resistance:** These headphones are not water resistant. Avoid exposure to liquids.
- **Battery Care:** To preserve battery life, charge the headphones at least once every three months if not used regularly.

7. Troubleshooting

If you encounter issues, refer to the following common solutions:

Problem	Possible Cause	Solution
Headphones do not power on	Low battery	Charge the headphones fully.
Cannot pair with device	Headphones not in pairing mode; Bluetooth off on device; device too far	Ensure headphones are in pairing mode (flashing red/blue). Turn on Bluetooth on your device. Move device closer to headphones (within 10 meters).
No sound	Volume too low; incorrect audio source; headphones not connected	Increase volume on headphones and device. Ensure headphones are properly paired or auxiliary cable is fully inserted. Check audio output settings on your device.
Poor audio quality	Interference; device too far; low battery	Move away from sources of interference (e.g., Wi-Fi routers). Move device closer. Charge headphones.

8. Specifications

- **Model:** VK-2009-BK
- **Bluetooth Version:** 5.4
- **Bluetooth Range:** Up to 10 meters
- **Driver Size:** 40mm
- **Battery Charge Time:** Approximately 2 hours
- **Battery Life (Playtime):** Up to 35 hours
- **Ear Placement:** Over-Ear
- **Material:** Polyurethane (PU)
- **Control Method:** Push Button
- **Compatible Devices:** Cellphones, Desktops, Laptops, Portable Media Players, Tablets
- **Water Resistance:** Not Water Resistant

9. Warranty and Support

Your Volkano VK-2009-BK Phoenix Series Bluetooth Headphones come with a **1 Year Manufacturer Warranty**.
For warranty claims, technical support, or further assistance, please contact your retailer or visit the official Volkano website for customer service information.

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