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CHiQ L40QG7V

CHiQ L40QG7V 40-inch QLED Google TV User Manual

Model: L40QG7V

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your CHiQ L40QG7V 40-inch QLED Google TV. Please read it thoroughly before using the product and retain it for future reference.

The CHiQ L40QG7V is a 40-inch QLED television featuring HDR10, a frameless design, Google TV operating system, Google Assistant, and integrated Chromecast. It is powered by a Quad-Core A55 CPU and supports 2.4/5Ghz Dual-Band Wi-Fi.

2. SAFETY INFORMATION

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not open the cabinet; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Keep the TV away from direct sunlight, heat sources, and strong magnetic fields.
- Unplug the TV during lightning storms or when unused for long periods.
- Keep small parts, such as batteries, out of reach of children.

3. PACKAGE CONTENTS

Carefully unpack your television and check that all the following items are included:

- CHiQ L40QG7V 40-inch QLED Google TV
- Bluetooth Remote Control (2 AAA batteries included)
- User Manual (this document)
- Power Cable
- Stand (with screws)

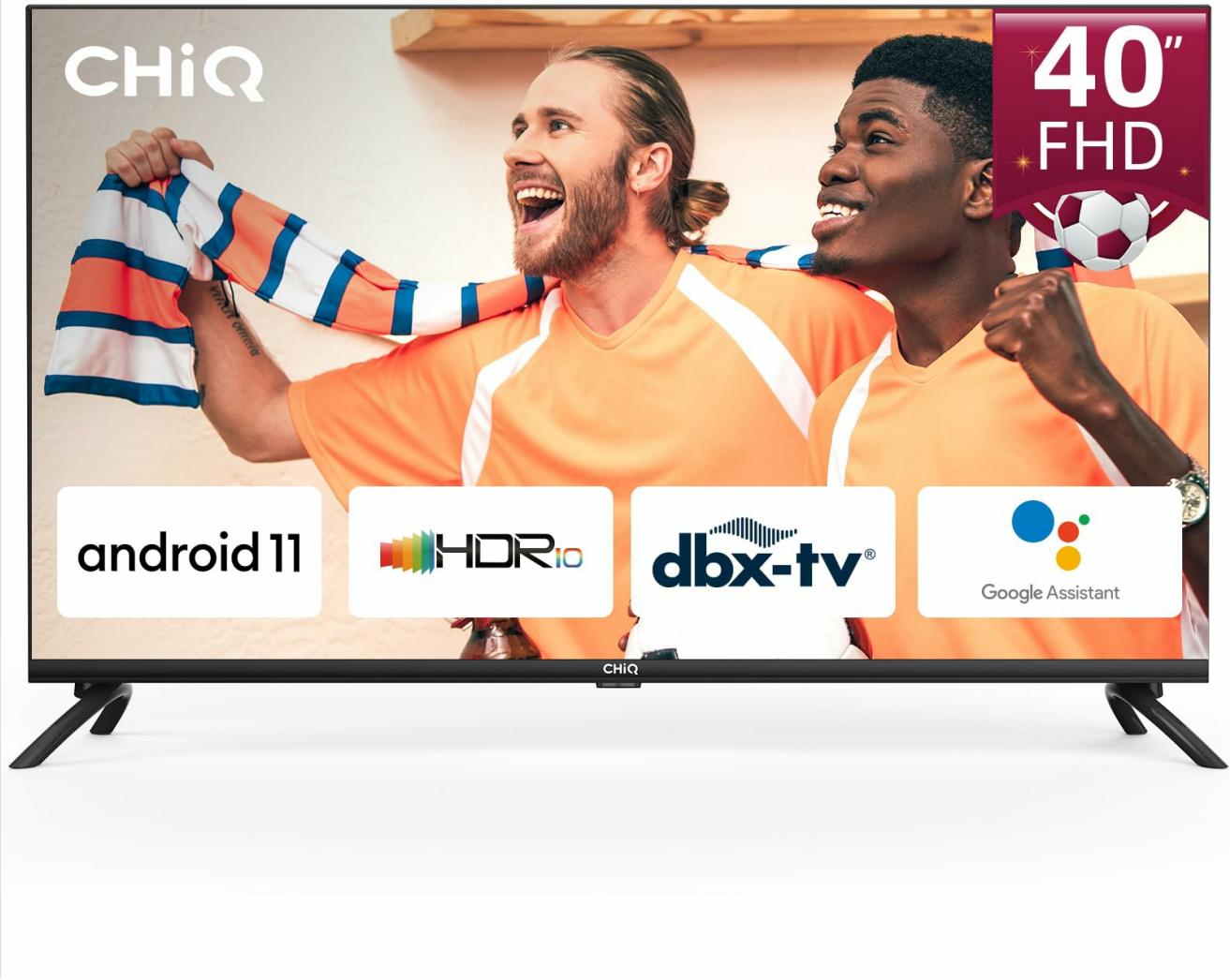


Image 1: CHiQ L40QG7V 40-inch QLED Google TV with stand.

4. SETUP

4.1 Attaching the Stand or Wall Mounting

Attaching the Stand:

1. Place the TV screen-down on a soft, flat surface to prevent damage.
2. Align the stand with the mounting holes on the bottom of the TV.
3. Secure the stand using the provided screws. Ensure it is firmly attached.

Wall Mounting:

The TV supports VESA MIS-F type wall mounting with a hole distance of 20x20 cm. Use a compatible wall mount kit (sold separately) and follow its instructions carefully. Always ensure the wall can support the weight of the TV and mount.

4.2 Connecting Peripherals

Your CHiQ L40QG7V TV offers multiple connectivity options:

- **HDMI (x3):** Connect Blu-ray players, game consoles, set-top boxes, etc. One HDMI port supports ARC for enhanced audio return.
- **USB 2.0 (x2):** Connect USB storage devices for media playback or software updates.
- **LAN (Ethernet):** For a wired internet connection.
- **ANT (x2):** Connect an antenna for terrestrial broadcast reception.
- **AV (x1):** For older devices using composite video and stereo audio.
- **CI (Common Interface) (x1):** For conditional access modules (CAMs) to decrypt encrypted channels.
- **Headphones (x1):** Connect headphones for private listening.
- **Digital Audio Output (Optical) (x1):** Connect to a soundbar or home theater system for digital audio.

Ensure all connections are secure before powering on the TV.

4.3 Initial Power On and Google TV Setup

1. Connect the power cable to the TV and then to a power outlet.
2. Press the power button on the TV or the remote control to turn it on.
3. Follow the on-screen instructions to complete the initial setup, which includes:
 - Language selection.
 - Network connection (Wi-Fi or Ethernet).
 - Google Account sign-in (recommended for full Google TV features).
 - Channel scanning.

5. OPERATING INSTRUCTIONS

5.1 Remote Control Functions

The Bluetooth remote control allows you to navigate the Google TV interface, control volume, change channels, and access smart features. Refer to the remote control diagram in your physical manual for specific button layouts.

- **Power:** Turns the TV on or off.
- **Google Assistant:** Activates voice commands.
- **Navigation Pad:** Moves cursor up, down, left, right.
- **OK/Enter:** Confirms selections.
- **Back:** Returns to the previous screen.
- **Home:** Accesses the Google TV home screen.
- **Volume +/-:** Adjusts volume.
- **Channel +/-:** Changes channels.
- **App Shortcuts:** Dedicated buttons for popular streaming services (e.g., YouTube, Netflix, Disney+).

5.2 Navigating Google TV Interface

The Google TV interface organizes content from your apps and subscriptions into a personalized home screen. Use the navigation pad and OK button on your remote to browse recommendations, access your library, and manage apps.

5.3 Using Smart Features

- **Google Assistant:** Press the Google Assistant button on your remote and speak into the microphone to search for content, control smart home devices, get answers, and more.
- **Chromecast Built-in:** Cast movies, shows, photos, and more from your phone, tablet, or laptop directly to your TV. Ensure your device is on the same Wi-Fi network as the TV.
- **Google Play Store:** Download and install additional applications from a selection of over 5,000 apps.
- **Multi-sharing & Smart Home App:** Utilize compatible mobile apps for multi-sharing content or integrating with your smart home ecosystem.

5.4 Audio and Picture Settings

- **Audio:** The TV features DBX-TV with 4 modes and Dolby Audio for enhanced sound. Access audio settings through the TV menu to customize sound profiles or connect external audio equipment via HDMI ARC or digital audio output. The integrated 2 x 8W enclosure speakers provide clear sound.
- **Picture:** Benefit from QLED technology for richer colors and HDR10 for realistic contrast and clarity. Adjust picture modes (e.g., Standard, Vivid, Movie, Game) and fine-tune settings like brightness, contrast, and color temperature via the TV's picture settings menu.

6. MAINTENANCE

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for TVs, applied to the cloth, not directly to the screen.
- **Cleaning the Cabinet:** Use a soft, dry cloth to wipe the TV cabinet. Do not use abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings on the TV are not blocked to prevent overheating.
- **Software Updates:** The TV may receive automatic software updates. Ensure your TV is connected to the internet for these updates to improve performance and add new features.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power cable disconnected; power outlet issue.	Check power cable connection. Test the outlet with another device.
No picture, but sound is present	Incorrect input source selected; external device issue.	Press the "Input" button on the remote to select the correct source. Check the external device's connection and power.
No sound, but picture is present	Volume muted or too low; incorrect audio output setting.	Increase volume. Check if mute is active. Verify audio output settings in the TV menu.
Remote control not working	Batteries depleted; obstruction; remote not paired.	Replace batteries. Remove any obstructions. Re-pair the Bluetooth remote if necessary (refer to Google TV settings).
Wi-Fi connection issues	Router issue; incorrect password; signal interference.	Restart your router. Re-enter Wi-Fi password. Move TV closer to router or reduce interference.

8. SPECIFICATIONS

Model Number	L40QG7V
Brand	CHiQ
Screen Size	40 Inches
Display Technology	QLED
Resolution	1080p (Full HD)
Refresh Rate	60 Hz
Operating System	Google TV
Processor	Quad-Core A55 CPU
Memory (RAM/ROM)	1.5GB RAM / 8GB ROM
Wireless Connectivity	2.4G/5G Dual-Band Wi-Fi, Bluetooth
Inputs/Outputs	HDMI 1.4 (x3, one with ARC), USB 2.0 (x2), LAN (x1), ANT (x2), AV (x1), CI (x1), Headphones (x1), Digital Audio Out (x1)
Audio Features	DBX-TV (4 modes), Dolby Audio, 2 x 8W Enclosure Speakers
Special Features	HDR10, Google Assistant, Chromecast Built-in, Frameless Design
Dimensions (with stand)	898 x 180 x 560 mm (W x D x H)
Dimensions (without stand)	898 x 87 x 515 mm (W x D x H)
VESA Mount	MIS-F type, 200 x 200 mm
Energy Class	F

9. WARRANTY AND SUPPORT

CHiQ provides the following warranty and support for your product:

- Product Warranty:** A 2-year warranty is provided on all products. For customers in Spain (ES), a 3-year warranty applies.
- Return Policy:** A 30-day return policy is available through Amazon, allowing returns without specific justification.
- Customer Support:** An online hotline is available and staffed by professional employees on weekdays to assist with any queries or issues.

For further assistance, please refer to the official CHiQ support channels or your Amazon purchase details.

