

HETP HX50H3

HETP Magnetic Portable Charger Power Bank 5500mAh User Manual

Model: HX50H3 | Brand: HETP

1. INTRODUCTION

This manual provides instructions for the safe and efficient use of your HETP Magnetic Portable Charger Power Bank 5500mAh. This device is designed to provide portable power for compatible mobile devices, primarily iPhone 12, 13, 14, 15, and 16 series, through both magnetic wireless charging and wired USB-C charging.



Figure 1: HETP Magnetic Portable Charger Power Bank (Light Blue)

2. SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures (above 45°C or below 0°C).
- Avoid dropping, disassembling, or attempting to repair the device yourself.
- Keep the power bank away from water, moisture, and flammable materials.
- Use only certified charging cables and adapters.
- Do not place metal objects between the power bank and your device during wireless charging.
- If the power bank swells, emits smoke, or shows other abnormalities, discontinue use immediately.
- Dispose of the power bank according to local regulations for electronic waste.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- Magnetic Wireless Portable Charger (x1)
- USB-C Charging Cable (x1)
- User Manual (x1)
- Protective Bag (x1)

4. PRODUCT FEATURES

The HETP Magnetic Portable Charger offers several key features:

- **Magnetic Attachment:** Designed for secure attachment to iPhone 12, 13, 14, 15, and 16 series, and compatible MagSafe cases.
- **5500mAh Capacity:** Provides sufficient power for at least one full charge for most iPhone models.
- **Slim and Compact Design:** With a thickness of 0.5 inches and weighing 0.29 lbs, it is designed for portability.
- **LCD Display:** Shows the remaining battery percentage.
- **PD Fast Charging:** Supports Power Delivery fast charging via USB-C.
- **Pass-Through Charging:** Allows simultaneous charging of the power bank and a connected device.

Design for iPhone 15/14/13/12 Series



Figure 2: Compatibility with iPhone 12-16 Series and MagSafe Cases

Strong Magnetic Hold for a Worry-Free Charge

Card-sized, does not overlap the camera



Strong Magnetic
Connection



Non-Slip



Ultra Slim and
Compact



Figure 3: Secure Magnetic Attachment

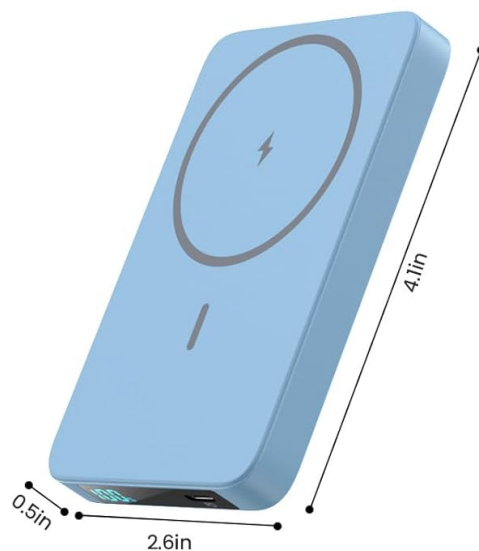
Ultra Slim and Compact sleek and 5500mAh Capacity

Ultra Slim Design

20% Thinner than ordinary portable charger



Ours Magnetic Portable Charger



Note: Data based on using batteries with 5500mAh capacity

Figure 4: Slim and Compact Design

Battery Life That Surpasses Industry Standards

Battery Capacity After 18 Months

90% **vs** **60%**
Ours Others

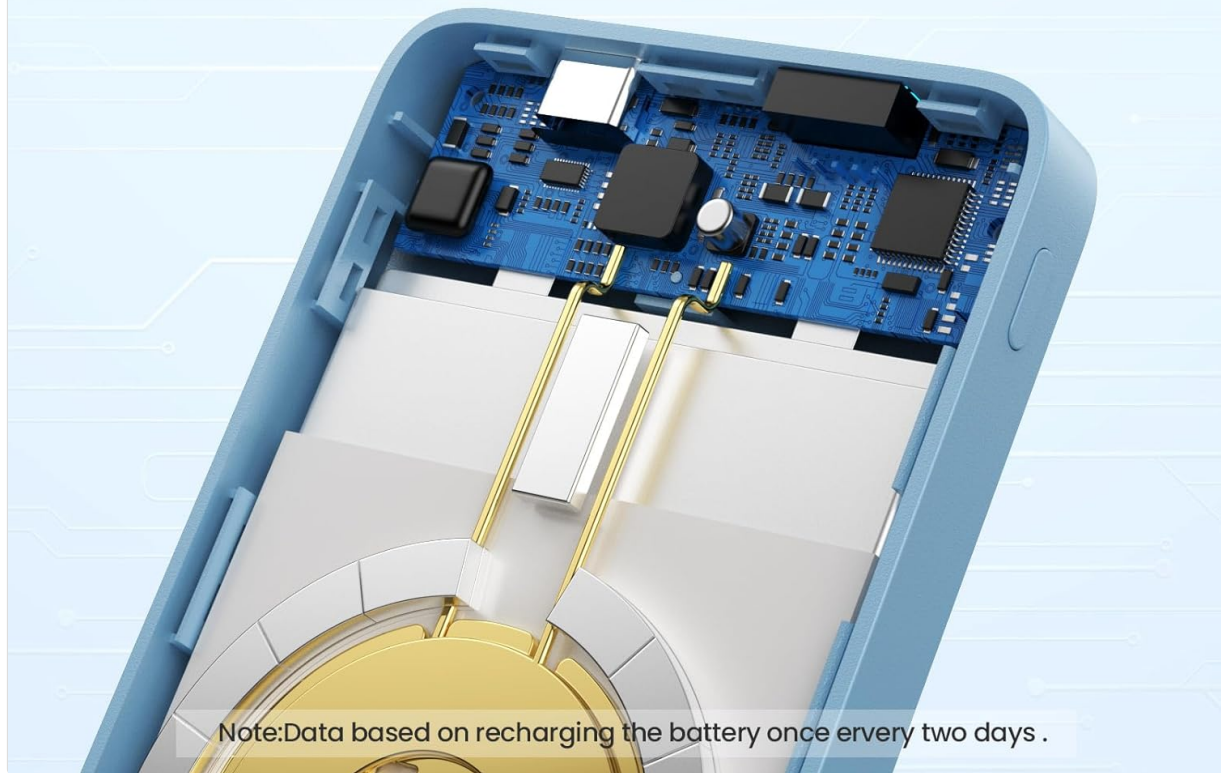


Figure 5: Battery Longevity Comparison

5. SETUP

5.1 Initial Power Bank Charging

1. Connect the provided USB-C charging cable to the USB-C port on the power bank.
2. Connect the other end of the USB-C cable to a compatible USB wall adapter (not included).
3. The LCD display will show the charging progress. Charge the power bank fully before first use.

5.2 Powering On/Off

The power bank typically activates automatically when a device is connected for charging. To manually check the battery level or activate, press the power button (if present, usually a small button on the side). The LCD display will illuminate.

6. OPERATING INSTRUCTIONS

6.1 Magnetic Wireless Charging

1. Ensure your iPhone (12 series or newer) or MagSafe-compatible case is clean and free of debris.

2. Align the HETP power bank with the back of your iPhone. The magnets will automatically snap it into place.
3. Wireless charging will begin automatically. The LCD display on the power bank will show its remaining charge, and your iPhone will indicate charging status.
4. **Note:** Wireless charging is most efficient when the power bank is directly attached to a MagSafe-compatible device or case. Non-magnetic cases may prevent proper attachment and charging.



Figure 6: Charging with Magnetic Cases

6.2 Wired USB-C Charging

1. Connect your device's charging cable (USB-C to USB-C, or USB-A to USB-C if using an adapter) to the USB-C port on the power bank.
2. Connect the other end of the cable to your device.
3. Wired charging will begin. The power bank's LCD display will show its remaining charge.

6.3 Pass-Through Charging

The HETP power bank supports pass-through charging, allowing it to recharge itself while simultaneously charging a connected device (either wirelessly or via USB-C). This feature ensures both devices are powered efficiently.

Support Pass-Through Charging

Charging While Recharging with No Interruptions



Figure 7: Pass-Through Charging in Operation

6.4 LCD Display

The integrated LCD display shows the current battery percentage of the power bank. This allows you to monitor the remaining charge and know when to recharge the unit.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Avoid liquid cleaners or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. For long-term storage, it is recommended to keep the battery at approximately 50-70% charge.
- **Battery Care:** To prolong battery life, avoid fully discharging the power bank frequently. Recharge it regularly, even if not in constant use.

8. TROUBLESHOOTING

- **Power Bank Not Charging:**
 - Ensure the USB-C cable is securely connected to both the power bank and the wall adapter.

- Verify the wall adapter is functioning and connected to a live power outlet.
- Try a different USB-C cable or wall adapter.
- **Device Not Charging from Power Bank (Wireless):**
 - Ensure your device is compatible with magnetic wireless charging (iPhone 12 series or newer).
 - Check for proper alignment between the power bank and your device.
 - Remove any non-magnetic cases that may interfere with the connection.
 - Ensure the power bank has sufficient charge.
- **Device Not Charging from Power Bank (Wired):**
 - Ensure the USB-C cable is securely connected to both the power bank and your device.
 - Try a different charging cable.
 - Ensure the power bank has sufficient charge.
- **Slow Charging or Overheating:**
 - Wireless charging can generate some heat; this is normal. However, excessive heat may indicate an issue.
 - Ensure there are no foreign objects between the power bank and your device during wireless charging.
 - Avoid using your phone extensively while it is wirelessly charging, as this can increase heat and slow down the charging process.
 - For optimal charging speed, ensure your device and the power bank are not in direct sunlight or a hot environment.

9. SPECIFICATIONS

| | |
|---------------------------|---|
| Model Number | HX50H3 |
| Battery Capacity | 5500 Milliamp Hours (mAh) |
| Product Dimensions | 7 x 2 x 1 inches |
| Item Weight | 4.6 ounces |
| Connector Type | USB Type C |
| Special Features | Magnetic Wireless Charging, LCD Display, PD Fast Charging, USB-C Battery Pack |
| Compatibility | iPhone 16/15/14/13/12 Series, MagSafe compatible |

10. WARRANTY AND SUPPORT

The HETP Magnetic Portable Charger Power Bank comes with a **24-month warranty** from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

For technical support, warranty claims, or any questions regarding your product, please contact HETP customer service. Refer to the contact information provided on the product packaging or the official HETP website for the most current support details.

Our customer service team is available to provide friendly and easy-to-reach support.

Related Documents - HX50H3

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