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› Ember Travel Mug 2+ Instruction Manual - Temperature Control Smart Travel Mug

Ember TM231200US

Ember Travel Mug 2+ Instruction Manual

Model: TM231200US

INTRODUCTION

The Ember Travel Mug 2+ is a temperature-controlled smart mug designed to keep your beverages at your preferred drinking temperature for extended periods. Crafted from stainless steel in a sleek Slate Black finish, this 12 oz mug integrates smart technology for a personalized drinking experience, including Apple Find My compatibility.



Figure 1: Ember Travel Mug 2+ with its charging coaster.

KEY FEATURES

- **Extended Battery Life:** Maintains your drink's temperature (120°F - 145°F) for up to 3 hours on a full charge, or all day on the redesigned charging coaster.
- **Smart Control:** Adjust temperature, customize presets, and more via the Ember app, or use the mug's touch display directly.
- **Apple Find My Integration:** Locate your mug on a map using the Find My app on your Apple devices.
- **Spill-Proof Design:** Features a leakproof, push-to-open lid for on-the-go use and a 360° drinking experience.
- **Easy Cleaning:** Updated scratch-resistant coating allows for safe hand washing. The mug is IPX7 rated and fully submersible up to 1 meter deep.

SETUP

1. **Charge Your Mug:** Place the Ember Travel Mug 2+ onto its charging coaster. Ensure the coaster is plugged into a power outlet. The mug's display will indicate charging status.
2. **Download the Ember App:** Search for "Ember" in your device's app store (iOS or Android) and download the official application.
3. **Pair with the App:** Open the Ember app and follow the on-screen instructions to pair your mug via Bluetooth. This allows for advanced temperature control and customization.
4. **Set Your Preferred Temperature:** Use the app or the mug's touch display to set your desired beverage temperature between 120°F and 145°F.



Figure 2: The Ember Travel Mug 2+ charging on its coaster, showing the current temperature setting.

OPERATING INSTRUCTIONS

Filling the Mug

- Remove the lid by twisting counter-clockwise.
- Pour your hot beverage into the mug. Do not overfill.
- Securely replace the lid by twisting clockwise until snug.

Adjusting Temperature

- **Using the Touch Display:** Tap the Ember logo on the mug to activate the display. Use the '+' and '-' symbols to adjust the temperature.
- **Using the Ember App:** Open the app on your paired device. Select your mug and use the temperature slider or preset options to set the desired temperature.



Figure 3: Adjusting the temperature directly on the mug's touch display.

Drinking from the Mug

- To drink, press the center button on the lid to open the drinking spout.
- The 360° design allows you to sip from any side of the lid.
- To close, press the center button again until it clicks, ensuring a leakproof seal.

A **smarter** way to drink coffee

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Figure 4: Enjoying a beverage from the Ember Travel Mug 2+.

MAINTENANCE

Cleaning Instructions

- **Hand Wash Only:** The Ember Travel Mug 2+ is not dishwasher safe. Hand wash the mug and lid with warm, soapy water.
- **Submersible:** The mug is IPX7 rated and fully submersible up to 1 meter deep, allowing for thorough cleaning.
- **Lid Cleaning:** Disassemble the lid components if possible for a more complete clean, ensuring no residue remains in the drinking mechanism.
- **Charging Coaster:** Wipe the charging coaster with a damp cloth. Do not submerge the coaster in water.

TROUBLESHOOTING

- **Mug Not Heating:** Ensure the mug is fully charged or placed on the charging coaster. Check if the desired temperature is set correctly via the app or touch display.
- **App Connectivity Issues:** Ensure Bluetooth is enabled on your device and the mug is within range. Try restarting both the app and the mug.
- **Lid Malfunction:** If the lid is not sealing or opening correctly, ensure it is clean and free of debris. Refer to the detailed cleaning instructions.
- **Apple Find My Not Working:** Ensure the mug is charged and within range of an Apple device with Find My enabled. Check your Find My app settings.



Figure 5: Using the Apple Find My feature to locate your Ember Travel Mug 2+.

SPECIFICATIONS

Feature	Detail
Brand	Ember
Model Number	TM231200US
Color	Slate Black
Capacity	12 ounces
Material	Stainless Steel
Temperature Range	120°F - 145°F
Battery Life	Up to 3 hours (or all day on coaster)
Connectivity	Bluetooth, Apple Find My
Product Dimensions	4.8"W x 10.51"H
Product Care	Hand Wash Only

4.8"



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10.51"



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Figure 6: Dimensions of the Ember Travel Mug 2+.

WARRANTY AND SUPPORT

Ember products are designed for durability and performance. For specific warranty details, including coverage period and terms, please refer to the warranty information included with your product packaging or visit the official Ember website. For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact Ember customer service directly.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question