

DUDAO L23

DUDAO L23 Type C to Lightning Fast Charging Cable User Manual

Model: L23

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1. INTRODUCTION

Thank you for choosing the DUDAO L23 Type C to Lightning Fast Charging Cable. This cable is designed to provide efficient and reliable charging and data transfer for your compatible Apple devices. Featuring Power Delivery (PD) 30W and 5A Quick Charge 4.0 support, along with a durable nylon braided design, it ensures both performance and longevity. Please read this manual carefully to ensure proper use and to maximize the lifespan of your cable.

2. PRODUCT OVERVIEW

Key Features:

- **PD Fast Charge Compatibility:** Supports up to 30W 5A (max) for rapid charging of compatible iPhone and iPad models.
- **Standard Charge Compatibility:** Also supports standard charging (5V/2.4A max) for older iPhone and iPad models.
- **High-Speed Data Transfer:** Achieves data transfer rates up to 480Mbps.
- **Durable Construction:** Features zinc alloy material, a nylon braided coat, and flexible anti-rupture SR joints for enhanced durability, tested to withstand over 45,000 bends.
- **Laser Welding Technology:** Ensures the metal parts remain intact and robust.

What's in the Box:

- 1 x DUDAO L23 Type C to Lightning Fast Charging Cable

ABOUT US

AT DUDAO, we understand that electronics needs are varied and are based on the compatibility of your devices. Hence, we offer superior-quality electronic devices that enable you to catch up with your everyday needs. We offer a range of devices like power banks, wireless earphones, wired earphones, Bluetooth speakers, charging cables, chargers, mobile stands, and more.

Image: DUDAO L23 Lightning Fast Charging Cable banner highlighting its fast charging capabilities.

3. SETUP

Setting up your DUDAO L23 cable is straightforward.

1. For Charging:

- Connect the USB-C end of the DUDAO L23 cable to a compatible USB-C Power Delivery (PD) wall charger or power bank. For fast charging, ensure your charger supports 18W, 20W, 29W, 30W, 61W, or 87W USB-C PD output.
- Connect the Lightning end of the cable to your iPhone, iPad, or AirPods.

2. For Data Transfer:

- Connect the USB-C end of the DUDAO L23 cable to a USB-C port on your computer or laptop.
- Connect the Lightning end of the cable to your iPhone or iPad.



Image: The DUDAO L23 cable with its Lightning connector plugged into an iPhone, illustrating a charging connection.

4. OPERATING INSTRUCTIONS

4.1 Charging Your Device

Once connected as described in the Setup section, your device will begin charging automatically.

- **Fast Charging (PD):** For optimal fast charging speeds (e.g., 0% to 54% in 30 minutes for an iPhone 12), ensure you are using a USB-C Power Delivery wall adapter with sufficient wattage (18W or higher).
- **Standard Charging:** If connected to a non-PD USB-C charger or an older device, the cable will provide standard charging at up to 5V/2.4A.



Image: An iPhone connected to the DUDAO L23 cable, displaying a "PD 30W" indicator, signifying fast charging in progress.

4.2 Data Transfer

When connected to a computer, your device will be recognized, allowing for data synchronization and file transfers at speeds up to 480Mbps.

- Ensure your computer's operating system and iTunes (or Finder on macOS Catalina and later) are up to date for seamless data transfer.



Image: An icon depicting a speedometer and a browser window, symbolizing high-speed data transfer.

5. MAINTENANCE

To ensure the longevity and optimal performance of your DUDAO L23 charging cable, follow these maintenance guidelines:

- **Handle with Care:** Avoid excessive bending, twisting, or pulling on the cable, especially near the connectors. While the cable is designed to be durable, extreme force can still cause damage.
- **Keep Clean:** Periodically wipe the cable and connectors with a soft, dry cloth to remove dust and debris. Avoid using harsh chemicals or abrasive materials.
- **Store Properly:** When not in use, coil the cable loosely. Avoid tightly wrapping it around objects or kinking it, which can stress the internal wires.
- **Avoid Extreme Conditions:** Do not expose the cable to extreme temperatures, direct sunlight for prolonged periods, or moisture.
- **Inspect Regularly:** Check the cable and connectors periodically for any signs of wear, fraying, or damage. Discontinue use if any damage is observed.

6. TROUBLESHOOTING

If you encounter issues with your DUDAO L23 cable, please refer to the following common troubleshooting steps:

- **Device Not Charging:**
 - Ensure both ends of the cable are securely connected to the charger/computer and your device.
 - Try using a different USB-C wall adapter or USB-C port on your computer.
 - Verify that the wall adapter is functioning correctly by testing it with another cable if available.
 - Check your device's charging port for any debris or damage.
- **Slow Charging:**
 - For fast charging, ensure your wall adapter is a USB-C Power Delivery (PD) charger with sufficient wattage (18W or higher). Standard USB-C chargers will provide slower charging speeds.
 - Close any power-intensive applications running on your device.
- **Data Transfer Issues:**
 - Ensure your computer recognizes your device. You may need to unlock your iPhone/iPad and tap "Trust This Computer" if prompted.
 - Restart both your computer and your Apple device.
 - Update your computer's operating system and iTunes/Finder to the latest version.
 - Try a different USB-C port on your computer.
- **Cable Damage:**
 - If the cable shows visible signs of damage (fraying, exposed wires, bent connectors), discontinue use immediately to prevent potential hazards.

7. SPECIFICATIONS

Brand	DUDAO
Model Number	L23
Connector Type	USB-C to Lightning
Power Delivery (PD)	Up to 30W
Current Output	5A (max)
Data Transfer Rate	Up to 480Mbps

Compatible Devices	iPhone 14/13/13Pro/13ProMax/12/12Pro/12ProMax/11/11Pro/XS/XR/8 Plus/8, iPad 8th Gen, iPad Pro 12.9" (Gen 1/2), iPad Pro 10.5", iPad Air3 10.5", iPad mini5 7.9", AirPods, AirPods Pro, iPhone 7 Plus/7/6 Plus/6/6S Plus/6S, iPad Mini 4/3/2, iPad Air 2/1, iPad 6/5, iPod touch 6 etc.
Material	Nylon Braided, Zinc Alloy Connectors
Special Features	Braided, High Speed, Anti-rupture SR joints, Laser welding technology
Product Dimensions	10 x 10 x 5 cm (packaging); Item Weight: 90 g



Image: A close-up view of the DUDAO L23 cable's USB-C and Lightning connectors, showcasing their design.

8. WARRANTY AND SUPPORT

Warranty Information:

The DUDAO L23 Type C to Lightning Fast Charging Cable comes with a **6-month manufacturing warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or external causes.

Customer Support:

For warranty claims, technical assistance, or any questions regarding your DUDAO product, please contact DUDAO customer support.

- **Manufacturer/Importer:** DUDAO INDIA
- **Address:** 101 Mall Road Kingsway Camp GTB Nagar Metro Station Gate No 1 NEW DELHI, DELHI 110009
- **Phone:** +91 9310681651

Please have your purchase receipt and product model number (L23) ready when contacting support.

