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TouchWo RZ650B

TouchWo 65-inch 4K Interactive Touchscreen Monitor Smart Board

User Manual

Setup Operating Maintenance Troubleshooting Specifications Support

1. Setup

1.1 Unboxing and Initial Setup

Carefully remove the TouchWo 65-inch Smart Board from its packaging. Ensure all components listed below are present.

What's in the Box:

- 1 x Smart Whiteboard
- 1 x Power Line
- 1 x Presenter pen
- 1 x Portable Stand
- 1 x Wifi Antenna
- 1 x Stylus for touchscreen operations
- 1 x Screen mirroring device

Image: The TouchWo 65-inch Smart Board with its various accessories laid out, including the power cable, stylus, screen mirroring device, and remote controls.

Video: A demonstration of unboxing the TouchWo Smart Interactive Whiteboard and identifying its components. This video provides simple instructions for initial setup.

1.2 Mounting Options

The TouchWo Smart Board offers two primary mounting options: a mobile stand for portability and a wall mount bracket for fixed installations. Choose the option that best suits your environment.

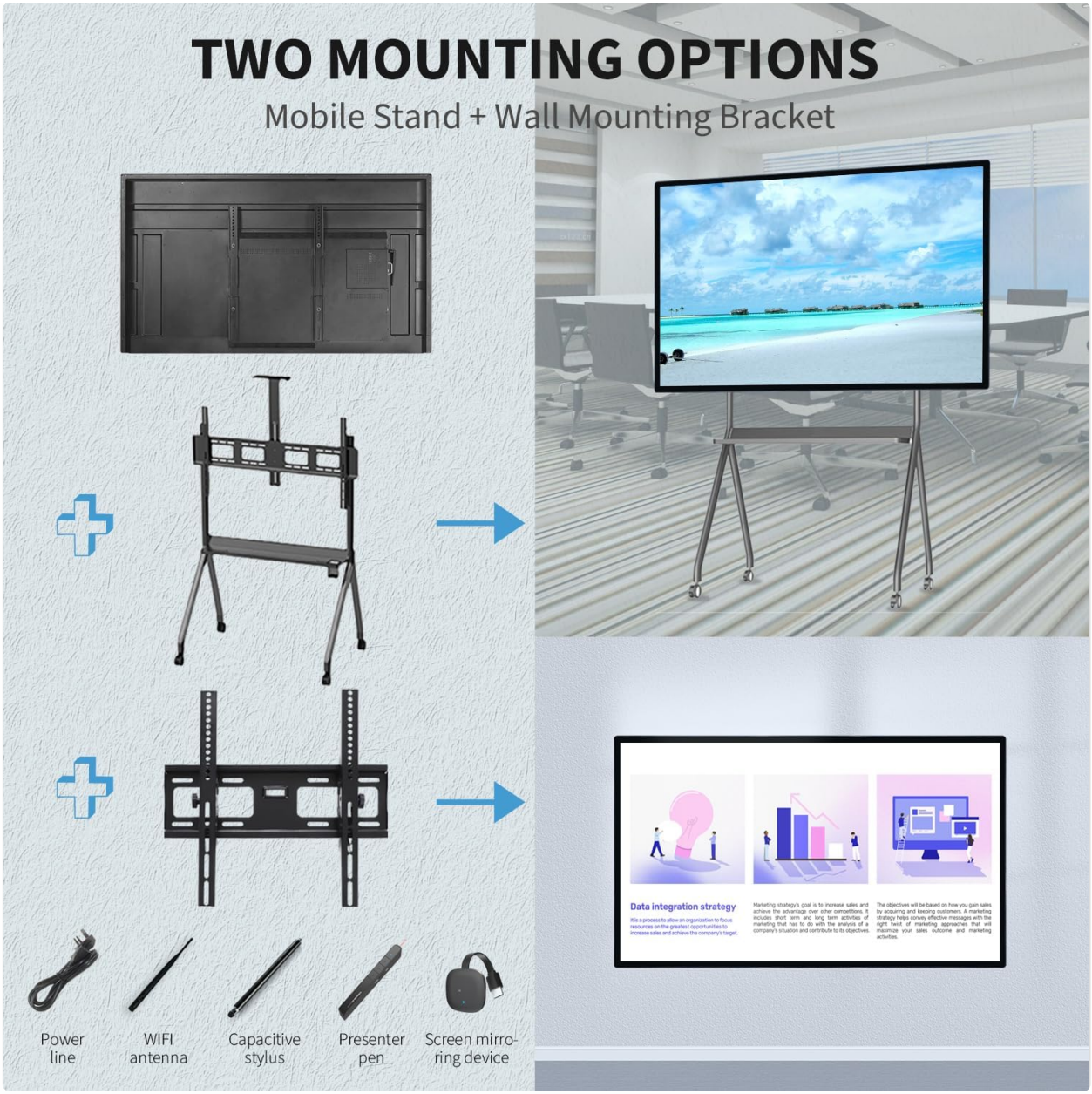


Image: Visual representation of the two available mounting methods: a mobile stand with wheels for flexible placement and a wall mounting bracket for secure, permanent installation.

Video: A tutorial demonstrating the installation process for the Smart Whiteboard's mobile stand, providing step-by-step visual guidance.

2. Operating Instructions

2.1 Basic Operation

The TouchWo Smart Board features a highly responsive 20-point touch screen, allowing for intuitive interaction using multiple fingers or the included stylus. The response time is within 5ms, ensuring a smooth user experience.

Image: This image illustrates the 20-point touch technology, demonstrating various gestures such as single tap, double tap, press and hold, two-finger tap, and two-finger press for interactive use.

2.2 Dual System Functionality

The smart board is equipped with both Android 13 and Windows 10 dual operating systems. You can switch between these systems as needed to access different applications and functionalities. The Android configuration includes RAM 4GB + ROM 32GB, while the Windows system features Core i7, RAM 8GB + SSD 512GB.

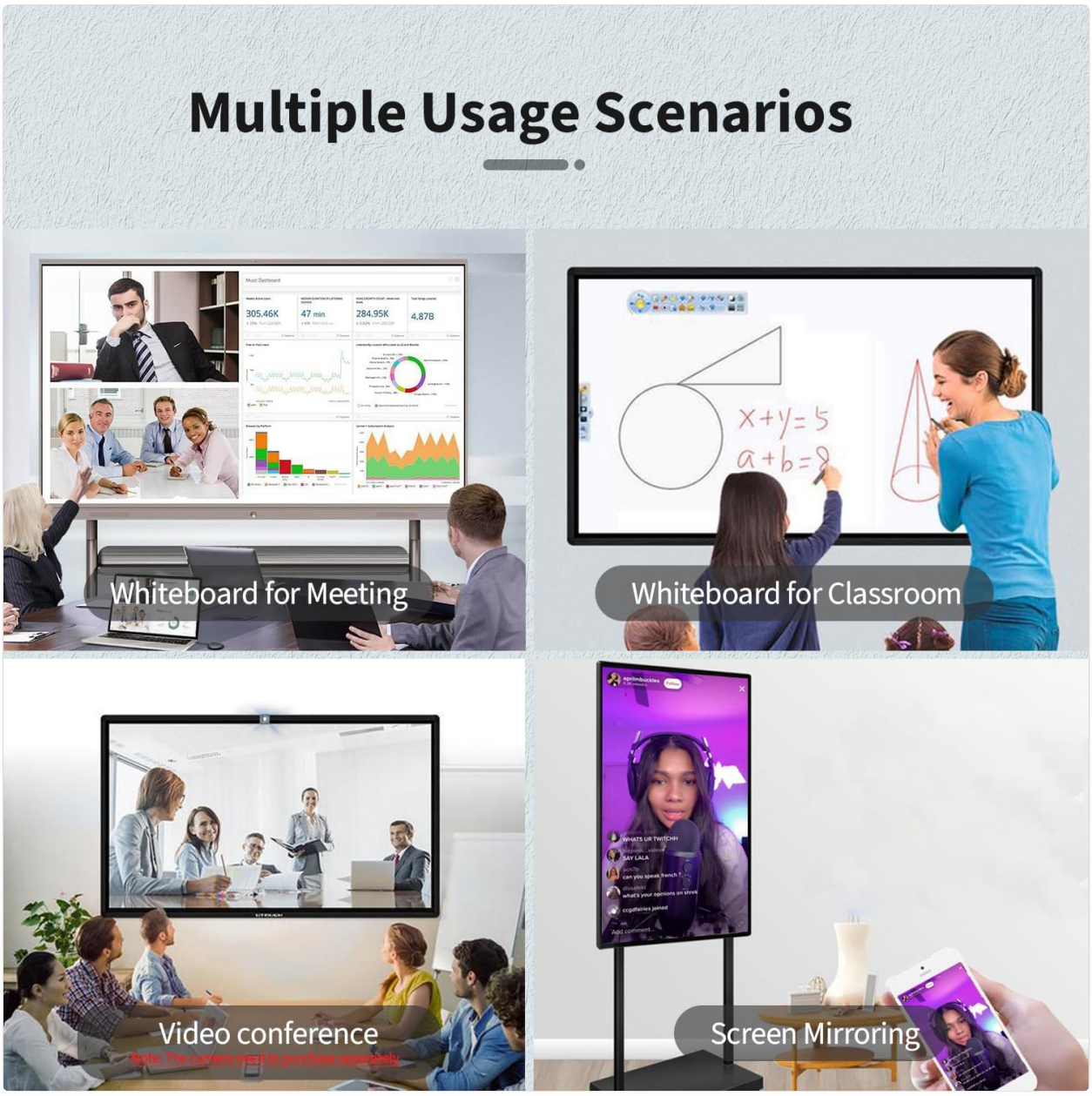
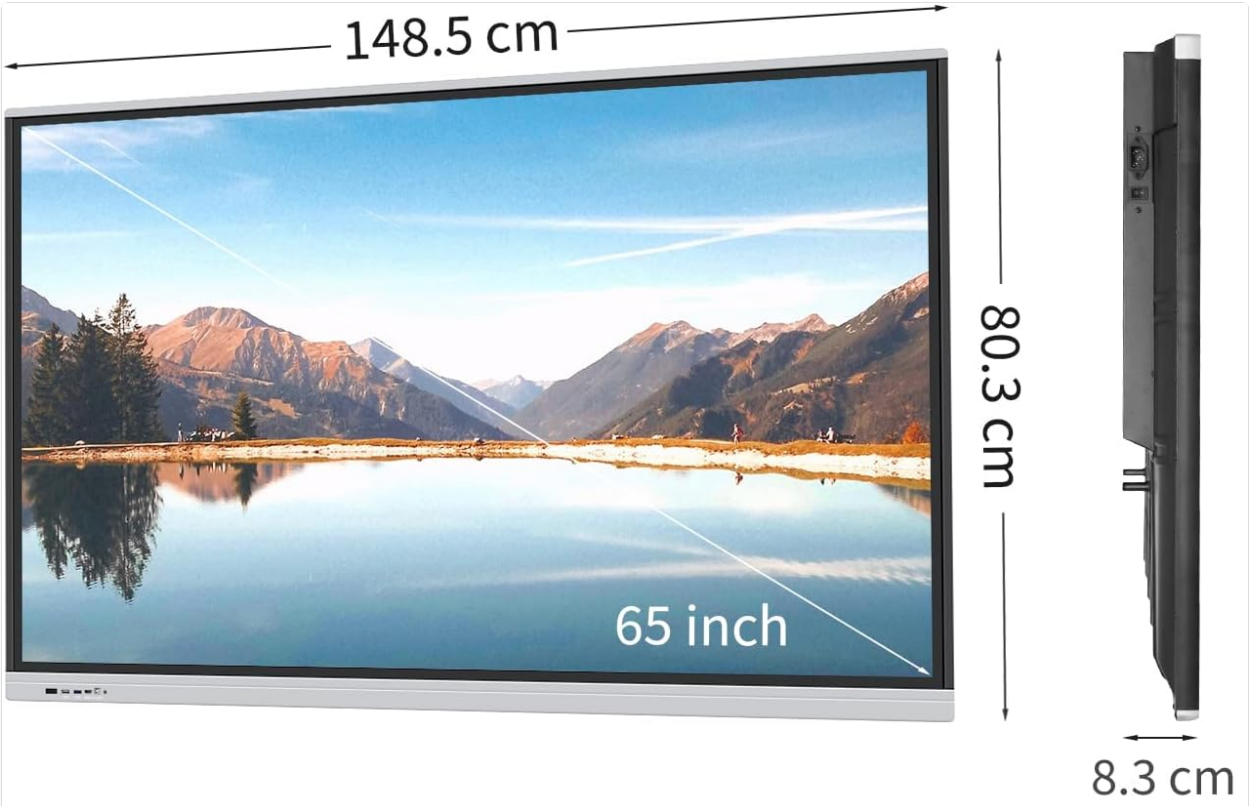


Image: A visual representation of the dual-system functionality, highlighting the one-key switch between Android and Windows operating systems, along with their respective RAM and ROM specifications.

2.3 Connectivity and Interfaces

The smart board supports a variety of interfaces for seamless integration with other devices. These include HD-MI, USB, VGA, RJ45, Wi-Fi, and BT5.0. Built-in speakers are also included. HD-MI IN and USB OTG ports allow for screen casting from external devices with touch functionality.



Brand	TouchWo	Angle of Viewing	178°
Screen Size	65 inch	Resolution	1920*1080
Built-in Speaker	Yes	Brightness	350 cd/m2
Aspect Ration	16:9	Contrast Ratio	5000 : 1
Refresh Frequency	60 Hz	Weight	32 KG

Image: A detailed view of the smart board's side panel, illustrating the available ports such as USB, HDMI, and a dedicated Touch port for external device connectivity.

2.4 Screen Mirroring and Digital Signage

The device supports screen mirroring from phones, laptops, or tablets, enabling content sharing and interactive presentations. It also functions as a digital signage display, supporting both horizontal and vertical placement for various applications. Connect an external camera and microphone for video conferencing capabilities.

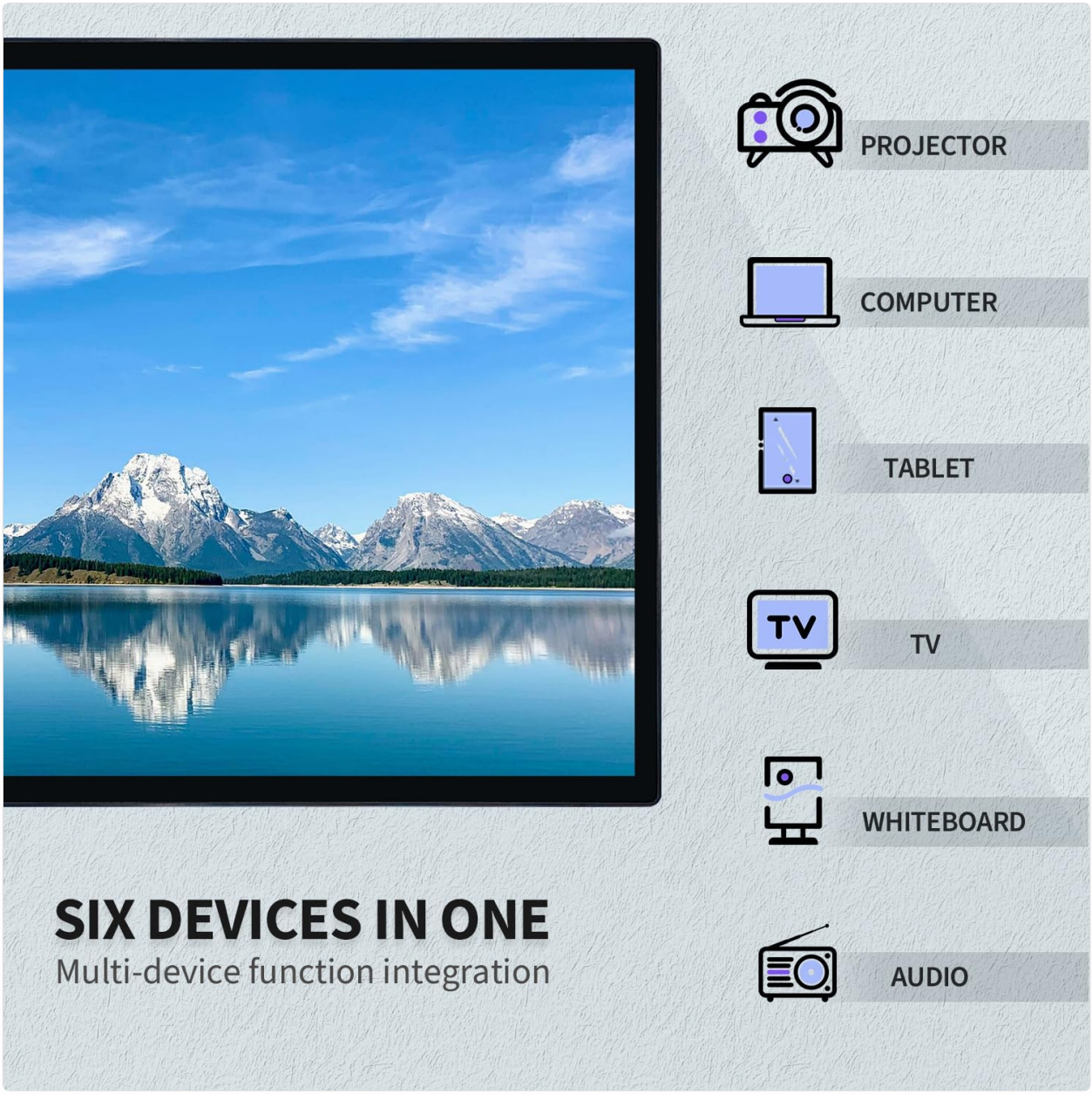


Image: This image displays four different usage scenarios for the smart board: as a whiteboard for meetings, a whiteboard for classrooms, for video conferencing, and for screen mirroring from a mobile device.

Video: A demonstration of how to cast a smartphone screen to the TouchWo Windows/Android All-in-One Smart Board, showcasing seamless content sharing.

Video: This video illustrates the TouchWo Office Whiteboard's features for presentations, including portrait mode settings and screen mirroring capabilities.

Video: A comprehensive demonstration of the TouchWo 65-inch Smart Whiteboard's various functions and interactive capabilities.

3. Maintenance

3.1 Care and Cleaning

- To clean the screen, use a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or

a screen-safe cleaning solution. Avoid harsh chemicals or abrasive materials.

- Keep the device free from dust and debris. Regularly wipe down the frame and vents.
- Ensure proper ventilation around the device to prevent overheating.

3.2 Software Updates

Periodically check for software updates for both Android and Windows operating systems to ensure optimal performance, security, and access to new features. Follow the on-screen prompts for installation.

4. Troubleshooting

4.1 Common Issues

- **No Power:** Ensure the power cable is securely connected to both the smart board and a working power outlet. Check the power switch on the device.
- **Touch Screen Unresponsive:** Restart the device. Ensure no foreign objects are on the screen surface. If using a stylus, check its battery if applicable.
- **Display Issues:** Verify all video cables (HDMI, VGA) are properly connected. Try switching input sources.
- **Screen Mirroring Failure:** Ensure both devices are connected to the same Wi-Fi network. Check the screen mirroring application settings on both devices.
- **Audio Problems:** Check volume settings on the smart board and any connected external devices. Ensure external speakers are properly connected if used.

For persistent issues, refer to the detailed troubleshooting guide available on the manufacturer's website or contact customer support.

5. Specifications

Feature	Detail
Product Dimensions	58.5 x 35 x 3.2 inches
Item Weight	70.4 pounds
Screen Size	65 Inches
Resolution	4K UHD 2160p (3840 x 2160 Pixels)
Aspect Ratio	16:9
Image Brightness	350 lm
Voltage	110 Volts
Total USB Ports	6

Feature	Detail
Operating System (Android)	Android 13 (RAM 4GB + ROM 32GB)
Operating System (Windows)	Windows 10 (Core i7, RAM 8GB + SSD 512GB)
Touch Points	20 Points
Screen Surface Description	Flat

6. Warranty and Support

6.1 Warranty Information

This product is covered by a manufacturer's warranty. Please refer to the warranty card included in your packaging for specific terms and conditions. Protection plans are also available for extended coverage.

6.2 Customer Support

For any assistance, technical support, or inquiries regarding your TouchWo Smart Board, please contact our customer service team. You can reach us via the official email provided below or visit our Amazon store for more information.

Image: Contact information for TouchWo customer support, including an official email address and a QR code for quick access to support resources.

- Official Email: touchwoamz@outlook.com
- Amazon Store: Visit TouchWo Store on Amazon

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