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> Veise RZ06 and RZ06C Smart Door Locks User Manual

## Veise RZ06 and RZ06C

# Veise RZ06 and RZ06C Smart Door Locks User Manual

Model: RZ06, RZ06C

Brand: Veise

## PRODUCT OVERVIEW

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The Veise RZ06 and RZ06C Smart Door Locks offer advanced security and convenience for your home or property. These smart locks integrate multiple access methods, including app control, fobs, keypad passwords, traditional keys, and a thumb turn. Designed for easy installation, they provide robust features such as remote access management, automatic locking, and compatibility with smart home ecosystems like Amazon Alexa and Google Assistant (with an optional gateway).



Figure 1: Veise RZ06 and RZ06C Smart Door Locks with accessories.

This image displays two Veise smart door locks, each featuring a keypad and a keyhole. Accompanying them are four traditional physical keys, four RFID key fobs, and a smartphone screen showing the lock's mobile application interface, indicating various door statuses.

## Key Features:

- **5-in-1 Access Methods:** Utilize the mobile application, RFID fobs, customizable keypad passwords, traditional physical keys, or the interior thumb turn for entry.
- **Extensive Password Management:** Generate and share over 250 types of passwords, including permanent, timed, one-time, and recurring options, suitable for various user needs.
- **App & Web Portal Control:** Manage access, generate eKeys, add/remove users, and review entry records remotely via the dedicated smartphone app and a free web management system.
- **Automatic Locking:** Configure the lock to automatically secure itself after a set duration (5 to 900 seconds) or use the one-touch locking feature via the touchscreen.
- **Smart Home Integration:** Connect to Amazon Alexa and Google Assistant for voice control and real-time status updates when paired with the optional Veise G2 Gateway (sold separately).

## SETUP AND INSTALLATION

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### What's in the Box:

- Veise RZ06/RZ06C Smart Deadbolt (Exterior and Interior Assemblies)
- 2 Knob Handle Sets
- Mounting Hardware (Screws, Spindle, etc.)
- Strike Plate and Reinforcement Plate
- Physical Keys
- RFID Fobs
- User Manual (this document)

### Pre-installation Checklist:

Before beginning installation, ensure your door meets the following specifications for proper fit and function:

# Check The Door Size Before Purchase



Figure 2: Door Measurement and Compatibility Guide.

This diagram illustrates critical door measurements required for installing the Veise smart lock. It shows the hole diameter (1-1/2" or 2-1/8"), backset (2-3/8" or 2-3/4"), minimum distance from door edge to center of bore hole (4"), and latch hole dimensions. It also indicates compatibility with chiselled and non-chiselled latch holes, and clarifies that the lock is suitable for single cylinder setups, but not mortise or integrated handle sets.

- **Door Thickness:** 1-3/8" to 2" (35mm-50mm).
- **Hole Diameter:** 1-1/2" or 2-1/8" (38mm or 54mm).
- **Backset:** Adjustable for 2-3/8" or 2-3/4" (60mm or 70mm).
- **Minimum Distance:** 4" (101.6mm) from the center of the bore hole to the edge of the door.
- **Door Handing:** Compatible with both left-handed and right-handed doors.
- **Latch Hole:** Compatible with both chiselled and non-chiselled latch holes.
- **Compatibility:** Designed for single cylinder deadbolts. Not compatible with mortise or integrated handle sets.

## Installation Steps (General Overview):

1. **Prepare the Door:** Ensure the door is properly drilled according to the specifications above. Remove any existing hardware.
2. **Install the Latch:** Insert the latch into the door edge and secure it with screws. Ensure the latch bolt faces the correct direction for your door's swing.
3. **Install the Exterior Assembly:** Place the exterior keypad assembly onto the door, feeding the cable through the bore hole.
4. **Install the Interior Mounting Plate:** Secure the interior mounting plate to the exterior assembly using the provided screws, ensuring the cable passes through the plate.
5. **Connect the Cable:** Connect the cable from the exterior assembly to the interior assembly.
6. **Install the Interior Assembly:** Attach the interior assembly to the mounting plate, securing it with screws.
7. **Install Batteries:** Insert 4 AA alkaline batteries (not included) into the battery compartment of the interior assembly.
8. **Install Door Knobs:** Attach the two door knobs to the door according to their instructions.
9. **Test the Lock:** Perform a manual test of the deadbolt and knob operation to ensure smooth functionality before proceeding to programming.

## OPERATING THE SMART LOCK

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### Access Methods:

# 4 in 1 Access & Ekeys

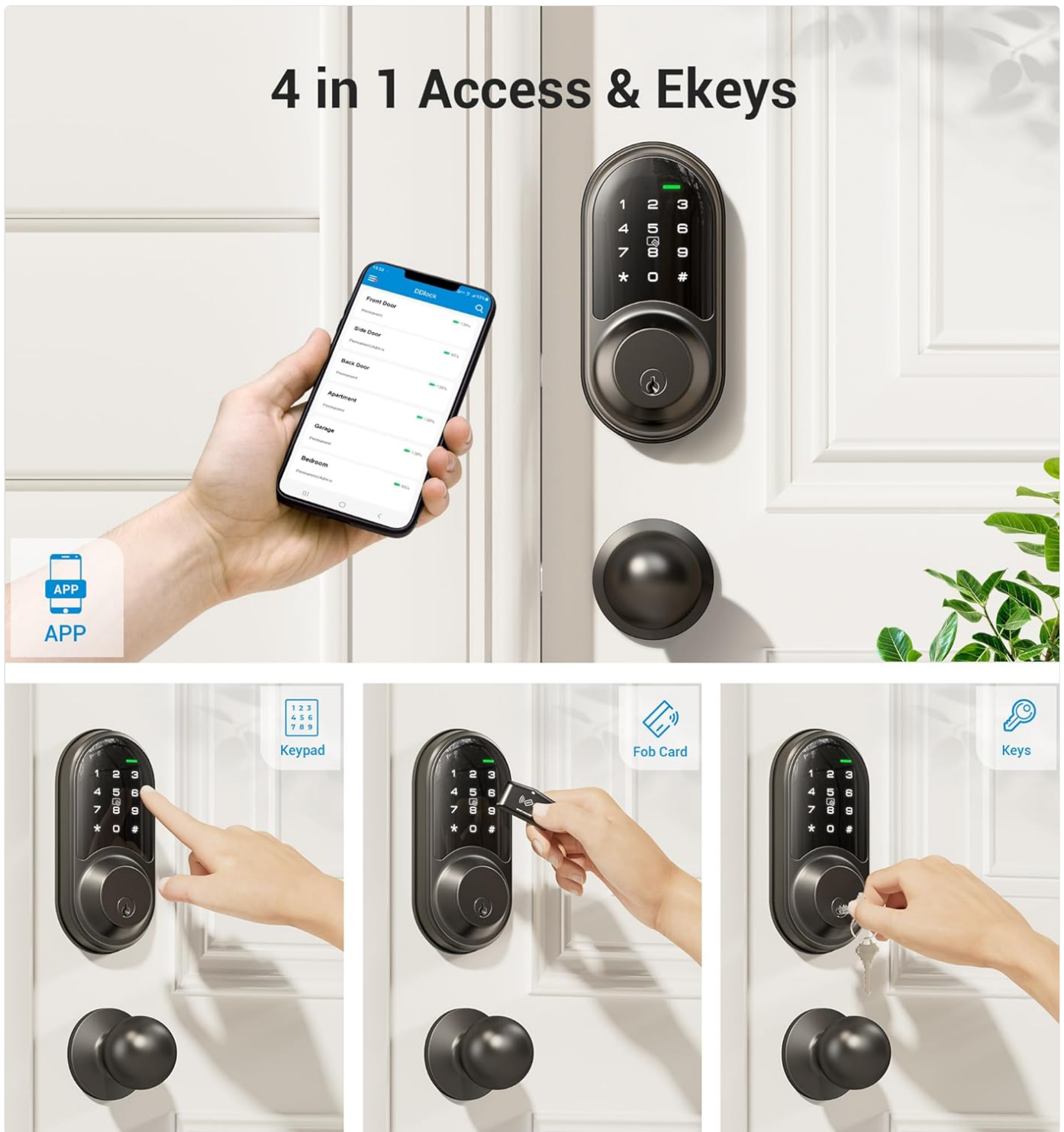


Figure 3: Multiple Access Options.

This composite image illustrates the four primary ways to access the Veise smart lock: using the touchscreen keypad to enter a code, scanning an RFID fob card, and inserting a traditional physical key into the keyhole. The fourth method, app control, is implied by the presence of a smartphone in the top left corner.

- **Mobile App:** Control the lock remotely, generate eKeys, and manage users via the dedicated Veise app (available for iOS and Android).
- **Keypad:** Enter a valid passcode on the touchscreen keypad to unlock the door. The keypad supports anti-peeping password entry (adding random digits before or after the actual code).
- **RFID Fobs:** Present a registered RFID fob to the lock's sensor to gain entry.
- **Physical Key:** Use the traditional physical key as a backup or primary access method.
- **Thumb Turn:** Manually lock or unlock the deadbolt from the interior using the thumb turn.

## App and Web Portal Control:

The Veise smart lock can be fully managed through its dedicated mobile application and a complimentary web management portal. These platforms allow you to:

## Smart User Management

The image illustrates the Smart User Management Interface, showing both the web portal and the mobile application. The web portal (laptop screen) displays the 'Records' tab for a specific address, showing a list of lock events with columns for Operator, Unlock Method, Unlock Time, and Status. The mobile application (smartphone) displays a list of addresses with their lock statuses.

Operator	Unlock Method	Unlock Time	Status
Mike	unlocked via gateway	2023-02-27 15:26	Success
	locked with lock button	2023-02-24 14:53	Success
Mom/Tobs	unlocked via card	2023-02-23 20:02	Success
Courier	unlocked via passcode	2023-02-23 20:02	Success
Friend	unlocked via passcode	2023-02-23 20:02	Success
Mike	locked with lock button	2023-02-23 14:22	Success
Alex	unlocked via card	2023-02-23 14:22	Success
Mike	locked with lock button	2023-02-23 14:21	Success
Alex	unlocked via card	2023-02-23 14:21	Success
	locked with lock button	2023-02-23 13:14	Success
	locked with lock button	2023-02-22 21:31	Success
	locked with lock button	2023-02-22 21:30	Success
Alex	unlocked via card	2023-02-22 21:30	Success
Alex	unlocked via gateway	2023-02-22 21:28	Success
	unlocked via card	2023-02-22 21:28	Success

Manage your user with free website and APP.  
Help you better manage your home and visitors.

Figure 4: Smart User Management Interface.

This image displays the user interface of the Veise smart lock's web portal on a laptop screen and its mobile application on a smartphone. Both interfaces show lists of addresses and associated lock statuses, demonstrating the ability to manage multiple locks and users from a centralized system.

- **Generate eKeys:** Grant temporary or permanent access to guests or service providers via eKeys sent directly to their smartphones.
- **Manage Users:** Add, modify, or delete user access, including administrators, regular users, and temporary guests.
- **View Records:** Access a detailed log of all lock and unlock events, including timestamps and access methods used.
- **Set Access Schedules:** Create time-limited access codes or eKeys for specific days and times.
- **Remote Control:** Lock or unlock the door from anywhere in the world (requires Veise G2 Gateway).

### Automatic Locking Feature:

The smart lock can be configured to automatically lock after a specified delay, ensuring your property remains secure even if you forget to manually lock it.



Figure 5: Automatic Locking for Enhanced Security.

This image shows an elderly woman standing near a door equipped with the Veise smart lock. An overlay graphic indicates the automatic locking function, emphasizing the convenience and security benefit of never forgetting to lock the door.

- **Setting Auto-Lock Delay:** Adjust the auto-lock timer from 5 seconds to 900 seconds (15 minutes) via the mobile app settings.
- **One-Touch Locking:** Press the "#" key on the keypad to instantly lock the door from the outside.

### Smart Home Integration (Optional):

For enhanced functionality, the Veise smart lock can be integrated with popular smart home platforms:

- **Veise G2 Gateway:** To enable remote control, real-time logging, and integration with voice assistants, the Veise G2 Gateway (sold separately) is required.
- **Amazon Alexa & Google Assistant:** Once connected via the G2 Gateway, you can use voice commands to lock/unlock the door and check its status.

## MAINTENANCE

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- **Battery Replacement:** The lock requires 4 AA alkaline batteries. Replace them when the low battery indicator appears on the keypad or in the app. Always replace all four batteries simultaneously with new, high-quality alkaline batteries.
- **Cleaning:** Clean the keypad and lock body with a soft, dry cloth. Avoid abrasive cleaners, solvents, or harsh chemicals, as they can damage the finish and electronic components.
- **Firmware Updates:** Periodically check the Veise app for available firmware updates. Keeping the firmware updated ensures optimal performance, security, and access to new features. Follow the in-app instructions for any updates.

## TROUBLESHOOTING

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### Common Issues and Solutions:

Problem	Possible Cause	Solution
Lock does not respond to keypad entry.	Low batteries; incorrect code; keypad malfunction.	Replace batteries. Verify the code. Try using a physical key. Contact support if issue persists.
Lock does not connect to the app.	Bluetooth/Wi-Fi off; app not updated; lock not in pairing mode.	Ensure Bluetooth is on. Restart the app. Follow in-app pairing instructions. Check Wi-Fi connection for gateway.
Auto-lock feature not working.	Auto-lock disabled; incorrect delay setting.	Verify auto-lock is enabled and the delay time is set correctly in the app.
Physical key not working smoothly.	Debris in keyhole; misaligned cylinder.	Inspect keyhole for obstructions. Ensure lock is properly installed and aligned. Do not force the key.
Lock makes unusual noises.	Low batteries; internal mechanism issue.	Replace batteries. If noise persists, contact customer support.

If you encounter issues not listed here or require further assistance, please refer to the support section.

## SPECIFICATIONS

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Feature	Detail
Brand	Veise
Model	RZ06 and RZ06C
Lock Type	Keypad Deadbolt with Handle
Material	Stainless Steel

Feature	Detail
Special Features	Keyless, Touchscreen, App Control, Auto-Lock, Remote Access (with gateway)
Connectivity Protocol	Wi-Fi (via G2 Gateway)
Controller Type	Amazon Alexa, Google Assistant (with G2 Gateway)
Power Source	4 x AA Alkaline Batteries (not included)
Recommended Uses	Home security, vacation rental management, general access control for residential and short-term rental purposes

## WARRANTY AND SUPPORT

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### Warranty Information:

Specific warranty details for Veise products are typically provided with the product packaging or available on the official Veise website. Please retain your proof of purchase for warranty claims.

For information regarding returns or replacements, please refer to the retailer's policy where the product was purchased. For Amazon purchases, the return policy is generally 30 days from receipt for a refund or replacement.

### Customer Support:

For technical assistance, troubleshooting, or inquiries about your Veise RZ06/RZ06C Smart Door Lock, please contact Veise customer support through their official channels. You can often find contact information on the product packaging, the Veise mobile app, or their official website.

Visit the official Veise Store on Amazon for more products and information:[Veise Store](#)

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