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Brother PT-P900C

Brother PT-P900C Industrial Desktop Label Printer User Manual

Model: PT-P900C | Brand: Brother

1. Introduction

The Brother PT-P900C is a high-resolution industrial desktop label printer designed for professional labeling needs. It offers 360dpi print resolution and prints labels up to 36mm wide at speeds of up to 3.1 inches per second. This printer is compatible with PC connectivity via USB and utilizes the P-touch Editor software for label design. Key features include the ability to design custom labels with barcodes and QR codes, and an automatic half-cutter for efficient label production.

2. Setup

2.1 Unpacking the Printer

Carefully remove the printer and all accessories from the packaging. Ensure all components listed in the 'What's in the Box' section are present.

2.2 Connecting the Printer

1. Connect the power adapter to the printer's DC IN 24V port and then to a power outlet.
2. Connect the printer to your computer using the supplied USB cable. Insert one end into the USB port on the printer and the other into an available USB port on your PC.



Figure 1: Front view of the Brother PT-P900C printer.



Figure 2: Rear view of the Brother PT-P900C printer with connectivity ports.

2.3 Installing Label Tapes

1. Open the tape compartment cover on the printer.
2. Insert the label tape cassette firmly into the compartment, ensuring it clicks into place.
3. Close the tape compartment cover.

2.4 Software Installation

Install the P-touch Editor software on your PC. This software is essential for designing and printing labels. Refer to the included

software CD or Brother's official website for the latest drivers and software downloads.

3. Operating Instructions

3.1 Designing Labels with P-touch Editor

The P-touch Editor software allows for comprehensive label design. You can:

- Create custom labels from scratch.
- Utilize pre-designed templates.
- Import data from databases for batch printing.
- Add text, images, barcodes (including QR codes), and other graphical elements.



Figure 3: Brother PT-P900C in operation, printing a label.

3.2 Printing Labels

Once your label design is complete in P-touch Editor, select the print option. You can choose to print a single label or multiple labels based on your requirements. The printer's automatic half-cutter will precisely cut each label while keeping them connected on a strip for easy peeling and application.

3.3 Video Demonstration

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Video 1: This official video from Brother Mobile Solutions, INC demonstrates the key features and operation of the Brother PT-P900C label printer, including label design, printing, and the automatic half-cutter function.

4. Maintenance

4.1 Cleaning the Printer

To ensure optimal performance, regularly clean the printer's print head and cutter blade. Use a soft, dry cloth to wipe down the exterior. For detailed cleaning instructions and recommended cleaning tools, refer to the comprehensive user guide available on the Brother support website.

4.2 Replacing Label Tapes

When a label tape cassette is empty, replace it with a new one following the instructions in Section 2.3. Ensure you use genuine Brother TZe tapes for best results.

5. Troubleshooting

5.1 Common Issues

- **Printer not responding:** Check power connections and USB cable connection to both the printer and PC. Ensure the printer is powered on.
- **Print quality issues:** Clean the print head and ensure the label tape is correctly installed. Verify that the correct label type is selected in the P-touch Editor software.
- **Software not detecting printer:** Reinstall printer drivers and P-touch Editor software. Ensure your PC's operating system is up to date.

For more detailed troubleshooting steps and solutions, consult the full user manual or visit the Brother support website.

6. Specifications

Feature	Specification
Model Name	PTP900C
Brand	Brother
Connectivity Technology	USB
Printing Technology	Thermal
Printer Output	Monochrome
Maximum Print Resolution	360 dpi

Feature	Specification
Max Print Speed (Monochrome)	3.1 inches per second
Maximum Media Size	Up to 36mm
Product Dimensions	6.5"D x 6.5"W x 13.1"H
Item Weight	5.89 pounds
Included Components	Labels (starter roll)

7. Warranty and Support

7.1 Warranty Information

The Brother PT-P900C label printer comes with a limited warranty. For specific terms, conditions, and duration of your warranty, please refer to the warranty documentation included with your product or visit the official Brother website.

7.2 Customer Support

For technical assistance, product inquiries, or additional support, please contact Brother customer service. Brother is committed to providing 'at your side' support for all its products.

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