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› URBN 35W Dual Port PD Charger Instruction Manual

URBN UWA350_WH

URBN 35W Dual Port PD Charger (Model: UWA350_WH) Instruction Manual

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your URBN 35W Dual Port Power Delivery (PD) Charger. This charger utilizes GaN technology for efficient and fast charging of compatible devices. Please read these instructions carefully before use and retain them for future reference.



Image 1.1: Front view of the URBN 35W Dual Port PD Charger.

2. PRODUCT FEATURES

- **35W Dual Port Power Delivery (PD):** Enables fast charging for two devices simultaneously.
- **GaN Technology:** Offers high power output in a compact form factor, ensuring efficient charging.
- **Fast Charging Capability:** Charges compatible devices up to 50% in approximately 30 minutes.
- **Certified Safety:** BIS-certified with 7 layers of advanced circuit protection for safe operation.
- **Compact Design:** Lightweight and portable, suitable for travel.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x URBN 35W Dual Port PD Charger (Model: UWA350_WH)

4. SETUP AND CONNECTION

Follow these steps to set up and connect your charger:

1. **Plug into Power Outlet:** Insert the charger's 2-pin plug into a standard wall power outlet (AC 100-240V).
2. **Connect Charging Cable:** Connect a compatible USB-C charging cable (not included) to one of the charger's USB-C ports.
3. **Connect to Device:** Connect the other end of the charging cable to your device (e.g., smartphone, tablet).
4. **Dual Device Charging:** To charge a second device, connect another compatible USB-C cable to the second port and then to your device.



Image 4.1: The charger features two USB-C ports for simultaneous charging.

5. OPERATING INSTRUCTIONS

The URBN 35W Dual Port PD Charger automatically detects the connected device's power requirements and delivers the optimal charging speed. Both USB-C ports support Power Delivery (PD) for fast charging compatible devices.

- For optimal fast charging, use high-quality USB-C to USB-C or USB-C to Lightning cables that support Power Delivery.
- When charging two devices simultaneously, the 35W power output will be dynamically distributed between the two ports based on the devices' needs.

6. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety guidelines:

- Do not expose the charger to water, moisture, or extreme temperatures.
- Avoid dropping or subjecting the charger to severe impact.
- Do not attempt to disassemble, repair, or modify the charger. This will void the warranty.
- Keep out of reach of children.
- Ensure the charger is used with devices that are compatible with its voltage and current specifications.
- Unplug the charger from the power outlet when not in use or during electrical storms.
- The charger is equipped with 7 layers of circuit protection, including short circuit protection, to safeguard your devices.

7. SPECIFICATIONS

Feature	Specification
Brand	URBN
Model Number	UWA350_WH
Wattage	35 Watts
Total USB Ports	2 (USB Type C)
Input Voltage	240 Volts (AC 100-240V compatible)
Output Current	3.4 Amps (Max)
Current Rating	3 Amps
Connector Type	USB Type C
Special Features	Fast Charging, Lightweight Design, Short Circuit Protection, Travel-friendly
Power Source	AC & Battery
Item Weight	130 Grams
Country of Origin	India
Certification	BIS Certified

8. MAINTENANCE

Proper care ensures the longevity of your charger:

- **Cleaning:** Disconnect the charger from the power outlet before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.

- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid pulling the cable forcefully when disconnecting from the charger or device. Always grasp the plug.

9. TROUBLESHOOTING

If you encounter issues with your charger, refer to the following common problems and solutions:

- **Device not charging:**
 - Ensure the charger is securely plugged into a working power outlet.
 - Check if the charging cable is properly connected to both the charger and your device.
 - Try using a different charging cable to rule out cable malfunction.
 - Test the charger with a different device to confirm charger functionality.
- **Slow charging:**
 - Ensure your device and cable support Power Delivery (PD) for fast charging.
 - Verify that the cable is not damaged.
 - If charging two devices, the power is shared, which might result in slightly slower charging for each device compared to single-device charging.
 - Close background applications on your device that consume significant power.
- **Charger getting warm:**
 - It is normal for chargers to become warm during operation, especially during fast charging or when charging multiple devices.
 - If the charger becomes excessively hot, disconnect it immediately and contact customer support.

10. WARRANTY AND SUPPORT

Your URBN 35W Dual Port PD Charger comes with a **6 Months Replacement Warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your purchase receipt as proof of purchase.

For warranty claims, technical support, or any inquiries, please contact:

Manufacturer: Veeflex Elektrikials Private Limited

Address: Rajprabha Enclave, Building No. 6, Unit No. 209&210, 1st Floor, Bhoidapada, Sativali Road, Vasai (E) Pin code : - 401208

Please visit the official URBN website or your retailer's support page for the most up-to-date contact information and warranty terms.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question