iScooter I9

iScooter i9 Electric Scooter User Manual

Model: I9

1. Introduction

Welcome to the iScooter i9 Electric Scooter user manual. This guide provides essential information for the safe operation, maintenance, and troubleshooting of your new electric scooter. Please read this manual thoroughly before your first ride to ensure optimal performance and safety.

2. Product Overview and What's in the Box

The iScooter i9 is a high-performance electric scooter designed for adults and teens, offering efficient commuting with a focus on safety and convenience. This package includes the iScooter i9 Electric Scooter and an iScooter Anti-Theft U Lock with a cable and mounting bracket.



Image: The iScooter i9 Electric Scooter shown alongside the included U-lock and cable, demonstrating the complete product package.

The scooter features an 8.5-inch solid tire system, a 350W motor, and a high-capacity 36V/7.5AH battery for extended

range. The included U-lock provides enhanced security for your scooter.

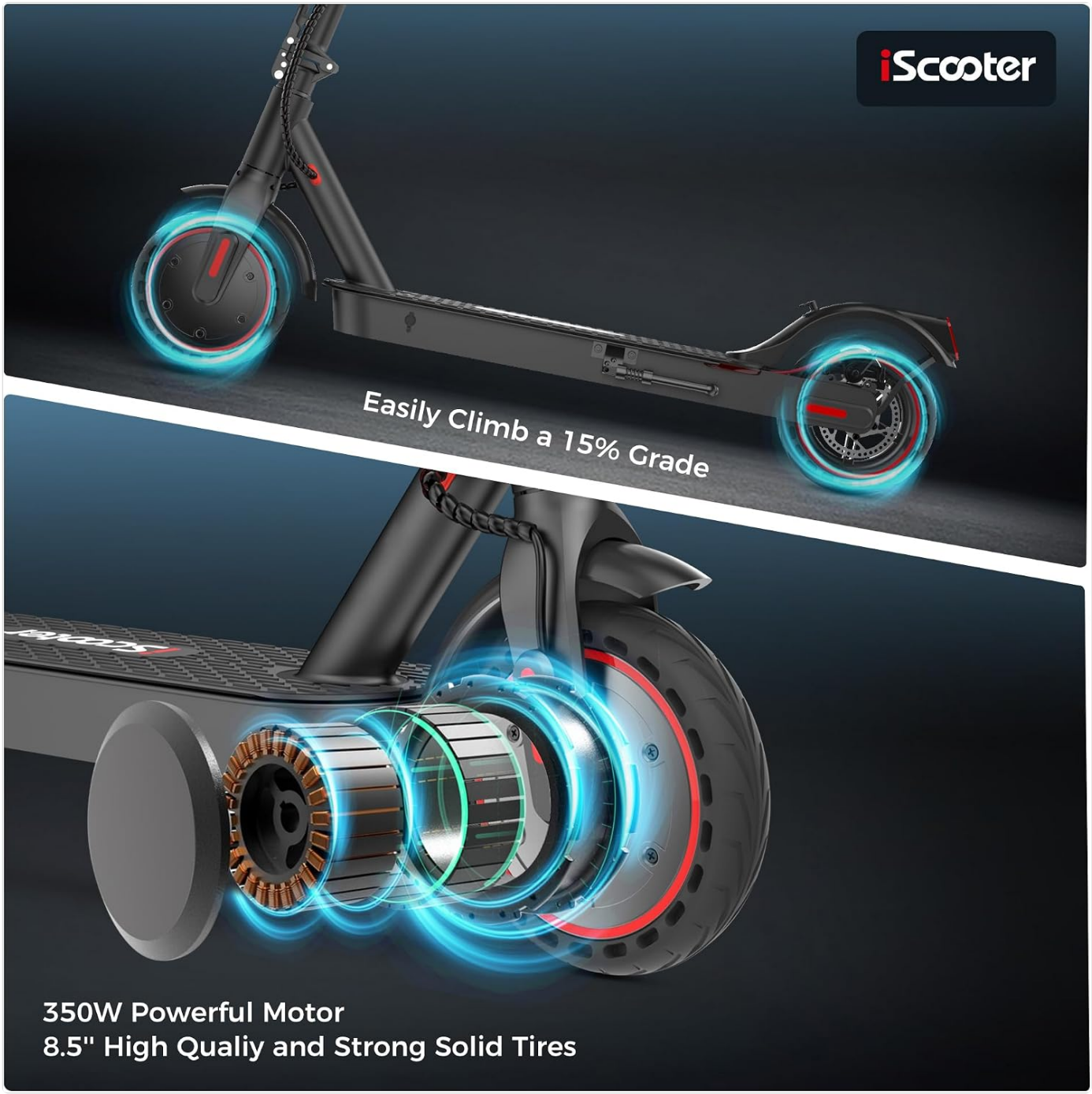


Image: Close-up view of the iScooter i9's 350W powerful motor and 8.5-inch high-quality solid tires, highlighting their robust construction and ability to climb a 15% grade.



Image: Detailed view of the iScooter U-lock, showcasing its bold alloy steel lock body and 0.65-inch thickness, designed for enhanced security.



Image: Detailed view of the iScooter cable lock, indicating its silicone and steel cable material, 47.25-inch (120cm) length, and 0.48-inch diameter.

3. Setup and Assembly

The iScooter i9 comes largely pre-assembled. The primary setup involves unfolding the scooter and attaching the U-lock bracket if desired.

3.1 Unfolding the Scooter

1. Carefully remove the scooter from its packaging.
2. Locate the folding mechanism near the base of the handlebar stem.
3. Release the latch and lift the handlebar stem until it locks securely into the upright position. Ensure it clicks into place.
4. Check all connections and ensure the handlebar is firmly attached.

3.2 Attaching the U-Lock Mounting Bracket

The included U-lock comes with a mounting bracket for convenient transport on the scooter's stem.



Image: A four-panel illustration showing the installation steps for the U-lock mounting bracket on the scooter's stem, including securing the bracket and attaching the U-lock.

1. Identify the two halves of the mounting bracket and the screws.
2. Place the bracket halves around the scooter's stem at a desired height.
3. Secure the bracket halves together using the provided screws, ensuring a tight fit.
4. Slide the U-lock into the bracket until it clicks securely.

4. Operating Instructions

Familiarize yourself with the controls and features before riding.

4.1 Powering On/Off

Press and hold the power button on the display to turn the scooter on or off.

4.2 Riding Modes and Speed Control

The iScooter i9 can reach speeds up to 19 mph (30.5 km/h) with its 350W motor. Use the controls on the handlebar to adjust speed and switch between riding modes (if applicable via APP).

4.3 Braking System

The scooter features a double braking system: disc braking and EABS regenerative anti-lock braking. Apply the brake lever gently to slow down and firmly for emergency stops.

4.4 Lighting

The scooter is equipped with ultra-bright headlights (up to 15 meters range) and warning taillights for enhanced visibility, especially at night. These can be controlled via the scooter's display or the Smart APP.

4.5 Folding for Portability

The iScooter i9 is designed for easy folding, making it convenient for transport and storage. It can be folded in approximately 3 seconds and weighs around 26 lbs (11.8 kg).

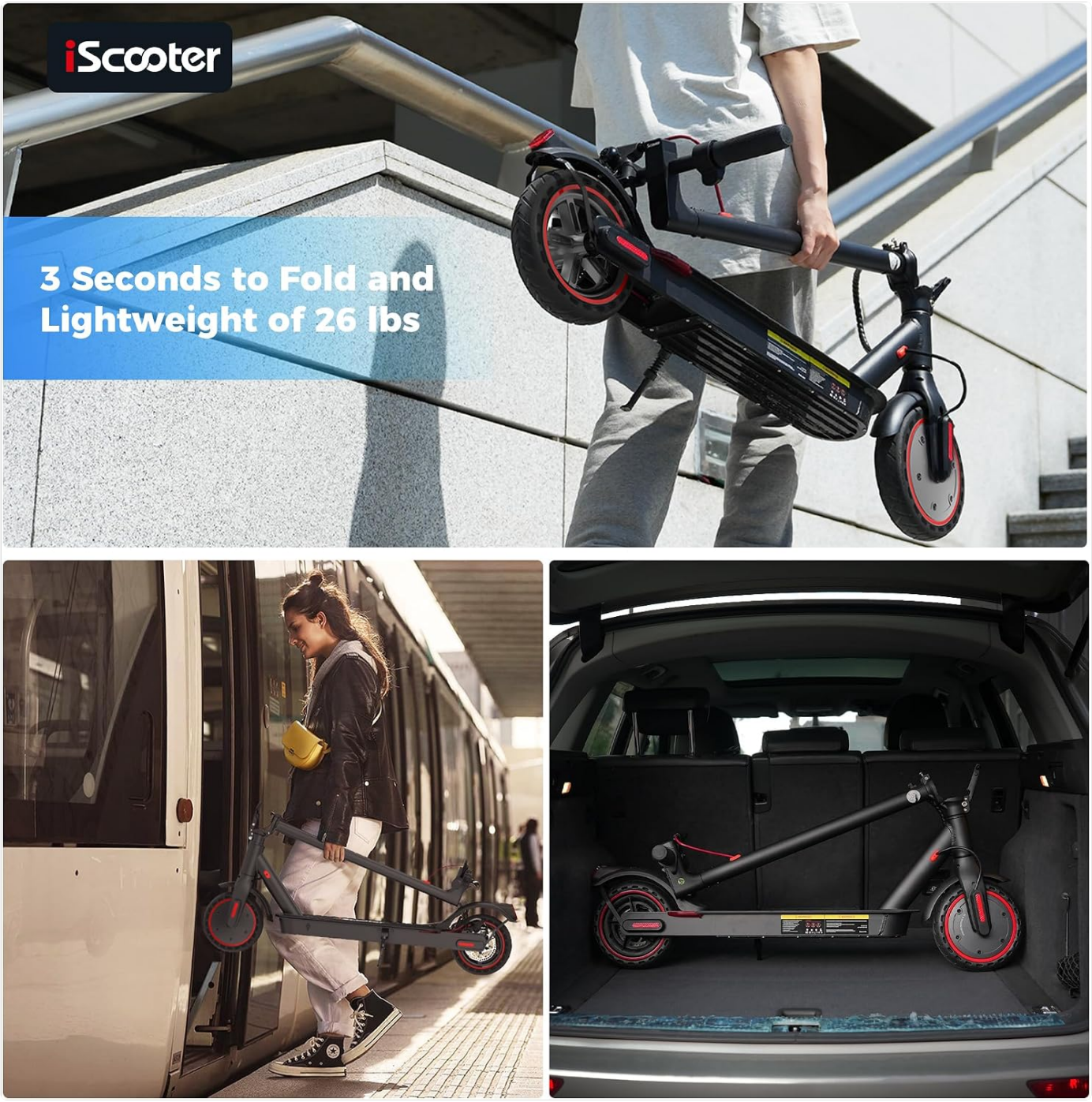


Image: A collage demonstrating the iScooter i9's portability, showing it being carried up stairs, transported on a train, and stored in a car trunk after being folded.

5. Smart APP Controller

Enhance your riding experience by connecting your iScooter i9 to the free KCQ APP, available for iPhone and Android devices. The APP allows for advanced control and monitoring of your scooter.



Image: Screenshots of the Smart KCQ Scooter APP interface, illustrating features such as connection status, lock/unlock function, cruise control, riding mode switch, start mode selection, and headlight/taillight control.

5.1 APP Features:

- **Lock/Unlock:** Secure your scooter remotely.
- **Light Control:** Turn headlights and taillights on/off.
- **Gears/Riding Modes:** Adjust performance settings.
- **Start Mode:** Choose between zero-startup (kick-off required) or non-zero startup.
- **Cruise Control:** Activate or deactivate cruise control for consistent speed.
- **Real-time Data:** Monitor speed, mileage, and battery level.

Download the KCQ APP from your device's app store and follow the in-app instructions to connect via Bluetooth.

6. Safety Guidelines

Your safety is paramount. Always adhere to the following guidelines:

- Always wear a helmet and appropriate safety gear (knee pads, elbow pads) when riding.
- Familiarize yourself with local laws and regulations regarding electric scooter use.
- Do not ride under the influence of alcohol or drugs.
- Maintain a safe distance from other vehicles and pedestrians.
- Avoid riding in heavy rain, snow, or on slippery surfaces.
- Ensure the battery is adequately charged before each ride.
- Regularly inspect the scooter for any loose parts, tire pressure (if applicable, though these are solid tires), and brake functionality.
- The maximum load capacity is 176 lbs (80 kg). Do not exceed this limit.



Image: A person securing a bicycle with the iScooter U-lock, demonstrating its use for anti-theft purposes, applicable also to the electric scooter.

Use the provided U-lock to secure your scooter when parked to prevent theft.

7. Maintenance

Regular maintenance ensures the longevity and safe operation of your iScooter i9.

- **Cleaning:** Wipe down the scooter with a damp cloth. Do not use high-pressure water jets or immerse the scooter in water.
- **Battery Care:**
  - Charge the battery fully (3-6 hours) before first use and after each ride.
  - Do not overcharge or completely drain the battery.
  - Store the scooter in a cool, dry place when not in use, and charge the battery periodically if stored for long periods.
- **Tires:** The i9 uses 8.5-inch solid tires, which require less maintenance than pneumatic tires as they are puncture-proof. Periodically check them for wear and tear.
- **Brakes:** Regularly check the brake levers and disc brakes for proper function. If braking performance degrades, consult a professional for adjustment or repair.
- **Fasteners:** Periodically check all screws and bolts to ensure they are tight.

8. Troubleshooting

This section addresses common issues you might encounter with your iScooter i9.

Problem	Possible Cause	Solution
Scooter does not power on.	Low battery; Loose connections; Power button malfunction.	Charge the battery fully; Check all cable connections; Contact support if issue persists.
Reduced range or speed.	Low battery charge; Overload; Riding uphill frequently; Cold weather.	Ensure full charge; Do not exceed max load; Range is reduced on inclines; Battery performance decreases in cold.
Brakes feel weak.	Brake pads worn; Cable loose; Disc brake misalignment.	Inspect brake pads for wear and replace if necessary; Have brakes adjusted by a professional.
APP connection issues.	Bluetooth off; APP not updated; Scooter not discoverable.	Ensure Bluetooth is enabled on your device; Update KCQ APP; Restart scooter and try connecting again.

For issues not listed here or if solutions do not resolve the problem, please contact iScooter customer support.

9. Specifications

Feature	Detail
Brand	iScooter
Model Name	I9
Motor Power	350W
Max Speed	Up to 19 mph (30.5 km/h)

Feature	Detail
Battery Capacity	36V/7.5AH
Max Range	12-18 miles (19-29 km)
Charging Time	3-6 hours
Tire Type	8.5-inch Solid Tires
Max Load	176 lbs (80 kg)
Braking System	Disc braking + EABS regenerative anti-lock braking
Special Features	Lights, Smart APP Control (KCQ APP), Cruise Control
Foldable	Yes, 3-second folding
Weight	Approx. 26 lbs (11.8 kg)

10. Warranty and Support

iScooter is committed to providing premium, affordable, and reliable products. Your iScooter i9 Electric Scooter comes with a warranty:

- **Warranty Period:** 12-month or 180-day for different parts.

If you have any questions, concerns, or require technical assistance, please do not hesitate to contact iScooter customer support. Your satisfaction is our priority.
For support, please refer to the contact information provided with your purchase or visit the official iScooter website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question