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DURACELL M250 Power Station (MBA250W-219Wh-120V)

Duracell M250 Portable Charging Hub User Manual

Model: M250 Power Station (MBA250W-219Wh-120V)

1. Introduction

The Duracell M250 Portable Charging Hub is a versatile and compact power station designed to keep your electronic devices charged on the go. Weighing approximately 4.5 pounds, it provides a portable solution for charging laptops, tablets, cell phones, earbuds, and more. It features multiple charging options including an AC port, USB-C ports, USB-A ports, and wireless charging capabilities.





Image 1.1: The Duracell M250 Portable Charging Hub, showcasing its compact design and open wireless charging lid.

2. Safety Information

Please read all safety instructions carefully before using the Duracell M250 Portable Charging Hub to ensure safe operation and prevent damage to the device or injury.

- Do not expose the device to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the device to strong impacts.
- Do not disassemble, repair, or modify the device yourself. Refer all servicing to qualified personnel.
- Keep the device away from water and other liquids.
- Ensure proper ventilation when charging or using the device.
- **Important Note on Air Travel:** The M250 power station **should NOT be brought on a plane**. This restriction applies to both carry-on and checked baggage due to its battery capacity.

3. Package Contents

Verify that all items are present in your package:

- Duracell M250 Portable Charging Hub Unit
- Charging Dock
- USB-C Charging Cable

4. Product Features and Components

The M250 is designed with user convenience and versatility in mind:

- **Tiltable Lid with Wireless Charging:** The top lid can be tilted to hold your phone, allowing for hands-free viewing while wirelessly charging.
- **Integrated Cord Storage:** A dedicated compartment helps organize charging cables or earbuds, reducing clutter.
- **Multiple Output Ports:** Includes one AC Port, two USB-C ports, and two USB-A ports for broad device compatibility.
- **Dimmable Ring Light:** A 360-degree ring light with multiple brightness settings provides ambient or task lighting.
- **5-Light Indicator:** Displays the charging progress and battery level of the unit.



Image 4.1: Key features of the Duracell M250, including the tiltable lid, cord storage, and charging dock.

5. Setup and Initial Charging

Before first use, it is recommended to fully charge your M250 unit.

1. **Set up the Charging Dock:** Plug the charging dock into a wall outlet.
2. **Charge the Power Station:**
    - **Using the Charging Dock:** Place the M250 unit onto the charging dock. Charging time is approximately 5.5 to 6 hours.
    - **Directly via USB-C:** Plug a USB-C cable (included) directly into a wall outlet and connect it to the M250 unit. Charging time is approximately 3 hours.
3. **Monitor Charging Progress:** The 5-light indicator on the unit will show the charging progress. All 5 lights will illuminate when the device is fully charged.

6. Operating Instructions

6.1. Charging Devices

The M250 offers multiple ways to charge your devices:

- **AC Port:** For devices requiring a standard wall outlet connection.
- **USB-C Ports (x2):** Supports fast charging up to 100W for compatible devices like laptops and modern smartphones.
- **USB-A Ports (x2):** Standard USB ports for a wide range of devices.
- **Wireless Charging:** Place your wireless charging compatible device on the tiltable lid.



Image 6.1: The M250 in use as a personal power companion, charging devices in an outdoor setting.

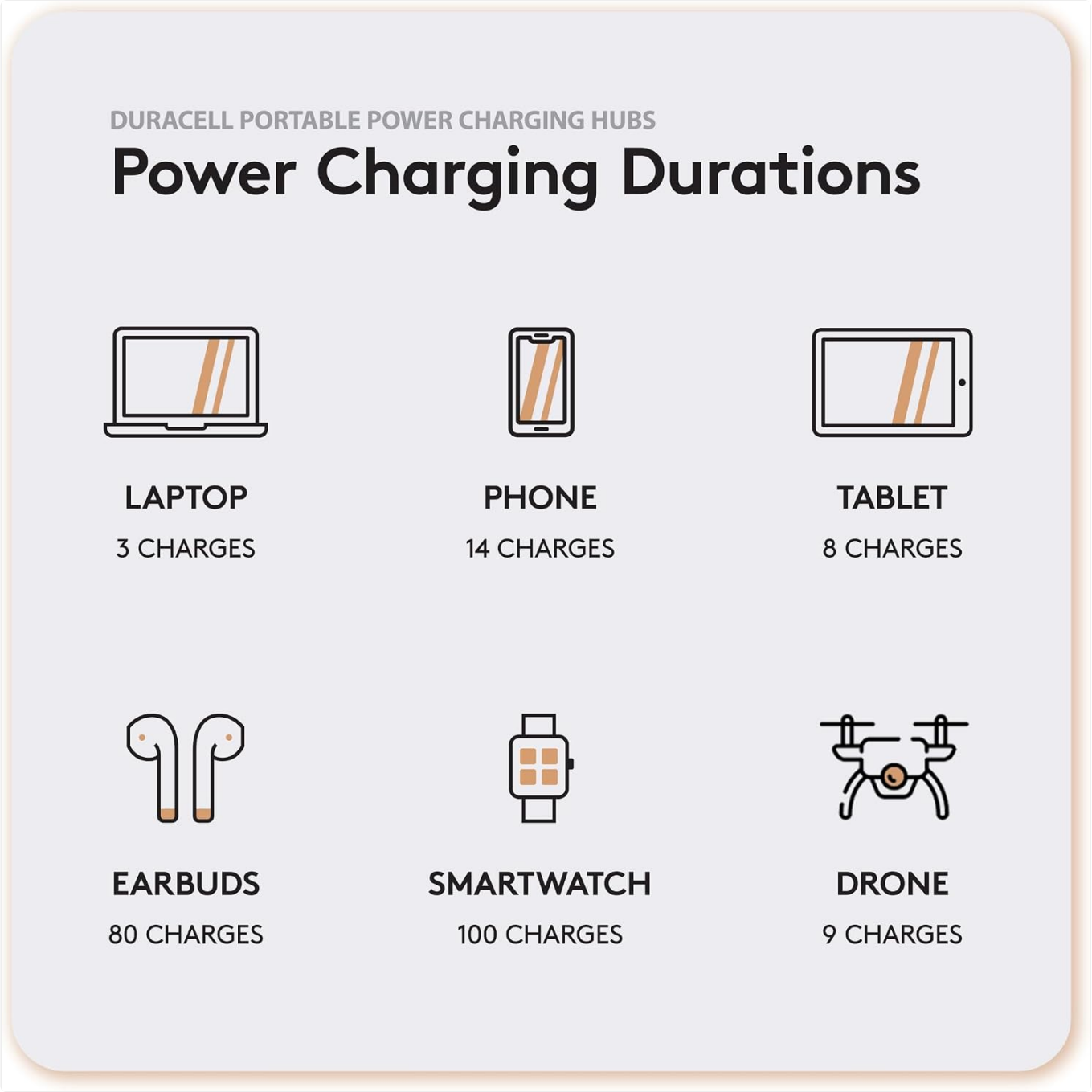


Image 6.2: Approximate number of charges provided by the M250 for different device types.

6.2. Wireless Charging Notes

For optimal wireless charging performance:

- Only phones with built-in wireless charging functionality will charge on the lid.
- Phone cases may affect wireless charging. If your phone does not charge, try removing your phone case.
- Some phones may have wireless charge capability but no magnetic ring. These phones will charge but may not stick to the tiltable lid. An external magnetic ring can be purchased separately if desired.

6.3. Using the Ring Light

The integrated ring light provides illumination for various situations:

- **Activation:** Turn on the ring light by pressing the left button on the unit.
- **Brightness Adjustment:** Cycle through multiple brightness settings by pressing the button repeatedly.



Image 6.3: The M250's dimmable ring light in operation, providing ambient illumination.

7. Maintenance

To ensure the longevity and optimal performance of your Duracell M250 Portable Charging Hub:

- **Cleaning:** Wipe the exterior with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the device in a cool, dry place, away from direct sunlight and extreme temperatures. It is recommended to store the device on its charging dock to keep it ready for use.
- **Battery Care:** For best battery health, avoid completely draining the battery frequently. Recharge the unit when the indicator lights show low battery.

8. Troubleshooting

If you encounter issues with your M250, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Device not charging via wireless pad.	◦ Ensure your device supports wireless charging. ◦ Remove any thick phone cases that might interfere with charging. ◦ Ensure the device is properly centered on the wireless charging pad.
M250 unit not charging.	◦ Verify the charging dock or USB-C cable is securely connected to a working power outlet. ◦ Check if the charging dock or USB-C cable is damaged. ◦ Ensure the M250 is correctly seated on the charging dock.
Ring light not turning on.	◦ Ensure the unit has sufficient battery charge. ◦ Press the left button firmly to activate the light.

If the problem persists after attempting these solutions, please contact Duracell customer support.

9. Specifications

Feature	Detail
Model Number	MBA250W-219Wh-120V
Product Dimensions	5 x 5 x 10.4 inches
Item Weight	5.2 pounds
Battery Type	1 Lithium Ion battery (included)
Connectivity Technology	USB, Wireless
Connector Type	USB Type A, USB Type C, AC Port
Compatible Devices	Laptops, Smartphones, Tablets, Earbuds, Smartwatches, TVs
Wireless Charging Output	Up to 15W (typical for phone wireless charging)
USB-C Fast Charging	Up to 100W
Recharge Time (Charging Dock)	5.5 - 6 hours
Recharge Time (USB-C Direct)	3 hours

10. Warranty and Support

Duracell stands behind the quality of its products. For information regarding warranty coverage, technical support, or service inquiries, please visit the official Duracell website or contact their customer service department directly.
Duracell Official Website: www.duracell.com
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