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› TONEMAC N20 Neckband Bluetooth Earbuds Instruction Manual

TONEMAC N20

TONEMAC N20 Neckband Bluetooth Earbuds Instruction Manual

Model: N20 | Brand: TONEMAC

INTRODUCTION

Thank you for choosing the TONEMAC N20 Neckband Bluetooth Earbuds. This manual provides detailed instructions for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before use.

WHAT'S IN THE BOX

The TONEMAC N20 package includes the following items:

- TONEMAC N20 Neckband Bluetooth Earbuds
- USB-C Charging Cable
- Multiple sizes of silicone ear tips (S, M, L)
- User Manual

Note: The product specifications mention "Blu-ray" as an included component, which appears to be an error. The actual included components are typically the earbuds, charging cable, ear tips, and manual.

PRODUCT OVERVIEW

HIGH DEFINITION SOUND WITH BLUETOOTH 5.2



Image: The TONEMAC N20 Neckband Bluetooth Earbuds, showcasing the neckband design and in-ear components.

Key Features

- **Bluetooth 5.2 Technology:** Ensures a stable and efficient wireless connection.
- **10mm Composite Diaphragm Drivers:** Delivers high-quality audio with deep bass.
- **IPX6 Waterproof Rating:** Provides protection against sweat and splashes, suitable for sports.
- **Up to 120 Hours Playtime:** Extended battery life for prolonged use.
- **Multi-point Connection:** Allows simultaneous connection to two devices.
- **Magnetic Earbuds:** Earbuds clasp together for secure storage when not in use.
- **Lightweight Neckband Design:** Weighs approximately 6.2 ounces for comfortable wear.
- **Built-in Microphone:** For clear hands-free calls.
- **Volume Control:** Integrated controls for easy audio management.



Image: A microchip labeled "Bluetooth 5.2", illustrating the advanced Bluetooth technology for high-definition sound and stable connection.



Image: The TONEMAC N20 headphones with icons highlighting 120H playtime, IPX6 waterproof rating, 10mm dynamic driver, Bluetooth 5.2, and 600H standby time.

SETUP

1. Charging the Earbuds

Before first use, fully charge your TONEMAC N20 earbuds. Use the provided USB-C charging cable.

1. Connect the USB-C end of the cable to the charging port on the neckband.
2. Connect the USB-A end to a power adapter (not included) or a computer's USB port.
3. The indicator light will show charging status (refer to LED indicator section for details).
4. A full charge provides up to 120 hours of playtime. A 15-minute charge can provide approximately 3 hours of playback.



Image: The TONEMAC N20 earbuds with a visual representation of 120 hours playing time and a note about USB-C fast charging.

2. Pairing with a Bluetooth Device

Follow these steps to pair your earbuds with your smartphone, tablet, or laptop:

1. Ensure the earbuds are charged and powered off.
2. Press and hold the multi-function button (usually the power button) until the LED indicator flashes red and blue, indicating pairing mode.
3. On your device, enable Bluetooth and search for available devices.
4. Select "TONEMAC N20" from the list of devices.
5. Once connected, the LED indicator will flash blue slowly or turn solid blue (refer to LED indicator section).

3. Wearing the Earbuds

For optimal sound quality and comfort, ensure a proper fit:

- Choose the silicone ear tips that best fit your ear canals. Three sizes (S, M, L) are provided.
- Place the neckband around your neck.
- Insert the earbuds into your ears, adjusting them until they feel secure and comfortable. The ear hooks help stabilize them during activity.



Image: A close-up of an earbud with an ear hook securely fitted in an ear, emphasizing its design for sports and stability.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Press and hold the multi-function button for approximately 3 seconds until the LED indicator flashes blue.
- **Power Off:** Press and hold the multi-function button for approximately 5 seconds until the LED indicator flashes red and then turns off.

Music Playback

- **Play/Pause:** Press the multi-function button once.
- **Next Track:** Press and hold the "+" volume button.
- **Previous Track:** Press and hold the "-" volume button.
- **Volume Up:** Short press the "+" volume button.
- **Volume Down:** Short press the "-" volume button.

Call Management

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button for 2 seconds.
- **Redial Last Number:** Double-press the multi-function button.



Image: A woman smiling while talking on her phone with the TONEMAC N20 earbuds, illustrating the clear call quality provided by ENC technology.

Voice Assistant Activation

- **Activate Voice Assistant:** Triple-press the multi-function button to activate your device's voice assistant (e.g., Siri, Google Assistant).

Multi-point Connection

The TONEMAC N20 supports connecting to two Bluetooth devices simultaneously.

1. Pair the earbuds with the first device as described in the "Pairing with a Bluetooth Device" section.

2. Disable Bluetooth on the first device. The earbuds will re-enter pairing mode.
3. Pair the earbuds with the second device.
4. Enable Bluetooth on the first device. The earbuds should automatically connect to both devices.
5. To switch between devices, pause audio on the currently playing device and start playback on the other.



Image: The TONEMAC N20 earbuds positioned between a smartphone and a laptop, with arrows indicating seamless switching between the two devices via multi-point connection.

MAINTENANCE

Cleaning

- Regularly clean the earbuds and ear tips with a soft, dry cloth.
- Remove ear tips and clean them with mild soap and water if necessary. Ensure they are completely dry before reattaching.
- Do not use harsh chemicals or abrasive materials for cleaning.

Storage

- When not in use, store the earbuds in a cool, dry place, away from direct sunlight and extreme temperatures.
- The magnetic earbuds can be clasped together to prevent tangling and secure storage.



PORTABLE MAGNETIC DESIGN

Image: A close-up of the TONEMAC N20 earbuds with their magnetic ends clasped together, demonstrating the portable magnetic design.

Water Resistance (IPX6)

- The earbuds are IPX6 waterproof, meaning they are protected against powerful water jets. This makes them suitable for workouts and light rain.
- Do not submerge the earbuds in water.
- Ensure the charging port cover is securely closed to maintain water resistance.

TONEMAC N18 Bluetooth Neckband Earphones could be connected with two Devices.

You will change the device to use without delay.

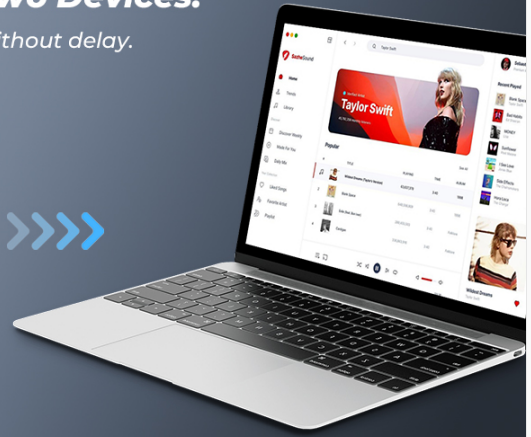


Image: A man pouring water over his head while wearing the earbuds, illustrating the IPX6 waterproof and sweatproof capabilities.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds do not power on.	Low battery.	Charge the earbuds fully using the provided USB-C cable.
Cannot pair with device.	Earbuds not in pairing mode; Bluetooth off on device; device too far.	Ensure earbuds are in pairing mode (flashing red/blue). Turn on Bluetooth on your device. Keep devices within 1 meter during pairing. Try restarting both devices.
Sound is intermittent or cuts out.	Distance from device; interference; low battery.	Move closer to your device (within 10 meters). Avoid strong Wi-Fi signals or other Bluetooth devices. Charge the earbuds.
Poor call quality.	Environmental noise; microphone obstruction.	Move to a quieter environment. Ensure the microphone is not covered.
Earbuds are uncomfortable or fall out.	Incorrect ear tip size.	Try different sizes of silicone ear tips to find the best fit for your ears.

SPECIFICATIONS

Feature	Detail
Model Name	N20
Connectivity Technology	Wireless (Bluetooth)

Feature	Detail
Bluetooth Version	5.2
Bluetooth Range	10 Meters
Audio Driver Type	Dynamic Driver (10mm composite diaphragm)
Battery Life	Up to 120 Hours Playtime
Fast Charging	15 min charge for 3 hours playback (Type-C)
Water Resistance Level	IPX6 (Water Resistant, Sweatproof)
Control Type	Media Control (Touch)
Special Features	Multipoint Connections, Activate Voice Assistant, Volume-Control, HD Stereo Sound, Microphone, Magnetic Neckband Earbuds
Compatible Devices	iPhone, iPad, iOS, Android devices, Laptops, Tablets
Weight	6.2 ounces
Manufacturer	ShenZhen TONEMAC Tech. Co., Ltd.

WARRANTY AND SUPPORT

TONEMAC offers a **12-month manufacturer's warranty** for the N20 Neckband Bluetooth Earbuds. Additionally, a **180-day free return policy** is available.

For any questions, issues, or support needs, please contact TONEMAC customer service. Our support team is available to assist you.

Contact information (e.g., email, website) would typically be provided here by the manufacturer.

PRODUCT VIDEO

Your browser does not support the video tag.

Video: An official product video showcasing the TONEMAC N20 Neckband Bluetooth Earbuds, highlighting their features and design.