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SanDisk SDSSDT40-8T00-NA25

SanDisk Desk Drive SSD User Manual

Model: SDSSDT40-8T00-NA25

Introduction

The SanDisk Desk Drive is an external solid-state drive designed for desktop use, offering high capacity and fast data transfer speeds. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Image: The SanDisk Desk Drive SSD, a compact external storage device.

What's in the Box

Verify that all items are present in the packaging:

- SanDisk Desk Drive
- USB Type-C Cable
- USB-C to USB Type-A Cable
- Power Adapter

Setup

1. **Connect the Power Adapter:** Plug the power adapter into the SanDisk Desk Drive and then into a wall outlet. The drive requires external power for operation.
2. **Connect to Your Computer:** Use the provided USB Type-C cable to connect the drive to your computer's USB-C port. If your computer only has USB Type-A ports, use the included USB-C to USB Type-A cable.
3. **Initial Recognition:** Your computer should automatically detect the SanDisk Desk Drive. The drive is pre-formatted with exFAT for compatibility with both Windows and macOS operating systems.



Image: Close-up of the USB Type-C cable connected to the SanDisk Desk Drive.

Operating the Device

The SanDisk Desk Drive is designed for efficient data storage and transfer. It offers read speeds up to 1000 MB/s, significantly faster than traditional desktop HDDs.

Data Transfer

Once connected, the drive will appear as an external storage device on your computer. You can drag and drop files to and from the drive, or use your operating system's file management tools for copying, moving, and deleting data.



Image: SanDisk Desk Drive connected to a laptop, displaying photo files.

Backup Software

For automated backups, you can utilize the following options:

- **Acronis True Image for Western Digital:** This software can be downloaded to create automatic backups of your files. Installation and user account registration may be required.
- **Apple Time Machine:** For macOS users, the SanDisk Desk Drive is compatible with Apple Time Machine for seamless system and file backups.



Image: SanDisk Desk Drive in use with a desktop computer, illustrating automatic backup capabilities.

Maintenance

To ensure optimal performance and longevity of your SanDisk Desk Drive:

- **Physical Care:** Keep the drive in a clean, dry environment. Avoid exposing it to extreme temperatures or direct sunlight.
- **Proper Disconnection:** Always safely eject the drive from your computer's operating system before physically disconnecting the cables. This prevents potential data corruption.
- **Heat Management:** It is normal for the drive to generate some heat during extended operation or heavy data transfers. Ensure adequate ventilation around the device.

Troubleshooting

If you encounter issues with your SanDisk Desk Drive, refer to the following common problems and solutions:

- **Drive Not Recognized:**
  - Ensure the power adapter is securely connected to both the drive and a working power outlet.
  - Verify that the USB cable is firmly connected to both the drive and your computer. Try a different USB port or cable if available.
  - Restart your computer.
  - Check your computer's Disk Management (Windows) or Disk Utility (macOS) to see if the drive is detected but not mounted.
- **Frequent Disconnections or Data Corruption:**
  - Ensure the drive is not overheating. Provide better ventilation if necessary.
  - Always safely eject the drive before disconnecting. Improper disconnection can lead to data loss or corruption.
  - Check for updated USB drivers on your computer.
- **Slow Transfer Speeds:**
  - Ensure you are connected to a USB 3.2 Gen 2 compatible port on your computer for optimal performance. Older USB ports will result in slower speeds.
  - The speed of data transfer can also be limited by the source drive's performance.
- **Software Issues (e.g., Acronis True Image):**
  - Ensure your operating system meets the minimum requirements for the software (e.g., Windows 10 and up).
  - Download the latest version of the software from the official SanDisk or Western Digital website.
  - Consult the software's documentation or support resources for specific issues.

Specifications

Feature	Detail
Digital Storage Capacity	8 TB
Hard Disk Interface	Solid State
Connectivity Technology	USB
Brand	SanDisk
Special Feature	Data Recovery Service
Hard Disk Form Factor	3.9 Inches
Compatible Devices	Desktop, Laptop
Item Model Number	SDSSDT40-8T00-NA25
Hardware Platform	Mac, PC
Item Weight	9.4 ounces
Product Dimensions	3.9 x 3.9 x 3.9 inches



Image: SanDisk Desk Drive with dimensions indicated.

Warranty and Support

SanDisk offers various support options for your Desk Drive SSD.

Data Recovery Plans

Optional data recovery plans are available to protect your valuable data:

- **2-Year Data Recovery Plan:** Provides data recovery services for 24 months.
- **3-Year Data Recovery Plan:** Provides data recovery services for 36 months.

These plans can be purchased separately to add an extra layer of protection for your stored content.

Technical Support

For further assistance, technical support, or warranty claims, please visit the official SanDisk support website or contact their customer service. Refer to the product packaging or SanDisk's website for the most current contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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