BWE BWEP23-BNK

BWE Shower Massage Panel System User Manual

Model: BWEP23-BNK | Brand: BWE

1. Introduction

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your BWE Shower Massage Panel System. This multifunctional stainless steel shower panel is designed to enhance your bathing experience with its integrated features.





Image 1.1: BWE Shower Massage Panel System installed in a bathroom.

2. Safety Information

- Read all instructions carefully before installation and use.
- Ensure all plumbing connections are secure to prevent leaks.
- Turn off the main water supply before beginning any installation or maintenance.
- If you are unsure about any installation steps, consult a qualified plumber.
- Do not use abrasive cleaners or harsh chemicals on the panel's surface.
- Ensure proper water pressure and temperature settings to avoid scalding or discomfort.

3. Package Contents

Verify that all components are present before starting installation:

- Shower Panel Unit
- Handheld Shower Wand

- Mounting Clips and Screws
- Water Supply Hoses (Hot and Cold)
- Installation Hardware (nuts, plastic tool)
- User Manual (this document)

4. Setup and Installation

Follow these steps for proper installation of your shower panel system. It is recommended to watch the installation video for visual guidance.

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Video 4.1: Installation guide for the BWE Shower Panel Tower System. This video demonstrates the step-by-step process of assembling and mounting the shower panel, connecting water lines, and attaching the handheld shower.

1. **Prepare the Panel:** Twist the six screws on the back of the shower panel and carefully remove the cover.
2. **Connect Rainfall Parts:** Connect the rainfall components and the control panel using screws.
3. **Secure Water Inlet:** Insert the water inlet of the rainfall parts into the designated pipe and secure it with screws.
4. **Reinstall Cover:** Reinstall the cover that was previously removed, ensuring all screws are tightened.
5. **Attach Handheld Shower Bracket:** Securely attach the handheld shower bracket to the side of the panel.
6. **Mark Mounting Locations:** Hold the shower panel against the wall at the desired height. Mark the locations for the mounting clips and drill the necessary holes. Insert wall anchors if required.
7. **Connect Water Supply Lines:** Thread the nuts on the supply lines (red for hot, blue for cold) onto the outlets of the water supply valves on the wall. Tighten them using the provided yellow plastic tool. **Do not overtighten** to avoid damaging the connections.
8. **Mount the Panel:** Push the shower panel onto the mounting clips and slide it down to engage securely.
9. **Attach Hand Shower:** Attach the handheld shower wand to its bracket.
10. **Test for Leaks:** Slowly turn on the main water supply and check all connections for leaks.

5. Operating Instructions

Your BWE Shower Massage Panel System offers multiple functions for a customized showering experience.

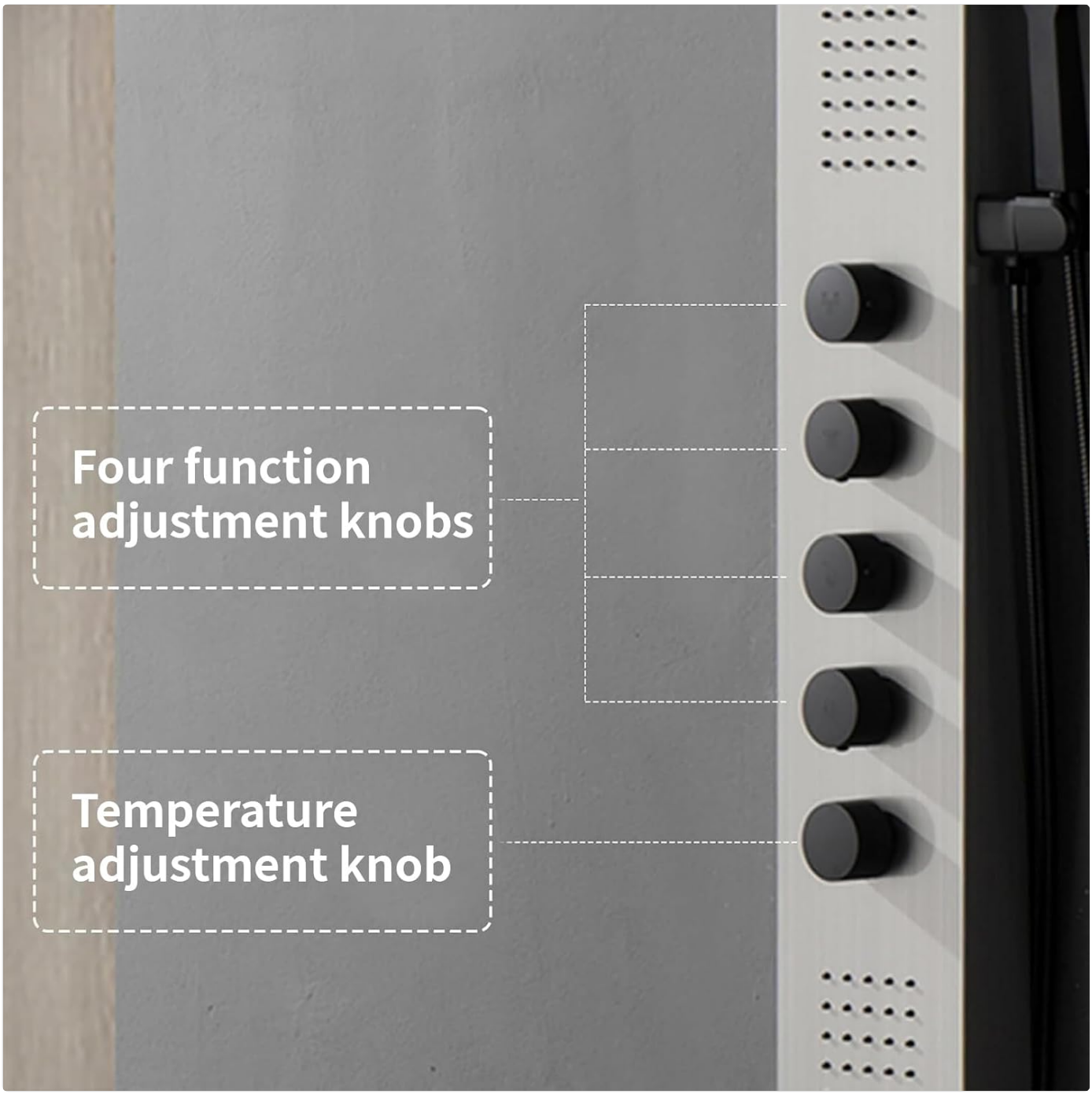


Image 5.1: Four function adjustment knobs and one temperature adjustment knob.

- **Function Selection:** The panel features four function adjustment knobs. Rotate these knobs to select between the overhead rainfall shower, handheld shower, body high-pressure spray jets, and bathtub spout. Only one function can be active at a time.
- **Temperature Control:** Use the dedicated temperature adjustment knob to set your desired water temperature. Rotate towards 'Hot' for warmer water and 'Cold' for cooler water.
- **Water Flow Adjustment:** The same temperature knob often controls water volume. Adjust it to increase or decrease the water flow.
- **Handheld Shower Use:** The handheld shower provides flexibility for rinsing specific areas, cleaning shower walls, or washing pets.
- **Body Jets:** The body high-pressure spray jets offer a soothing hydrotherapy experience, providing full-body coverage and relief.



Image 5.2: Different shower outlets including rainfall and handheld shower.



Image 5.3: Two body nozzles for massage and the 304 Grade Stainless Steel construction.

6. Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your shower panel.

- **Cleaning the Surface:** Clean the stainless steel surface regularly with a soft cloth and mild soap or a non-abrasive cleaner specifically designed for stainless steel. Rinse thoroughly and dry to prevent water spots.
- **Nozzle Cleaning:** Periodically clean the silicone nozzles of the shower heads and body jets by gently rubbing them to dislodge any mineral buildup.
- **Avoid Harsh Chemicals:** Do not use abrasive pads, steel wool, or cleaners containing ammonia, bleach, or acids, as these can damage the finish.
- **Check for Leaks:** Regularly inspect all connections for any signs of leaks and tighten if necessary.

7. Troubleshooting

Refer to the following table for common issues and their solutions:

Problem	Possible Cause	Solution
Low Water Pressure	Clogged nozzles; partially closed water supply valve; low household water pressure.	Clean nozzles; ensure water supply valves are fully open; check household water pressure.
Water Leaks	Loose connections; damaged O-rings or seals.	Tighten all connections; replace damaged O-rings or seals.
Inconsistent Water Temperature	Improper mixer valve setting; issues with hot/cold water supply.	Adjust temperature knob; check hot and cold water supply lines.
No Water from a Specific Function	Function selector knob not fully engaged; blockage in the specific outlet.	Ensure knob is fully turned to the desired function; check for blockages.

8. Specifications

Feature	Detail
Brand	BWE
Model Number	BWEP23-BNK
Color	Brushed Nickel and Black
Material	Stainless Steel (304 Grade)
Finish Type	Brushed
Number of Handles	5 (Function and Temperature)
Mounting Type	Wall Mount
Included Components	Shower Panel, Handheld Shower
Functions	Overhead Rainfall, Handheld Shower, Body High-Pressure Spray, Bathtub Spout

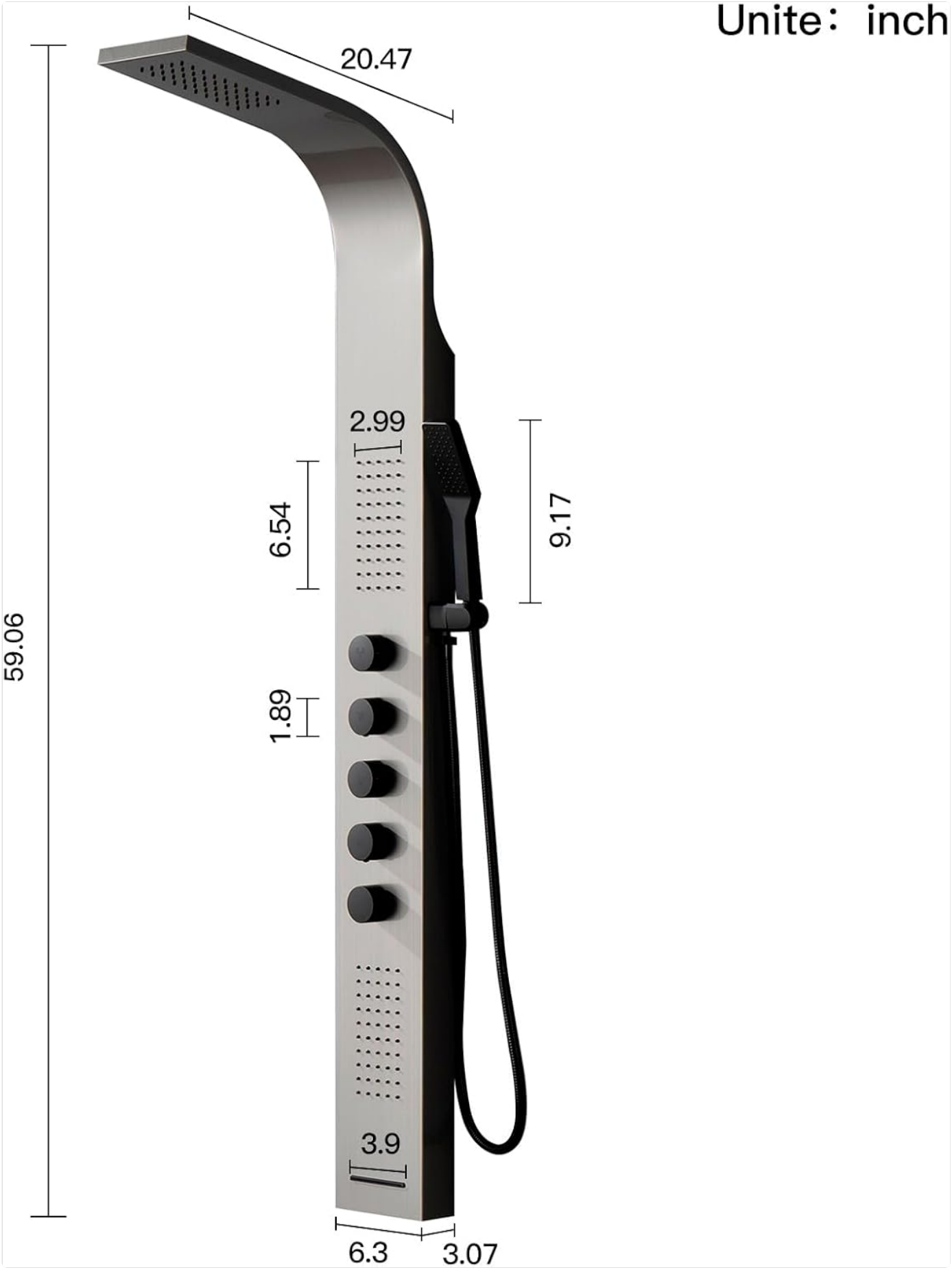


Image 8.1: Dimensions of the BWE Shower Massage Panel System (Units: inches).

9. Warranty Information

BWE products are manufactured to high-quality standards and are backed by a limited warranty. Please refer to the

product packaging or the official BWE website for specific warranty terms and conditions. Keep your purchase receipt as proof of purchase.

10. Customer Support

For further assistance, technical support, or to inquire about replacement parts, please contact BWE customer service through the official brand website or your retailer's support channels. When contacting support, please have your model number (BWEP23-BNK) and purchase date available.

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