

Creative EF1140

Creative Zen Hybrid 2 Wireless Over-Ear Headphones User Manual

Model: EF1140

1. INTRODUCTION

The Creative Zen Hybrid 2 Wireless Over-Ear Headphones are designed to provide a superior audio experience with advanced features such as Hybrid Active Noise Cancellation (ANC) and Ambient Mode. Enjoy crystal-clear sound, extended battery life, and comfortable wear for various activities including travel, commuting, and work.



Image: Creative Zen Hybrid 2 Wireless Over-Ear Headphones in Cream, showcasing their sleek design.

2. WHAT'S IN THE BOX

- Creative Zen Hybrid 2 Headphones

- USB-C Charging Cable
- 3.5mm AUX-in Cable
- Drawstring Pouch
- Quick Start Guides
- User Manual (this document)

3. SETUP

3.1 Powering On/Off

1. To power on: Press and hold the Power button until the LED indicator lights up.
2. To power off: Press and hold the Power button until the LED indicator turns off.

3.2 Bluetooth Pairing

The Creative Zen Hybrid 2 headphones feature Bluetooth 5.2 for stable wireless connectivity and multipoint connectivity, allowing connection to two devices simultaneously.

1. Ensure the headphones are powered off.
2. Press and hold the Power button for approximately 5 seconds until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for "Creative Zen Hybrid 2".
4. Select "Creative Zen Hybrid 2" from the list of available devices to connect. The LED indicator will turn solid blue when successfully paired.



Image: Diagram illustrating the multipoint connectivity feature of the headphones, showing connection to a computer and a mobile device.

3.3 Charging

Use the included USB-C cable to charge your headphones. A full charge provides up to 67 hours of playback with ANC

off, or 49 hours with ANC on.

1. Connect the USB-C end of the charging cable to the charging port on the headphones.
2. Connect the USB-A end to a compatible USB power adapter (not included) or a computer's USB port.
3. The LED indicator will show charging status and turn off when fully charged.



67

HOURS

ANC OFF ☐ ANC ON

LONG-LASTING BATTERY LIFE OF UP TO 67 HOURS

Image: Visual representation of the long battery life, indicating up to 67 hours with ANC off and 49 hours with ANC on.

3.4 Wired Connection

For a wired audio experience, use the included 3.5mm AUX-in cable.

1. Plug one end of the 3.5mm AUX-in cable into the audio jack on the headphones.
2. Plug the other end into the 3.5mm audio output of your device.
3. The headphones will automatically switch to wired mode.

4. OPERATING INSTRUCTIONS

4.1 Hybrid Active Noise Cancellation (ANC) and Ambient Mode

The Creative Zen Hybrid 2 features dedicated feedforward and feedback microphones for effective noise cancellation. Switch between modes to suit your environment.

- **ANC On:** Activates Hybrid Active Noise Cancellation to reduce surrounding noise.
- **Ambient Mode:** Allows you to hear your surroundings naturally while still enjoying your audio.
- **ANC Off:** Disables both ANC and Ambient Mode.

To toggle between ANC, Ambient Mode, and ANC Off, press the ANC button located on the earcup.



**HYBRID ACTIVE
NOISE CANCELLATION
(ANC) THAT** cancels up
to 98% of ambient noise

Or, switch to
AMBIENT MODE to
connect with the
world around you

Image: A man wearing the headphones in a cafe, illustrating the use of ANC and Ambient Mode to control environmental sound.

4.2 Call Functions

Equipped with a built-in noise-cancelling microphone, the headphones ensure clear voice pickup during calls, even in noisy environments.

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button.
- **Activate Voice Assistant:** Double-press the Multi-function button.

ULTRA-CLEAR CALL EXPERIENCE

With five built-in
noise-cancelling
microphones



Image: A woman smiling and using the headphones with a laptop, demonstrating the clear call quality.

4.3 Media Playback Controls

Control your audio playback directly from the headphones.

- **Play/Pause:** Press the Multi-function button once.
 - **Next Track:** Double-press the Multi-function button.
 - **Previous Track:** Triple-press the Multi-function button.
 - **Volume Up:** Press the Volume Up button.
 - **Volume Down:** Press the Volume Down button.
-



EFFORTLESS CONTROL

Providing easy access to playback controls, ANC, and more

Image: Close-up view of the headphone earcup, highlighting the accessible control buttons for media and ANC.

4.4 Low Latency Audio

The Creative Zen Hybrid 2 is tuned with custom 40mm dynamic drivers and features a Low Latency mode, significantly reducing audio delay for an improved gaming and video experience.

ENJOY LOW LATENCY AUDIO WIRELESSLY

Equipped with
custom-made 40
mm dynamic
drivers



Image: A man engrossed in a video game while wearing the headphones, illustrating the benefit of low latency audio for gaming.

4.5 Comfort and Portability

Designed for comfort and convenience, the headphones feature plush ear cushions, a padded headband, and 90° swivel earcups. They are also foldable for easy storage and transport.



ULTIMATE PORTABILITY AND COMFORT IN STYLE

From 90° swivel and foldable earcups to memory foam headbands and earpads

Image: The headphones shown in their compact, folded state, highlighting their portability.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headphones. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the headphones in the included drawstring pouch to protect them from dust and scratches.
- **Avoid Moisture:** Keep the headphones away from water and excessive humidity.
- **Temperature:** Avoid exposing the headphones to extreme temperatures.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Cannot pair with device	Headphones not in pairing mode; Bluetooth off on device; device out of range.	Ensure headphones are in pairing mode (flashing blue/red LED). Turn Bluetooth on your device. Move device closer to headphones (within 10 meters).
No sound	Volume too low; headphones not connected; incorrect audio source.	Increase volume on headphones and device. Re-pair headphones or check wired connection. Select correct audio output on your device.
ANC not working effectively	ANC mode not activated; earcups not sealed properly.	Press the ANC button to cycle through modes. Adjust headphones for a snug fit over your ears.
Poor call quality	Microphone obstructed; environmental noise.	Ensure microphone is clear. Utilize the noise-cancelling microphone feature. Move to a quieter environment if possible.

7. SPECIFICATIONS

Feature	Detail
Model Name	Creative Zen Hybrid 2 (Cream)
Connectivity Technology	Wireless (Bluetooth 5.2)
Bluetooth Range	10 Meters
Audio Driver Type	Dynamic Driver (40 mm)
Frequency Range	20 Hz - 20,000 Hz
Noise Control	Hybrid Active Noise Cancellation, Ambient Mode
Battery Life	Up to 67 Hours (ANC Off), Up to 49 Hours (ANC On)
Control Method	Touch, Media Control Buttons
Item Weight	1.03 Pounds
Product Dimensions	7.55 x 2.51 x 10.25 inches
Material	Plastic, Nylon or similar synthetic fabric (for carrying case)
Included Components	User Manual, USB-C Charging Cable, 3.5mm AUX-in Cable, Drawstring Pouch

8. OFFICIAL PRODUCT VIDEO

Watch the official product video for a visual guide to the Creative Zen Hybrid 2 Wireless Over-Ear Headphones.

Your browser does not support the video tag.

Video: Official overview of the Creative Zen Hybrid 2 Wireless Over-Ear Headphones, showcasing features and design.

9. WARRANTY AND SUPPORT

Creative products are backed by a manufacturer's warranty. For specific warranty details and to register your product,

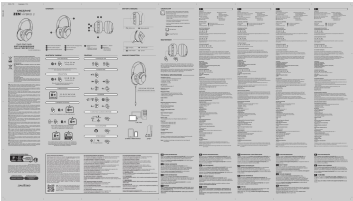
please refer to the warranty information included in your product packaging or visit the official Creative website. For technical support, FAQs, and driver downloads, please visit the Creative support page or contact their customer service directly. You may also extend your product warranty by 6 months by scanning the QR code provided on the product tag.

Manufacturer: Creative Labs



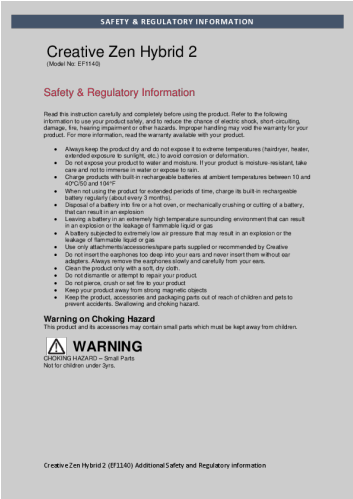
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Documents - Creative – EF1140



[Creative Zen Hybrid 2 Wireless Headphones User Manual](#)

User manual for the Creative Zen Hybrid 2 wireless headphones, covering features like Bluetooth pairing, ANC, multipoint connectivity, battery charging, and technical specifications. Includes setup instructions and troubleshooting.
lang:en score:40 filesize: 767.52 K page_count: 2 document date: 2023-09-05



[\[pdf\] Warranty](#)

safety regulatory infoRmation Matthew Hoon information Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140
SAFETY REGULATORY INFORMATION Creative Zen Hybrid 2 Model No: **EF1140**
Safety Regulatory Information Read this instruction carefully and completely before using the product. Refer to the following information to use your product safely, and to reduce the chance of electric shock, short-circuitin...
lang:en score:31 filesize: 1.35 M page_count: 38 document date: 2023-09-21



[Creative Zen Hybrid 2 Headphones - ANC. Long Battery Life](#)

Experience immersive audio with the Creative Zen Hybrid 2 headphones, featuring Hybrid Active Noise Cancellation, Ambient Mode, and up to 40 hours of total playtime. Enjoy clear calls with ENC technology and AAC codec support.
lang:en score:30 filesize: 1.09 M page_count: 1 document date: 2023-08-21

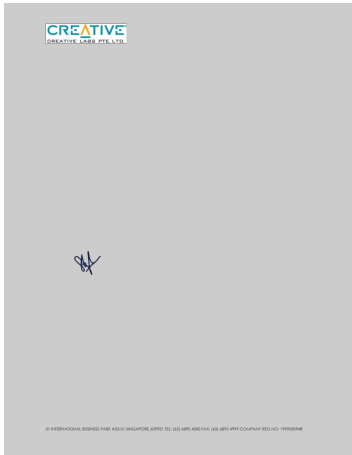


[pdf] Agent Authorization

DW8 FCC US Agent Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140

UNITED STATES DESIGNATED AGENT LETTER TO: Federal Communication Commission Equipment Authorization ... one: 408 546-6003 Fax: Email: rgilsdorf@creativelabs.com Applicable Equipment: FCC ID: 2AJIV-**EF1140** ATTN: Director of Certification: We, Creative Labs Pte. Ltd. and Creative Labs Inc understand...

lang:en score:28 filesize: 310.6 K page_count: 1 document date: 2023-08-30

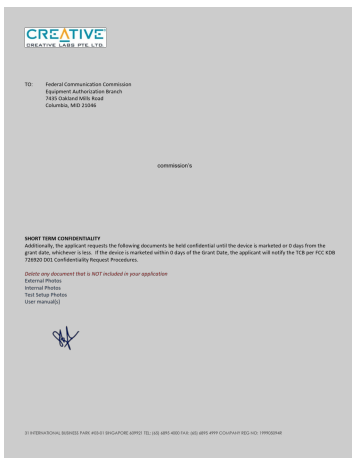


[pdf]

DW8 FCC POA Creative Labs Pte Ltd EF1140 Zen Hybrid 2 2AJIV 2AJIVEF1140 ef1140

Date: 08/23/2023 TO: Federal Communication Commission Equipment Authorization Branch 7435 Oakland Mills Road Columbia, MD 21046 Regarding: FCC ID: 2AJIV-**EF1140** To whom it may concern: We, the undersigned, hereby authorize SGS-CSTC Standards Technical Services Co., Ltd. SGS to act on our behalf in...

lang:en score:28 filesize: 151.48 K page_count: 1 document date: 2023-08-30

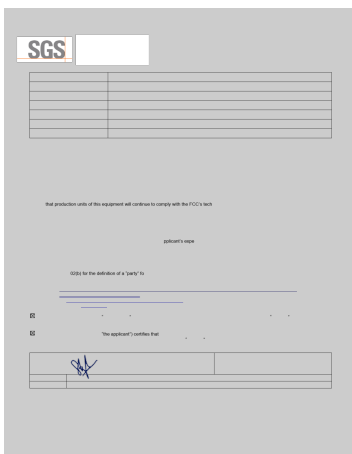


[pdf] Confidentiality Request Letter

DW8 FCC Confidentiality Letter Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140

Date: 08/23/2023 TO: Federal Communication Commission Equipment Authorization Branch 7435 Oakland Mills Road Columbia, MD 21046 From: Regarding: Confidentiality Request regarding application for FCC ID: 2AJIV-**EF1140** LONG TERM CONFIDENTIALITY Pursuant to 47 CFR Section 0.459 and 0.457 of the commi...

lang:en score:28 filesize: 320.72 K page_count: 1 document date: 2023-09-26

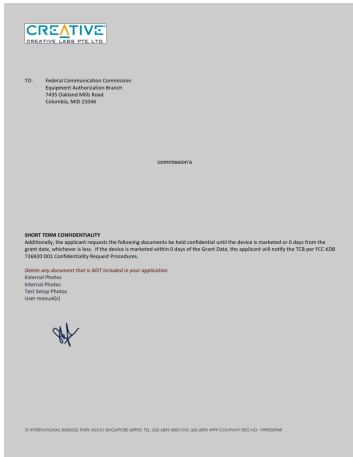


[pdf] Declaration of Conformity Label

Item 1 Chris Bohn FCC Declaration Letter Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140

SGS North America Inc. 620 Old Peachtree Road SUITE 100 Suwanee, Georgia 30024 United States Applic ... t Phone Creative Labs Pte. Ltd. 31 International Business Park #03-01,609921 Singapore 2AJIV 2AJIV-**EF1140** Stephen Choong stephen_choong@ctl.creative.com 65 68954000 Ext: 4121 I, the undersigned, ce...

lang:en score:27 filesize: 213.17 K page_count: 1 document date: 2023-08-30



[pdf] Confidentiality Request Letter

DW8 FCC Confidentiality Letter Creative Labs Pte Ltd EF1140 Zen Hybrid 2 2AJIV 2AJIVEF1140 ef1140
Date: 08/23/2023 TO: Federal Communication Commission Equipment Authorization
Branch 7435 Oakland Mills Road Columbia, MID 21046 From: Regarding:
Confidentiality Request regarding application for FCC ID: 2AJIV-**EF1140** LONG
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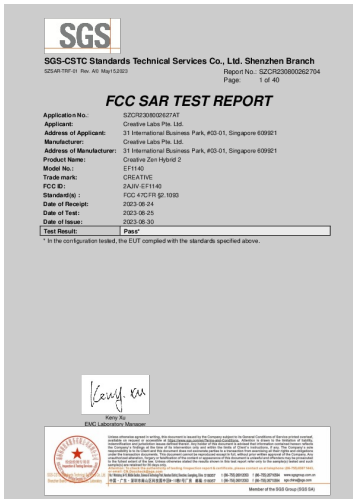
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Green, Dublin 2, Republic of Ireland : Creative Labs Pte. Ltd. : 31 International
Business Park, #03-01, Singapore 609921 , : Creative Zen Hybrid 2 **EF1140** : EMC: B
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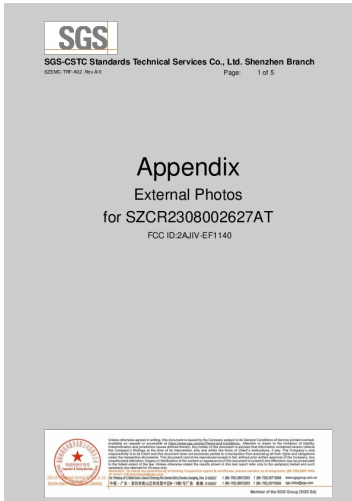
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[pdf] Test Report SAR Rating

HD 271 S1 LAB02 SAR report Creative Labs Pte Ltd EF1140 Zen Hybrid 2 2AJIV 2AJIVEF1140 ef1140
SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch SZSAR-TRF-
01 Rev. A/0 May15,2023 R ... national Business Park, #03-01, Singapore 609921
Product Name: Creative Zen Hybrid 2 Model No.: **EF1140** Trade mark: CREATIVE
FCC ID: 2AJIV-**EF1140** Standard s : FCC 47CFR 2.1093 Date of Recei...

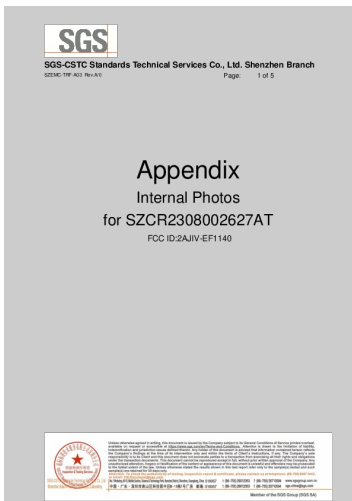
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[\[pdf\]](#) Product Photos

external photo Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140

SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch SZEMC-TRF-A02 Rev.A/0 Page: 1 of 5 Appendix External Photos for SZCR2308002627AT FCC ID:2AJIV-**EF1140** SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch SZEMC-TRF-A02 Rev.A/0 Page: 2 of 5 EUT Constructional Details ...
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internal photo Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140

SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch SZEMC-TRF-A03 Rev.A/0 Page: 1 of 5 Appendix Internal Photos for SZCR2308002627AT FCC ID:2AJIV-**EF1140** SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch SZEMC-TRF-A03 Rev.A/0 Page: 2 of 5 EUT Constructional Details ...
lang:en **score:25** filesize: 862.48 K page_count: 5 document date: 2023-09-06

[\[pdf\]](#) Quick Start Guide Guide

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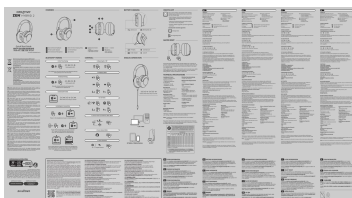
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ZEN HYBRID 2 OVERVIEW 2 34 1 5 6 7 8 9 Quick Start Guide Model No. / / : **EF1140**

PN: 03**EF1140**00000 Rev B Waste Electrical and Electronic Equipment WEEE

Symbol The use of the WEEE Symbol indicates that this product may not be treated as household waste. By ensuring this product is disposed of ...

lang:en **score:21** filesize: 1.19 M page_count: 2 document date: 2025-01-08



[\[pdf\]](#) User Manual Quick Start Guide Guide Declaration of Conformity

Manual Creative Zen hybrid SXFI black 51EF1200AA001 Price Comparison Skinflint UK

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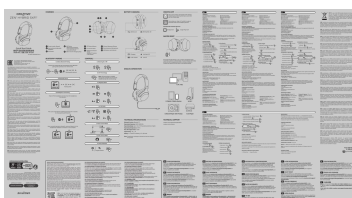
ZEN HYBRID SXFI OVERVIEW 1 BATTERY CHARGING 34 5 2 6 7 8 9 10 11 Battery

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CREATIVE Zen Hybrid 2 czarny Indeks: 631369 Producent: Creative Labs Kod
producenta: 51**EF1140**AA001 Cena: 245.99 zł Opis CREATIVE Zen Hybrid 2 czarny
Producent: Creative Labs Odtwarzacz MP3 CREATIVE Zen Hybrid 2 to doskonale
urządzenie dla miłośników muzyki. Dzięki nowoczesnej technologii i lekkiej k...
lang:pl score:20 filesize: 103.65 K page count: 2 document date: 2025-01-12

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CREATIVE OUTLIER PRO PT Quek Podatkovna tablica 3308097 Creative Zen Hybrid 2 On Ear Headset
Bluetooth® stereo krem kontrola glasnoće utišavanje mikrofona AC group webshop podatkovna
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Barcode: GTIN Pallet: GTIN Master: Japan Model#: 51**EF1140**AA000 SYS,HEADSET
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[\[pdf\]](#) User Manual Datasheet

CREATIVE OUTLIER PRO PT Quek Buy Creative Zen Hybrid 2 On ear headset Bluetooth® 1075101
Stereo Cream Volume control Microphone mute Conrad Electronic datasheet 3308097 creative zen
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003308097DS00 |||

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Barcode: GTIN Pallet: GTIN Master: Japan Model#: 51**EF1140**AA000 SYS,HEADSET
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CREATIVE OUTLIER PRO PT Quek ZEN HYBRID 2 21 giu 2024 — BUILT IN NOISE CANCELLING
MIC Creative Zen Hybrid features a built in noise cancelling microphone that picks up your voice over the
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CREATIVE ZEN HYBRID 2 Wireless Over-ear Headphones with Hybrid ANC Bringing
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Barcode: GTIN Pallet: GTIN Master: Japan Model#: 51**EF1140**AA000 SYS,HEADSET
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Barcode: GTIN Pallet: GTIN Master: Japan Model#: 51**EF1140**AA000 SYS,HEADSET
CREATIVE ZEN HYBRID 2 CR WW 0 54651 19599 8 53 90660 195990
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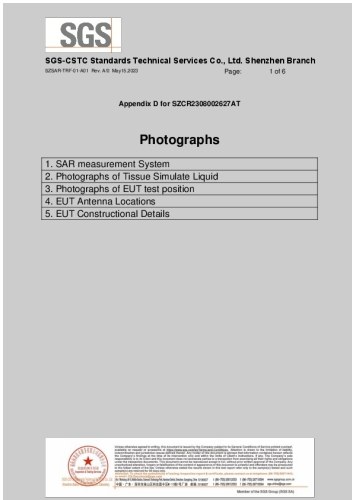
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[pdf] Confidentiality Request Letter

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2AJIVEF1140 ef1140

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Creative Technology Ltd. and shall not be reproduced ...

lang:en score:16 filesize: 135.47 K page_count: 1 document date: 2023-07-11



[pdf] SAR Rating

evan mi Appendix D Photographs Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140
SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch SZSAR-TRF-
01-A01 Rev. A/0 May15,2023 Page: 1 of 6 Appendix D for SZCR2308002627AT
Photographs 1. SAR measurement System 2. Photographs of Tissue Simulate Liquid
3. Photographs of EUT test position 4. EUT Antenna Locations 5. EUT Co...
lang:en score:13 filesize: 405.85 K page_count: 6 document date: 2023-09-22

惠州市国恒智能电子有限公司

样 品 承 认 书

客户 ()

国恒智能科技 (惠州) 有限公司

地址 ()

Concord Intelligent Technology (Huizhou) Ltd.

部门名称 ()

PCB Antenna

客户料号 ()

100-1140300A2

部品规格 ()

4 LAYER FR4 L43.7*W30.45*TH1.0mm

送样日期 ()

2023-08-17

承 认

审 核

批 准

完全接受 ()

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不合格 ()

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[pdf] Specifications

18 Administrator ylmfeng Antenna report Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140
SAMPLE APPROVAL SHEET Component information Customer Address Material
Description Concord Intelligent Technology Huizhou Ltd. 25,PingAn
Road,ShuiKou,HuiCheng District,HuiZhou,GuangDong,China PCB Antenna Customer
s Part number 100-1140300A2 Specifications 4 LAYER FR4 L43.7*W30.45*TH1...
lang:en score:13 filesize: 601.07 K page_count: 6 document date: 2023-09-21

SGS

SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch

Report No.: SZCR2308002627AT

Page: 1 of 1

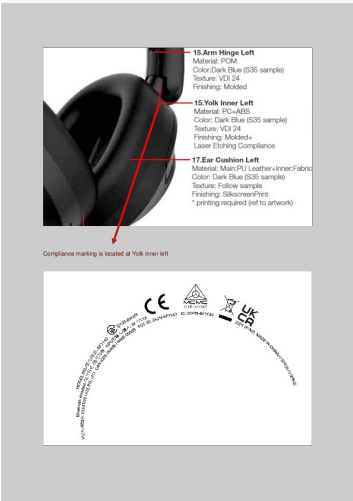
Appendix C

Calibration certificate

Equipment	Manufacturer	Model	Serial Number	Certificate No.
Dipole	SPEAG	D2450V2	955	Z22-601175
DAE	SPEAG	DAE4	760	J23260109
E-field PROBE	SPEAG	E-1020V4	3836	J23260109

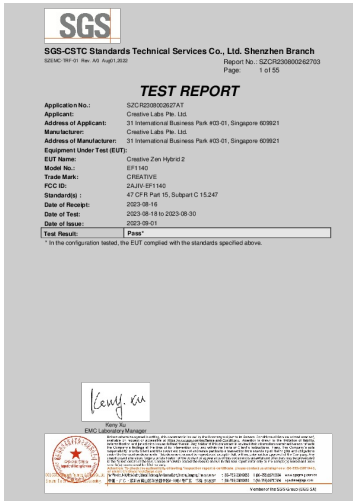
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evan mi Appendix C Calibration certificate Creative Labs Pte Ltd EF1140 2AJIV 2AJIVEF1140 ef1140
SGS-CSTC Standards Technical Services Co., Ltd. Shenzhen Branch Report No.:
SZCR2308002627AT Page: 1 of 1 Appendix C Calibration certificate Equipment
Dipole DAE E-field PROBE Manufacturer SPEAG SPEAG SPEAG Model D2450V2
DAE4 EX3DV4 Serial Number 955 760 3836 Certificate No: Z22-60175 J23Z6...
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[pdf] Label

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Compliance marking is located at Yolk inner left ...
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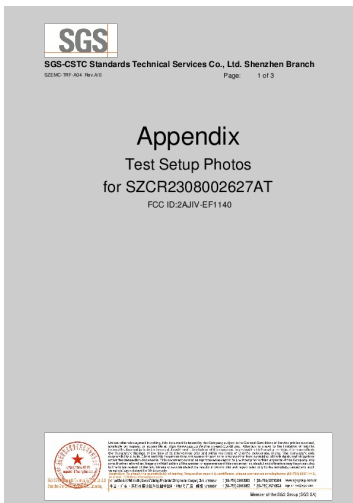
[\[pdf\]](#) Declaration of Conformity Test Report

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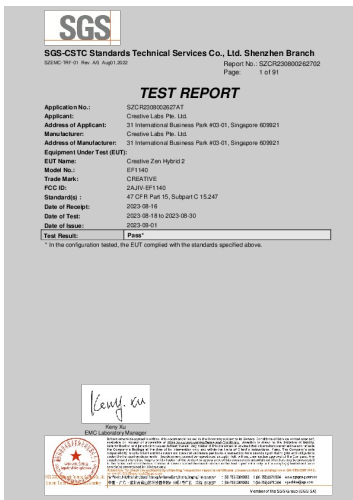
[\[pdf\]](#) Declaration of Conformity Product Photos

Microsoft Word SZCR2308002627AT Appendix SetupPhoto doc leo hj li setup photo Creative Labs Pte

Ltd EF1140 Zen Hybrid 2 2AJIV 2AJIVEF1140 ef1140

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[\[pdf\]](#) Declaration of Conformity Test Report

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