WOOX R3568

WOOX R3568 Smart Outdoor Camera Wired User Manual

Model: R3568

1. Introduction

Thank you for choosing the WOOX R3568 Smart Outdoor Camera. This manual provides comprehensive instructions to help you set up, operate, and maintain your camera, ensuring optimal performance and security for your outdoor spaces. Please read this manual carefully before use and retain it for future reference.



The WOOX R3568 Smart Outdoor Camera installed on a building exterior, providing surveillance.

2. Safety Information

- Ensure the camera is installed in a location where it is protected from direct impact and extreme weather conditions beyond its IP54 rating.
- Use only the power adapter supplied with the camera. Using unauthorized adapters may damage the device and void the warranty.
- Do not attempt to disassemble or modify the camera. This may cause electric shock or damage the device.
- Keep the camera and its components out of reach of children.
- Disconnect power before cleaning or performing any maintenance.

3. Package Contents

Verify that all items are present in your package:

- WOOX R3568 Smart Outdoor Camera
- Power Adapter
- Mounting Screws and Wall Plugs
- User Manual (this document)



The WOOX R3568 Smart Outdoor Camera and its retail box, illustrating the product and packaging.

4. Product Overview

Familiarize yourself with the different parts of your WOOX R3568 camera:



Close-up front view of the camera, highlighting the lens and other sensors.

- **Camera Lens:** Captures video footage.

- **Infrared LEDs:** Provide night vision capabilities.
- **Microphone:** For audio input and two-way communication.
- **Speaker:** For audio output and two-way communication.
- **Status Indicator Light:** Indicates camera status (e.g., pairing mode, connected).
- **Reset Button:** Used to reset the camera to factory settings.
- **Mounting Bracket:** For secure installation.



Angled view of the WOOX R3568 camera, showcasing its design and mounting arm.

5. Setup

5.1 App Installation

1. Download the WOOX Home app from the Apple App Store or Google Play Store.
2. Register for a new account or log in if you already have one.

5.2 Mounting the Camera

Choose a suitable location for your camera, ensuring it has a clear view of the area you wish to monitor and is within Wi-Fi range. The camera has an IP54 rating, suitable for outdoor use, but avoid direct exposure to extreme elements.



Side view of the camera, illustrating the mounting bracket and cable.

1. Mark the positions for drilling using the mounting bracket as a template.
2. Drill holes and insert the wall plugs (if mounting on masonry).
3. Secure the mounting bracket to the wall using the provided screws.
4. Attach the camera to the mounting bracket and adjust the angle as needed.

5.3 Power Connection and Pairing

1. Connect the power adapter to the camera and plug it into a power outlet.
2. The status indicator light will begin to flash, indicating it's ready for pairing.
3. Open the WOOX Home app, tap '+' to add a new device.
4. Select 'Smart Camera' or the specific model (R3568) from the list.
5. Follow the on-screen instructions to connect the camera to your Wi-Fi network. This typically involves scanning a QR code generated by the app with the camera's lens.
6. Once connected, the status indicator light will turn solid blue.

6. Operating the Camera

6.1 Live View

From the WOOX Home app, tap on your camera's name to access the live video feed. You can view real-time footage, take screenshots, and record video manually.

6.2 Recording and Storage

The camera supports local storage via a MicroSD card (not included) and cloud storage (subscription may be required). Insert a MicroSD card into the designated slot on the camera for continuous or event-based recording.

- **Continuous Recording:** Records 24/7 footage (requires MicroSD card).
- **Event Recording:** Records only when motion or sound is detected.

6.3 Motion Detection and Alerts

Enable motion detection in the app settings to receive push notifications on your smartphone when movement is detected. You can adjust sensitivity levels and set detection zones to minimize false alarms.

6.4 Two-Way Audio

Use the two-way audio feature to communicate with visitors or deter intruders. Tap the microphone icon in the live view to speak through the camera's speaker, and listen through your phone's speaker.

6.5 Night Vision

The camera automatically switches to night vision mode in low-light conditions, utilizing its infrared LEDs to provide clear black-and-white footage up to a certain distance.

7. Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check for firmware updates through the WOOX Home app. Updates often include performance improvements and security enhancements.
- **Storage Management:** If using a MicroSD card, periodically check its status in the app. Format the card if necessary to maintain optimal recording performance.

8. Troubleshooting

Problem	Possible Solution
Camera offline/Cannot connect to Wi-Fi	Ensure the camera is powered on and the status light is flashing. Check your Wi-Fi network connection and signal strength. Move the camera closer to your Wi-Fi router. Reset the camera using the reset button and try pairing again. Ensure your Wi-Fi is 2.4GHz, as the camera may not support 5GHz networks.
Poor video quality	Clean the camera lens. Check your internet upload speed. Ensure adequate lighting for optimal image quality.
Motion detection not working	Verify motion detection is enabled in the app settings. Adjust motion sensitivity. Check detection zones.
No audio from camera	Ensure microphone and speaker settings are enabled in the app. Check your phone's volume settings.

9. Specifications

Feature	Detail

Feature	Detail
Model Number	R3568
Dimensions (L x W x H)	3.66 x 2.56 x 6.69 inches
Weight	2.2 pounds
Wattage	3 watts
International Protection Rating	IP54
Compatible Devices	Smartphone
Color	Black
Manufacturer	WOOX

10. Warranty and Support

WOOX provides a limited warranty for the R3568 Smart Outdoor Camera against defects in materials and workmanship under normal use. The warranty period typically begins from the date of purchase. Please refer to the warranty card included in your package or visit the official WOOX website for detailed warranty terms and conditions.
For technical support, troubleshooting assistance, or warranty claims, please contact WOOX customer service through their official website or the contact information provided in the WOOX Home app. When contacting support, please have your product model (R3568) and proof of purchase ready.
WOOX Official Website: www.wooxhome.com

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