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› Charmast 20000mAh Portable Charger with 4 Built-in Cables & 6 Outputs, 20W Power Bank Fast Charging - USB C External Battery Pack for iPhone 16 15 14, Android, iPad, Tablet & More (Travel Essential) B-White User Manual

charmast C2065

Charmast 20000mAh Portable Charger

USER MANUAL

1. Introduction

Thank you for choosing the Charmast 20000mAh Portable Charger. This power bank is designed to provide reliable and fast charging for a wide range of electronic devices, including smartphones, tablets, and more. With its high capacity, built-in cables, and multiple output options, it offers unparalleled convenience for your daily charging needs and travel. Please read this manual carefully to ensure proper use and maintenance of your device.

2. Important Safety Instructions

- Do not expose the power bank to extreme temperatures, direct sunlight, or high humidity.
- Do not disassemble, open, or attempt to repair the power bank yourself.
- Keep the power bank away from water and other liquids.
- Do not drop, hit, or subject the power bank to strong impacts.
- Use only certified charging cables and adapters to recharge the power bank.
- Keep out of reach of children.
- Dispose of the power bank according to local regulations. Do not dispose of it with household waste.

3. Package Contents

Please check the package for the following items:

- 1 x Charmast 20000mAh Portable Charger
- 1 x User Manual
- 1 x Travel Pouch



Image: The Charmast 20000mAh portable charger displayed alongside its retail box, user manual, and a grey travel pouch, illustrating the complete package contents.

4. Product Overview

Product Diagram



Image: A white Charmast 20000mAh portable charger showing its digital display, two USB output ports, and four built-in cables (USB-A, USB-C, Micro-USB, and Lightning) neatly tucked into its side.

Key Features

- **20000mAh High Capacity:** Provides multiple charges for smartphones, tablets, and other devices.
- **4 Built-in Cables:** Includes USB-C, Micro-USB, Lightning, and USB-A (for recharging the power bank) eliminating the need for extra cables.
- **6 Outputs:** Charge up to 5 devices simultaneously using the built-in cables and additional USB-A and USB-C ports.
- **20W PD Fast Charging:** Supports Power Delivery for rapid charging of compatible devices.
- **LED Digital Display:** Clearly shows the exact remaining battery percentage (0-100%).
- **Ultra-Compact & Slim Design:** Portable and lightweight for easy carrying.

5. Setup

Initial Charging of the Power Bank

Before first use, it is recommended to fully charge your Charmast portable charger. This ensures optimal performance and battery longevity.

1. Connect the built-in USB-A cable or a USB-C cable to a compatible wall charger (18W PD/QC or above recommended for fastest charging).
2. The LED display will show the charging progress. It is fully charged when the display shows 100%.

Choose Recharging Way You Like



Image: This image illustrates four different methods to recharge the power bank: via 18W QC micro input, 18W PD/QC USB-C input, the built-in USB-A input cable, and 18W PD/QC USB-C cable input. Each method shows the estimated charging time.

6. Operating Instructions

Charging Your Devices

The Charmast power bank offers multiple ways to charge your devices:

- **Using Built-in Cables:** Select the appropriate built-in cable (Lightning for iPhone, USB-C for Android/iPad, Micro-USB for older devices) and plug it directly into your device.
- **Using USB Output Ports:** For devices not compatible with the built-in cables, use your own USB charging cable and connect it to either the USB-A or USB-C output port on the power bank.

The power bank will automatically begin charging your device. The LED display will show the remaining battery percentage.

Built in 4 Cables for All Devices



For iPhone



For Android



For Micro



Recharge itself

Image: A white Charmast power bank with its built-in cables extended, one of which is connected to a smartphone. Below, icons indicate compatibility for iPhone, Android, and Micro-USB devices, along with an icon for recharging the power bank itself.

Up to 6 Devices Charging Simultaneously

$$1 \times \text{iPhone} + 2 \times \text{Android} + 3 \times \text{Micro-USB} = 6 \times \text{Recharge}$$



Image: The Charmast power bank simultaneously charging multiple devices, including two smartphones, a tablet, and wireless earbuds, demonstrating its capability to power up to six devices at once.

Checking Battery Level

The integrated LED digital display provides a precise indication of the power bank's remaining battery capacity. Simply

press the power button once to activate the display, and the percentage will show for a few seconds.

Check Remaining Battery Clearly



Image: A Charmast power bank with its bright LED digital display showing '100%', indicating a full charge. A smartphone is connected to it via a white charging cable.

7. Maintenance

To ensure the longevity and optimal performance of your Charmast portable charger, follow these maintenance

guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. If storing for extended periods, charge it to about 50-70% every three months to prevent battery degradation.
- **Avoid Over-Discharging:** While the power bank has protection mechanisms, try to recharge it before it completely drains to 0% regularly.

8. Troubleshooting

If you encounter any issues with your Charmast portable charger, please refer to the table below:

Problem	Possible Cause	Solution
Power bank not charging	Charging cable or adapter faulty; power bank fully charged; loose connection.	Try a different cable/adapter. Ensure connections are secure. Check if display shows 100%.
Device not charging from power bank	Power bank battery low; device cable faulty; device not compatible; loose connection.	Recharge the power bank. Try a different cable. Ensure device is compatible. Check connections.
Slow charging	Non-fast charging cable/adapter; multiple devices charging; device not supporting fast charge.	Use a fast-charging compatible cable/adapter. Disconnect other devices. Ensure your device supports fast charging.
LED display not working	Power bank is off; internal issue.	Press the power button. If issue persists, contact customer support.

9. Technical Specifications

Feature	Detail
Model Number	C2065
Battery Capacity	20000 Milliamp Hours (mAh)
Product Dimensions	2.83 x 5.91 x 1.09 inches
Item Weight	12 ounces
Input (USB-C)	5V-3.0A / 9V-2.22A / 12V-1.67A
Output (USB-C Cable)	5V-3.0A / 9V-2.22A / 12V-1.67A
Output (Lightning Cable)	5V-2.4A / 9V-2.22A
Output (USB 2 Port)	4.5V-5.0A / 5V-4.5A / 9V-2.0A / 12V-1.5A
Special Features	Digital Display, High Capacity, Slim, Fast Charging, Built-in Cables

Fast Portable Charger



USB 2 Output:

4.5V-5.0A/5V-4.5A/9V-2.0A/12V-1.5A



Lightning Cable Output:
5V-2.4A/9V-2.22A

TYPE-C Cable Output:
5V-3.0A/9V-2.22A/12V-1.67A

Image: A close-up of the Charcrest power bank's output ports and built-in cables, with text overlays detailing the voltage and amperage specifications for the Lightning cable output, USB 2 output, and Type-C cable output.

10. Warranty and Customer Support

Charcrest provides an 18-month warranty for this product, along with lifetime technical support. If you have any questions, concerns, or require assistance, please do not hesitate to contact our customer support team.

For more information and support, please visit the official Charcrest store: [Charcrest Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question